

HORIZON CITY POLICE DEPARTMENT



MAY 2026 REPORT

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- **Honesty:** We will be always truthful and trustworthy.
- **Fairness:** We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- **Courage:** We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- **Compassion:** We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Add additional grant funding to supplement Department operations.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided with the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	4	0
Officers	20	20	0
Crime Scene Technicians	2	2	0
Civilians	2	2	0

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	13	0

ADMINISTRATION

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,799,882.00	\$1,255,446.63	\$54,938.99	\$297,330.49	33.05%
Communications	\$1,323,250.00	\$673,096.82	\$-21,972.54	\$92,881.11	43.88%

PTO

Pay Codes	Police Department	Communications
OT	262	128
Comp	32	37
PTO	429	227
LWO	0	0
Military	0	40
Training	592	138
Funeral	0	24
Personal	0	0
Holiday	16	0
Injury	0	0
Suspension	0	0

FUEL USAGE.

Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	139	200	297	381	940
Miles Driven	3288	3012	2759	4404	13,130

PATROL DIVISION

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our Criminal Investigation Division. The patrol division is comprised of 1 Lieutenant, 4 Sergeants, 2 Corporals and 16 Patrol Officers. They operate 24 hours a day, 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below you will find charts for our top five collision areas, traffic contacts throughout the year, calls for service, and arrests year to date.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of March	31 (2 less than April)
Horizon Blvd. / Kenazo Dr.	2
S. Darrington Rd. / Nunda Dr.	2
Horizon Blvd. / N. Kenazo Ave.	2
S. Darrington / S. Kenazo Ave.	2
Eastlake Blvd. / N. Kenazo Ave.	2

TRAFFIC CONTACTS

2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	112	92	146	142	112								604
Shift B	93	87	103	117	67								467
Shift C	143	141	109	106	70								569
Shift D	47	107	173	82	121								530
Totals	395	427	531	447	370								2170

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	132	284	245	379	1040
Self Initiated Calls	31	140	82	189	442
Incident Reports	9	18	12	14	53
Crash Reports	7	10	4	10	31

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	17	8	8	6	9								48
Misdemeanor Arrests	14	7	12	5	13								51
Shift A													
Felony Arrests	4	6	3	1	1								15
Misdemeanor Arrests	3	2	1	1	3								10
Shift B													
Felony Arrests	7	1	3	2	4								17
Misdemeanor Arrests	2	1	9	1	6								19
Shift C													
Felony Arrests	5	1	0	3	1								10
Misdemeanor Arrests	5	3	2	2	0								12
Shift D													
Felony Arrests	1	0	2	0	3								6
Misdemeanor Arrests	4	1	0	1	4								10

OFFICER RECOGNITIONS

May 2026 “Top 2” Officer Recognition From Assistant Chief Kluge

Officers,

Each month, we recognize the “Top 2” Officers in four key categories—Reports, Arrests, Traffic Contacts, and Citations. This recognition highlights outstanding monthly performance while also acknowledging the consistency and professionalism our officers continue to demonstrate throughout 2026.

May Performance Highlights

Officer Mark Alva led the department in Reports (11), continuing his impressive growth and productivity since transitioning from the FTO program to independent patrol duties. His consistent performance has made him a regular presence on the “Top 2” list throughout 2026.

Officers Ericka Garza, Alejandro Retana, and Gustavo Chavez tied for second in Reports (10 each), demonstrating strong documentation efforts and consistent case management.

Officer Ericka Garza led the department in Arrests (5), reinforcing her reputation as one of the department's most consistent and proactive enforcement officers. Officer Heriberto Heredia earned second in Arrests (4), continuing his strong performance following his successful transition from field training to independent patrol.

The Traffic Unit once again demonstrated exceptional productivity. Officer Fernie Medina led the department in Traffic Contacts (54), while Officer Abraham Diaz followed closely with 50. Their continued visibility and enforcement efforts contribute significantly to roadway safety within the community.

In Citations, Officer Abraham Diaz led the department with 54, while Officer Fernie Medina earned second with 44. Both officers continue to set a high standard for proactive traffic enforcement and public safety initiatives.

Historical Highlights & Continued Performers

- Officer Mark Alva #350 – Continued his strong start to 2026 with another first-place finish in Reports, demonstrating consistent productivity following completion of the FTO program.
- Officer Ericka Garza #289 – Returned to the top of the Arrests category while also earning recognition in Reports, further solidifying her reputation as one of the department's most consistent performers.
- Officer Heriberto Heredia #349 – Continued to build on a successful transition into independent patrol duties with another Top 2 finish in Arrests.
- Officer Abraham Diaz #255 – Maintained his strong enforcement presence with another leading month in Citations and a Top 2 finish in Traffic Contacts.
- Officer Fernie Medina #343 – Continued his outstanding Traffic Unit performance with Top 2 finishes in both Traffic Contacts and Citations for the second consecutive month.

New & Notable Contributions

May highlighted another outstanding month from the Traffic Unit, with Officers Abraham Diaz and Fernie Medina once again occupying the top positions in both Traffic Contacts and Citations. Their continued productivity and focused enforcement efforts reflect a strong commitment to traffic safety and community engagement.

Additionally, Officer Mark Alva continues to emerge as one of the department's most productive report writers in 2026, while Officer Ericka Garza's dual-category recognition in Reports and Arrests underscores her well-rounded contribution to patrol operations.

Outstanding work to all officers recognized this month. Your continued dedication, visibility, and enforcement efforts contribute directly to the safety and service we provide our community. Great job to everyone—keep the momentum going.

May "Top 2"

Activity	Total	Officer
Reports	11	Off. M. Alva
	10	Off. E. Garza Off. A. Retana Off. G. Chavez
Arrests	5	Off. E. Garza
	4	Off. H. Heredia
Citations	54	Off. A. Diaz
	44	Off. F. Medina
Traffic Contacts	54	Off. F. medina
	50	Off. A. Diaz

CRIMINAL INVESTIGATIONS DIVISION

Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

TRAFFIC AND COMMERCIAL MOTOR VEHICLE SECTION

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	134
Number of Written Warnings	57
Number of Citations	121
Number of Arrests	0
Number of Crash Reports	9
Number of Criminal Reports	1

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

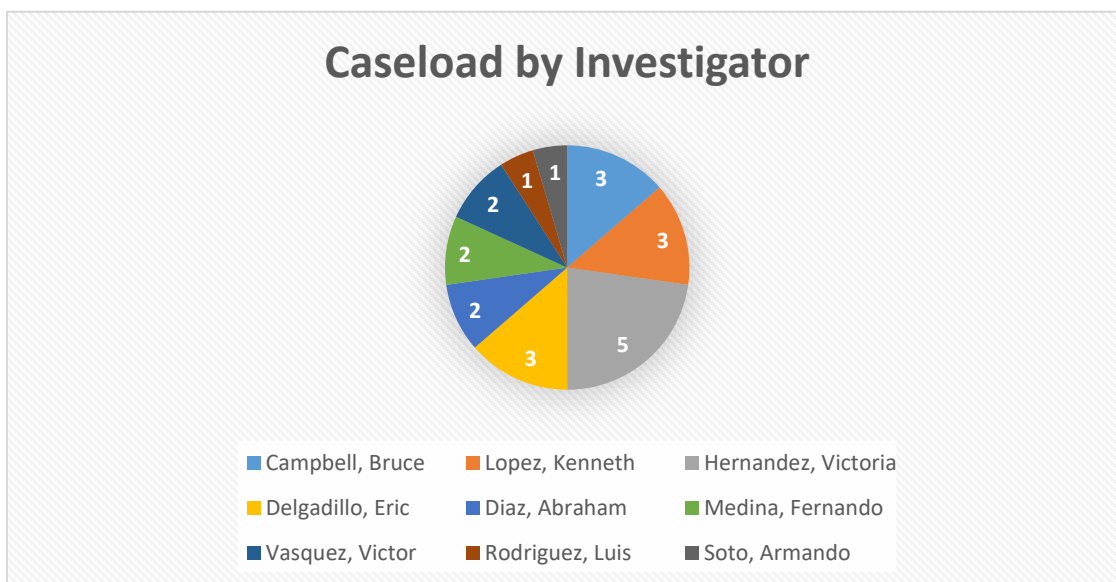
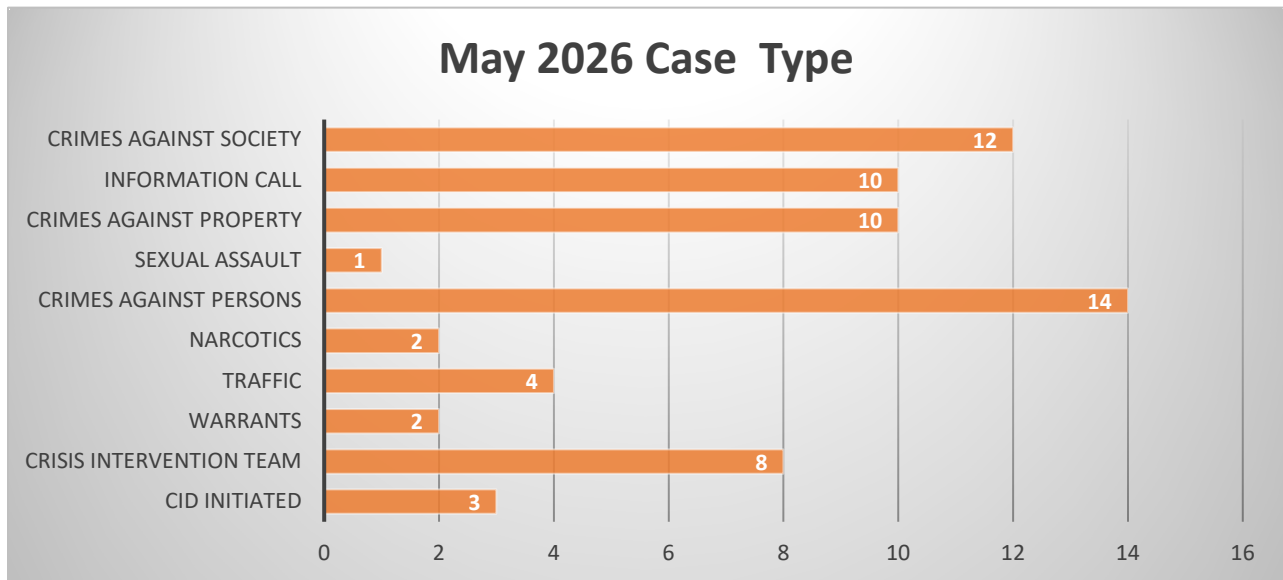
Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	41
Written Warnings	11
Citations	47
Crash Reports	1
Criminal Reports	1
Number of Arrests	1

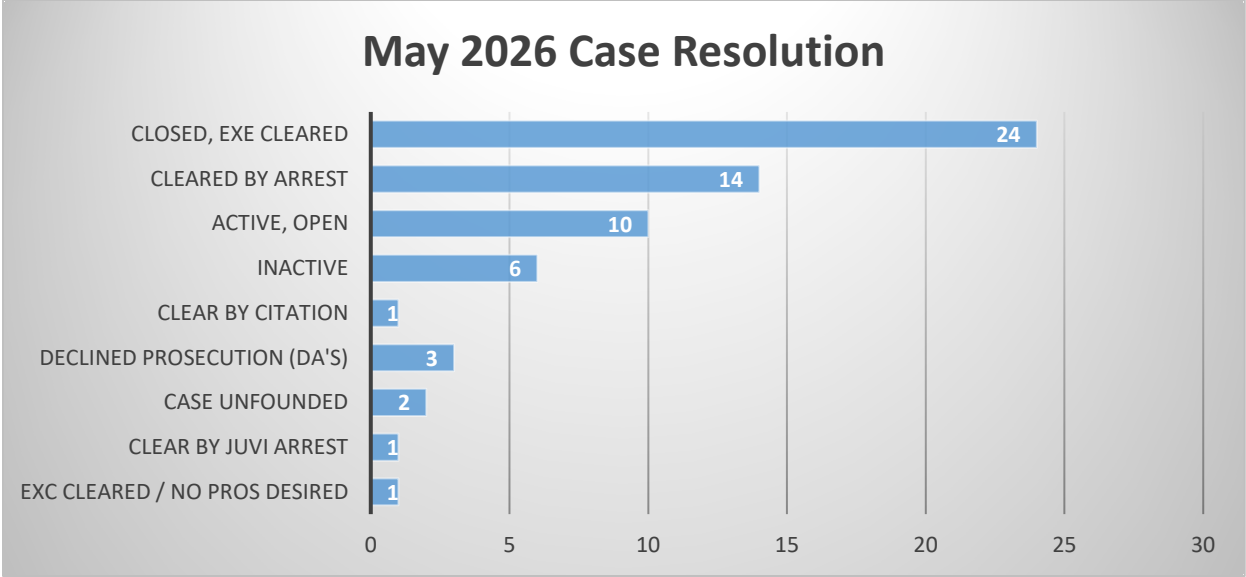
FORENSICS UNIT

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	7.5
In Service Training Hours	0
Hours Spent Processing Evidence	103
Hours Spent Managing Evidence Room	19
Hours Spent Processing Open Records Material	23.5
Walk Ins for Fingerprints	4

Hours Responding to Active Crime Scene	30.5
Items Submitted to Laboratory for Analysis	3
Evidence Returned from Laboratory with Leads	0
Total Items returned from Laboratory	2

CASES BY TYPE, CASE RESOLUTION, AND CASELOAD





Notable Activities for CID

Our two motorcycle officers attended a motorcycle maintenance/repair certification course at Harley Davidson Headquarters in Milwaukee, WI. After having taken the course, our officers are now able to conduct basic maintenance on their assigned motorcycles, which drastically cuts down on maintenance costs associated with the motorcycle traffic enforcement program.

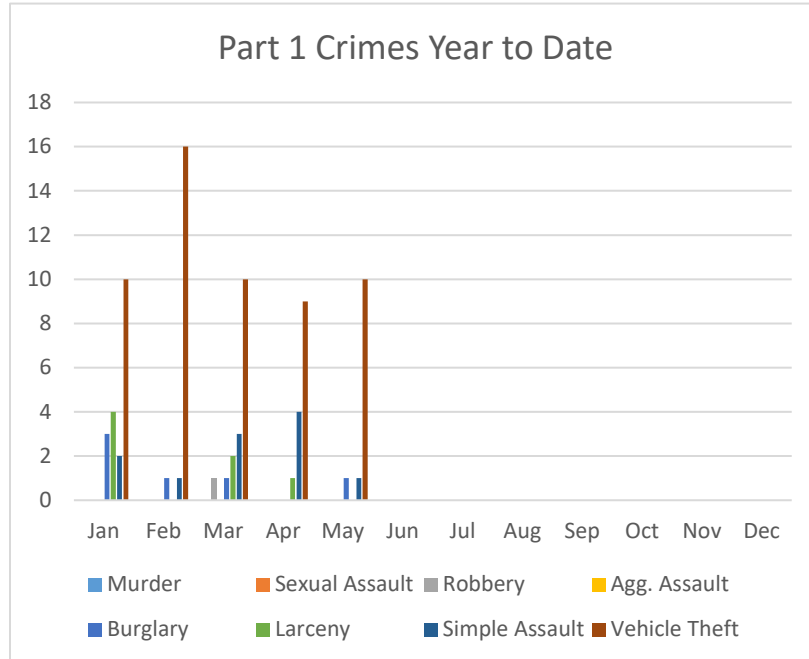
During the month of May HCPD established a first of a kind gang investigations initiative to identify and address the potential rise of this type of criminal activity in our growing community. As people move into the city, their problems tend to follow. With the demographic in our area consisting of young families with two working parents and middle-to-high school children, our community is at an increased risk.

The new hybrid gang division consists of a patrol officer, well versed in school operations being assigned to collaborate with the El Paso Police Department gang task force to identify gang activity which creeps into our city. During the first few weeks of this new program, our gang officer and detectives were able to identify suspects in a vehicle burglary case reported here in Horizon City.

CRIME STATISTICS – PART 1 YEAR TO DATE

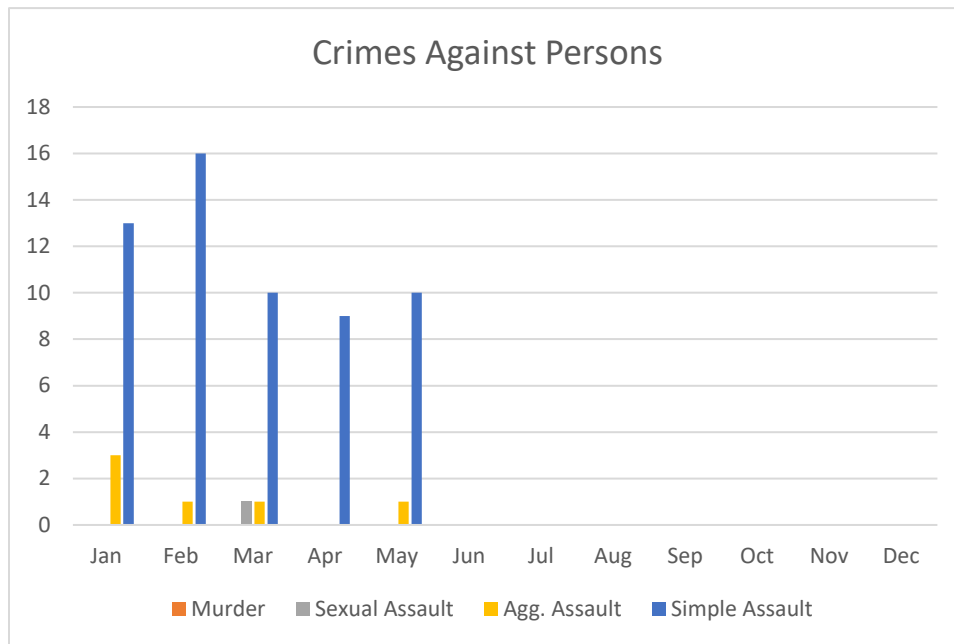
It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

Part 1 2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0								0
Sexual Assault	0	0	1	0	0								1
Robbery	0	0	0	0	0								0
Agg. Assault	3	1	1	0	1								6
Burglary	4	0	2	1	0								7
Larceny	2	1	3	4	1								11
Simple Assault	10	16	10	9	10								55
Vehicle Theft	0	1	1	0	2								4
Total	19	19	18	14	14								84



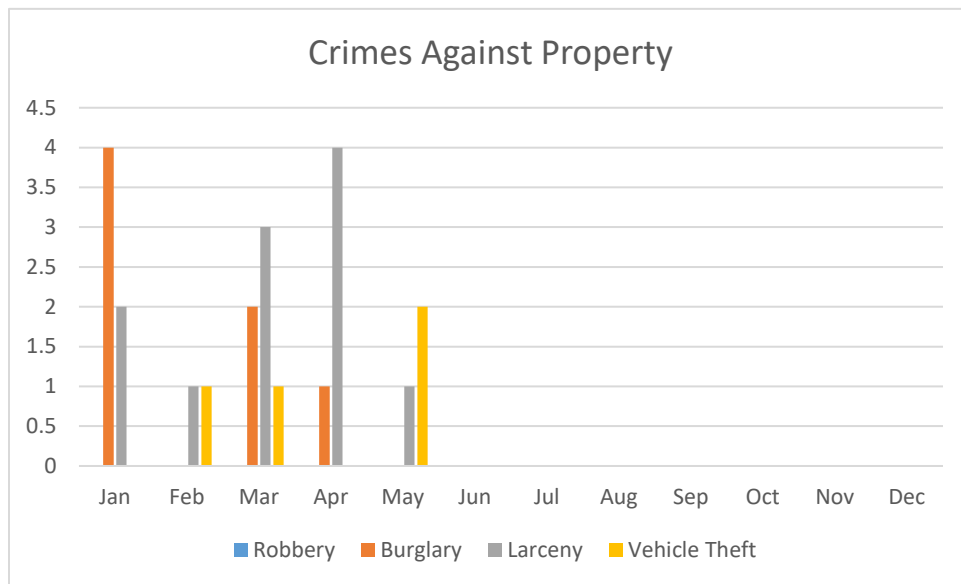
CRIMES AGAINST PERSONS YEAR TO DATE

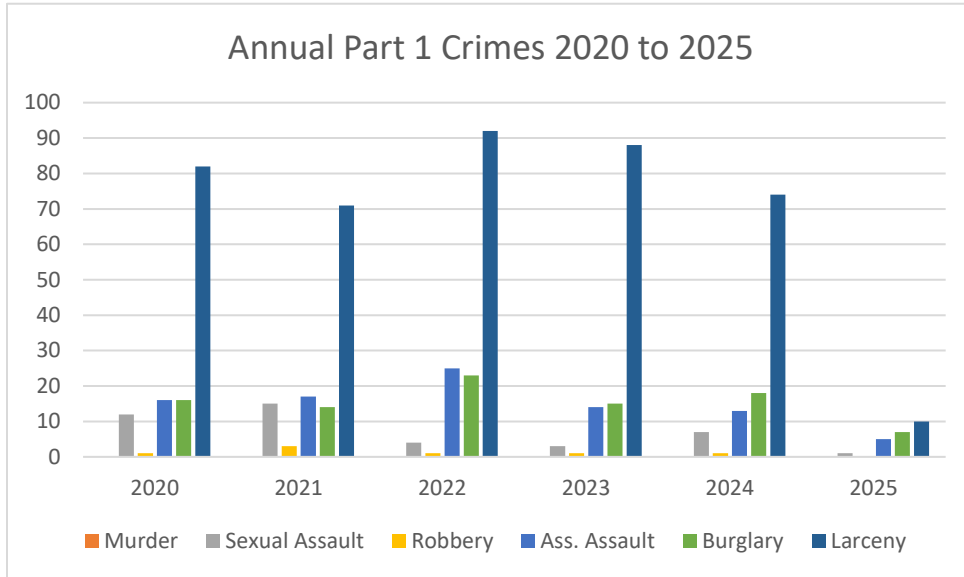
Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0								0
Sexual Assault	0	0	1	0	0								1
Agg. Assault	3	1	1	0	1								6
Simple Assault	13	16	10	9	10								58
Total	16	17	12	9	11								65



CRIMES AGAINST PROPERTY YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0	0								0
Burglary	4	0	2	1	0								7
Larceny	2	1	3	4	1								11
Vehicle Theft	0	1	1	0	2								4
Total	6	2	6	5	3								22





ADMINISTRATION DIVISION

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a responsibility among drivers. culture of lawfulness and drivers.

May 2026 Warrant / Bailiff Officer

Activity	Total
Court Sessions Attended	4
Civil Process Served	27
Civil Process Pending	2
Case Preparations Completed	34
Case Preparations Pending	9
Signed Complaints	194
Signed Complaints Pending	42
Traffic Warrant Referrals	4

COMMUNICATIONS SECTION

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

Response Times

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:04:58	00:03:34	100%	90%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:11:20	00:06:56	100%	80%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:15:11	00:07:55	99.27%	70%

Horizon Police Calls for Service

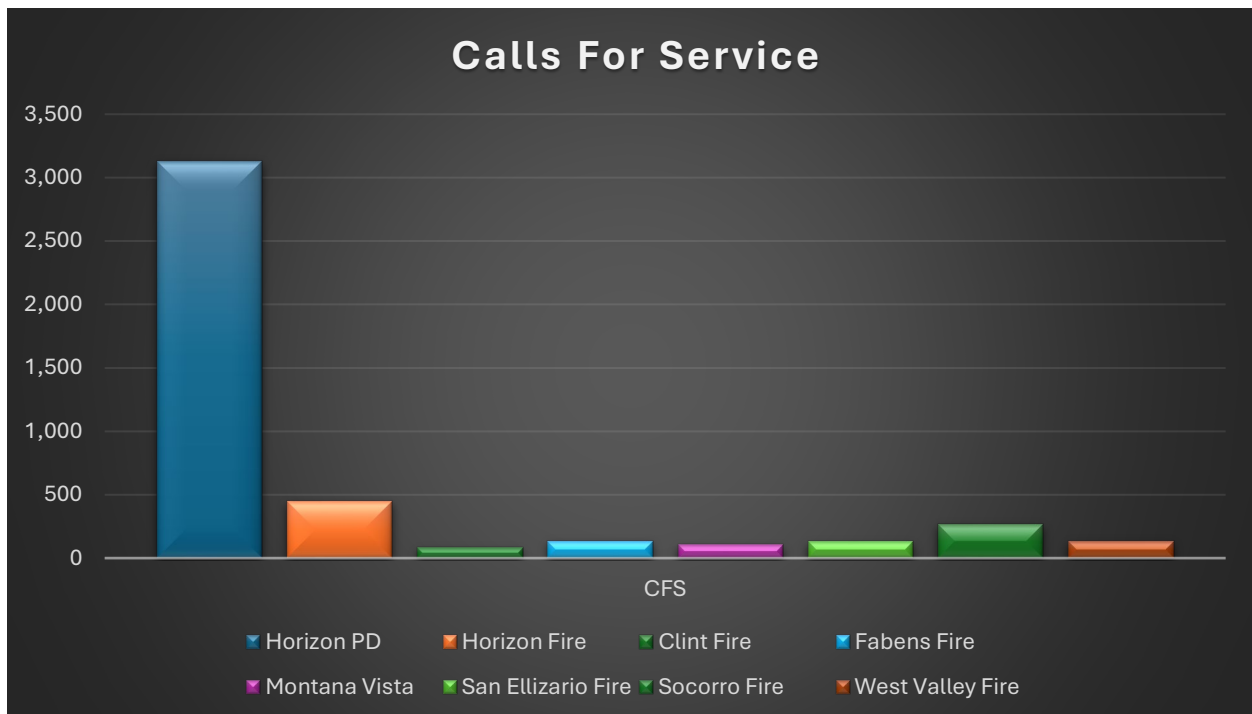
	Dispatched	Self-Initiated	Mobile Date Terminal Calls	Total
Horizon Police	1606	716	370	2692

ESD 1 Calls for Service

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	38	34	11	3	16	336	51	6	495

ESD 2 Calls for Service

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	2	12	7	0	3	61	11	0	96
Fabens	2	8	8	0	2	77	12	2	111
Montana Vista	5	10	10	0	5	97	15	2	144
San Elizario	2	8	13	0	2	104	8	2	139
Socorro	17	27	4	2	8	211	35	4	308
West Valley	7	6	8	0	6	126	14	1	168
Totals	35	71	50	2	26	676	95	11	966



Accomplishments

NENA Enhanced Caller Management and Enhanced Fire Dispatching

Shift Supervisors Sheila Tarango and Stephanie Cortes completed NENA's Enhanced Caller Management course. The training focused on strengthening call-taking skills, active listening, decision-making, and performance during critical incidents.

In addition, Shift Supervisor Anthony Dominguez completed NENA's Enhanced Fire Dispatching course, which focused on improving fire dispatch knowledge, situational awareness, and decision-making during high-priority incidents within a joint-environment dispatch center.

Upon completion of these courses, the shift supervisors earned NENA's Excellence in Dispatch (EID) Certificate. This certification recognizes 9-1-1 professionals who complete a series of advanced courses designed to strengthen core dispatch competencies and support consistent, high-quality service in emergency communications.



TCOLE De-escalation 1849

Communications Specialist Trainees Alejandro Ibarra, Bryan Tiscareno, and Megan Gonzalez-Mejia attended the De-escalation 1849 course held at the El Paso Community College Law Enforcement Academy. The course strengthened participants' skills on crisis response, communication, and tactical de-escalation techniques to safely manage encounters with individuals in crisis. This training enhanced their ability to support emergency response efforts, improve public interactions, and contribute to safer outcomes for the community and first responders.

Customer Service in Today's Public Safety Communications



Communications Manager Elva Ramos and Assistant Manager Irlanda Huerta attended the APCO Customer Service in Today's Public Safety Communications course held at the El Paso Regional Communications Center. The training is oriented toward improving communication and professionalism for 911 telecommunicators through active listening and de-

escalation skills. This training helps improve caller communication, reducing stress, and supporting faster, more effective emergency response.

Nominations

We would like to nominate Ericka Gonzalez and Alejandro Ibarra for their outstanding performance during their shift on May 13, 2026. While managing multiple high-priority incidents, including two structure fires and a search-and-rescue operation, they demonstrated exceptional teamwork, coordination, and situational awareness. Their ability to effectively deploy resources and work collaboratively under pressure contributed significantly to the successful management of these critical incidents.



COMMUNITY EVENTS

Throughout the month, the department participated in numerous events focused on public safety, community outreach, education, and honoring those who have served in law enforcement. These engagements provided valuable opportunities for officers to connect with residents, students, community partners, and fellow first responders while reinforcing the department's commitment to service and community involvement.

May 2, the Horizon City Police Department proudly participated in the Officer Arellano Foundation's 1st Annual "Run Sober, Run Safe" 5K and 1-Mile Walk in partnership with the Officer Arellano Foundation and Mothers Against Drunk Driving (MADD) Texas. This event promoted awareness of impaired driving and encouraged healthy, responsible choices while bringing the community together in support of a safer future.



May 4, Officer Calvillo represented the department at Career Day at Deanna Davenport Elementary School. Students had the opportunity to learn about the daily responsibilities of police officers, ask questions about law enforcement, and view various pieces of police equipment used in serving and protecting the community.



May 5, the Horizon City Police Department hosted a Coffee with a Cop event at El Fenix Bakery. Residents were invited to meet with officers in a relaxed setting, ask questions, discuss community concerns, and build positive relationships through open conversation and engagement.



May 7, officers joined students from Frank Macias Elementary School for the annual “Chalk the Block” event. This creative community activity allowed officers and students to interact in a fun and positive environment while strengthening relationships between law enforcement and local youth.



May 7, members of the Horizon City Police Department and the HCPD Honor Guard attended the Memorial Ceremony at the Rogelio Sanchez State Jail in remembrance of fallen officers. The ceremony provided an opportunity to honor the sacrifice and service of those who gave their lives in the line of duty.



May 8, the Horizon City Police Department and HCPD Honor Guard attended the 9th Annual Law Enforcement Memorial Ceremony hosted by the El Paso County Sheriff's Office. This solemn event brought together agencies from across the region to honor and remember law enforcement officers who made the ultimate sacrifice while serving their communities.



May 10, the HCPD Honor Guard proudly attended First Responders Night with the El Paso Chihuahuas. The event recognized the dedication and service of first responders throughout the region and highlighted the strong partnerships that exist between public safety agencies and the communities they serve.





May 11, officers attended Career Day at Lancaster Elementary School, where they engaged with students by discussing careers in law enforcement, explaining their responsibilities, and demonstrating various equipment used during daily police operations. These interactions help foster trust and inspire future generations of public servants.



May 15, the Horizon City Police Department proudly hosted the grand opening of its new police station building. This milestone represents the department's continued growth and commitment to providing professional, efficient, and responsive public safety services to the residents of Horizon City. Students from Horizon High School helped install the new graphics package that was unveiled at the grand opening.



May 18, officers participated in TxDOT's "Click It or Ticket" campaign, helping raise awareness about the importance of seat belt use and traffic safety. Through education and enforcement efforts, the department worked alongside state partners to promote safer roadways for all motorists.



May 21, officers attended the Law Enforcement Program Career Day at Eastlake High School, where students received valuable insight into careers in law enforcement, specialized training opportunities, and the equipment used by officers in the field. The event allowed officers to mentor and educate students interested in pursuing careers in public safety.



The Horizon City Police Department remains committed to building strong community partnerships through education, outreach, and service. We are grateful for the continued support of our residents, schools, and community partners, and we look forward to creating additional opportunities to engage with and serve the Horizon City community.