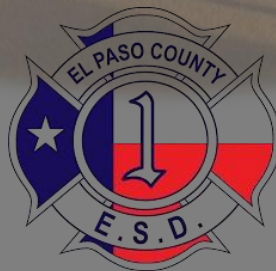


Horizon City Police Department



September 2025 Report

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- Honesty: We will be always truthful and trustworthy.
- Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Increase our collaborative efforts with other Law Enforcement agencies.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

LAW ENFORCEMENT STAFFING

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	3	1
Officers	20	18	2
Crime Scene Technicians	2	2	0
Civilians	2	2	0

COMMUNICATIONS STAFFING

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	13	0

Administration

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,152,175.95	\$147,115.05	\$24,653.11	\$281,469.13	4.24%
Communications	\$1,229,340.00	\$46,219.74	\$56,847.32	\$90,761.08	3.83%

PTO TAKEN

Pay Codes	Police Department	Communications
OT	151	40
Comp	114	24
PTO	202	170
LWO	0	0
Military	0	0
Training	343	56
Funeral	0	32
Personal	0	0
Holiday	8	8
Injury	0	0
Suspension	0	0

FUEL USEAGE

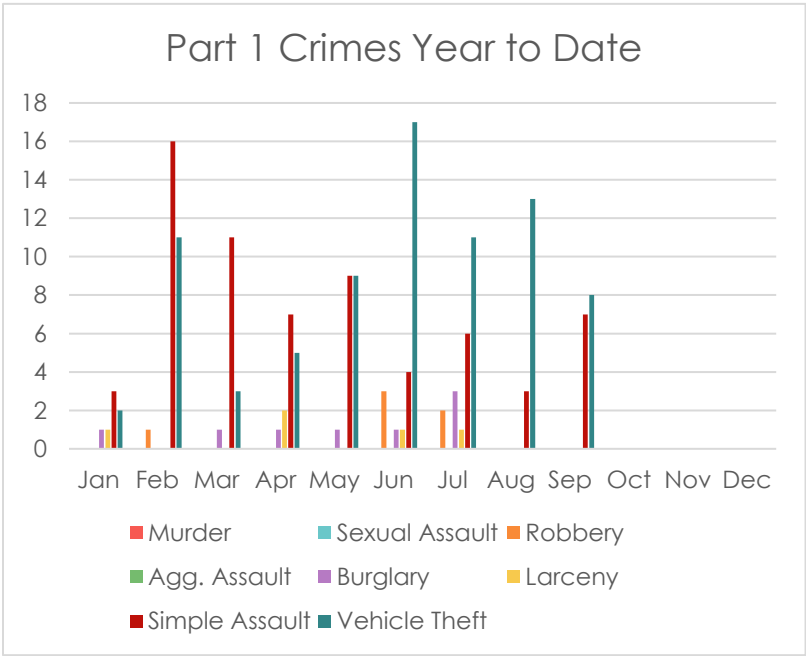
Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	204.21	197.08	211.87	272.4	885.56
Miles Driven	1108	1097	1132	1198	4535

Crime Stats

It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

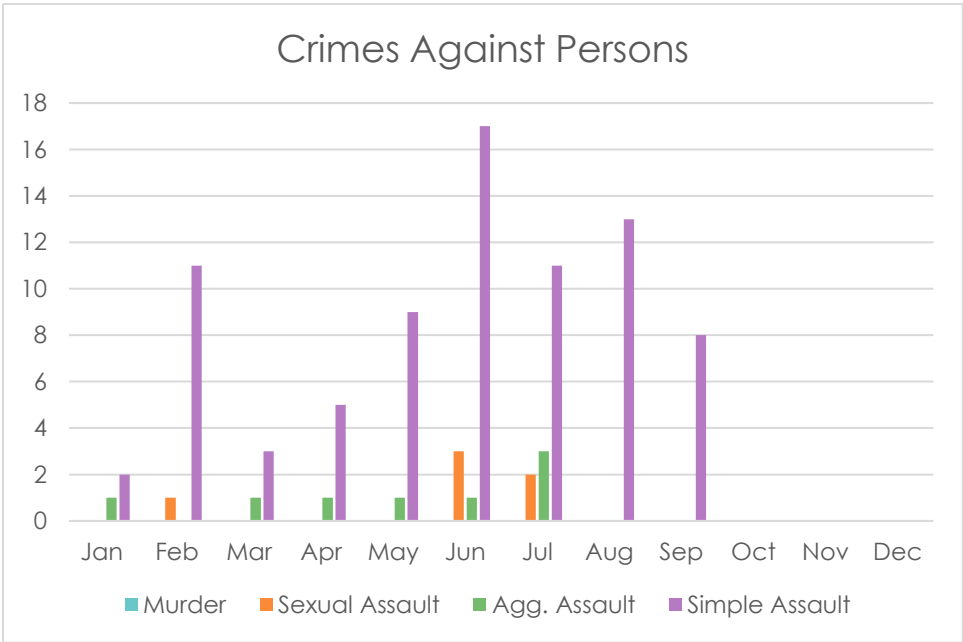
2025 PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0				0
Sexual Assault	0	1	0	0	0	3	2	0	0				6
Robbery	0	0	0	0	0	0	0	0	0				0
Agg. Assault	1	0	1	1	1	1	3	0	0				8
Burglary	1	0	0	2	0	1	1	0	0				5
Larceny	3	16	11	7	9	4	6	3	7				66
Simple Assault	2	11	3	5	9	17	11	13	8				79
Vehicle Theft	1	3	3	3	1	3	1	0	0				15
Total	8	31	18	18	20	29	24	16	15	0	0	0	179



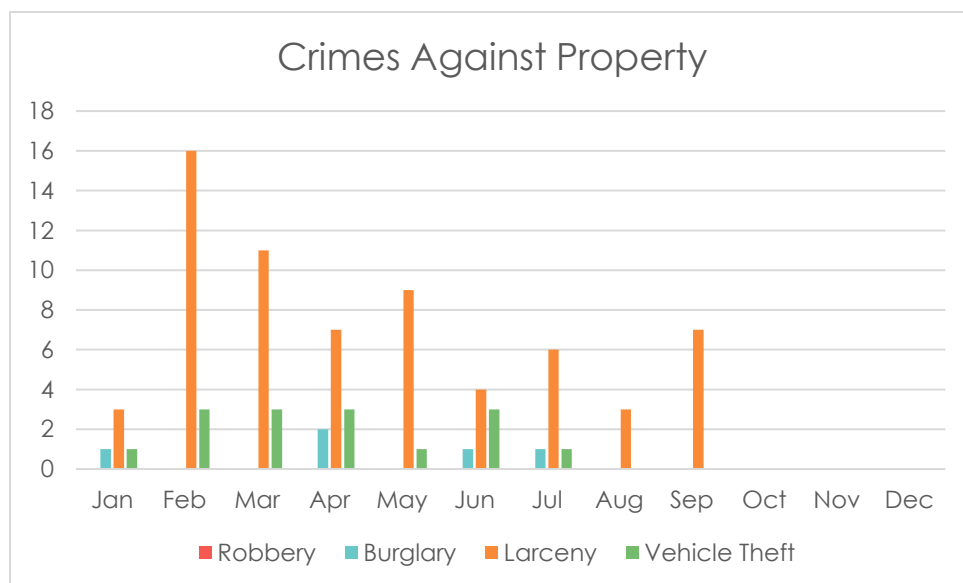
CRIMES AGAINST PERSONS PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0				0
Sexual Assault	0	1	0	0	0	3	2	0	0				6
Agg. Assault	1	0	1	1	1	1	3	0	0				8
Simple Assault	2	11	3	5	9	17	11	13	8				79
Total	3	12	4	6	10	21	16	13	8	0	0	0	93



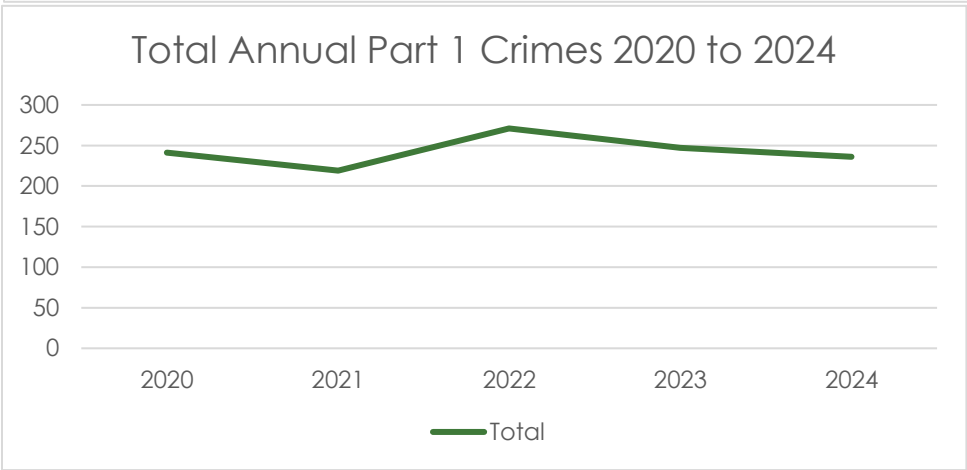
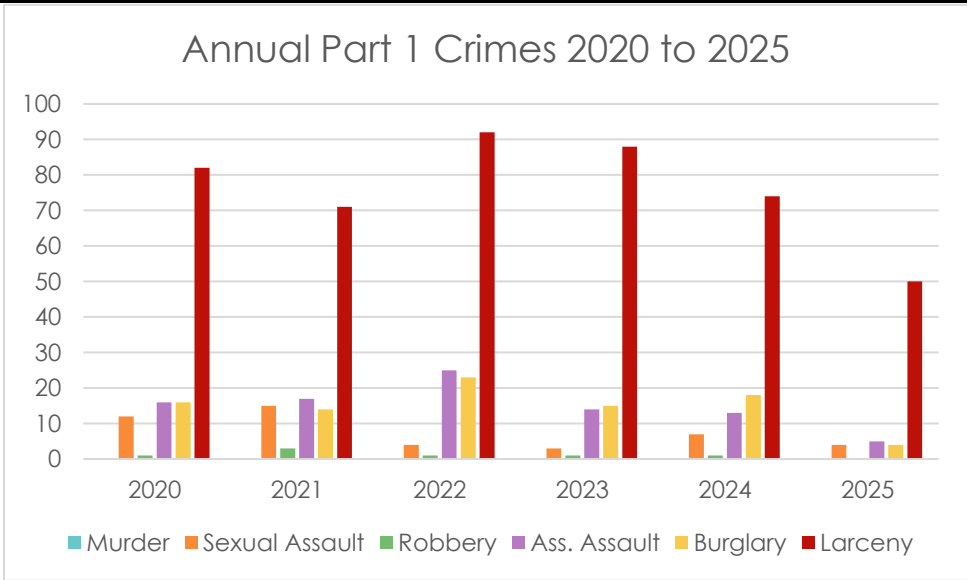
CRIMES AGAINST PROPERTY PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0	0	0	0	0	0				0
Burglary	1	0	0	2	0	1	1	0	0				5
Larceny	3	16	11	7	9	4	6	3	7				66
Vehicle Theft	1	3	3	3	1	3	1	0	0				15
Total	5	19	14	12	10	8	8	3	7	0	0	0	86



PART 1 CRIMES 2020 TO 2025

Part 1 Crimes	2020	2021	2022	2023	2024	2025	Total
Murder	0	0	0	0	0	0	0
Sexual Assault	12	15	4	3	7	6	47
Robbery	1	3	1	1	1	0	7
Ass. Assault	16	17	25	14	13	8	93
Burglary	16	14	23	15	18	5	91
Larceny	82	71	92	88	74	66	473
Simple Assault	107	85	93	90	104	79	558
Vehicle Theft	7	14	33	36	19	15	124
Total	241	219	271	247	236	179	1393



Patrol division

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our criminal investigations and crime preventive divisions. The division is comprised of 1 Lieutenant, 4 Sergeants, 3 Corporals and 12 Patrol Officers. They operate 24 hours a day 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of July	36 (Same as August)
Horizon Blvd. / N. Kenazo Ave.	6
N. Darrington Rd. / Eastlake Blvd.	4
Horizon Blvd. / N. Darrington Rd.	3
S. Darrington Rd. / Blair	2
S. Darrington Rd. / Nunda	1

TRAFFIC CONTACTS

2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	100	72	60	96	87	67	77	179	86				824
Shift B	33	52	102	133	128	117	150	104	141				960
Shift C	131	92	86	81	96	49	34	73	68				710
Shift D	85	99	73	51	47	74	90	165	87				771
Totals	349	315	321	361	358	307	351	521	382	0	0	0	3265

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	251	183	292	317	1043
Self Initiated Calls	56	164	142	170	532
Incident Reports	13	15	4	14	46
Crash Reports	12	9	3	2	26
Total	332	371	441	503	1647

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	4	6	6	11	6	2	17	11	10	0	0	0	73
Misdemeanor Arrests	9	8	17	12	21	15	14	27	13	0	0	0	136
Shift A													
Felony Arrests	0	0	1	1	0	0	6	5	3				16
Misdemeanor Arrests	2	1	3	0	4	7	3	9	2				31
Shift B													
Felony Arrests	0	0	2	5	4	1	9	2	7				30
Misdemeanor Arrests	2	2	4	7	6	1	5	10	5				42
Shift C													
Felony Arrests	3	0	1	5	2	0	0	0	0				11
Misdemeanor Arrests	3	4	3	5	8	4	1	5	3				36
Shift D													
Felony Arrests	1	6	2	0	0	1	2	4	0				16
Misdemeanor Arrests	2	1	7	0	3	3	5	3	3				27

SEPTEMBER OFFICER RECOGNITIONS

SEPTEMBER OFFICER RECOGNITIONS

Monthly Performance Highlights – “Top 2” Recognition

From Assistant Chief Kluge – Officers,

Each month, we spotlight the "Top 2" Officers in four key categories: Reports, Arrests, Traffic Contacts, and Citations. This simple but meaningful recognition highlights the hard work and consistency our officers demonstrate daily.

For September 2025:

Officer Marcos Calvillo continued his strong performance, leading in Reports with 10 and placing second in Traffic Contacts with 69. Officer Calvillo also appeared on August's Top 2 for Reports and Traffic Contacts, showing consistent dedication.

Lieutenant J. Rodriguez made a strong showing with 128 Traffic Contacts and 17 Citations, a new appearance on the Top 2 list, demonstrating leadership in proactive policing.

Officer Armando Soto earned recognition again in Arrests, marking his continued presence on the Top 2 for this category.

Officer Gustavo Chavez placed in Arrests and Citations, continuing a streak of consistent contributions to the team.

New names on the Top 2 for September include Officer E. Garza and Officer B. Duarte in Arrests, and Officer E. Delgadillo in Citations. Detective A. Labrado also earned recognition in Arrests for the first time.

September "Top 2"

Activity	Total	Officer
Reports	10	Officer Marcos Calvillo #340
	8	Officer Daniel Trevino #310
Arrests	3	Officer Ericka Garza #289
	3	Officer Armando Soto #341
	2	Officer Gustavo Chavez #257
	2	Officer Brandon Duarte #316
	2	Detective Able Labrado #165
Traffic Contacts	128	Lt. John Rodriguez #183
	69	Officer Marcos Calvillo #340
Citations	43	Officer Eric Delgadillo #190
	17	Lt. John Rodriguez #183
	17	Officer Gustavo Chavez #258

PRESENTATIONS

Connecting with the community is a vital part of building trust, and Community Resource Officer Carolyn Morales plays a key role in making that happen. Through her dedication and coordination, she schedules and leads important community engagement events, such as Coffee with a Cop, school visits, and memorial ceremonies, that strengthen relationships between the Police Department and the public. Her efforts help ensure open communication, foster mutual respect, and create a safer, more connected Horizon City.

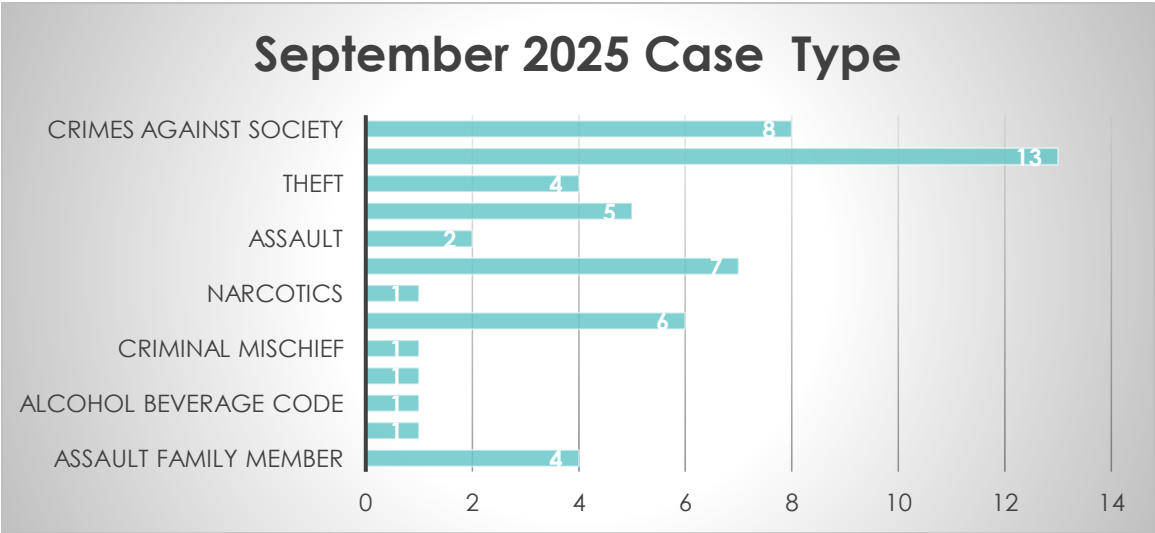
Activity Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD
Presentations	2	1	2	2	5	11	10	2	7				42

Criminal investigations division

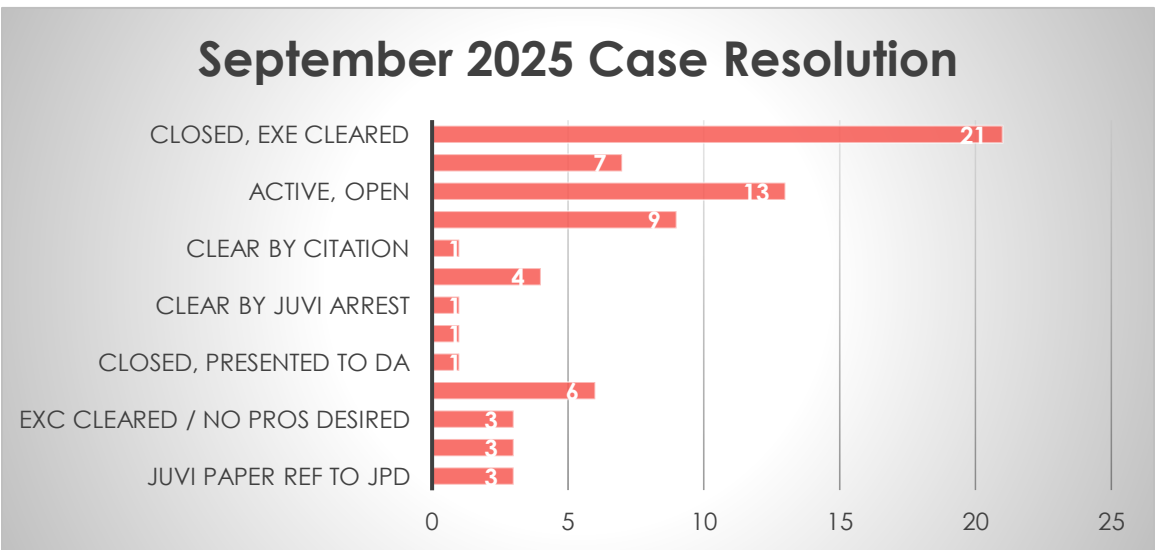
Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

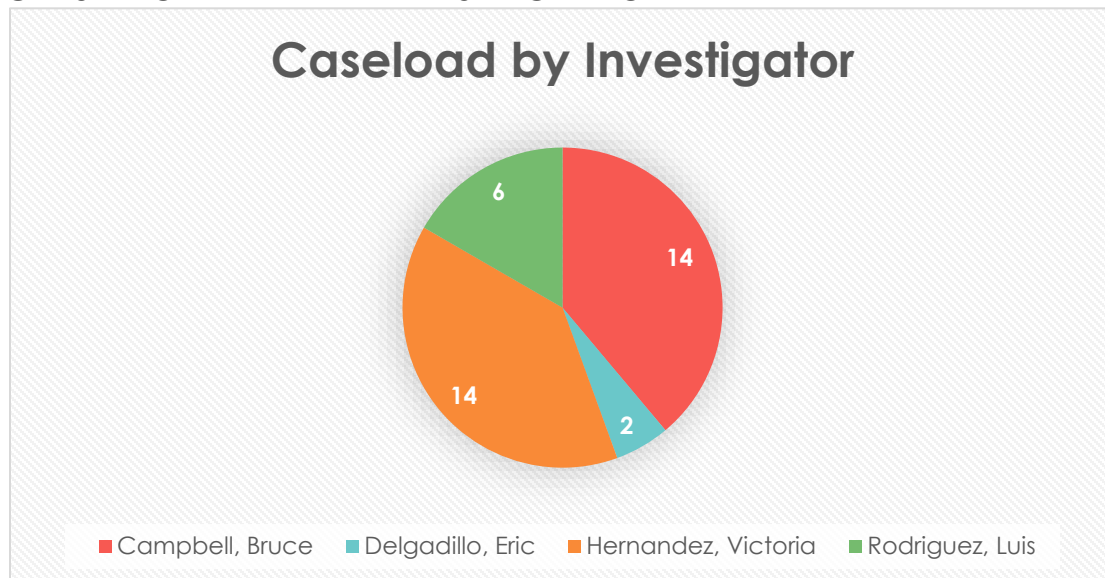
CASES BY TYPE



CASE RESOLUTION



CASELOAD BY INVESTIGATOR



NOTABLE ACTIVITIES FOR CID, TRAFFIC, FORENSICS & WARRANTS SECTION

During the month of September, our investigators responded to an allegation involving a threat of school violence. After conducting a thorough investigation, it was determined that the student responsible for the social media post intended it as a prank or hoax rather than a genuine threat.

We want to take this opportunity to encourage our community to report any concerning posts or statements seen on social media. Every potential threat—whether made by a student or any other individual—is treated with the utmost seriousness by our agency.

Additionally, our investigative team, together with our specialized collision investigators, responded to and investigated three catastrophic motor vehicle incidents during the month. These incidents involved a motorcycle, an all-terrain vehicle, and a passenger car, each resulting in serious bodily injury or death to their respective operators.

The investigative process begins with interviewing witnesses and extends into a complex, highly technical analysis that includes three-dimensional scans using advanced laser projection instruments. These detailed reconstructions allow our investigators to piece together the sequence of events with precision and accuracy.

TRAFFIC DIVISION

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	31
Written Warnings	11
Citations	47
Crash Reports	2
Criminal Reports	2
Number of Arrests	7
Hours Spent Supporting Patrol	0
Quarter Master Support Hours	7
Specialized Training Hours	0
Hours as Training Instructor	21
Hours Spent Accident Investigation	43
Hours Spent Participating in Community Events	9
Commercial Vehicle Inspections	8
Commercial Vehicles Placed Out of Service	8
Drivers Placed Out of Service	2
Commercial Vehicle Violations Found During Inspections	74
Hours Supporting Fleet Management	0

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for

service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	45
Number of Written Warnings	36
Number of Citations	15
Number of Arrests	0
Number of Crash Reports	4
Number of Criminal Reports	2
Quarter Master Support Hours	0
Hours Spent Accident Investigation	25
Hours Participating in Community Events	10
Specialized Training Hours	2
Hours Supporting Patrol Division	12
Hours Supporting Fleet Management	7

FORENSICS UNIT

Bernadette Ortega serves as the Crime Scene and Evidence Lead, bringing exceptional expertise and years of experience that place her among the top forensic professionals in the state. Working alongside her is Officer Yariana Ceballos, a sharp and detail-oriented investigator who plays a key role in processing evidence and analyzing crime scenes. Together, they manage everything from lifting fingerprints and analyzing trace materials to reconstructing incidents through blood spatter and forensic clues. Their dedication, precision, and teamwork ensure that every piece of evidence is thoroughly examined, and every case is handled with the highest level of professionalism.

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	0
In Service Training Hours	53
Hours Spent Processing Evidence	136.5
Hours Spent Managing Evidence Room	104.5
Hours Spent Processing Open Records Material	69.5
Walk Ins for Fingerprints	3

Hours Responding to Active Crime Scene	24
Items Submitted to Laboratory for Analysis	9
Evidence Returned from Laboratory with Leads	9
Total Items returned from Laboratory	6

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

Activity	Total
Court Sessions Attended	4
Civil Process Served	22
Civil Process Pending	2
Case Preparations Completed	8
Signed Complaints	183
Traffic Warrant Referrals	4

SORT PROGRAM

Our SORT program is temporarily on hold as the officer assigned to it earned a promotion to detective. WE anticipate that the SORT program will resume in November / December 2025.

SORT Program Activities	Hours
Hours Dedicated to SORT Program	0
Hours Dedicated to Community Relations Program	0
Hours Dedicated to Patrol Support	0
Hours Dedicated to Investigation	0
Hours Dedicated to Fleet Support	0
Hours Dedicated to Specialized Training	0
Hours Dedicated to Specialized Teams	0

Communications Section

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

RESPONSE TIMES

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:05:17	00:03:59	96.00%	90.00%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:10:21	00:05:59	97.60%	80.00%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:14:57	00:08:15	78.59%	70.00%

HORIZON POLICE CALLS FOR SERVICE

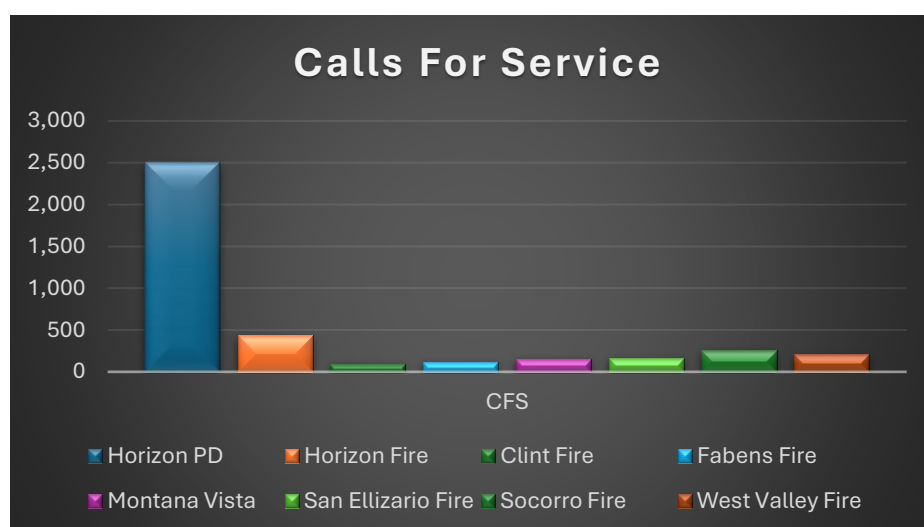
	Dispatched	Self-Initiated	Mobile Date Terminal Calls	Total
Horizon Police	1691	1165	281	3137

ESD 1 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	36	36	9	1	26	277	50	5	440

ESD 2 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	5	5	1	1	0	44	7	0	63
Fabens	12	9	3	3	0	71	10	0	108
Montana Vista	5	9	5	1	8	84	8	0	120
San Elizario	5	3	1	1	0	104	6	1	121
Socorro	8	19	2	1	8	221	45	2	306
West Valley	7	13	8	0	6	105	12	0	151
Total	42	58	20	7	22	629	88	3	869



Preventing Telecommunicator Tunnel Vision Course



Communications Manager Elva Ramos and Assistant Manager Irlanda Huerta successfully completed NENA's instructor-led online course, Preventing Telecommunicator Tunnel Vision.

The course focused on helping 911 telecommunicators recognize and manage common challenges encountered on the job. It provided practical tools and strategies to stay focused, increase

situational awareness, and make sound decisions in the fast-paced 911 environment.

Training like this enhances our skills, sharpens our awareness, and strengthens our capacity serve. It helps us grow as 911 dispatchers, becoming more effective, more prepared, and more capable of supporting those who need us most.

How Mismanaged Conflict Affects Retention

Communications Assistant Manager Irlanda Huerta and Shift Supervisor Sheila Tarango attended an 8-hour workshop titled, How Mismanaged Conflict Affects Retention, at the El Paso Regional Communications Center.



THE PSAP CONSULTING GROUP
Your partners in growth

The workshop focused on a key issue in public safety communications, how unresolved or poorly handled conflict can impact retention. Participants learned how to look at conflict differently, strengthen their ability to handle it, and apply practical strategies to turn conflict into opportunities for growth, collaboration, and stronger team dynamics.

Pre-Employment Background Investigations



Communications Manager Elva Ramos, along with other agency personnel, attended the Pre-Employment Background Investigations course hosted by the El Paso County Sheriff's Office. The training is designed to provide comprehensive guidance on conducting background investigations in compliance with Texas Commission on Law Enforcement (TCOLE) requirements.

Nominations

The Communications Division would like to nominate Ericka Gonzalez for her exceptional work ethic and dedication. Ericka consistently goes above and beyond in her duties, providing outstanding support to the public, fellow coworkers, and officers. Her professionalism, reliability, and positive attitude make her an invaluable member of our team.

We would also like to nominate Shift Supervisor Anthony Dominguez for his strong leadership and teamwork. Anthony is a hardworking and dependable team player who readily steps in to provide shift coverage when needed and takes immediate action when issues arise. His commitment to supporting the team and ensuring smooth operations is greatly appreciated.

Community Events

September 11 – The HCPD Honor Guard stood shoulder-to-shoulder with the Horizon Fire Department to present the colors in solemn remembrance of those we lost on 9/11.



September 12 – Our Honor Guard joined forces with the El Paso County Sheriff's Office to celebrate the graduation of the newest cadets entering the law enforcement profession. We welcome new Officers S. Liano and H. Heredia.





September 17 – HCPD proudly marched in both the Horizon High School and Eastlake High School homecoming parades, celebrating with students, families, and the community.

September 20 – At the 915 Heroes UTEP football game tailgate, HCPD joined fellow agencies in honoring local heroes. A special highlight was the recognition of Corporal V. Vasquez as Officer of the Year—a moment of pride for our entire department.



September 24 – Officer Morales partnered with TxDOT to support families at a car seat safety event in the Agua Dulce area, helping ensure our youngest community members travel safely.



September 27 – Continuing the focus on safety, Officer Morales teamed up with UMC and multiple agencies to host a joint Car Seat Safety Event, reaching even more families.



September 29 – CID and Officer Morales closed out the month with a visit to the Church of Christ, connecting with youth, teachers, and community members in an engaging school outreach program.

