

Horizon City Police Department



December 2025 Report

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- Honesty: We will be always truthful and trustworthy.
- Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Increase our collaborative efforts with other Law Enforcement agencies.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOCRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

LAW ENFORCEMENT STAFFING

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	4	0
Officers	20	19	1
Crime Scene Technicians	2	2	0
Civilians	2	2	0

COMMUNICATIONS STAFFING

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	11	2

Administration

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,799,882.00	\$2,693,833.70	\$173,318.56	\$303,336.99	70.89%
Communications	\$1,323,250.00	\$1,019,164.98	\$10,975.44	\$89,816.38	77.02%

PTO TAKEN

Pay Codes	Police Department	Communications
OT	619.25	306.75
Comp	116	7.70
PTO	347.18	121.30
LWO	0	0
Military	0	0
Training	562.50	86
Funeral	0	0
Personal	0	0
Holiday	316	35
Injury	0	0
Suspension	0	0

FUEL USAGE

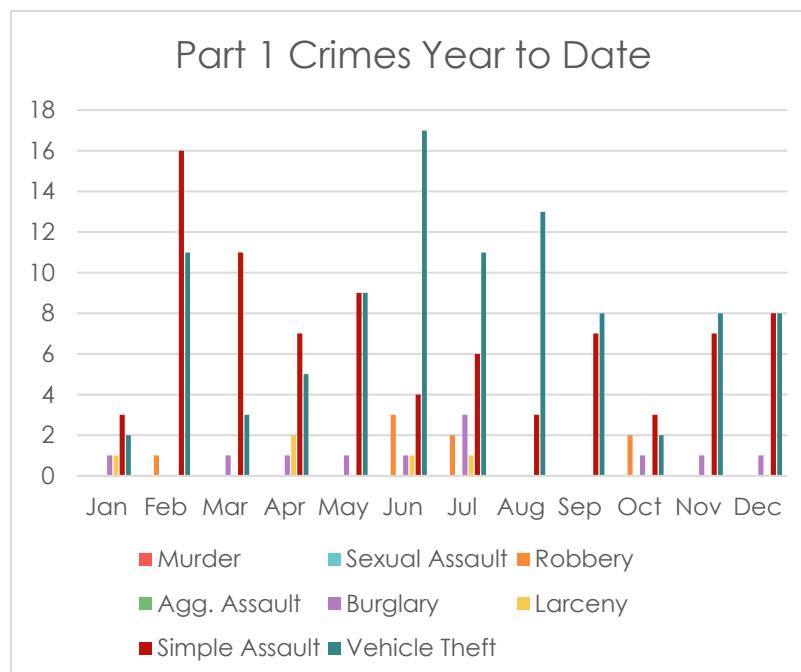
Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	271	188	268	244	971
Miles Driven	3057	2496	2863	2803	11,219

Crime Stats

It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

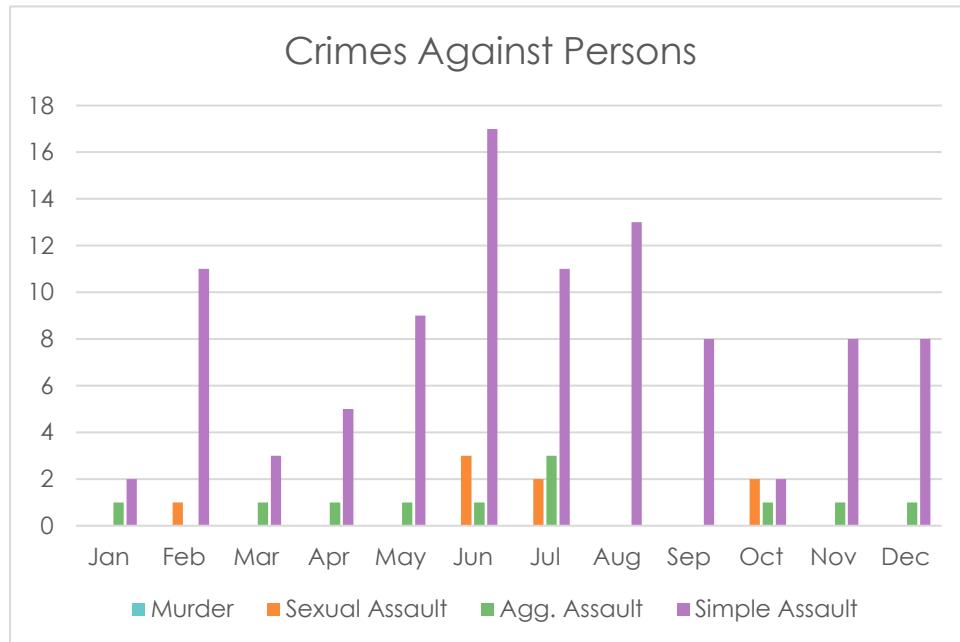
2025 PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Assault	0	1	0	0	0	3	2	0	0	2	0	0	8
Robbery	0	0	0	0	0	0	0	0	0	0	0	0	0
Agg. Assault	1	0	1	1	1	1	3	0	0	1	1	1	11
Burglary	1	0	0	2	0	1	1	0	0	0	0	0	5
Larceny	3	16	11	7	9	4	6	3	7	3	7	8	84
Simple Assault	2	11	3	5	9	17	11	13	8	2	8	8	97
Vehicle Theft	1	3	3	3	1	3	1	0	0	2	1	1	19
Total	8	31	18	18	20	29	24	16	15	10	17	18	224



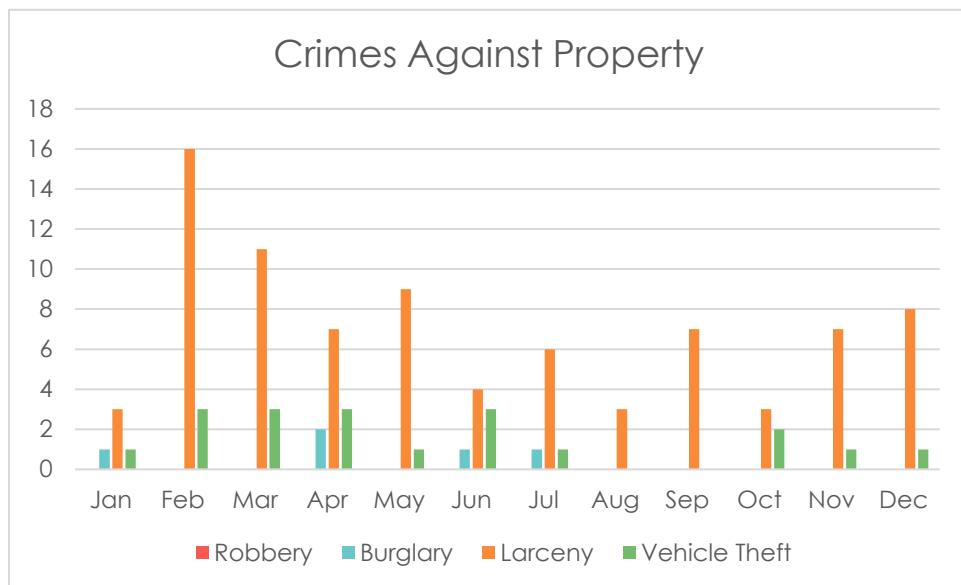
CRIMES AGAINST PERSONS PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Assault	0	1	0	0	0	3	2	0	0	2	0	0	8
Agg. Assault	1	0	1	1	1	1	3	0	0	1	1	1	11
Simple Assault	2	11	3	5	9	17	11	13	8	2	8	8	97
Total	3	12	4	6	10	21	16	13	8	5	9	0	116



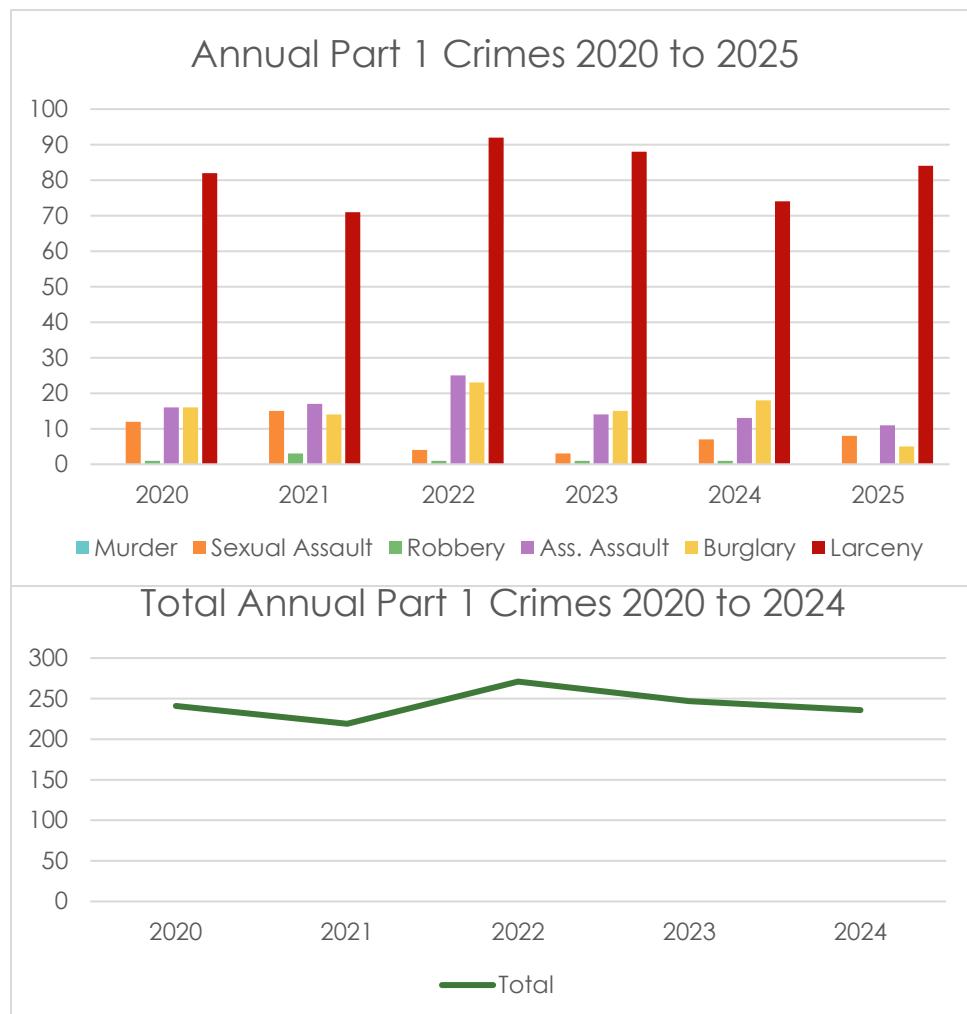
CRIMES AGAINST PROPERTY PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	1	0	0	2	0	1	1	0	0	0	0	0	5
Larceny	3	16	11	7	9	4	6	3	7	3	7	8	84
Vehicle Theft	1	3	3	3	1	3	1	0	0	2	1	1	19
Total	5	19	14	12	10	8	8	3	7	5	8	9	108



PART 1 CRIMES 2020 TO 2025

Part 1 Crimes	2020	2021	2022	2023	2024	2025	Total
Murder	0	0	0	0	0	0	0
Sexual Assault	12	15	4	3	7	8	49
Robbery	1	3	1	1	1	0	7
Ass. Assault	16	17	25	14	13	11	96
Burglary	16	14	23	15	18	5	91
Larceny	82	71	92	88	74	84	491
Simple Assault	107	85	93	90	104	97	576
Vehicle Theft	7	14	33	36	19	19	128
Total	241	219	271	247	236	224	1438



Patrol division

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our criminal investigations and crime preventive divisions. The division is comprised of 1 Lieutenant, 4 Sergeants, 3 Corporals and 12 Patrol Officers. They operate 24 hours a day 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of December	34 (3 more than November)
Horizon Blvd. / N. Kenazo Ave.	2
Horizon Blvd. / N. Darrington Rd.	2
S. Darrington Rd. / S. Kenazo Ave.	2
Eastlake Blvd. / Horizon Mesa	2

TRAFFIC CONTACTS

2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	100	72	60	96	87	67	77	179	86	181	186	91	1282
Shift B	33	52	102	133	128	117	150	104	141	91	137	51	1239
Shift C	131	92	86	81	96	49	34	73	68	248	144	145	1247
Shift D	85	99	73	51	47	74	90	165	87	83	82	81	1017
Totals	349	315	321	361	358	307	351	521	382	603	549	368	4785

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	334	351	308	261	1,254
Self Initiated Calls	40	63	70	116	289
Incident Reports	35	14	26	12	87
Crash Reports	10	8	8	7	33

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	4	6	6	11	6	2	17	11	10	10	10	8	101
Misdemeanor Arrests	9	8	17	12	21	15	14	27	13	26	22	12	196
Shift A													
Felony Arrests	0	0	1	1	0	0	6	5	3	2	2	5	25
Misdemeanor Arrests	2	1	3	0	4	7	3	9	2	7	3	1	42
Shift B													
Felony Arrests	0	0	2	5	4	1	9	2	7	6	4	1	41
Misdemeanor Arrests	2	2	4	7	6	1	5	10	5	4	11	6	63
Shift C													
Felony Arrests	3	0	1	5	2	0	0	0	0	1	3	1	16
Misdemeanor Arrests	3	4	3	5	8	4	1	5	3	14	4	3	57
Shift D													
Felony Arrests	1	6	2	0	0	1	2	4	0	1	1	1	19
Misdemeanor Arrests	2	1	7	0	3	3	5	3	3	1	4	2	34

December Officer Recognitions

From Assistant Chief Kluge

Each month, we recognize the "Top 2" Officers in four key categories: Reports, Arrests, Traffic Contacts, and Citations. This recognition highlights both outstanding monthly performance and the consistency shown by officers who continue to lead by example throughout the year.

December Performance Highlights

Officer Mark Alva, while serving as a trainee, closed out the year with an exceptional performance, leading the department in Reports (18) and earning second in Citations (13). His productivity and attention to detail during field training reflect a strong work ethic and promising development.

Officer Heriberto Heredia, having successfully completed the Field Training Officer (FTO) program and now serving as a full-time officer, had a strong month,

placing second in Reports (17) and second in Arrests (3). His performance highlights a smooth transition into independent patrol responsibilities.

Officer Ericka Garza once again demonstrated her proactive approach to policing by leading the department in Arrests (4). Her repeated presence on the "Top 2" list throughout 2025 underscores her consistency and commitment to enforcement and public safety.

Officer Vivian Heredia led the department in Traffic Contacts (55), reinforcing her continued emphasis on visibility and traffic safety. Her leadership and sustained enforcement efforts remain evident month after month.

Officer Marcos Calvillo continued his year-long consistency, earning second in Traffic Contacts (47) and leading in Citations (20). His appearance on the "Top 2" list once again reflects sustained productivity across multiple categories.

Historical Highlights & Continued Performers

- Officer Marcos Calvillo (#340) – Appeared on the "Top 2" list every month since June, consistently leading or placing in Traffic Contacts and Citations.
- Officer Ericka Garza (#289) – Multiple appearances throughout 2025, including leadership in Arrests in November and December.
- Officer Vivian Heredia (#284) – Continued recognition in Traffic Contacts and prior leadership in Reports and Arrests earlier in the fall.
- Officer Heriberto Heredia (#349) – Progressed from trainee to full-time officer and immediately earned multi-category recognition, closing the year with strong independent performance.

Training & Professional Development Highlight

December's results highlight the strength of the department's training and mentorship programs, with Officer Mark Alva earning top recognition while still in training and Officer Heriberto Heredia demonstrating immediate success following completion of the FTO program.

Outstanding work by all officers recognized this month. Your dedication, professionalism, and consistency throughout the year continue to make a meaningful impact on the department and the community we serve.

Great job to everyone and thank you for finishing the year strong.

December "Top 2"

Activity	Total	Officer
Reports	18	Off. M. Alva
	17	Off. H. Heredia
Arrests	4	Off. E. Garza
	3	Off. H. Heredia
Traffic Contacts	55	Off. V. Heredia
	47	Off. M. Calvillo
Citations	20	Off. M. Calvillo
	13	Off. M. Alva

PRESENTATIONS

Connecting with the community is a vital part of building trust, and Community Resource Officer Carolyn Morales plays a key role in making that happen. Through her dedication and coordination, she schedules and leads important community engagement events, such as Coffee with a Cop, school visits, and memorial ceremonies, that strengthen relationships between the Police Department and the public. Her efforts help ensure open communication, foster mutual respect, and create a safer, more connected Horizon City.

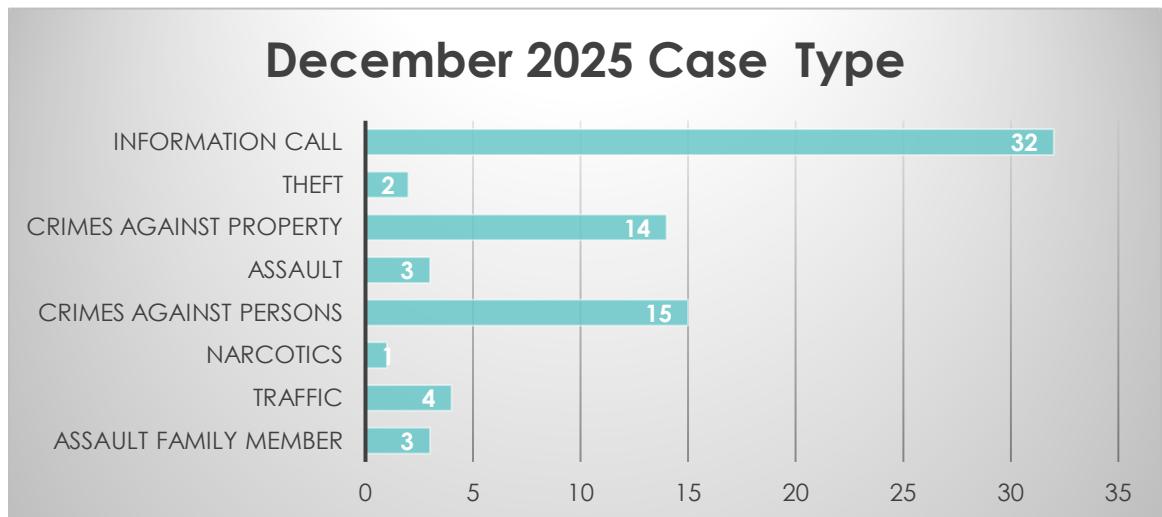
Activity Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD
Presentations	2	1	2	2	5	11	10	2	7	9	5	7	63

Criminal investigations division

Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

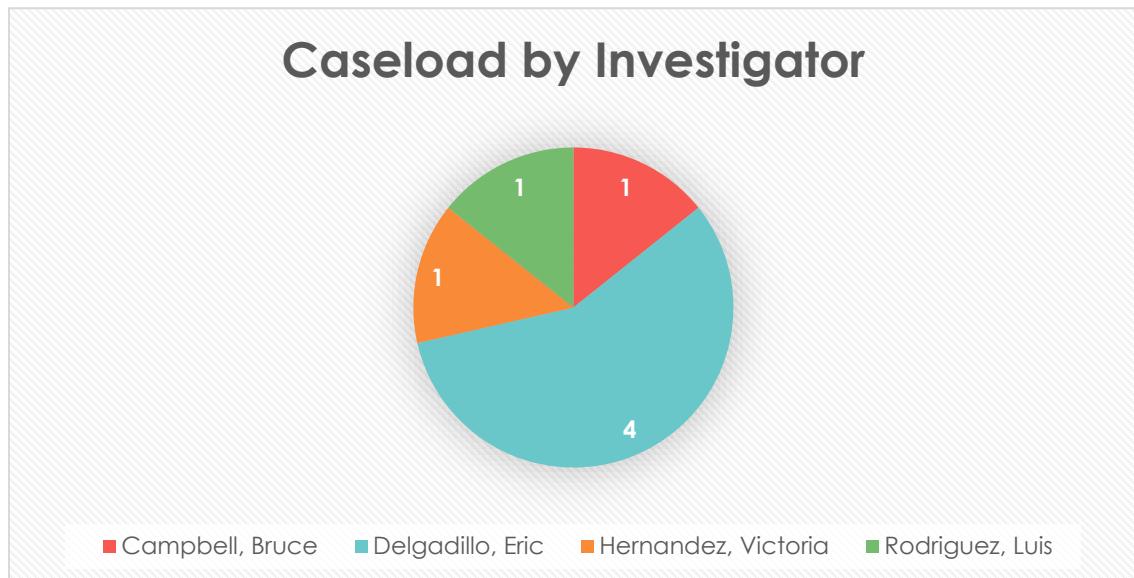
CASES BY TYPE



CASE RESOLUTION



CASELOAD BY INVESTIGATOR



NOTABLE ACTIVITIES FOR CID, TRAFFIC, FORENSICS & WARRANTS SECTION

Crisis Intervention Training

The City continues to make intentional investments in community safety and compassionate response through Crisis Intervention Training (CIT). As part of this effort, Lt. Kaycee Valdez, Officers Fernando Medina and Arlene Hernandez, along with Communications Specialist Jasmine Mora, were selected to attend an intensive three-week Crisis Intervention Academy. During the academy, the team received comprehensive instruction in recognizing and responding to mental health crises, substance-use emergencies, and trauma-driven behaviors. The training emphasized de-escalation, effective communication under stress, and sound decision-making, reinforced through scenario-based exercises designed to mirror real-world encounters.

This training strengthens our ability to respond to residents during some of their most vulnerable moments. By equipping both field personnel and communications staff with the same crisis-response framework, the City enhances coordination from the initial 911 call through on-scene resolution. The result is safer outcomes, reduced use of force, and stronger connections to appropriate mental-health resources when enforcement alone is not the most effective solution. This investment reflects a commitment to proactive policing, thoughtful communication, and a response model that prioritizes dignity, trust, and the long-term well-being of our community.

Cases of Importance

The Horizon City Police Department (HCPD), in collaboration with federal partners, conducted an investigation into a case involving a Horizon City resident suspected of possessing explicit images involving children. Through coordinated efforts between agencies, investigators obtained and executed multiple search warrants, utilizing specialized personnel and resources to ensure the investigation was handled thoroughly and responsibly.

As a result of this joint operation, evidence was collected that supported further legal action. This case reflects the importance of interagency cooperation in addressing crimes that exploit vulnerable victims and underscores HCPD's commitment to pursuing these investigations with care, precision, and professionalism. The department remains dedicated to protecting the community and working alongside partner agencies to hold offenders accountable under the law.

TRAFFIC DIVISION

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	68
Written Warnings	14
Citations	54
Crash Reports	2
Criminal Reports	3
Number of Arrests	0
Commercial Vehicle Inspections	26
Commercial Vehicles Placed Out of Service	5
Drivers Placed Out of Service	7
Commercial Vehicle Violations Found During Inspections	69

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	0
Number of Written Warnings	0
Number of Citations	0
Number of Arrests	0
Number of Crash Reports	0
Number of Criminal Reports	0
Hours Participating in Community Events	0
Specialized Training Hours	120

FORENSICS UNIT

Bernadette Ortega serves as the Crime Scene and Evidence Lead, bringing exceptional expertise and years of experience that place her among the top forensic professionals in the state. Working alongside her is Officer Yariana Ceballos, a sharp and detail-oriented investigator who plays a key role in processing evidence and analyzing crime scenes. Together, they manage everything from lifting fingerprints and analyzing trace materials to reconstructing incidents through blood spatter and forensic clues. Their dedication, precision, and teamwork ensure that every piece of evidence is thoroughly examined, and every case is handled with the highest level of professionalism.

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	2
In Service Training Hours	41
Hours Spent Processing Evidence	125

Hours Spent Managing Evidence Room	75
Hours Spent Processing Open Records Material	37
Walk Ins for Fingerprints	7
Hours Responding to Active Crime Scene	10.5
Items Submitted to Laboratory for Analysis	5
Evidence Returned from Laboratory with Leads	18
Total Items returned from Laboratory	10

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

Activity	Total
Court Sessions Attended	4
Civil Process Served	7
Civil Process Pending	0
Case Preparations Completed	24
Signed Complaints	153
Traffic Warrant Referrals	3

SORT PROGRAM

Our SORT program is temporarily on hold as the officer assigned to it earned a promotion to detective. WE anticipate that the SORT program will resume in January / February 2026.

Communications Section

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

RESPONSE TIMES

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:06:21	00:04:36	75.8%	90%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:11:46	00:07:42	85.4%	80%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:15:04	00:08:10	74.66%	70%

HORIZON POLICE CALLS FOR SERVICE

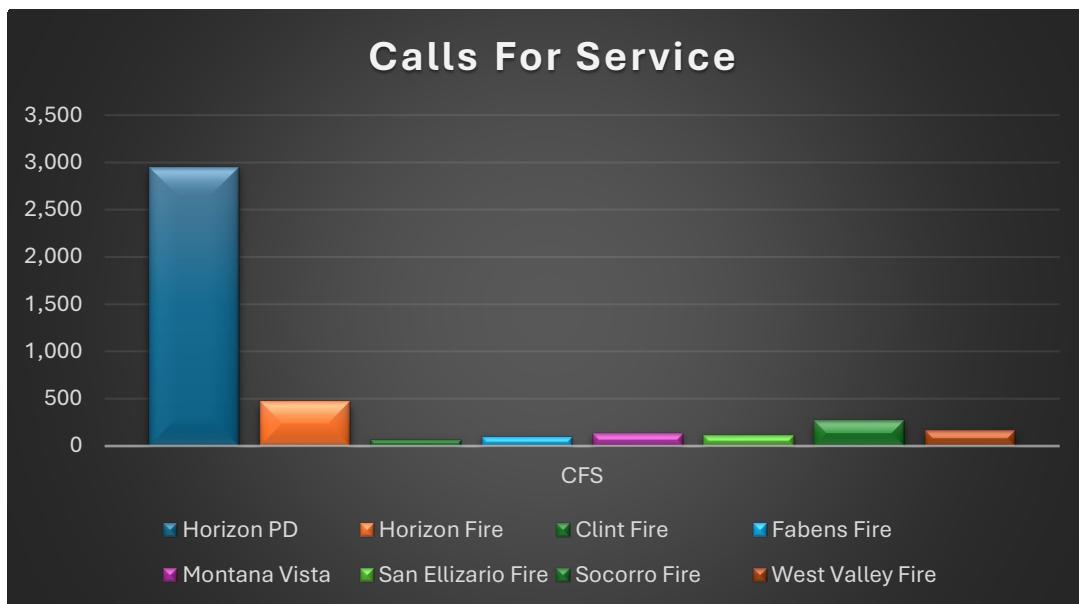
	Dispatched	Self-Initiated	Mobile Data Terminal Calls	Total
Horizon Police	1626	760	297	2683

ESD 1 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	47	27	9	1	20	313	61	5	483

ESD 2 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	1	3	5	1	2	47	11	1	71
Fabens	5	6	8	1	2	82	11	1	116
Montana Vista	5	11	11	0	13	99	13	5	157
San Elizario	2	6	7	1	0	118	11	1	146
Socorro	15	13	6	1	8	195	39	4	281
West Valley	7	10	4	1	4	114	28	1	169
Total	35	49	41	5	29	655	113	13	940



Crisis Intervention Team Training

Communications Specialist Jasmine Moran completed a three-week Crisis Intervention Team (CIT) training at Emergency Services District #1 Headquarters, provided by Emergency Health Network. The program included 80 hours of Crisis Intervention Training and 40 hours of Mental Health Training.

The Crisis Intervention Training focused on handling mental health crises using de-escalation techniques and effective communication. The Mental Health Training

covered recognizing mental health issues and collaborating with mental health professionals during crisis situations. This training improves responses to those in need while ensuring safety and understanding.



Enhanced Police Dispatching

Communications Supervisors Sheila Tarango, Stephanie Cortes, and Anthony Dominguez attended NENA's instructor-led online course, **Enhanced Police Dispatching**. The training covered essential skills for managing high radio traffic and critical situations like active shooter incidents. The course strengthens skills and helps enhance performance when dealing with some of the most challenging calls in law enforcement communication.



Nominations

We would like to recognize Marcela Portillo and Jasmine Moran for their outstanding performance during a large pallet fire incident. They worked as a team, maintaining control of the channels and ensuring clear communication despite multiple callers and responding units. Their professionalism and ability to perform under pressure reflect the highest standards of service.

We would also like to recognize Mirna Sierra, who consistently demonstrates exceptional job knowledge and a strong commitment to excellence. She always goes above and beyond to support her colleagues, first responders, and the community.

Community Events

December 2025

Throughout the month of December 2025, the Horizon City Police Department proudly participated in a variety of community events focused on promoting safety, honoring service, and strengthening the relationships we share with those we serve. Below is a recap of our community engagement efforts during the month:

December 10 – Detective Hernandez participated in the Fallen Heroes Wreath Program. This nonprofit program honors first responders who have passed away in

the line of duty by placing wreaths at their gravesites and reading their biographies to ensure they are remembered.



December 12 – The Town of Horizon and the Horizon City Police Department came together for the Annual Christmas Tree Lighting. This year's event was larger and brighter thanks to the support of Mayor Andy Renteria and Horizon City Public Works, who decorated Demond



Corcoran Park. HCPD assisted with sound support and traffic control.



December 13 – Christmas Parade. HCPD and several outside agencies assisted with traffic control for a parade featuring more than 100 floats. The HCPD Community Officer Unit and Crisis Unit led the parade for the first time. Lieutenant Rodrigues did an outstanding job organizing the traffic control plan.



December 16 – Pete Duarte Toy Giveaway. The Town of Horizon City and HCPD delivered toys to the wonderful children at Pete Duarte Head Start.



December 18 – Toy Drive Christmas Party. HCPD officers joined the Special Olympics for a Toy Drive Christmas Party. All donated toys were delivered to children bravely battling cancer at the hospital.





December 20 – Special Olympics Volleyball Tournament. HCPD participated in the Sun City's "Serve for a Cause" Volleyball Tournament, which raised \$2,950 to support athletes in future competitions.



December 23 – Coffee with the Cop. With the support of Burger King, HCPD hosted Coffee with the Cop to close out the year. Participating agencies included the Socorro Police Department, El Paso County Sheriff's Office, Socorro Independent School District Police, Horizon Fire Department, El Paso County E.S.D. No. 1, Summit Plastic Molding, and Mayor Andy Renteria.





Overall, December was a great success. We are grateful for the generous toy donations collected from local businesses and organizations, as well as the dedication of our officers who assisted with the toy drives. Bringing smiles to the children in our community remains one of our most meaningful goals.