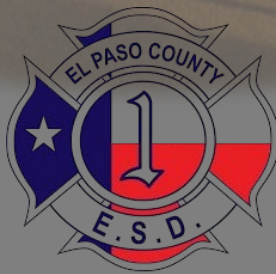


Horizon City Police Department



November 2025 Report

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- Honesty: We will be always truthful and trustworthy.
- Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Increase our collaborative efforts with other Law Enforcement agencies.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

LAW ENFORCEMENT STAFFING

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	4	0
Officers	20	19	1
Crime Scene Technicians	2	2	0
Civilians	2	2	0

COMMUNICATIONS STAFFING

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	10	3

Administration

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,799,882.00	\$3,057,260.71	\$155,331.10	\$282,754.67	80.46%
Communications	\$1,323,250.00	\$1,109,746.41	\$24,257.63	\$88,625.23	83.87%

PTO TAKEN

Pay Codes	Police Department	Communications
OT	172.5	40.5
Comp	114	24
PTO	202.75	161.5
LWO	0	0
Military	0	0
Training	343.5	56
Funeral	0	32
Personal	0	0
Holiday	8	8
Injury	0	0
Suspension	0	0

FUEL USEAGE

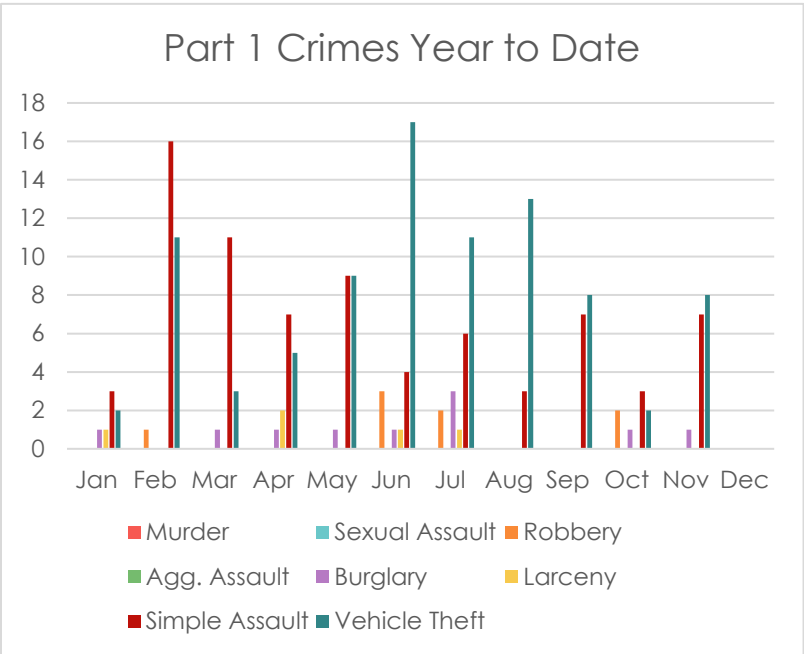
Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	368	275	197	197	1039
Miles Driven	3763	3412	3119	2101	12395

Crime Stats

It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

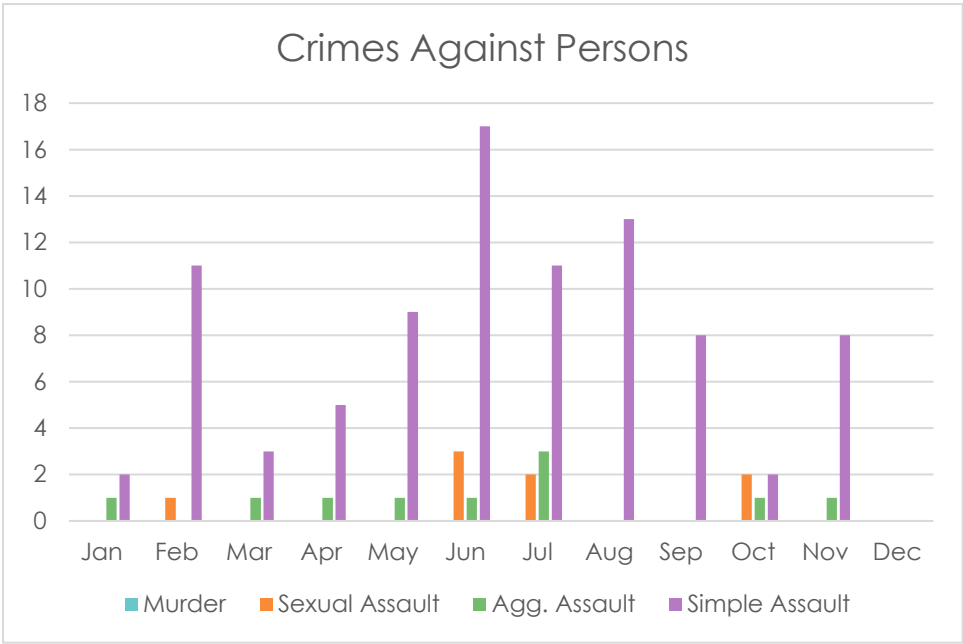
2025 PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0	0	0		0
Sexual Assault	0	1	0	0	0	3	2	0	0	2	0		8
Robbery	0	0	0	0	0	0	0	0	0	0	0		0
Agg. Assault	1	0	1	1	1	1	3	0	0	1	1		10
Burglary	1	0	0	2	0	1	1	0	0	0	0		5
Larceny	3	16	11	7	9	4	6	3	7	3	7		76
Simple Assault	2	11	3	5	9	17	11	13	8	2	8		89
Vehicle Theft	1	3	3	3	1	3	1	0	0	2	1		18
Total	8	31	18	18	20	29	24	16	15	10	17	0	206



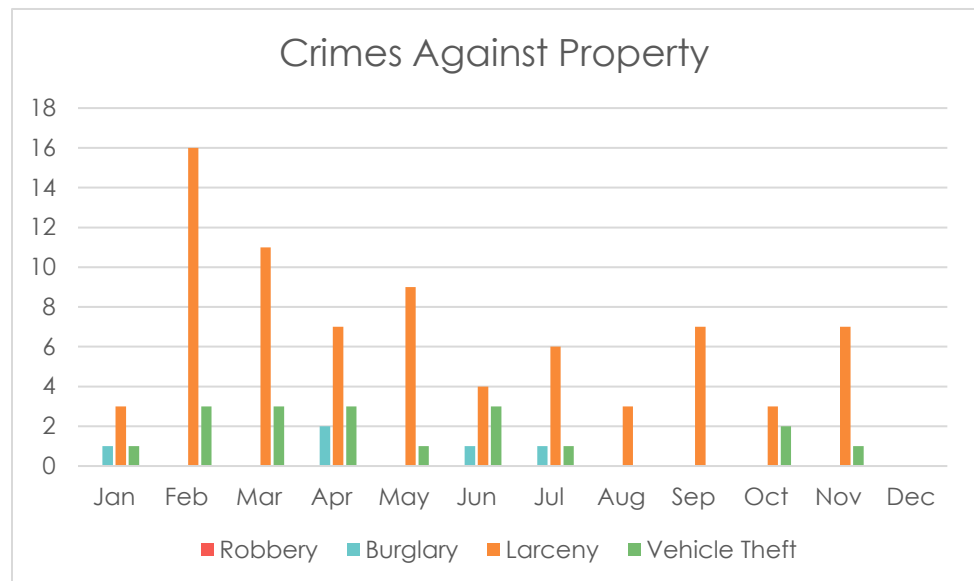
CRIMES AGAINST PERSONS PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0	0	0		0
Sexual Assault	0	1	0	0	0	3	2	0	0	2	0		8
Agg. Assault	1	0	1	1	1	1	3	0	0	1	1		10
Simple Assault	2	11	3	5	9	17	11	13	8	2	8		89
Total	3	12	4	6	10	21	16	13	8	5	9	0	107



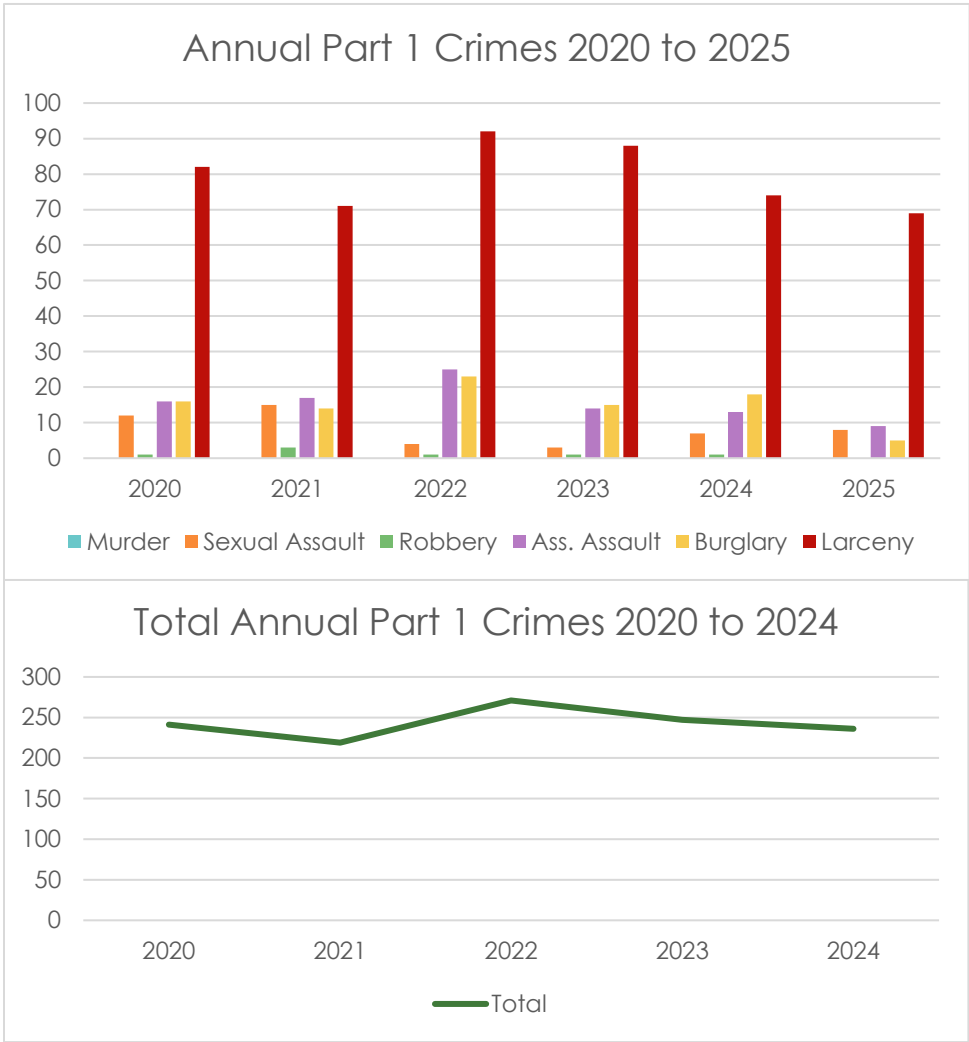
CRIMES AGAINST PROPERTY PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0	0	0	0	0	0	0	0		0
Burglary	1	0	0	2	0	1	1	0	0	0	0		5
Larceny	3	16	11	7	9	4	6	3	7	3	7		69
Vehicle Theft	1	3	3	3	1	3	1	0	0	2	1		17
Total	5	19	14	12	10	8	8	3	7	5	0	0	91



PART 1 CRIMES 2020 TO 2025

Part 1 Crimes	2020	2021	2022	2023	2024	2025	Total
Murder	0	0	0	0	0	0	0
Sexual Assault	12	15	4	3	7	8	49
Robbery	1	3	1	1	1	0	7
Ass. Assault	16	17	25	14	13	9	95
Burglary	16	14	23	15	18	5	91
Larceny	82	71	92	88	74	69	483
Simple Assault	107	85	93	90	104	81	568
Vehicle Theft	7	14	33	36	19	17	127
Total	241	219	271	247	236	189	1420



Patrol division

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our criminal investigations and crime preventive divisions. The division is comprised of 1 Lieutenant, 4 Sergeants, 3 Corporals and 12 Patrol Officers. They operate 24 hours a day 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of July	31 (1 less than October)
Horizon Blvd. / N. Kenazo Ave.	5
Horizon Blvd. / N. Darrington Rd.	1
N. Darrington Rd. / Ryderwood	1

TRAFFIC CONTACTS

2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	100	72	60	96	87	67	77	179	86	181	186		1191
Shift B	33	52	102	133	128	117	150	104	141	91	137		1188
Shift C	131	92	86	81	96	49	34	73	68	248	144		1102
Shift D	85	99	73	51	47	74	90	165	87	83	82		936
Totals	349	315	321	361	358	307	351	521	382	603	549	0	4417

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	219	249	255	248	971
Self Initiated Calls	70	71	174	121	436
Incident Reports	12	26	21	5	64
Crash Reports	3	8	10	8	29

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	4	6	6	11	6	2	17	11	10	10	10	0	93
Misdemeanor Arrests	9	8	17	12	21	15	14	27	13	26	22	0	184
Shift A													
Felony Arrests	0	0	1	1	0	0	6	5	3	2	2		20
Misdemeanor Arrests	2	1	3	0	4	7	3	9	2	7	3		41
Shift B													
Felony Arrests	0	0	2	5	4	1	9	2	7	6	4		40
Misdemeanor Arrests	2	2	4	7	6	1	5	10	5	4	11		57
Shift C													
Felony Arrests	3	0	1	5	2	0	0	0	0	1	3		15
Misdemeanor Arrests	3	4	3	5	8	4	1	5	3	14	4		54
Shift D													
Felony Arrests	1	6	2	0	0	1	2	4	0	1	1		18
Misdemeanor Arrests	2	1	7	0	3	3	5	3	3	1	4		32

November Officer Recognitions

Monthly Performance Highlights – “Top 2” Recognition

From Assistant Chief Kluge – Officers,

Each month, we spotlight the "Top 2" Officers in four key categories: Reports, Arrests, Traffic Contacts, and Citations. This simple but meaningful recognition highlights the hard work and consistency our officers demonstrate daily.

November “Top 2” Officer Recognition

Trainee Liano and FTO V. Heredia continued their strong performance, leading the department in Reports (16) and securing second in Citations (22). Their ongoing dedication, following their exceptional October showing, will prove to be a seamless transition into independent field performance for Trainee Liano.

Officer Ericka Garza made a notable impact this month by leading Arrests (6) and placing second in Reports (11), showcasing her continued commitment to proactive policing and thorough reporting.

Officer Abraham Diaz maintained his consistent contributions, ranking second in Arrests (4) and second in Traffic Contacts (60), building on his October presence in multiple categories.

Officer Marcos Calvillo once again demonstrated remarkable consistency, leading in Traffic Contacts (78) and Citations (31). This marks his sixth consecutive month appearing on the "Top 2" list since the program began in June 2025. His ongoing visibility and enforcement excellence set a standard for all officers in the department.

Historical Highlights & Continued Performers

- **Officer Marcos Calvillo #340** – Appeared every month since June, leading Traffic Contacts in multiple months and consistently ranking in Citations and Arrests.
- **Trainee Liano #348 and FTO V. Heredia #284** – Back-to-back "Top 2" recognition in Reports, Citations, and Arrests.
- **Officer Abraham Diaz #255** – Maintained a strong presence in October and November, showing consistent performance in multiple categories.
- **Officer Ericka Garza #289** – Multiple appearances on the list, including July, September, and November, with strong Reports and Arrests numbers.
- **FTO Vivian Heredia #284** – Recognized in October; continues to set a benchmark for mentorship and teamwork.

Outstanding work by all officers, your efforts, consistency, and dedication to our community continue to make a tangible difference and do not go unnoticed.

Great job to everyone, keep up the excellent work!

Activity	Total	Officer
Reports	16	Off. S. Liano
	11	Off. E. Garza
Arrests	6	Off. E. Garza
	4	Off. A. Diaz
Traffic Contacts	78	Off. M. Calvillo
	60	Off. A. Diaz
Citations	31	Off. M. Calvillo
	22	Off S. Liano

PRESENTATIONS

Connecting with the community is a vital part of building trust, and Community Resource Officer Carolyn Morales plays a key role in making that happen. Through her dedication and coordination, she schedules and leads important community engagement events, such as Coffee with a Cop, school visits, and memorial ceremonies, that strengthen relationships between the Police Department and the public. Her efforts help ensure open communication, foster mutual respect, and create a safer, more connected Horizon City.

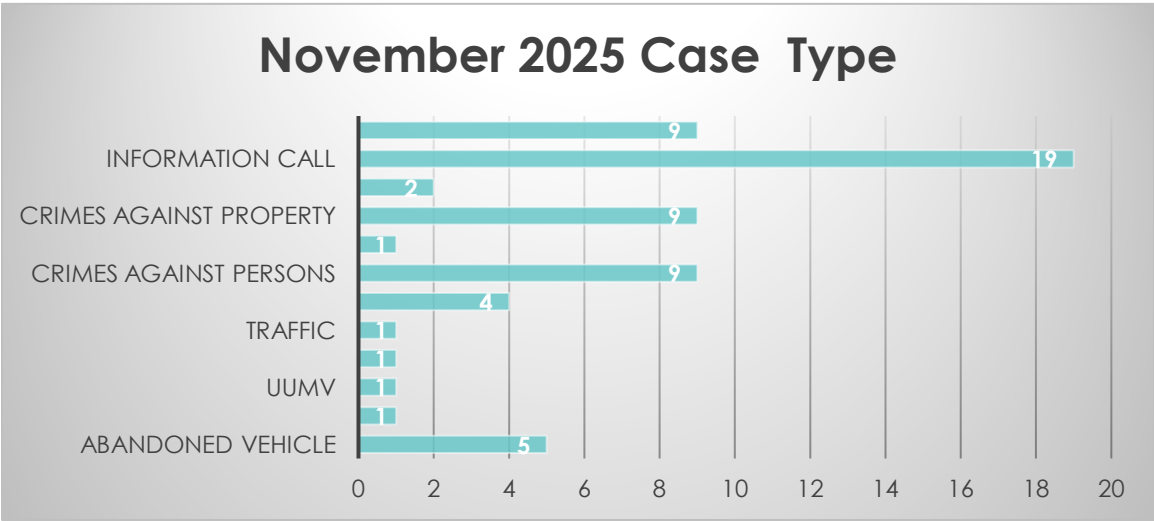
Activity Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD
Presentations	2	1	2	2	5	11	10	2	7	9	5		56

Criminal investigations division

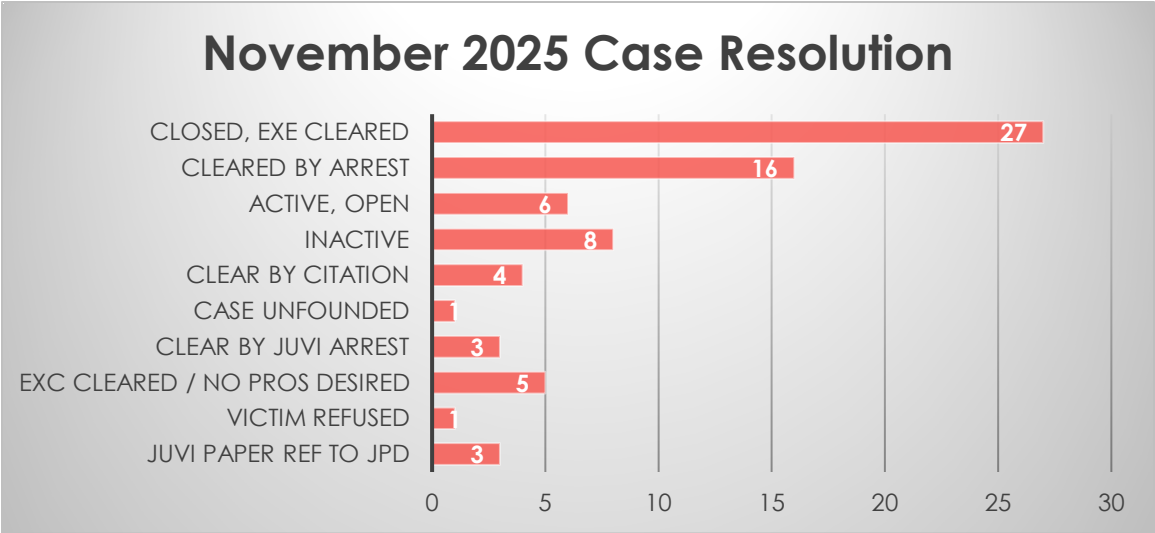
Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

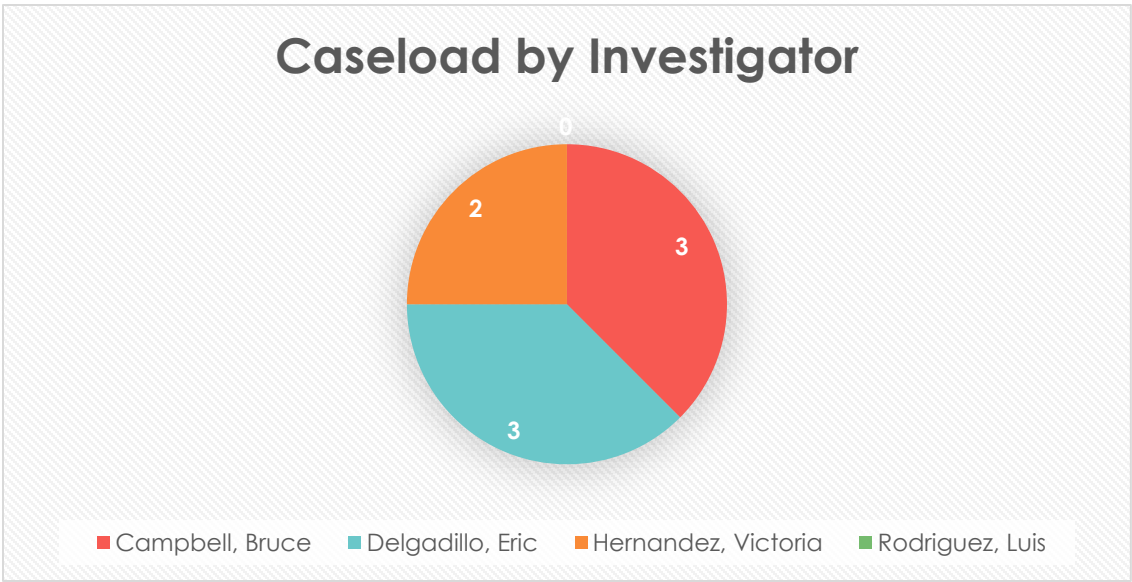
CASES BY TYPE



CASE RESOLUTION



CASELOAD BY INVESTIGATOR



NOTABLE ACTIVITIES FOR CID, TRAFFIC, FORENSICS & WARRANTS SECTION

During the month of November, our detectives worked on two highly sensitive incidents involving the sexual abuse of a minor, investigations which required long hours of interviews, evidence reviews, and coordination across multiple agencies. Their work resulted in search warrants being drafted and executed, resulting in the offenders being taken into custody.

Lieutenant Valdez further strengthened the department's leadership capacity this month through her attendance at the Bill Blackwood LEMIT Leadership Command College. Throughout the three-week course, she engaged in advanced leadership methodology, organizational development strategies, and executive-level decision-making practices designed to produce forward-thinking command staff. In addition to classroom work, Lt. Valdez completed and presented a white paper detailing practical applications for modern policing—an effort that reflects both her dedication to the profession and her commitment to bringing back actionable tools to benefit the agency. Her time at LEMIT reinforces our bench of well-trained leaders and continues to prepare the department for growth, innovation, and long-term sustainability.



TRAFFIC DIVISION

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative

discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	32
Written Warnings	11
Citations	43
Crash Reports	2
Criminal Reports	3
Number of Arrests	1
Hours Spent Participating in Community Events	8
Commercial Vehicle Inspections	7
Commercial Vehicles Placed Out of Service	4
Drivers Placed Out of Service	3
Commercial Vehicle Violations Found During Inspections	34

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	32
Number of Written Warnings	19
Number of Citations	13
Number of Arrests	0
Number of Crash Reports	12
Number of Criminal Reports	1
Hours Participating in Community Events	8

FORENSICS UNIT

Bernadette Ortega serves as the Crime Scene and Evidence Lead, bringing exceptional expertise and years of experience that place her among the top forensic professionals in the state. Working alongside her is Officer Yariana Ceballos, a sharp and detail-oriented investigator who plays a key role in processing evidence and analyzing crime scenes. Together, they manage everything from lifting fingerprints and analyzing trace materials to reconstructing incidents through blood spatter and forensic clues. Their dedication, precision, and teamwork ensure that every piece of evidence is thoroughly examined, and every case is handled with the highest level of professionalism.

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	4
In Service Training Hours	.5
Hours Spent Processing Evidence	114.5
Hours Spent Managing Evidence Room	108
Hours Spent Processing Open Records Material	36.5
Walk Ins for Fingerprints	2
Hours Responding to Active Crime Scene	16
Items Submitted to Laboratory for Analysis	10
Evidence Returned from Laboratory with Leads	6
Total Items returned from Laboratory	4

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

Activity	Total
Court Sessions Attended	4
Civil Process Served	11
Civil Process Pending	3
Case Preparations Completed	14
Signed Complaints	160
Traffic Warrant Referrals	2

SORT PROGRAM

Our SORT program is temporarily on hold as the officer assigned to it earned a promotion to detective. WE anticipate that the SORT program will resume in November / December 2025.

SORT Program Activities	Hours
Hours Dedicated to SORT Program	0
Hours Dedicated to Community Relations Program	0
Hours Dedicated to Patrol Support	0
Hours Dedicated to Investigation	0
Hours Dedicated to Fleet Support	0
Hours Dedicated to Specialized Training	0
Hours Dedicated to Specialized Teams	0

Communications Section

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

RESPONSE TIMES

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:04:43	00:04:14	100%	90%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:12:58	00:06:44	74.20%	80%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:10:48	00:06:41	100%	70%

HORIZON POLICE CALLS FOR SERVICE

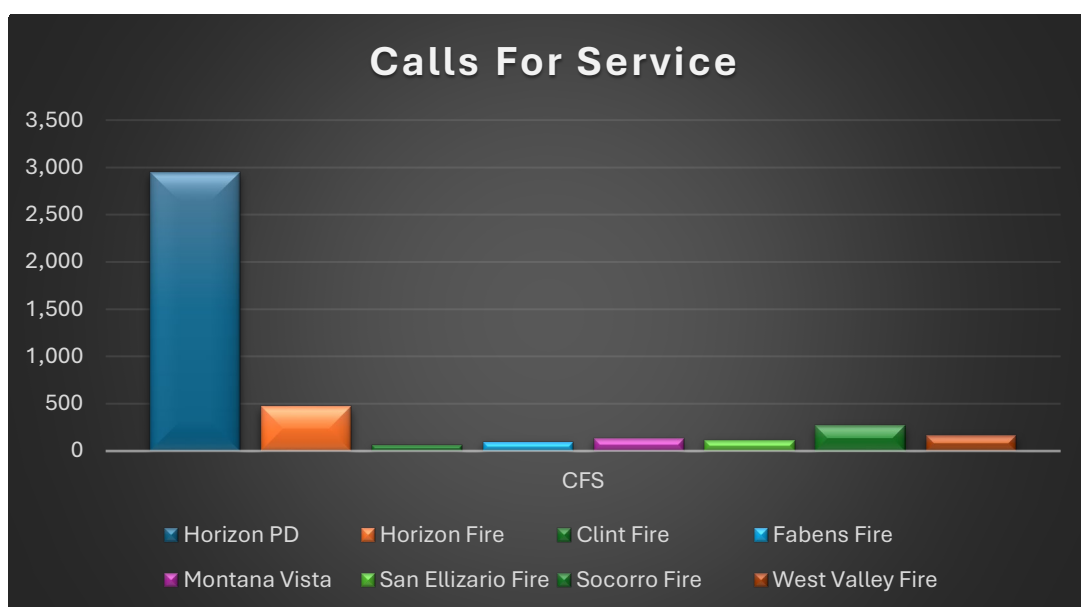
	Dispatched	Self-Initiated	Mobile Data Terminal Calls	Total
Horizon Police	1552	1087	310	2949

ESD 1 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	37	33	11	4	16	306	59	1	467

ESD 2 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	3	3	1	0	1	53	4	0	65
Fabens	7	5	5	0	1	66	6	3	93
Montana Vista	7	5	5	1	6	85	19	2	130
San Elizario	2	3	4	0	0	97	10	1	117
Socorro	10	19	3	2	4	184	44	2	268
West Valley	13	13	5	4	4	101	22	3	165
Total	42	48	23	7	16	586	105	11	838



Preventing Telecommunicator Tunnel Vision

Shift Supervisor Sheila Tarango attended a National Emergency Number Association (NENA) course titled "Preventing Telecommunicator Tunnel Vision." The course covered common challenges 9-1-1 telecommunicators face, including

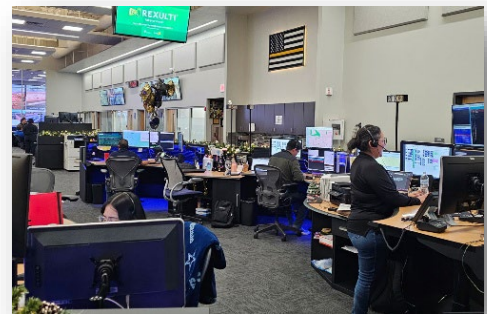
systemic issues and difficulties obtaining accurate address information. It offered practical tips and tools to help correct these issues and support telecommunicator success.

This course is part of NENA's Excellence in Dispatch Certificate program. Completing the program enhances a 9-1-1 telecommunicator's skills and helps strengthen leadership abilities for long-term success in the 9-1-1 profession.



We would like to nominate the Communications Division staff for their commitment and exceptional teamwork. Their dedication to keeping our city and county safe shows in every shift, and their

professionalism has been key in helping us transition smoothly into our temporary facility. Their adaptability, resilience, and steady support during this period of change truly demonstrate the high level of service they provide every day.



Community Events

November 2025

Throughout the month of November, the Horizon City Police Department proudly participated in a series of community-oriented events that promoted safety, honored service, and strengthened the relationships we share with the residents of Horizon City. Our officers worked side-by-side with partner organizations, local families, and community leaders, highlighting our ongoing commitment to teamwork, outreach, and public trust.

Community Events Overview

11/01 – National Night Out (Ysleta del Sur Pueblo): HCPD had an amazing time joining Ysleta del Sur Pueblo's National Night Out. Officers connected with families, shared safety information, and enjoyed meaningful conversations. We extend our

gratitude to the Ysleta del Sur Pueblo Tribal Police Department for inviting us and for their strong partnership.



11/06 – TXDOT End the Streak Press Conference: HCPD stood proudly with TXDOT to raise awareness about ending daily traffic fatalities in Texas. The department encouraged safe driving habits and reaffirmed its commitment to roadway safety.



11/08 – Walk with MADD: Officers walked alongside families who have lost loved ones to impaired driving, honoring victims and supporting survivors. HCPD remains dedicated to spreading awareness about the dangers of impaired driving to help prevent future tragedies.



11/08 – Veterans Expo (Desmond Corcoran Park): HCPD participated in this meaningful event to honor the brave men and women who have served our country, showing gratitude for their service and sacrifice.



11/12 – Mesa Place Church Visit: Senior Pastor Christian Gurrola, Community Outreach Pastor Art Marquez, and Counseling Pastor Maynard Mathews generously delivered breakfast and coffee from Whataburger. Their continued support and kindness are deeply appreciated.



11/13 – Red, White & You Job Fair: HCPD connected with transitioning service members, veterans, and military families, sharing career opportunities and strengthening ties with the military community.

11/14 – Jose Damian Elementary Career Day: The HCPD Crime Scene Unit attended Career Day, sharing real examples of their work with students. Their engagement helped inspire future generations to consider careers in law enforcement and crime scene investigation.



11/14 – Pete Duarte Head Start Car Seat Check-Up Event: In partnership with Pete Duarte Head Start, HCPD provided new car seats to families and offered hands-on education about proper installation and child passenger safety.



11/19 – Desert Hills Elementary Career Day: Officers spoke with students about the role of law enforcement and encouraged them to pursue future careers in public service.



11/20 – Turkey Meal Delivery (Pete Duarte Head Start): Horizon City Mayor Andy Renteria and members of HCPD delivered 25 turkey meals to families, demonstrating the city's commitment to service, compassion, and community support.



11/27 – Sun Bowl Parade: HCPD proudly participated in the annual Thanksgiving parade, celebrating the holiday with thousands of community members.



