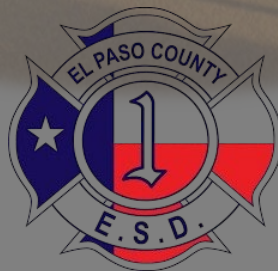


Horizon City Police Department



April 2025 Report

TABLE OF CONTENTS

INTRODUCTION.....	3
Mission statement	3
Core values	3
Goals	3
Objectives.....	3
Demographics	4
Staffing	4
Law Enforcement Staffing	4
Communications Staffing	4
ADMINISTRATION.....	5
Budget.....	5
PTO Taken	5
Fuel Useage	6
CRIME STATS.....	7
2025 Part 1 Crimes Year to Date	7
Crimes Against Persons Part 1 Crimes Year to Date	8
Crimes Against Property Part 1 Crimes Year to Date	9
Part 1 Crimes 2020 to 2025.....	10
Top 5 Traffic Collision Areas	11
Traffic Contacts.....	11
Calls For Service	12
Arrests Year to Date.....	12
Recognitions.....	12
Presentations	13
CRIMINAL INVESTIGATIONS DIVISION.....	14
Cases by Type	14
Case resolution	14
Caseload By Investigator	15
Notable Activities for CID, Traffic, Forensics & Warrants Section	15
Traffic Division	16
Forensics Unit	17
Warrants Division and Bailiff	18
Sort Program.....	18
COMMUNICATIONS SECTION.....	19
Response Times	19
Horizon Police Calls for Service	19
ESD 1 Calls for Service	19
ESD 2 Calls for Service	20
COMMUNITY EVENTS.....	22

Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- **Honesty:** We will be always truthful and trustworthy.
- **Fairness:** We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- **Courage:** We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- **Compassion:** We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Increase our collaborative efforts with other Law Enforcement agencies.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions is overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

LAW ENFORCEMENT STAFFING

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	4	0
Officers	18	16	2
Crime Scene Technicians	2	2	0
Civilians	2	2	0

COMMUNICATIONS STAFFING

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	12	1

Administration

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$2,507,969.00	\$1,199,049.20	\$295,574.15	\$234,025.07	47.81%
Communications	\$897,741.00	\$437,997.45	\$20,018.82	\$7,178.71	48.79%

Overtime	Amount Appropriated FY 2024 - 2025	Amount Expended December 2024	Balance	Percentage Remaining
PD	\$67,500.00	\$14,294.54	-\$20,835.84	-30.87%
Communications	\$44,999.00	\$6,461.91	\$8,099.73	18.00%

PTO TAKEN

Pay Codes	Police Department	Communications
OT	298.5	223.75
Comp	28.25	0
PTO	333.5	243.73
LWO	0	0.85
Military	0	16
Training	672	233.5
Funeral	0	0
Personal	16	32
Holiday	0	0
Injury	0	0
Suspension	0	0

FUEL USEAGE

Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	171	220	244	265	900
Miles Driven	2004	2770	2330	2394	9498

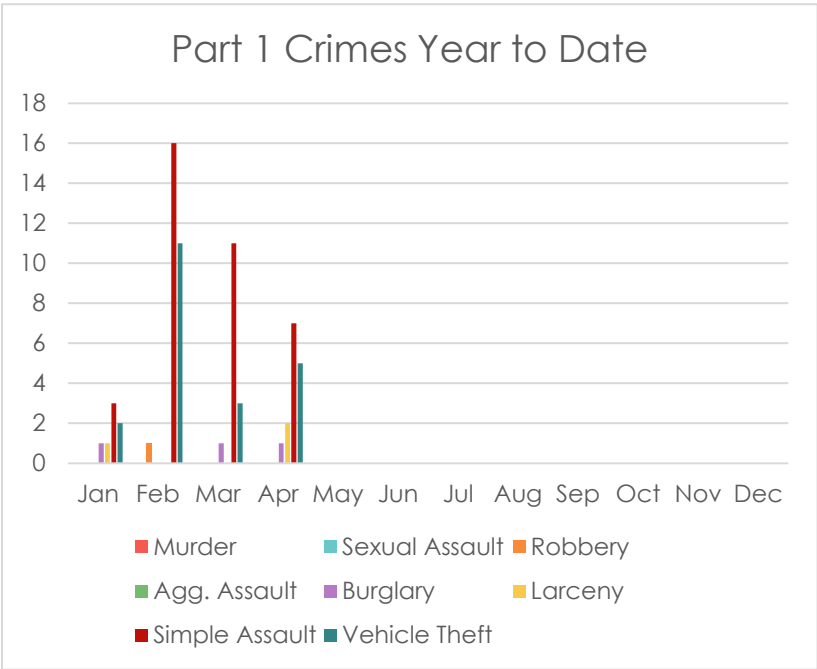
Fuel Usage Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Gas Used (Gal)	280	1483	314	900									
Miles Driven	1682	8945	8215	9498									

Crime Stats

It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

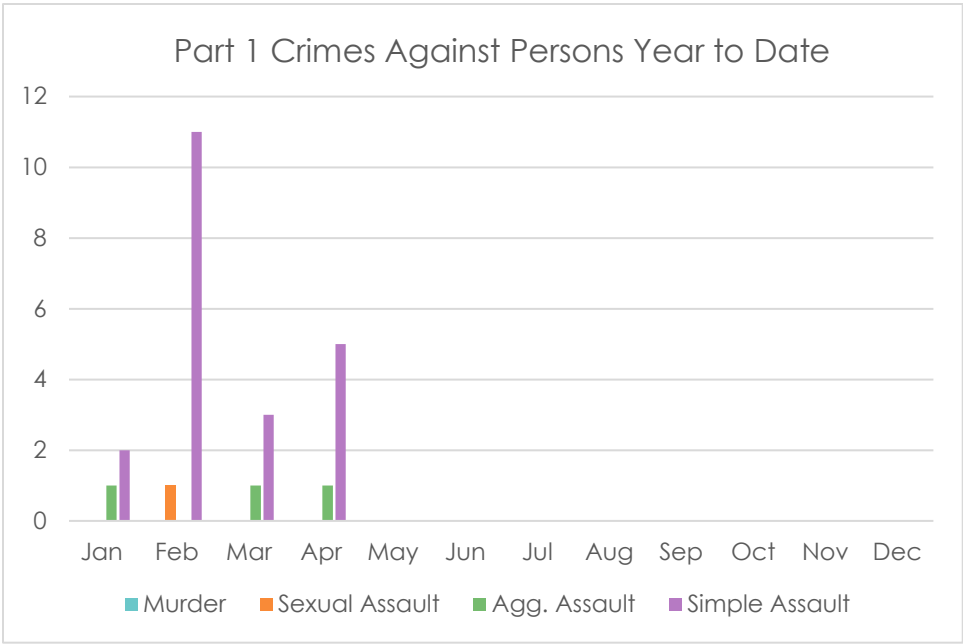
2025 PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0									0
Sexual Assault	0	1	0	0									1
Robbery	0	0	0	0									0
Agg. Assault	1	0	1	1									3
Burglary	1	0	0	2									3
Larceny	3	16	11	7									37
Simple Assault	2	11	3	5									21
Vehicle Theft	1	3	3	3									10
Total	8	31	18	18	0	0	0	0	0	0	0	0	75



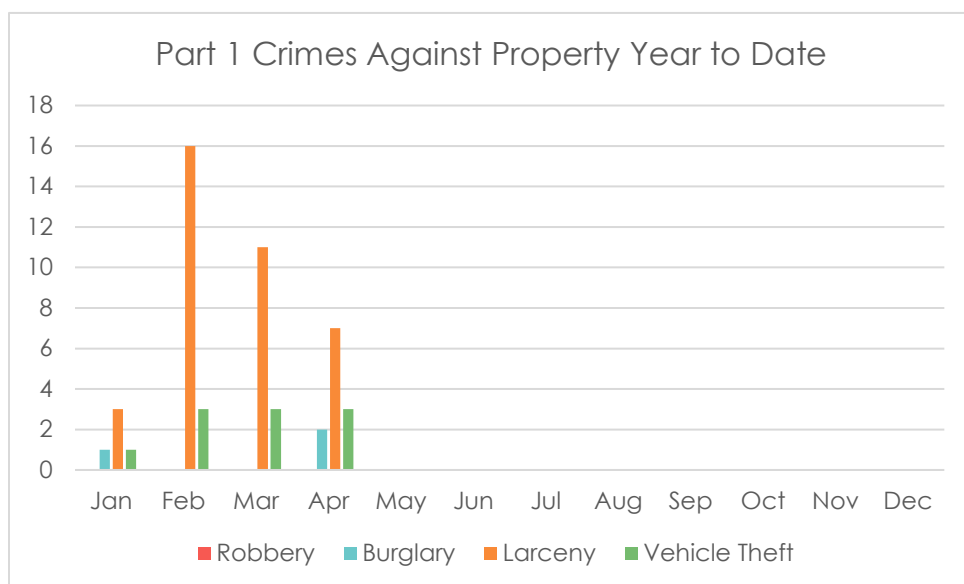
CRIMES AGAINST PERSONS PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0									0
Sexual Assault	0	1	0	0									1
Agg. Assault	1	0	1	1									3
Simple Assault	2	11	3	5									21
Total	3	12	4	6	0	0	0	0	0	0	0	0	25



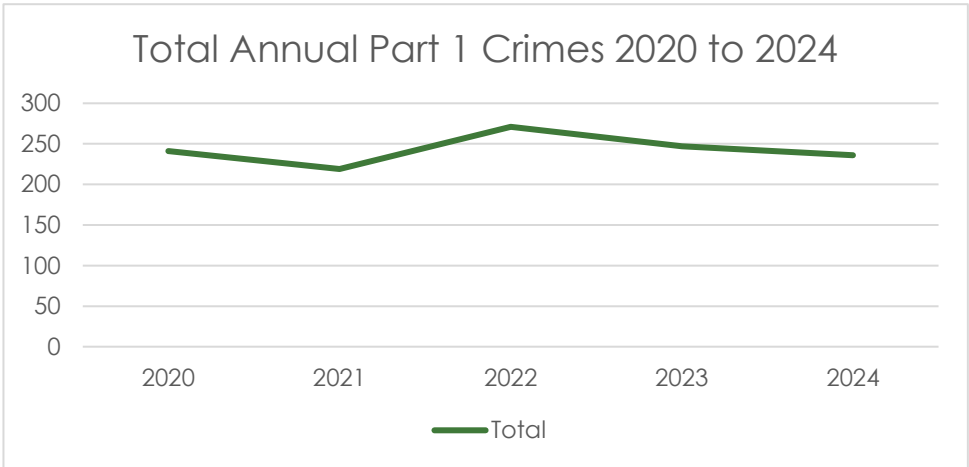
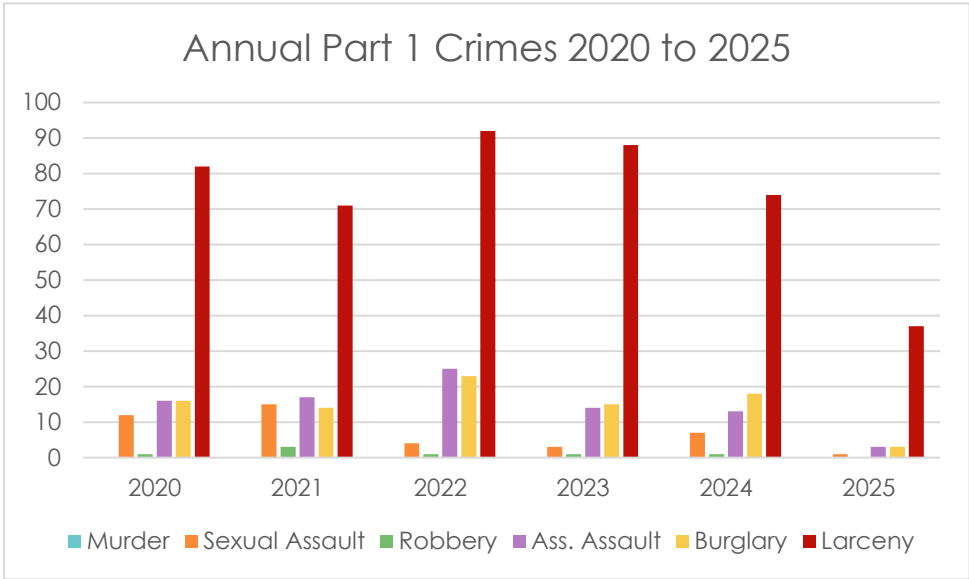
CRIMES AGAINST PROPERTY PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0									0
Burglary	1	0	0	2									3
Larceny	3	16	11	7									37
Vehicle Theft	1	3	3	3									10
Total	5	19	14	12	0	0	0	0	0	0	0	0	50



PART 1 CRIMES 2020 TO 2025

Part 1 Crimes	2020	2021	2022	2023	2024	2025	Total
Murder	0	0	0	0	0	0	0
Sexual Assault	12	15	4	3	7	1	42
Robbery	1	3	1	1	1	0	7
Ass. Assault	16	17	25	14	13	3	88
Burglary	16	14	23	15	18	3	89
Larceny	82	71	92	88	74	37	444
Simple Assault	107	85	93	90	104	21	500
Vehicle Theft	7	14	33	36	19	10	119
Total	241	219	271	247	236	75	1289



Patrol division

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our criminal investigations and crime preventive divisions. The division is comprised of 1 Lieutenant, 4 Sergeants, 3 Corporals and 12 Patrol Officers. They operate 24 hours a day 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of March	36 (4 More than March)
Horizon Blvd. / N. Kenazo Ave.	4
Horizon Blvd. / N. Darrington Rd.	3
Horizon Blvd. / Breaux St.	3
Horizon Blvd. / Crocker St.	2
N. Darrington Rd. / Eastlake Blvd.	2

TRAFFIC CONTACTS

2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	100	72	60	96									328
Shift B	33	52	102	133									320
Shift C	131	92	86	81									390
Shift D	85	99	73	51									308
Totals	349	315	321	361	0	0	0	0	0	0	0	0	1346

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	166	199	180	170	715
Self Initiated Calls	133	151	108	119	511
Incident Reports	1	22	16	10	49
Crash Reports	3	8	13	15	39
Total	303	380	317	314	1314

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	4	6	6	11	0	0	0	0	0	0	0	0	27
Misdemeanor Arrests	9	8	17	12	0	0	0	0	0	0	0	0	46
Shift A													
Felony Arrests	0	0	1	1									2
Misdemeanor Arrests	2	1	3	0									6
Shift B													
Felony Arrests	0	0	2	5									7
Misdemeanor Arrests	2	2	4	7									15
Shift C													
Felony Arrests	3	0	1	5									9
Misdemeanor Arrests	3	4	3	5									15
Shift D													
Felony Arrests	1	6	2	0									9
Misdemeanor Arrests	2	1	7	0									10

RECOGNITIONS

Officer Brandon Duarte – Sgt. Sierra would like to nominate Officer Duarte for his outstanding dedication and work ethic. Since being paired with his first assigned officer, Officer A. Retana, Officer Duarte has consistently demonstrated pride in his work and a strong commitment to his dual roles as both leader and mentor. He has made multiple arrests, including several felony cases, while continuing to seek out opportunities to enhance both his own skills and the training experience of his Officer in Training. Officer Duarte continues to grow in his role as a Field Training Officer (FTO), directly contributing to the development and success of his trainee.

Officer Vivian Heredia – Sgt. Arredondo would like to recognize Officer Vivian Heredia for her dedication and tireless work ethic. In April, Officer Heredia secured two felony arrests: Aggravated Assault with a Deadly Weapon and Possession of Controlled Substance Penalty Group 1/1-B ≥1G <4G. Her continued commitment to excellence reflects highly on both herself and the department.

PRESENTATIONS

Officer Victoria Hernandez has been helping organize community events and presentations. His training included public speaking and developing valuable crime analytic techniques which will help our agency better serve our Horizon City community by identifying patterns, suspects, and helping our patrol officers accomplish the mission of serving by creating a targeted patrol strategy.

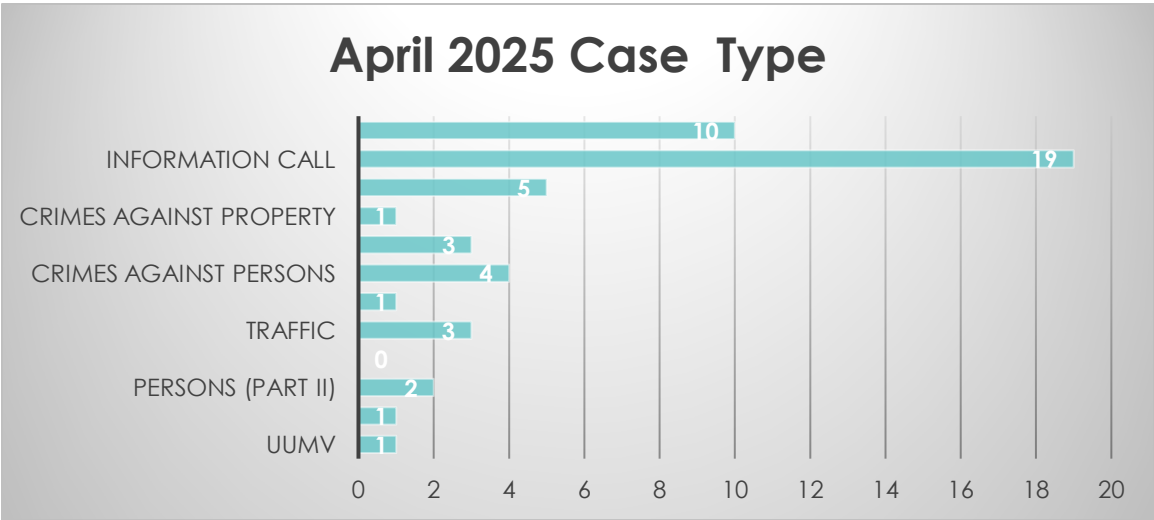
Activity Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD
Presentations	2	1	2	2									7

Criminal investigations division

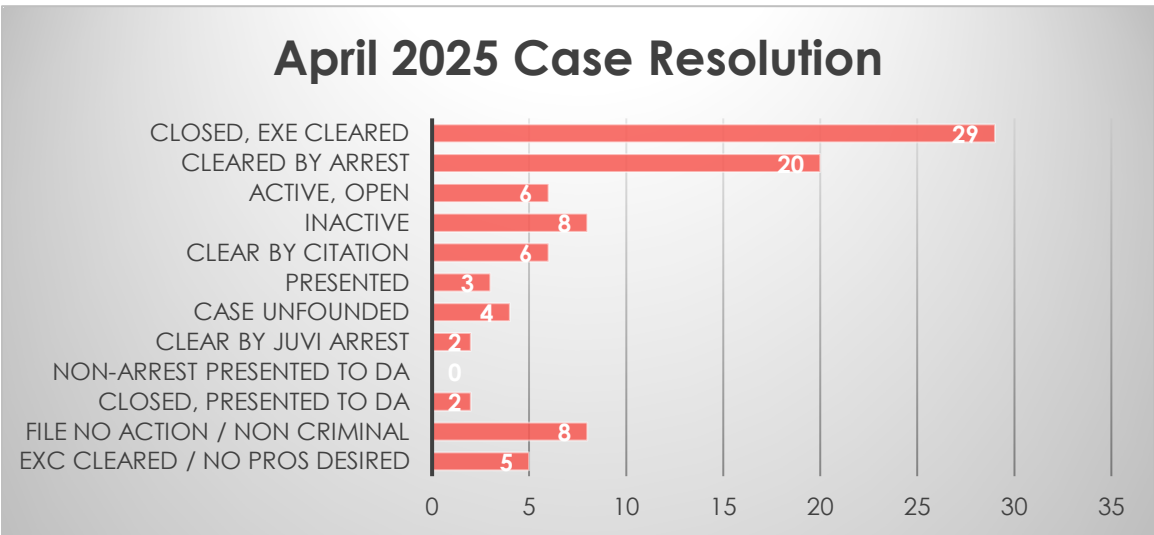
Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

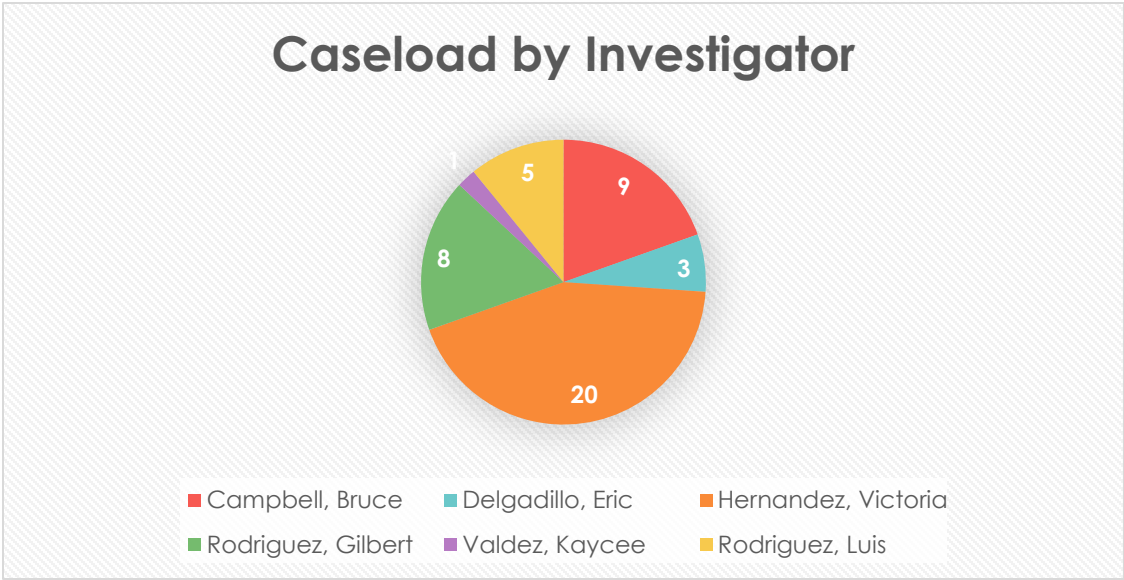
CASES BY TYPE



CASE RESOLUTION



CASELOAD BY INVESTIGATOR



NOTABLE ACTIVITIES FOR CID, TRAFFIC, FORENSICS & WARRANTS SECTION

Road Rage Investigation Leads to Arrest and Firearm Recovery

On April 17, officers responded to a road rage incident near Vallecito Place and Desierto Lindo Avenue, where one of the drivers reportedly approached another vehicle, brandished a firearm, and made threatening remarks. Through swift coordination between patrol and detectives, the suspect was identified and taken into custody just a few days later without incident. Detectives recovered two firearms after securing a search warrant for the suspect's residence. This case is a great example of the thoughtful, thorough work our team brings to every investigation—utilizing in-depth interviews, well-documented warrant applications, and strong teamwork to resolve dangerous situations safely.

Juvenile Taken into Custody for Burglary and Vehicle Theft

On April 15, officers were dispatched to the 14300 block of Sebastian Lane in reference to a stolen vehicle. The investigation revealed that a juvenile had unlawfully entered a home, taken a set of car keys, and fled in the vehicle, which was later found abandoned in a desert area. Thanks to continued follow-up by our detectives—including interviews, detailed casework, and proper warrant procedures—the juvenile was located and taken into custody on April 22. Charges include Burglary of Habitation and Theft of Vehicle.

Both cases are a reflection of the steady, behind-the-scenes efforts our detectives contribute every day. Their professionalism, attention to detail, and use of advanced investigative techniques continue to move cases forward and

make a meaningful impact on our community's safety. While every member of our investigative team has played a role in these recent successes, Lt. Valdez would like to give special recognition to Sgt. Rodriguez, who has quickly proven to be an invaluable asset to our agency since joining us earlier this year.

TRAFFIC DIVISION

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	3
Written Warnings	0
Citations	4
Crash Reports	2
Criminal Reports	3
Number of Arrests	1
Hours Spent Supporting Patrol	13
Quarter Master Support Hours	7
Specialized Training Hours	16
Hours as Training Instructor	12
Hours Spent Accident Investigation	23
Hours Spent Participating in Community Events	13
Commercial Vehicle Inspections	13
Commercial Vehicles Placed Out of Service	13
Drivers Placed Out of Service	1
Commercial Vehicle Violations Found During Inspections	91
Hours Supporting Fleet Management	2

The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This

enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	0
Number of Written Warnings	0
Number of Citations	0
Number of Arrests	0
Number of Crash Reports	0
Number of Criminal Reports	0
Quarter Master Support Hours	0
Hours Spent Accident Investigation	0
Hours Participating in Community Events	0
Specialized Training Hours	0
Hours Supporting Patrol Division	0
Hours Supporting Fleet Management	0

FORENSICS UNIT

Bernadette Ortega stands out as a valuable asset to our team, taking on the role of Crime Scene and Evidence Lead with exceptional expertise. Her extensive experience positions her among the top professionals in the state, bringing a wealth of knowledge to our forensic endeavors. Working alongside her is Officer Yariana Ceballos, a sharp and meticulous investigator who plays a key role in processing evidence and analyzing crime scenes. Together, they handle everything from lifting fingerprints and analyzing trace materials to reconstructing events based on blood spatter and other forensic clues. Their combined skills ensure that every piece of evidence is carefully examined, every lead is followed, and no detail is overlooked. With Ortega and Ceballos at the forefront, the forensic team works with precision and dedication to bring clarity to every case.

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	4
In Service Training Hours	46.5
Hours Spent Processing Evidence	109
Hours Spent Managing Evidence Room	2.5
Hours Spent Processing Open Records Material	35.5

Walk Ins for Fingerprints	6
Hours Responding to Active Crime Scene	17
Items Submitted to Laboratory for Analysis	31
Evidence Returned from Laboratory with Leads	4
Total Items returned from Laboratory	13

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

SORT PROGRAM

Our SORT program is temporarily on hold as the officer assigned to it earned a promotion to detective. WE anticipate that the SORT program will resume in May / June 2025.

SORT Program Activities	Hours
Hours Dedicated to SORT Program	0
Hours Dedicated to Community Relations Program	0
Hours Dedicated to Patrol Support	0
Hours Dedicated to Investigation	0
Hours Dedicated to Fleet Support	0
Hours Dedicated to Specialized Training	0
Hours Dedicated to Specialized Teams	0

Communications Section

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

RESPONSE TIMES

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:08:47	00:03:49	30.6%	90%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:16:12	00:08:02	38.8%	80%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:19:55	00:08:39	37.08%	70%

HORIZON POLICE CALLS FOR SERVICE

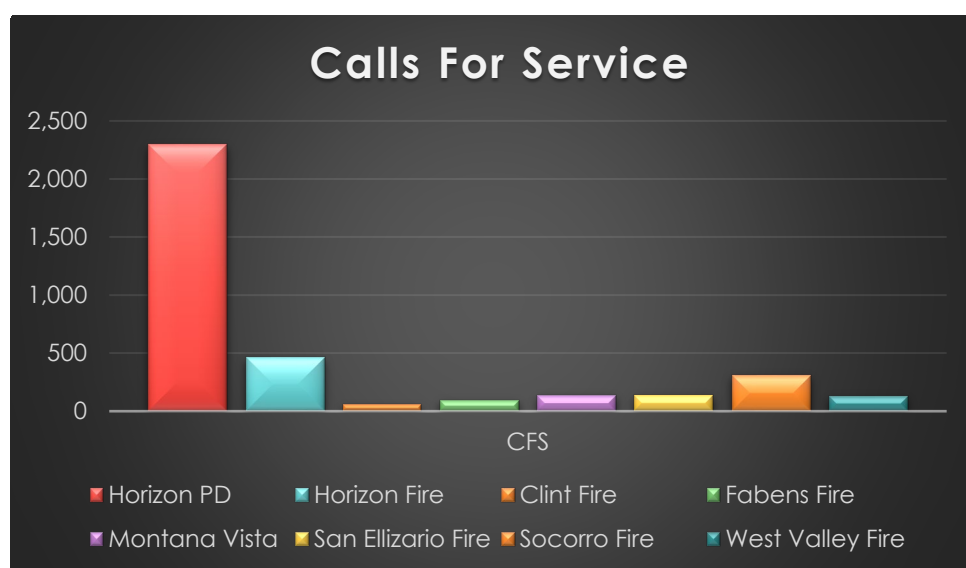
	Dispatched	Self-Initiated	Mobile Data Terminal Calls	Total
Horizon Police	1,389	735	171	2,295

ESD 1 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	52	30	11	5	13	295	52	4	462

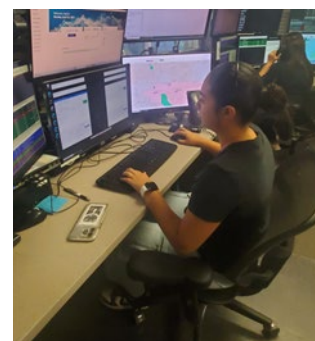
ESD 2 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	2	2	2	0	0	40	9	0	55
Fabens	6	3	8	2	1	62	10	1	93
Montana Vista	3	5	12	1	3	97	15	1	137
San Elizario	0	5	3	0	6	110	11	1	136
Socorro	26	20	3	2	5	219	31	3	309
West Valley	5	7	4	0	3	99	11	2	131
Total	42	42	32	5	18	627	87	8	861



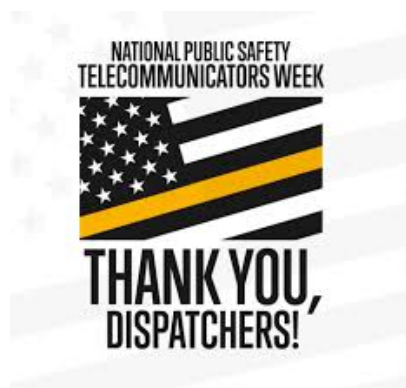
Public Safety Telecommunicator Course

Sasha Gonzalez successfully completed the Public Safety Telecommunicator Course and is now a licensed Public Safety Telecommunicator. The course provided comprehensive training, preparing Sasha to become a licensed professional capable of answering 911 calls, dispatching emergency responders, and effectively



communicating during critical incidents, among other essential responsibilities. Congratulations Sasha!

National Public Safety Telecommunicators Week



During the week of April 13th – 19th, we observed National Public Safety Telecommunicators Week. This week, we honor the dedicated professionals who serve as 911 dispatchers. As the first point of contact during emergencies, 911 dispatchers play a critical role in providing essential support to both first responders and the public.

Thank you for all that you do. Your truly appreciate your dedication and essential role you play in keeping our community safe.

International Academies of Emergency Dispatch (IAED)

Marcela Portillo and Julie Nava attended a two-day, in-person IAED Emergency Police Dispatch training at the El Paso Regional Communications Center. The course provides dispatchers with the skills necessary to effectively manage police-related emergency calls using IAED's Emergency Priority Dispatch System (EPDS) protocols. Training topics included gathering critical information, prioritizing incidents, ensuring the safety of both officers and callers, and accurately dispatching appropriate resources.



In addition, Marcela Portillo and Julie Nava completed ProQA software training also held at the El Paso Regional Communications Center. This course focused on the use of ProQA software, developed by the International Academies of Emergency Dispatch (IAED), which assists emergency dispatchers by guiding them through standardized police, fire, and medical call protocols. Using a series of scripted questions, dispatchers are trained to collect critical information, prioritize emergencies, and deliver vital pre-arrival instructions to callers.

Nominations



We would like to recognize Marcela Portillo for her excellent customer service and professionalism throughout April. She always treats others with kindness and respect, helping to create a positive team environment.

We would also like to nominate Ericka Gonzalez for her great work. She handles every task efficiently and accurately, always meeting deadlines. Her strong organizational skills and commitment to her work make her a valuable team member.

Community Events

April 2nd, 2025 Coffee with a Cop - The "Coffee with a Cop" event at Horizon City Starbucks, generously sponsored in part by AT&T, was a fantastic opportunity for our officers to connect with the amazing residents of Horizon. We had the chance to interact with community members in a casual, welcoming environment, where we listened to their concerns, heard suggestions, and received heartwarming



commendations. Events like this highlight the importance of community-oriented policing. By engaging directly with residents, officers build trust, foster meaningful relationships, and demonstrate a commitment to serving not just through enforcement, but through understanding, communication, and collaboration.



April 3rd, 2025 Car Seat Event - On April 3, 2025, the Horizon City Police Department hosted a successful Car Seat Check-Up Event, drawing strong participation from local families. In partnership with the El Paso County



Constable's Office Precinct 1, certified technicians assisted attendees with car seat inspections and proper installation guidance. We extend our sincere thanks to the Constable's Office for their continued support in promoting child passenger safety.

April 5th, Special Olympics - The Horizon City Police Department was proud to participate in this month's Special Olympics event, celebrating the strength, determination, and spirit of incredible athletes. It was a joyful and inspiring day filled with fun, laughter, and meaningful connections. Events like these remind us of the importance of inclusion, community support, and recognizing every individual's potential. We're honored to stand alongside these champions and help keep the flame of unity and perseverance burning bright!



April 19th, 2025 Easter Egg Hunt - This year's Easter Egg Hunt was a tremendous success, with hundreds of participants joining in the fun at this beloved family event. The Horizon City Police Department was thrilled to host a day full of excitement, laughter, and community spirit. High school cheer teams gave lively performances that added to the festive atmosphere. We extend our heartfelt thanks to our sponsors and community partners for helping us continue this wonderful tradition and create lasting memories for local families.

