

HORIZON CITY POLICE DEPARTMENT



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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- **Honesty:** We will be always truthful and trustworthy.
- **Fairness:** We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- **Courage:** We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- **Compassion:** We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Add additional grant funding to supplement Department operations.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided with the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	4	0
Officers	20	18	2
Crime Scene Technicians	2	2	0
Civilians	2	2	0

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	13	0

ADMINISTRATION

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,799,882.00	\$2,075,053.56	\$111,434.50	\$271,325.22	54.61%
Communications	\$1,323,250.00	\$839,769.35	\$-2,858.85	\$94,917.54	63.46%

PTO

Pay Codes	Police Department	Communications
OT	103.25	181.50
Comp	81.75	47.74
PTO	246.30	143.26
LWO	0	0
Military	0	16
Training	338	69
Funeral	12	0
Personal	0	0
Holiday	40	40
Injury	0	0
Suspension	0	0

FUEL USAGE.

Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	174	230	239	218	861
Miles Driven	3634	2861	3630	2214	12,339

PATROL DIVISION

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our Criminal Investigation Division. The patrol division is comprised of 1 Lieutenant, 4 Sergeants, 2 Corporals and 16 Patrol Officers. They operate 24 hours a day, 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below you will find charts for our top five collision areas, traffic contacts throughout the year, calls for service, and arrests year to date.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of February	17 (3 more than January)
Horizon Blvd. / N. Kenazo Ave.	3
Horizon Blvd. / Darrington	2
S. Darrington Rd. / Corby Dr.	2
Ashford St. / Ryderwood Dr.	1

TRAFFIC CONTACTS

2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	112	92											204
Shift B	93	87											180
Shift C	143	141											284
Shift D	47	107											154
Totals	395	427											822

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	162	349	249	315	1075
Self Initiated Calls	34	220	105	183	542
Incident Reports	18	18	11	7	54
Crash Reports	4	3	2	5	14

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	17	8											25
Misdemeanor Arrests	14	7											21
Shift A													
Felony Arrests	4	6											10
Misdemeanor Arrests	3	2											5
Shift B													
Felony Arrests	7	1											8
Misdemeanor Arrests	2	1											3
Shift C													
Felony Arrests	5	1											6
Misdemeanor Arrests	5	3											8
Shift D													
Felony Arrests	1	0											1
Misdemeanor Arrests	4	1											5

OFFICER RECOGNITIONS

February Officer Recognitions

From Assistant Chief Kluge

Officers,

Each month, we recognize the “Top 2” Officers in four key categories—Reports, Arrests, Traffic Contacts, and Citations. This recognition highlights outstanding monthly performance while also acknowledging the consistency and professionalism our officers continue to demonstrate throughout 2026.

February Performance Highlights

Officer Mark Alva led the department in Reports (9), continuing his steady productivity as he transitions from trainee status into independent patrol duties following completion of the FTO

program. His continued presence on the list reflects strong development and accountability early in his solo assignment.

Officers Michelle Ortega and Ericka Garza tied for second in Reports (8 each), reflecting consistent documentation and case management efforts.

Officer Marcos Calvillo led the department in Arrests (6), once again demonstrating proactive enforcement and a continued presence in high-activity areas.

Officers Daniel Trevino and Vivian Heredia tied for second in Arrests (3 each), reinforcing their ongoing enforcement contributions early in the year.

In Traffic Contacts, Officer Fernie Medina set the pace with an impressive 75 contacts, while Officer Eric Delgadillo followed closely with 68. As assigned Traffic Officers, both continue to demonstrate strong visibility and enforcement activity, reinforcing the department's commitment to roadway safety and proactive engagement.

Officer Eric Delgadillo delivered an exceptional performance in Citations (88), leading the department by a significant margin. Officer Abraham Diaz, also assigned to the Traffic Unit, earned second in Citations (51), reflecting sustained proactive enforcement and focused traffic safety efforts.

Historical Highlights & Continued Performers

- Officer Marcos Calvillo (#340) – Continued his long-standing consistency by leading February in Arrests after repeated multi-category recognition throughout 2025 and January 2026.
- Officer Mark Alva – Back-to-back appearances in Reports to begin 2026, now transitioning successfully from FTO to independent patrol performance.
- Officer Ericka Garza (#289) – Continued recognition in Reports, maintaining her consistent presence from 2025 into the new year.
- Officer Daniel Trevino (#310) – Ongoing arrest activity contributor, building on prior Top 2 appearances.
- Officer Eric Delgadillo (#190) – Followed his January citation leadership with another standout month, expanding his impact into both Traffic Contacts and Citations.

New & Notable Contributions

February highlighted a strong showing from the Traffic Unit, with Officers Eric Delgadillo and Fernie Medina appearing on the Traffic Contacts list, and Officers Delgadillo and Abraham Diaz leading the Citations category. Their focused enforcement efforts reflect a coordinated and proactive approach to roadway safety.

Outstanding work to all officers recognized in February. Your continued dedication, visibility, and enforcement efforts contribute directly to the safety and service we provide our community.

Great job to everyone—keep the momentum going.

February “Top 2”

Activity	Total	Officer
Reports	9	Off. M. Alva
	8	Off. M. Ortega
	8	Off. E. Garza
Arrests	6	Off. M. Calvillo
	3	Off. D. Trevino
	3	Off. V. Heredia
Traffic Contacts	75	Off. F. Medina
	68	Off. E. Delgadillo
Citations	88	Off. E. Delgadillo
	51	Off. A. Diaz

CRIMINAL INVESTIGATIONS DIVISION

Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

TRAFFIC AND COMMERCIAL MOTOR VEHICLE SECTION

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and

optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	139
Number of Written Warnings	84
Number of Citations	90
Number of Arrests	7
Number of Crash Reports	11
Number of Criminal Reports	12
Hours Participating in Community Events	8

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

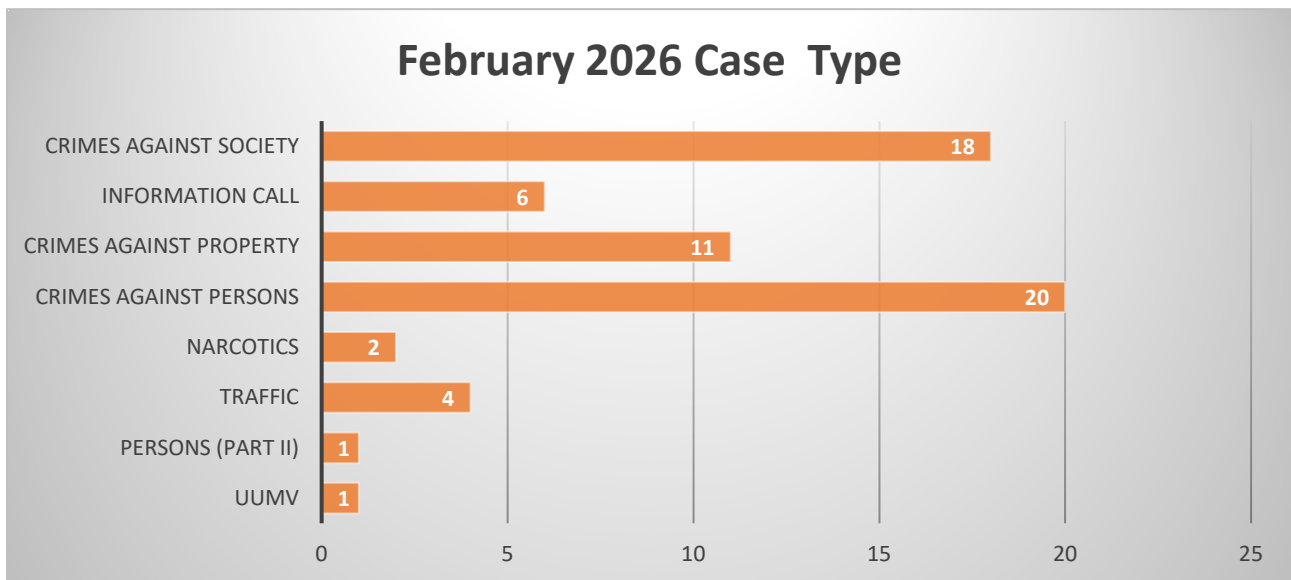
His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	89
Written Warnings	27
Citations	88
Crash Reports	2
Criminal Reports	5
Number of Arrests	4
Commercial Vehicle Inspections	14
Commercial Vehicles Placed Out of Service	11
Drivers Placed Out of Service	2
Commercial Vehicle Violations Found During Inspections	110

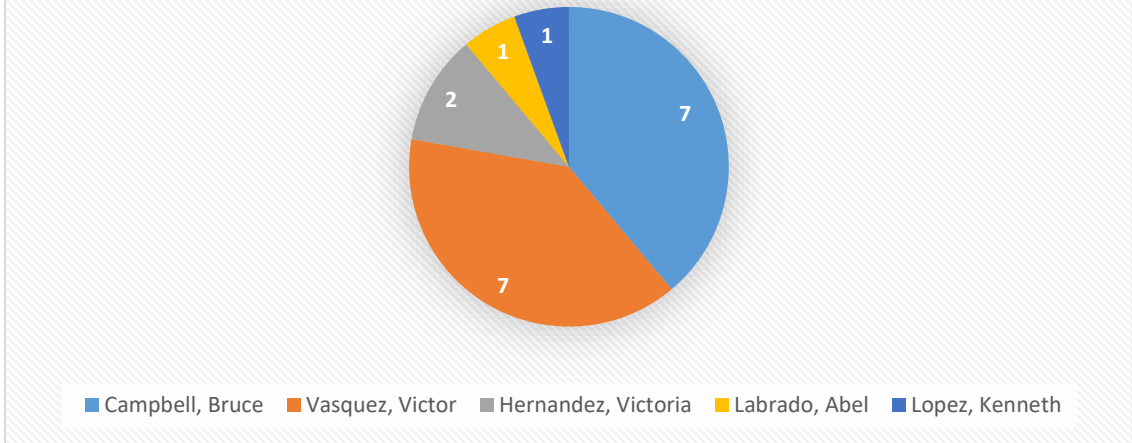
FORENSICS UNIT

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	4
In Service Training Hours	5.5
Hours Spent Processing Evidence	192
Hours Spent Managing Evidence Room	24
Hours Spent Processing Open Records Material	47
Walk Ins for Fingerprints	9
Hours Responding to Active Crime Scene	5.5
Items Submitted to Laboratory for Analysis	8
Evidence Returned from Laboratory with Leads	7
Total Items returned from Laboratory	9

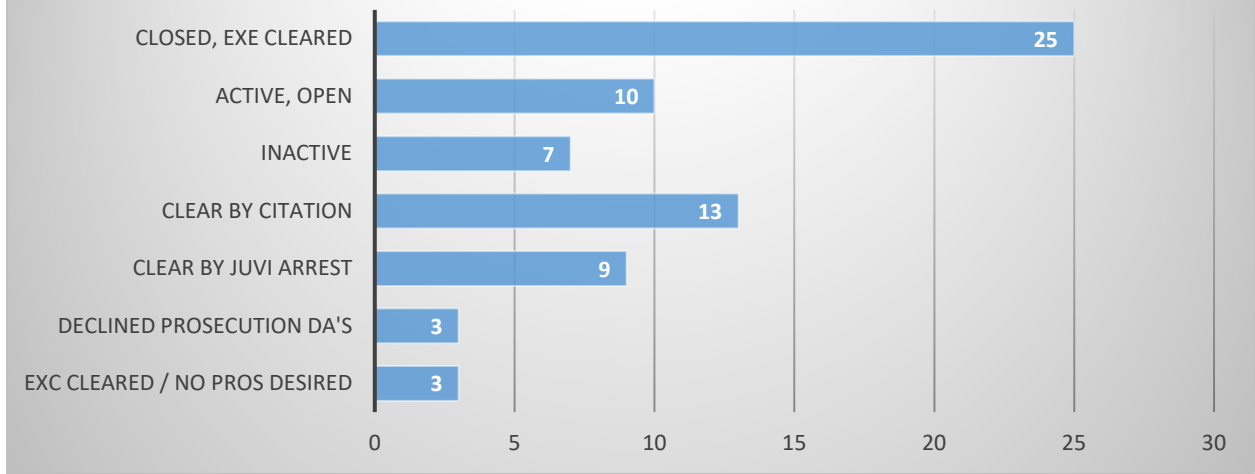
CASES BY TYPE, CASE RESOLUTION, AND CASELOAD



Caseload by Investigator



February 2026 Case Resolution

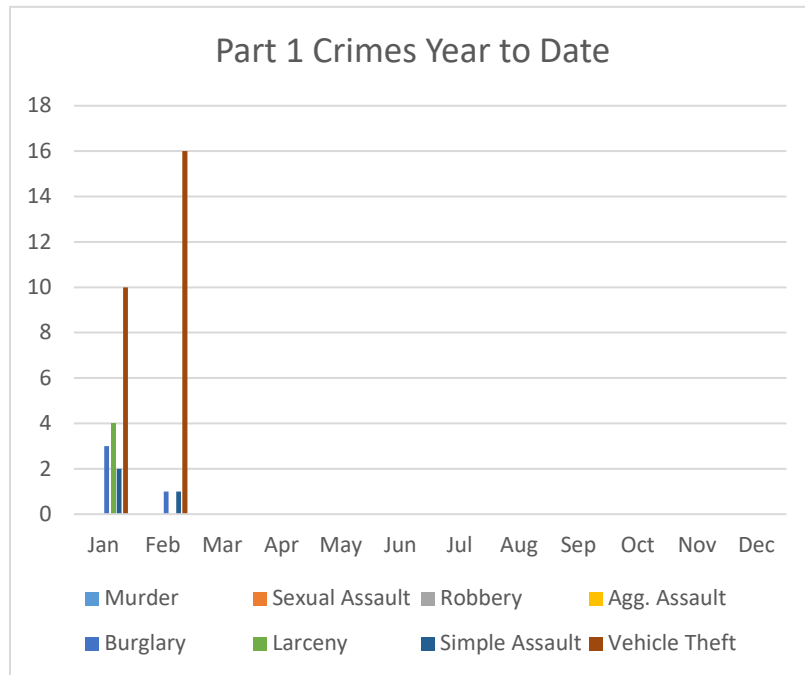


NOTABLE ACTIVITIES FOR CID

CRIME STATISTICS – PART 1 YEAR TO DATE

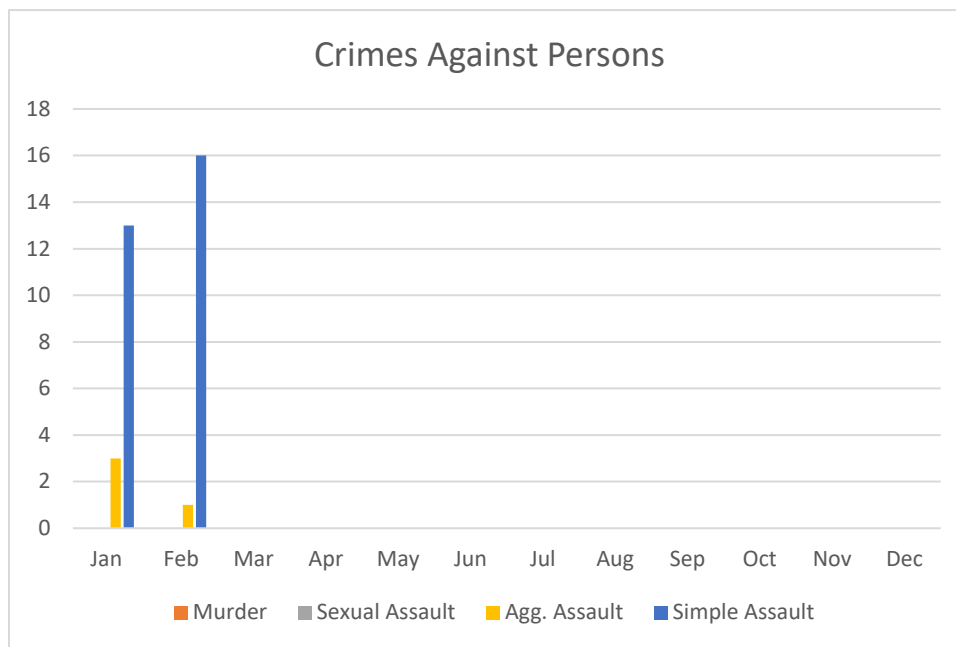
It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

Part 1 2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0											0
Sexual Assault	0	0											0
Robbery	0	0											0
Agg. Assault	3	1											4
Burglary	4	0											4
Larceny	2	1											3
Simple Assault	10	16											26
Vehicle Theft	0	1											1
Total	19	19											38



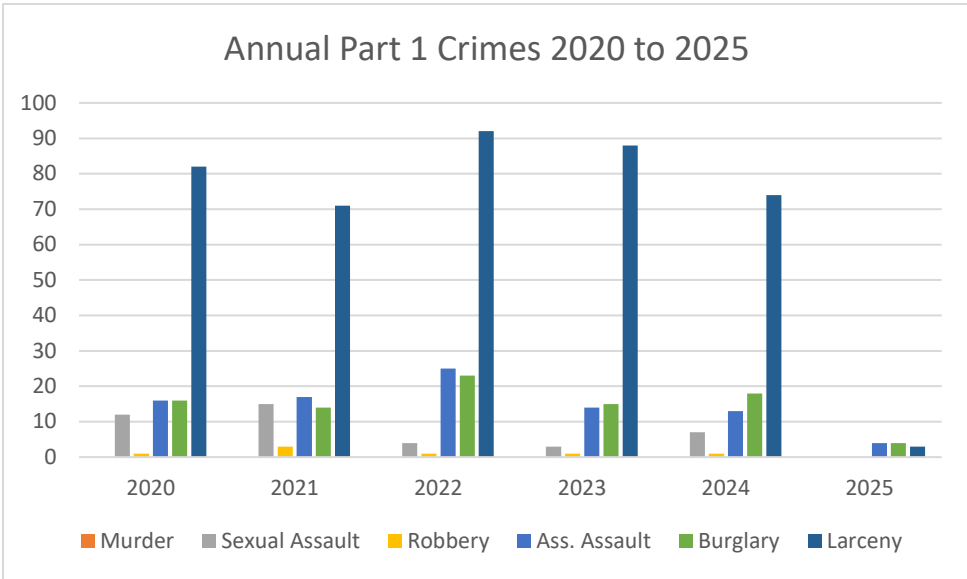
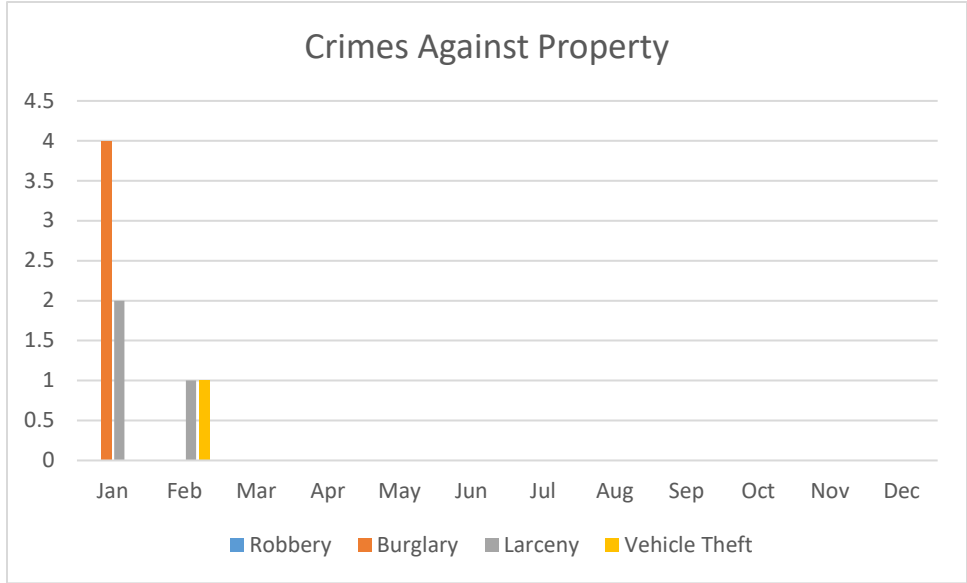
CRIMES AGAINST PERSONS YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0											0
Sexual Assault	0	0											0
Agg. Assault	3	1											4
Simple Assault	10	16											29
Total	13	17											33



CRIMES AGAINST PROPERTY YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0											0
Burglary	4	0											4
Larceny	2	1											3
Vehicle Theft	0	1											1
Total	6	2											8



ADMINISTRATION DIVISION

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

February 2026 Warrant / Bailiff Officer

Activity	Total
Court Sessions Attended	4
Civil Process Served	1
Civil Process Pending	13
Case Preparations Completed	80
Case Preparations Pending	0
Signed Complaints	178
Signed Complaints Pending	0
Traffic Warrant Referrals	8

COMMUNICATIONS SECTION

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

Response Times

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:07:00	00:04:51	60%	90%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:09:38	00:07:00	100%	80%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:16:18	00:08:45	65.17%	70%

Horizon Police Calls for Service

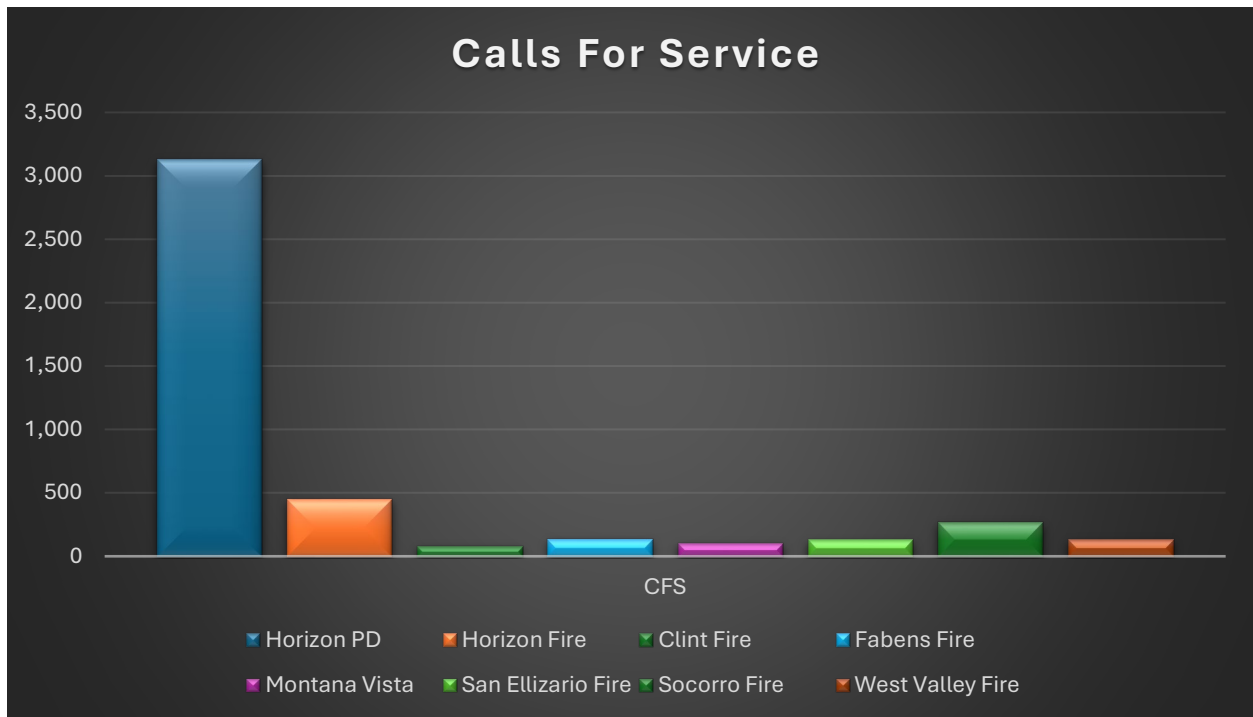
	Dispatched	Self-Initiated	Mobile Date Terminal Calls	Total
Horizon Police	1491	669	600	2760

ESD 1 Calls for Service

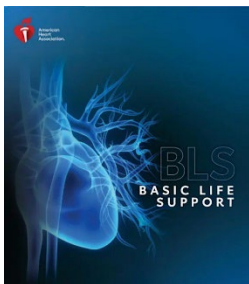
	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	18	33	11	2	16	252	45	2	379

ESD 2 Calls for Service

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	3	8	9	0	4	52	8	2	86
Fabens	6	7	8	0	3	72	8	1	105
Montana Vista	6	9	5	1	4	95	11	6	137
San Elizario	1	5	7	0	3	103	8	2	129
Socorro	18	18	15	2	14	206	24	5	302
West Valley	10	8	8	0	3	105	14	4	152
Totals	44	55	52	3	31	633	73	20	911



Basic Life Support Certification



Communications Specialist Trainees Alejandro Ibarra, Bryan Tiscareno, and Megan Gonzalez-Mejia successfully completed their Basic Life Support (BLS) Certification, gaining essential skills in CPR, AED use, and emergency response. This certification enhances their ability to provide critical support and strengthens overall readiness in the 911 communications environment.

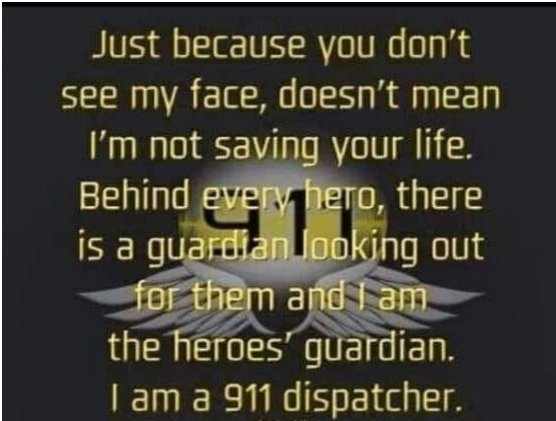
During the same training, Communications Shift Supervisor Anthony Dominguez was observed instructing his first BLS course as part of the requirements for his BLS Instructor Certification. This accomplishment not only advances his professional development but also strengthens our team's capabilities, ensuring continued excellence in emergency preparedness.

Nominations

We would like to recognize Trainee Bryan Tiscareño for his excellent progress, demonstrating patience, a positive attitude, and developing multitasking skills. We also want to acknowledge

his trainer, Jasmine Moran, for providing outstanding guidance and support throughout his training.

We also want to celebrate the contributions of trainers, Anthony Dominguez and Stephanie Cortes and their trainees, Alejandro Ibarra, and Megan Gonzalez-Mejia. Their commitment, teamwork, and mentorship play a crucial role in fostering the growth, skills, and readiness of our communications center team.



COMMUNITY EVENTS

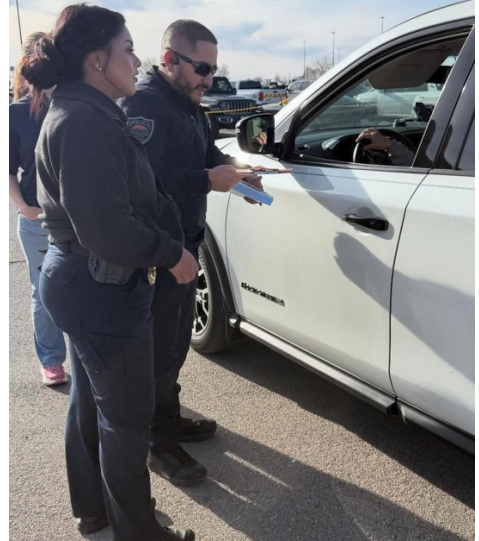
Throughout the month of February 2026, the Horizon City Police Department proudly participated in a variety of community events centered on promoting safety, supporting education, honoring service, and strengthening the relationships we share with our residents. Below is a recap of our community engagement efforts during the month:

February 4 – Horizon City Police Department officers joined Frank Macias Elementary School to celebrate World Read Aloud Day 2026. Sergeant Arredondo, Officer Ortega, Officer Calvillo, and Officer Morales spent time reading books selected by the students and engaging with them in meaningful conversations about safety, trust, and the important role officers play in keeping the community safe. The event provided a wonderful opportunity to build positive connections with our youngest residents.



February 5 – Officer Garza and Officer Soto successfully completed the Texas A&M AgriLife Child Passenger Safety Technician Course. This comprehensive three-day training concluded with hands-on instruction focused on proper car seat installation and safety checks. Following the course, Horizon City Walmart partnered with the department to host a Car Seat and Booster Seat

Inspection event, ensuring families have the knowledge and resources needed to keep their children safe on the road.



February 12 – Officer Morales attended the TxDOT STRONG Traffic Safety Coalition meeting, which included a detailed overview of the Highway Emergency Response Operator (HERO) program. This initiative highlights the importance of roadway safety and collaboration among agencies to better serve motorists in need.



February 20 – The Horizon City Police Department participated in Career Day at Carroll T. Welch Elementary School. Officers enjoyed speaking with students about careers in law enforcement, sharing their experiences, and answering thoughtful questions. Events like these help inspire future leaders and foster a better understanding of the profession.



February 25 – Officer Delgadillo and Officer Morales assisted Pete Duarte Head Start with its campus self-assessment process. During their visit, the officers interviewed teachers, parents, and staff to gain insight into the Region 19 program and the services it provides to Head Start children

and their families. Their participation helped support the program's continued commitment to growth and excellence.

February 26 – The Horizon City Police Department collaborated with the El Paso County Sheriff's Office for a Coffee with a Cop event. Community members were invited to share concerns, ask questions, and engage in open dialogue with local law enforcement in a welcoming environment. The event was also attended by several partner organizations, including Walmart, Pete Duarte Head Start, IDEA Public Schools, Commissioner Holguin, and other community leaders, reflecting the strong partnerships within our region.



February 28 – The Horizon City Police Department Honor Guard, along with Officer Morales, participated in the BYAA First Pitch event to kick off the 2026 baseball season. The Honor Guard proudly presented the colors, representing the department with professionalism and pride. Officer Morales had the honor of throwing the ceremonial first pitch, marking an exciting start to the season and reinforcing our department's ongoing support of youth programs and community activities.



