



Annual Report 2023

HORIZON CITY POLICE DEPARTMENT

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TO MAYOR AND CITY COUNCIL

Mission

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of horizon City.

Core Values

- ❖ Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.
- ❖ Honesty: We will be always truthful and trustworthy.
- ❖ Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- ❖ Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- ❖ Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

Goals

- ❖ Decrease UCR Part I Crimes by 10 percent
- ❖ Increase public awareness of our department through transparency through in person and media commination. Citizen Advisory Board
- ❖ Assist in developing our staff professionally by increasing training hours by 25%
- ❖ Continue Texas Police Chief Association Accreditation
- ❖ Increase our collaborative efforts with other Law Enforcement agencies

Objectives

- ❖ Provide vigorous preventative and enforcement activities
- ❖ Focus on critical thinking and problem-solving skills
- ❖ Establish and maintain strong a working relationship with members of our community
- ❖ Ensure requests for service from citizens are dispatched promptly
- ❖ Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- ❖ Provide informational presentations to community members on crime related topics.

Demographics

The Horizon City Police Department is comprised of 30 officers and 20 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our Communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

Staffing

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 2 Lieutenants and oversees the Detectives and other investigative personnel. The Patrol Lieutenants oversee the Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

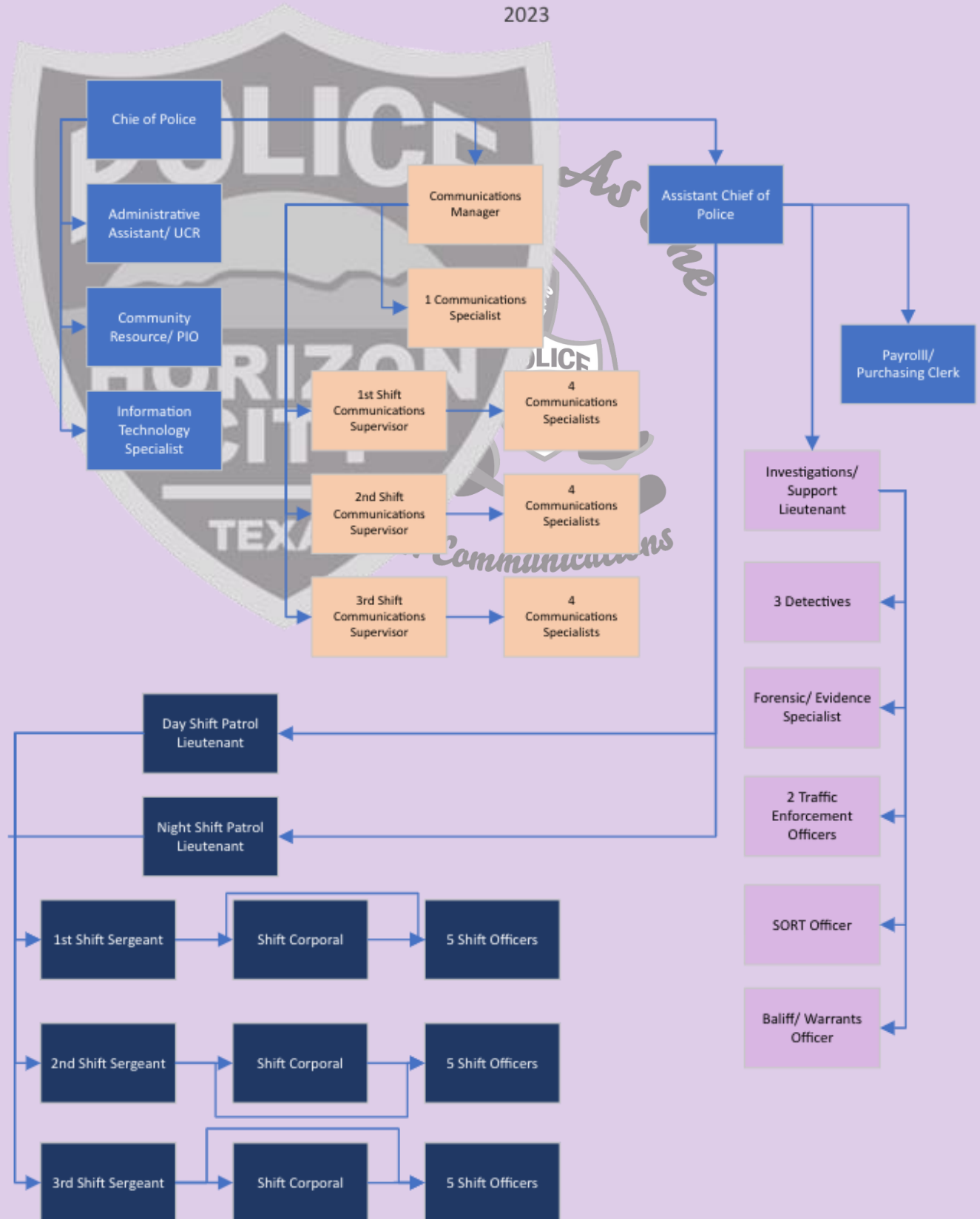
- Patrol Division overseen by 2 Lieutenants
- Criminal Investigations Division overseen by a Lieutenant
- Communications Division overseen by the Communications Manager
- Support and Administrative Functions overseen by the Chief of Police

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief	1	1	0
Lieutenants	2	2	1
Sergeants	3	3	0
Corporals	3	3	0
Detectives	3	3	0
Officers	18	18	0
Crime Scene Technician	1	1	0
Civilians	2	2	0

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Supervisor	3	3	0
Dispatchers	14	12	2

ORGANIZATIONAL CHART

2023



FY2022-2023 Budget

	Original Budget	Used Budget	Percentage Remaining
PD	\$1,962,206.00	\$ 1,879,238.25	4.20 %
Communications	\$882,042.00	\$676,210.07	23.53%

Leave

Pay Codes	Police Department	Communications
OT	2,870.75	1,552.98
Comp	1,087.39	179.46
PTO	4,079.33	1,668.22
LWO	11.83	210.48
Military	120.00	288
Training	9,025.25	681.25
Funeral	256	64
Personal	160	88
Holiday	1,392.25	483.25
Injury	0	0
Suspension	40	.22

Overtime

	Amount Appropriated FY 2022-2023	Amount Expended 2023	Balance	Percentage Remaining 2022
PD	\$ 50,129.00	\$ 67,111.29	\$ -16,982.29	-21.74%
Communications	\$50,384.00	\$43,826.93	\$6,557.07	13.01%

Citizen Complaints

	2022	2023	%Change
Informal	0	1	+100%
Formal	2	1	-100%
Total	2	2	N/C

Internal Complaints

	Sustained	Not Sustained	Total
2022	12	5	17
2023	12	4	16
Total	24	9	-5.88% Decrease

Grants

StoneGarden	Borderstar	Balistic Shields	LEOS	Communication	Total
\$59,113.00	\$95,000.00	\$96,000.00	\$2,500.00	\$757,184.92	1,009,797.92

Training Hours:

	2022	2023	%Change
Police	3,756	4,049	+7.80%
Communications	2,400	1,164	-51.5%
Total	6,156	5,213	-15.31%

Fleet Usage:

#	Unit	Year	Model	Actual Miles		Miles Driven
				2022	2023	
1	6412	2012	Ford Utility Van	6,710	6,926	216
2	6213	2012	Ford Taurus	105,558	111,536	5,978
3	6114	2014	Ford Explorer	99,400	104,572	5,172
4	6115	2015	Ford Explorer	112,597	117,000	4,403
5	6215	2015	Ford Explorer	93,493	99,404	5,911
6	6116	2016	Ford Explorer	96,997	101,300	4,303
7	6216	2016	Ford Explorer	87,422	97,970	10,548
8	6316	2016	Ford Explorer	95,567	100,593	5,026

9	6118	2018	Ford Fusion	49,692	64,250	14,558
10	6218	2018	Ford Fusion	27,527	33,315	5,788
11	6318	2018	Ford Fusion	46,700	55,849	9,149
12	6418	2018	Ford Explorer	49,472	54,199	4,727
13	6518	2018	Ford Explorer	71,365	79,632	8,267
14	6718	2018	Ford Explorer	46,836	63,943	17,107
15	6818	2018	Ford Explorer	49,997	69,628	19,631
16	6119	2019	Ford Fusion	24,428	33,908	9,480
17	6219	2019	Ford Explorer	32,093	42,706	10,613
18	6319	2019	Ford Explorer	46,836	54,910	8,074
19	6419	2019	Ford Explorer	32,087	45,529	13,442
20	6120	2020	Ford F-350	14,251	37,980	23,729
21	6220	2020	Ford F-250 4x4	24,500	35,310	21,059
22	6121	2021	Ford Explorer	9,099	15,575	6,476
23	6221	2021	Nissan Altima	13,016	16,710	3,694
24	6321	2021	Ford Explorer	11,218	24,094	12,876
25	A-01	2011	Polaris	4,780	5,100	320
26	T-01	-----	Wells Cargo	0		0
27	M-11	2021	Harley Davidson	6,000	6,612	612
28	6122	2022	Nissan Altima	6,696	15,100	8,404
29	6222	2022	Ford Explorer	4,032	12,183	8,151
30	6322	2022	Ford Explorer	6,506	16,878	10,372
31	6422	2022	Ford Explorer	8,228	24,199	15,971
32	6522	2022	Ford Explorer	5,228	16,923	11,695
	Total	Patrol	Miles	1,288,331	890,504	211,617

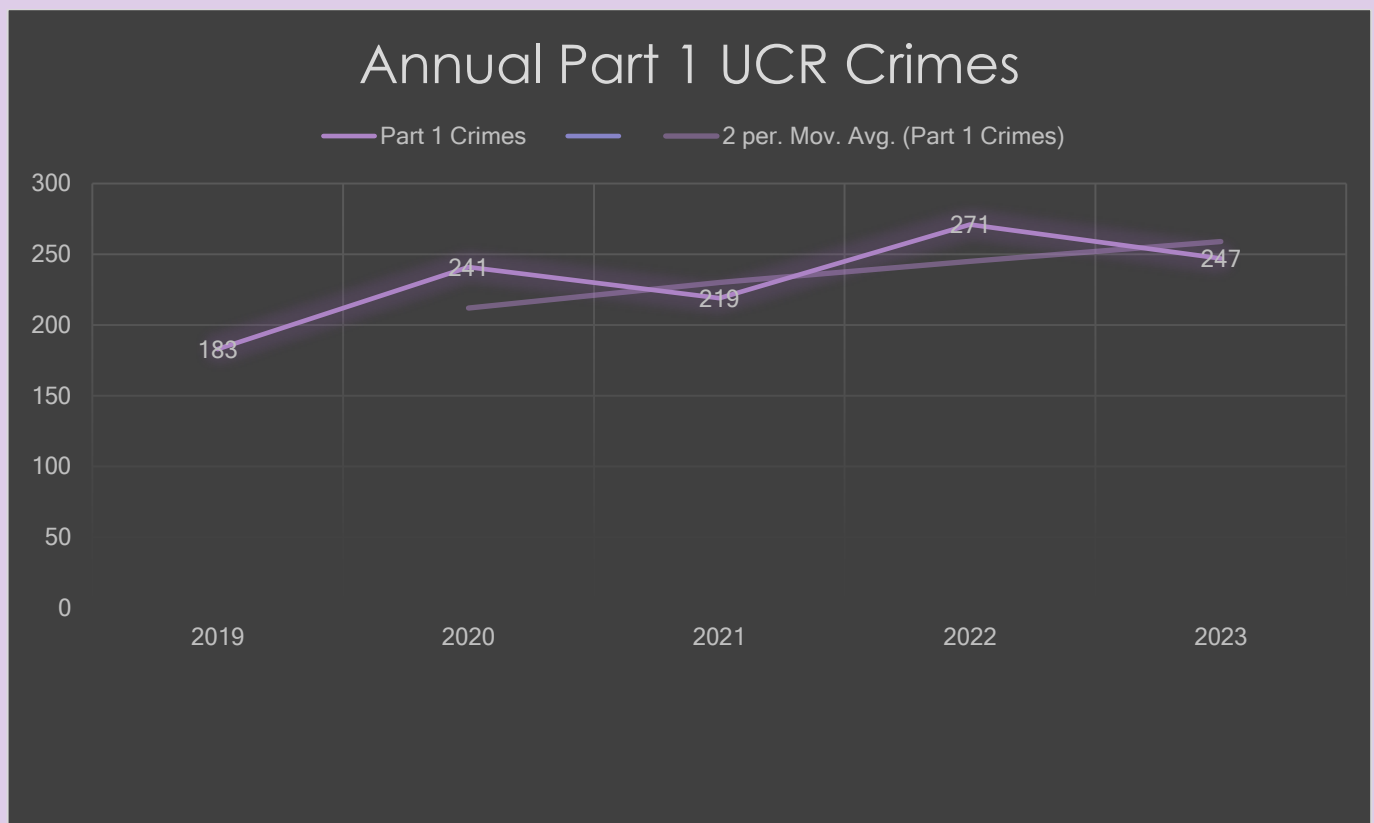
Crime Report

It is the goal of our Police Department to reduce Part 1 UCR Crimes by 10 percent. Year to date, we are reporting a decrease in part one crimes. Our areas of decrease have been isolated to property crimes. We show a 9% decrease overall compared to last year. The same month last year we are registering a decrease of 9.2%. Below is the chart designating our specific crime numbers. Below is the chart designating our specific crime numbers.

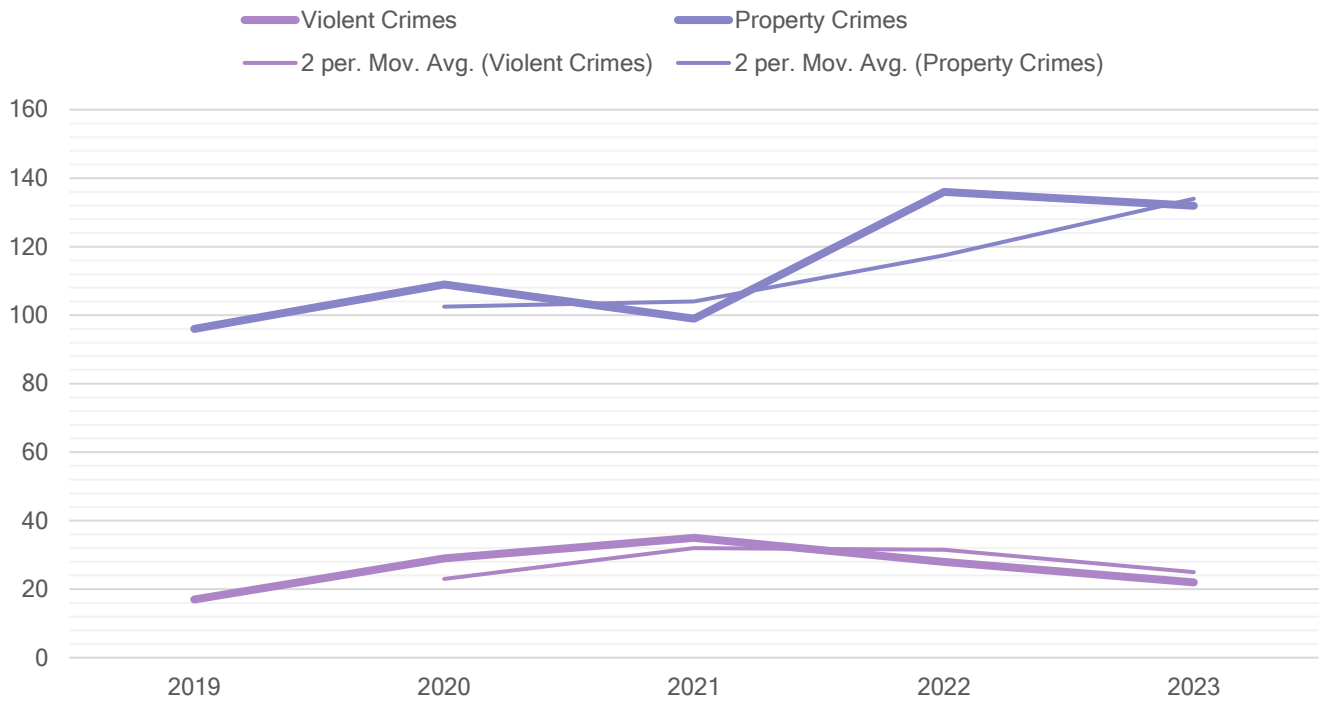
Part 1 2023	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Assault	1	0	0	1	0	0	0	0	0	0	1	0	3
Robbery	0	0	0	0	1	0	0	0	0	0	0	0	1
Agg. Assault	3	4	0	2	2	0	0	0	1	2	0	0	14
Burglary	2	3	1	1	1	1	3	0	0	1	2	0	15
Larceny	7	7	3	12	5	4	9	12	6	7	10	6	88
Simple Assault	3	7	10	7	11	5	11	12	4	10	4	6	90
Vehicle Theft	3	4	3	3	1	4	2	5	1	4	2	4	36
Total	19	25	17	26	21	14	25	29	12	24	19	16	247

Part 1 Crimes	2019	2020	2021	2022	2023	Total
Murder	0	0	0	0	0	0
Sexual Assault	9	12	15	4	3	43
Robbery	1	1	3	2	1	8
Agg. Assault	7	16	17	22	14	76
Burglary	17	16	14	19	15	81
Larceny	75	82	71	84	88	400
Simple Assault	70	107	85	85	90	437
Vehicle Theft	4	4	14	33	36	94
Total	183	241	219	271	247	1161

There was a 44% decrease in Violent Crimes with a significant decrease in Aggravated Assaults
There was an 35% decrease in property crimes.
Total 9.2% Decrease



Violent/Property Crimes



Patrol Division

The Patrol Division is commanded by Lieutenant Jesus Ortega and also cover the night shift through schedule modifications. It is comprised of 1 Lieutenants, 3 Sergeants, 3 Corporals and 1 Patrol Officers. They operate 24 hours a day 7 days a week on rotating shifts. The shifts rotate every 56 days while days off rotate every 28 days.

Data Driven Approach to Traffic and Crime Safety

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

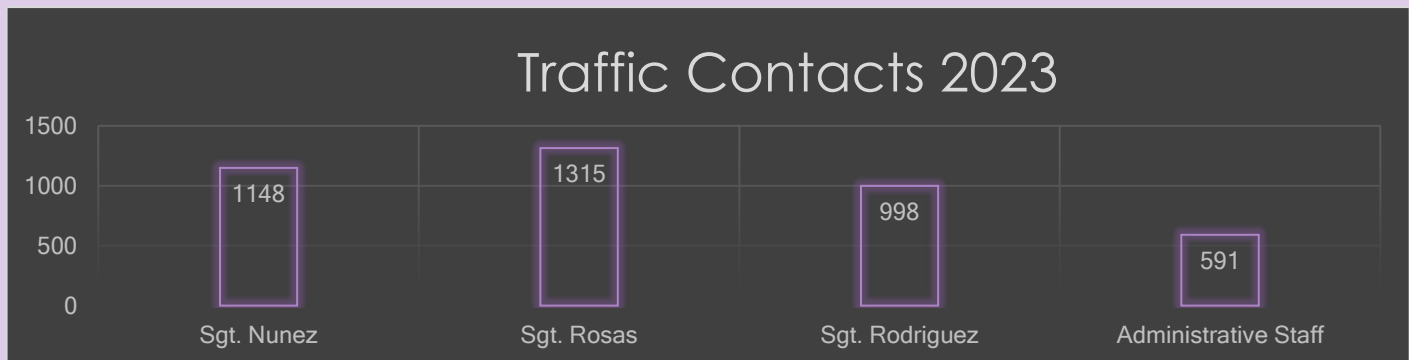
Top Traffic Collision Areas

Location	Crashes
Horizon/Darrington	52
Eastlake/Darrington	8
Horizon/Kenazo	12
Eastlake/ Horizon Mesa	5
Eastlake/Kenazo	7
Horizon/Ascencion	5
Darrington/Kenazo	2

Fatalities	2022	2023	%Change
Accidents	1	3	+200%
Deaths	1	4	+300%

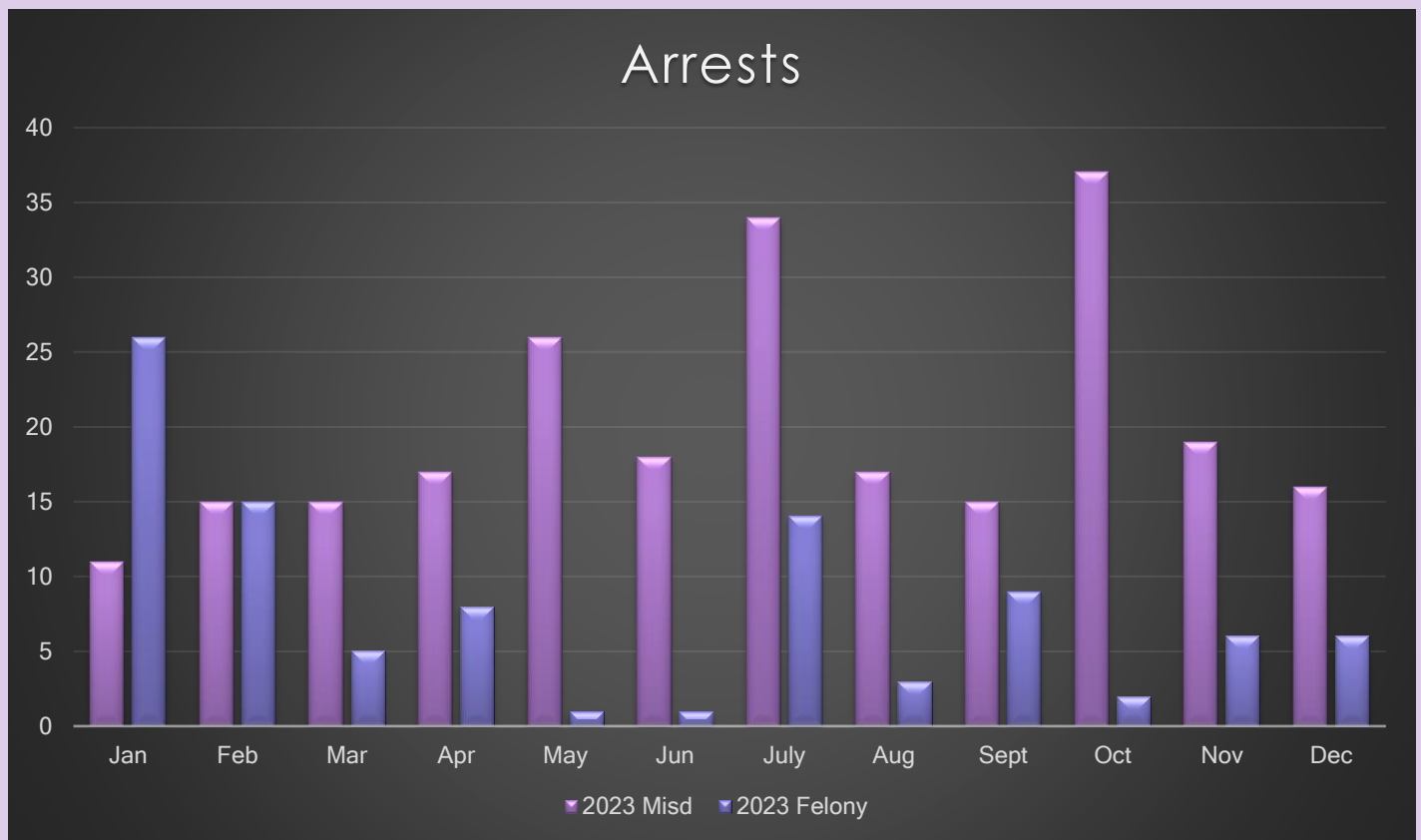
Accident Reports	2022	2023	%Change
	456	436	-12.10%

2023	01	02	03	04	05	06	07	08	09	10	11	12	YTD
Sgt Juan Nunez	56	36	48	119	271	64	33	87	46	166	123	99	1148
Sgt Guillermo Rosas	130	82	63	56	80	108	150	41	130	145	245	85	1315
Sgt John Rodriguez	53	36	99	66	61	45	84	77	128	106	131	112	998
Administrative Team	20	78	53	52	97	40	34	36	47	48	49	37	591



Arrests-Reports

ARREST SUMMARY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
2023 Felony Arrests	11	15	5	8	1	1	14	0	9	2	6	6	78
2023 Misdemeanor Arrests	26	15	15	17	26	18	34	11	15	37	19	16	249



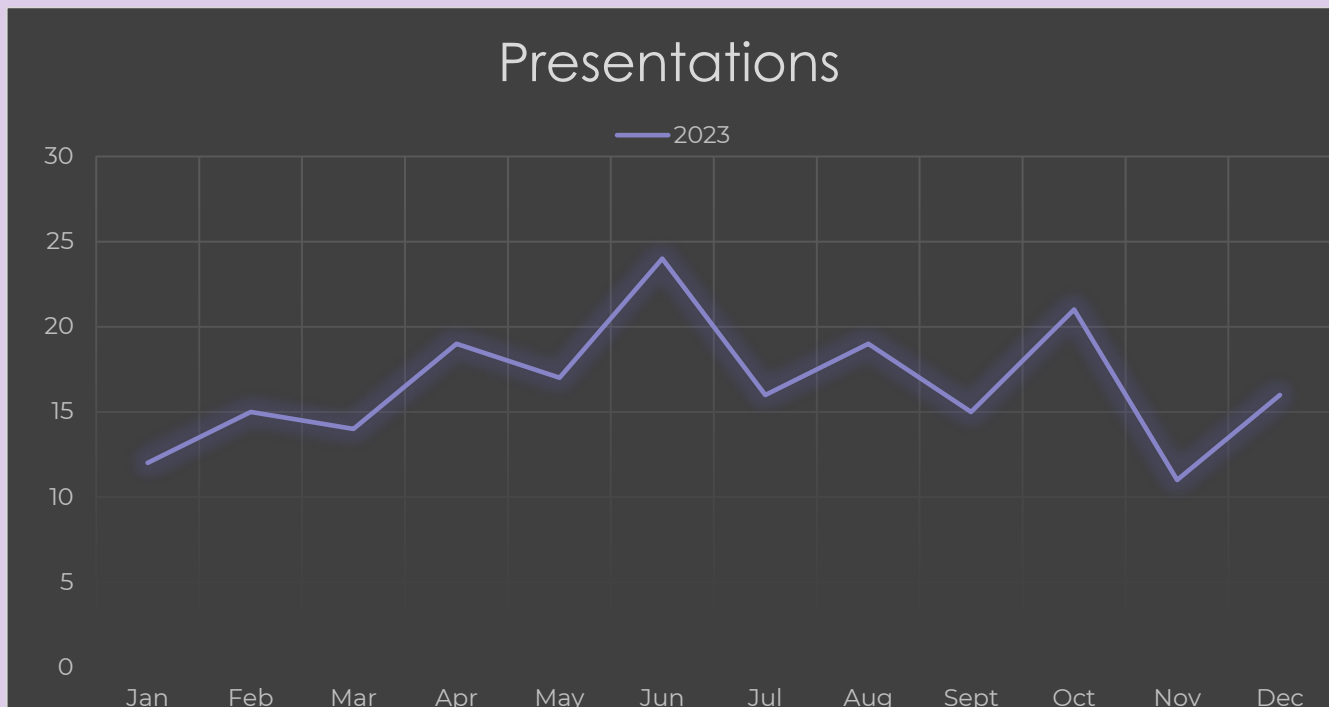
Arrests	2022	2023	% Change
Misdemeanor	132	249	+88.6%
Felony	40	78	+95%
Total	172	327	+90.12%

Incident/ Offense Reports	2022	2023	%Change
	1228	1167	-4.2%

COMMUNITY OUTREACH & PUBLIC RELATIONS

Officer Heli Sierra has been helping organize community events and presentations. His training included public speaking and developing crime analytic techniques which will help our agency better serve our Horizon City community by identifying patterns, suspects, and helping our patrol officers accomplish the mission of serving by creating a targeted patrol strategy.

ACTIVITY SUMMARY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
2023 Presentations	12	15	14	19	17	24	16	19	15	21	11	16	199



Criminal Investigations Division

Criminal Investigations Section

Lieutenant Kaycee Valdez oversees the detective team which consists of Detectives Labrado, Rodriguez, and Crespo. The detective squad uses specialized investigative techniques to develop leads to resolve the cases of criminal victims. These offenses include Theft of Motor Vehicle, Thefts, Fraud, Deceptive Business Practice, Runaways, Assault, and Burglary of Habitation. Below is a synopsis of the case load handled during 2023.

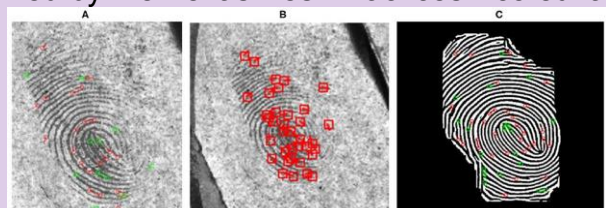
- 245 Cases were assigned to investigators throughout the year.
- 86 cases were resolved and submitted to the DA's Office for prosecution.
- 153 Cases approved by CID Supervisor generated by CID/Traffic/Warrants/Lt's.
- 29 Cases assigned to CID Detectives/Traffic.
- 4 Major cases were Closed/Cleared Special Traffic Investigations.
- 179 Cases were Inactivated due to lack of leads or prosecutorial evidence.
- 32 Cases that were Unfounded.
- 23 Cases were declined or routed to first chance program by DA's Office in lieu of prosecution.

Detective's Name	# of cases assigned	Cases Active	Cases Cleared
Manuel Rico	8	0	3
Abel Labrado	80	2	28
Gilbert Rodriguez	61	5	27
Jaime Crespo	67	3	28
Eric Delgadillo	29	2	21
Total	245	12	107

Forensics Section

Bernadette Ortega is our new Crime Scene and Evidence Lead. Officer Abraham Diaz is also assigned to Crime Scene and Evidence.

- Conducted Six Month Inspection of the evidence room required by the Texas Best Practices Accreditation Standards.
- Conducted inventory of the evidence room required by the Texas Best Practices Accreditation Standards.
 - 120 hours of in-service training
 - 23 hours of training given
 - 208 Pieces of evidence was processed
 - 624 Pieces of evidence were received



- 55 Pieces of evidence was released
- 30 Record requests were released
- 37 Latent Prints were collected at crime scenes
- 547 Supplement Reports were generated by Crime Scene Lead
- 14 I.D.'s was made
- 11 Walk ins for fingerprints
- 5 Filed non-crime scene evidence related
- 12 Field crime scene evidence requests
- 10 Walk-in Crime Scene Evidence Related
- 269 Photographs at Crime Scenes were taken

Warrants, Bailiff and Vehicle Maintenance

Officer Abraham Diaz serves as the Court Bailiff, Warrants Officer, and the department's fleet manager. He is responsible for serving as the municipal court bailiff and executing traffic and criminal warrants along with fleet maintenance.

- 38 units were transported to the shop for service.

Served	
Court Summons	85
Warrants	83
CPS Cases Reviewed	62
Case Prep for City Pros.	64
HCMC Court Hearings	78

Money collected from warrants \$25,600


Communications Section

The Communications Section is overseen by the Communications Manager Elva Ramos and is comprised of 3 Communications Shift Supervisors, and 14 Communications Specialists

Response Times

RESPONSE TIMES FOR 2023	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 10 Minutes	00:08:28	00:05:34	100%	90%
Priority 4-6 Pending to Arrival less than or equal to 14 Minutes:	00:11:11	00:06:21	100%	80%
Priority 7-9 Pending to Arrival less than or equal to 20 Minutes:	00:15:39	00:07:23	100%	70%

HCPD Calls for Service

	Dispatched	Self-Initiated	Total
Horizon Police	16,866	13,481	30,347

ESD 1 Calls for Service



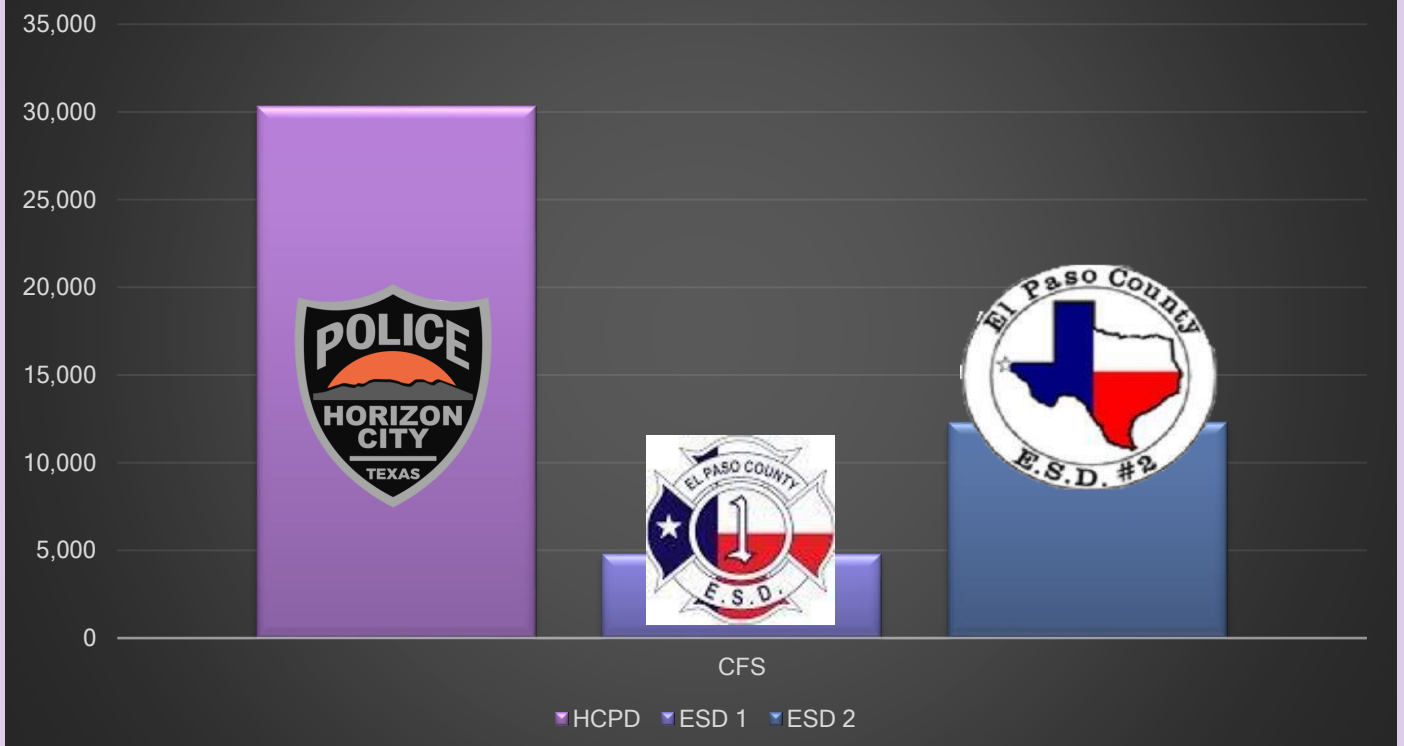
	Alarm	Assistance	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fires	Total
Horizon Fire	456	300	138	19	229	3,035	568	45	4,790

ESD 2 Calls for Service



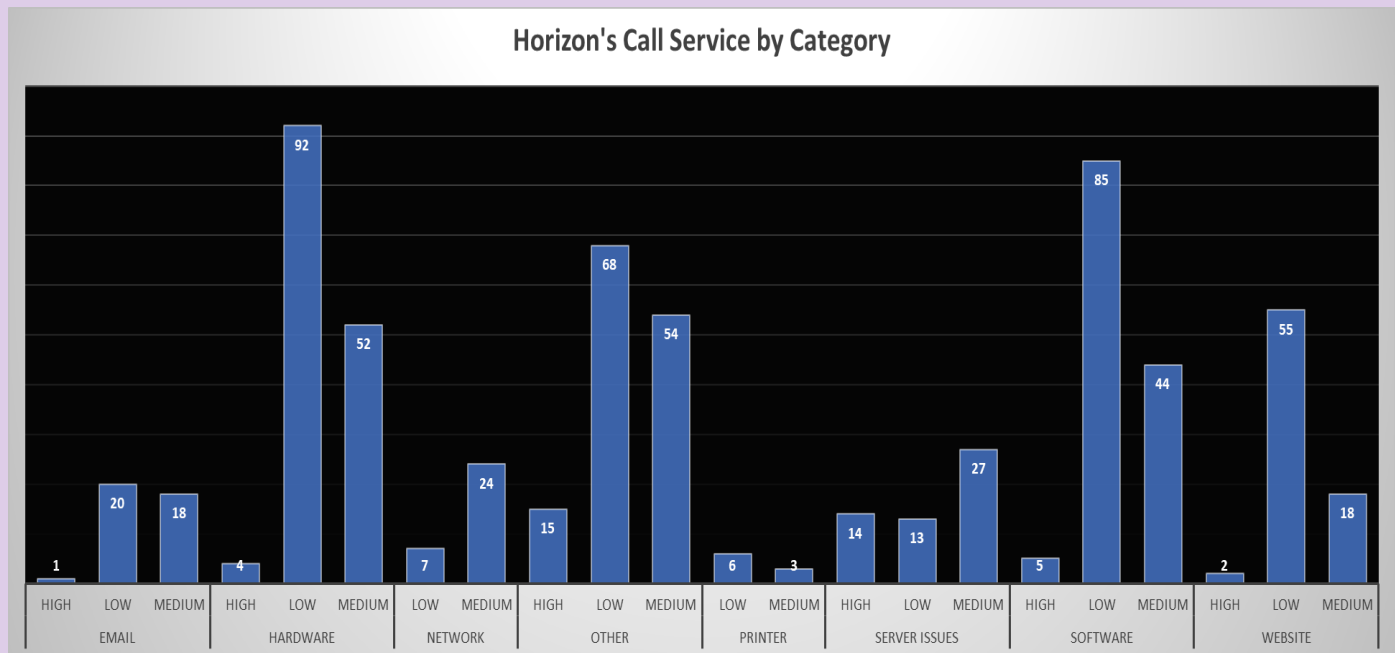
	Alarm	Assistance	Brush Fire	Car Fire	Water/G as Leaks	Medical	MVA	Structure Fire	Total
Clint	14	33	40	8	21	528	96	13	753
Fabens	23	78	91	17	22	990	88	17	1,326
Montana Vista	41	91	154	9	40	1,099	125	19	1,578
San Elizario	44	65	100	3	38	1,232	94	20	1,596
Socorro	118	162	89	27	71	2,272	449	34	3,222
West Valley	108	103	97	19	108	1,292	176	1,930	3,833
Total	348	532	571	83	300	7,413	1,028	2,033	12,308

Calls for Service



Calls for Service	2022	2023	%Change
HCPD	24,268	30,347	+25%
ESD 1	4,107	4,790	+16%
ESD 2	10,293	12,308	+19.57%
Total	38,668	47,445	+23.55%

IT Department



Connecting with the Community

Walmart Appreciation Certificate

On Thursday 01/19/2023, CROS's Sierra and Hernandez met with the Academy Training Department from Walmart and presented Sam Mullins with Certificate of Appreciation. Manager Sam Mullins and HCPD have worked together for the past 5 months to help out the community and improve their networking. Sam Mullins made it possible to get the community turkeys, a toy



drive, a coat drive and continues to make an impact with its donations.

Present, was the Academy Team along with their Team Lead Ryan and via Zoom, the Manager to the Region of West Texas who resides in Arlington. CRO's spoke with the Regional Manager from Arlington and she expressed interest in helping support the Explorer Program for the department if they participate in the State Competition for the Explorer Program which will be taking

place in Arlington this year. Officers were able to discuss other ideas in which both entities can give more back to the community for the upcoming holiday of Easter.



Interview for Vehicle Burglaries



On Friday 02/03/2023, Officer Sierra spoke with KVIA through Zoom for an interview about vehicle burglaries that had been taking place in the city. The interview consisted of PIO Sierra explaining the circumstances around the burglaries, preventative measures for the burglaries and how the police department was working with the community to decrease the number of incidents. The interview was posted on their Facebook Story Reels and

Website. Telemundo and Univision used the information from the interview as well for their websites and social media.



Operation Mater

On Monday 03/13/2023 and Tuesday 03/14/2023, CRO's and Patrol conducted a 6-hour area check for vehicles that were incapable of being operated, dismantled, or wrecked and parked on public property in Horizon City. Officers were given different sections to check individually. The 6-hour plan began on the South side of Horizon City. If officers noticed vehicles not in compliance with the city ordinance, officers "red tagged" the vehicles. Among all officers, there were 121 vehicles red tagged that were not within compliance with the city ordinance. Registered owners are given a 15-day period to remove the vehicles or have them within compliance and if owners fail to do that, the vehicles are impounded at the owners' expense. Both Community Relations Officers conducted a follow-up after a 15-day period and a total of 8 vehicles were towed at the owner's expense and the rest of the vehicles were removed. Officers we're not able to complete the full operation but will continue to follow up in the month of April. The purpose of the 6-hour plan was to have our city streets looking clean and have the city within compliance with our ordinance.



Easter Egg Hunt



On Saturday, April 8th, 2023, Horizon City Police Department's yearly Easter Egg Hunt took place at Golden Eagle Park for the first time. Weeks prior to the event, Officers with HCPD prepared plastic Easter Eggs filled with candy and tickets to give kids the opportunity to win a toy or Easter baskets that were donated

by all of those that contributed to this event. Officers received assistance to fill the Easter Eggs from IDEA Student Council members as well as HCPD Explorers and Officers family members. Multiple individuals and businesses contributed by donating over \$300 worth of candy or items to



raffle for the event to include Walmart, State Farm, IDEA Public School, Alecia Connelly, 915 Crane Services, 4 Tech A/C Services, Allstate, Progressive, Sandra J. Favela, Joe Loya, Perches Funeral Home, and Samantha Corral. On the day of the event, over 16,000 Easter Eggs were spread out into two different sections throughout Golden Eagle Park for kids of different ages. As music was playing, people walked across the park to check out the different vendors that were there supporting the event. Some of the vendors also had

small activities for the kids to engage in. TXDOT also attended the event and displayed their crash simulator to teach the community the importance of wearing your seat belt in case of a motor vehicle accident. HCPD Explorers sold raffle tickets to the community to raise money as others assisted in handing out toys or easter baskets to those kids that had an Easter Egg with a red ticket. It was estimated that 200 to 300 people attended the Easter Egg Hunt.

Movies in the Park

On Friday May 26, 2023, Horizon City Police Department held the first Movies at the Park of the year. The movie shown for the day was DC's League of Super Pets. Movies at the park is an outreach event that consists of an inflatable screen being put up and showing a movie with a projector. The event lasts from 1800-2200 hours, but officers begin gathering all the equipment since 1600 and stay afterwards to put everything back. There was a total of 13 officers that participated in the event with 3 of those belonging to the Bike Patrol Division. 5 Explorers also helped with the event as well as the Public Works Department. During the event, there were games for adults and children to be a part of that were coordinated by the CROs and prizes that were donated by Walmart. The games were musical chairs, Guess the Song, and a scavenger hunt. Horizon City Sports Association also performed 15 minutes before the movie started with their Minis and their Tigers Cheer Squad. 12 vendors participated in the event and were able to promote, recruit and sell their merchandise at the event. There was 4 movies for the season's Movies in the Park.



Small Town Spotlight

On Wednesday, June 21st, 2023, Community Relations Officer V. Hernandez attended Moonlight Bar Grill located in Horizon City as KTSM news outlet conducted their Small-Town Spotlight in the City of Horizon. Officer Hernandez met with multiple KTSM staff members along with Moonlight Bar owner J. Pina and Gulf Course owner, Luis. Multiple interviews were conducted by meteorologist Robert Bettes as he spoke to local Horizon City citizens. Charlie Clark Nissan El Paso staff member and the new Mayor for Horizon City, Andy Renteria were amongst some of the people that attended. Officer Hernandez rode in a golf cart as she was asked a small number of questions by Robert Bettes. The questions consisted of the changes Horizon City has been going through to include the change in growing population, and challenges that have been seen throughout the years.



Back to School Haircuts

On Wednesday July 19th, 2023, The Horizon City Police Department provided 94 students free haircuts for the beginning of the school year. Trend Setters Barbershop and HCPD came together to help out parents with the cost of a haircut and provide students with an extra boost of confidence. The haircuts were provided to both boys and girls with the help of 16 barbers and 1 hairstylist. HCPD was given over \$1,000 for the outreach event and lasts from 3pm-8pm. KTSM interviewed P.I.O. H. Sierra about the event and later recorded the students getting their



haircuts at the barbershop. Chief of Police M. Vargas, CRO H. Sierra, V. Hernandez and Detective Labrado assisted by providing drinks, checking in the appointments, sweeping the floors for the barbers and ultimately made the event successful by working together with the barbers. Officers prepared for the events by taking calls for the week of the haircuts and by promoting the outreach event through social media.

Safe-Riders Car Seat Class

On Saturday, August 26th, 2023, Officers with Horizon City Police Department hosted their very first car seat Class for the community. Community Relations Officer V. Hernandez made appointments by phone two days prior to the event. General information such as first and last name, how many kids were being brought for the class, the child's full name and age were asked at the time the appointments were made. There are currently four officers that are certified as Child Passenger Safety Technicians and the goal is to be able to provide education to every single parent on how to safely transport their child in a motor vehicle. The event consisted of parents checking in and filling in a Checklist form. After the paperwork was completed, Chief M. Vargas went over a PowerPoint presentation and showed parents several videos that were retrieved from the Texas Department of State Health Services. Once parents completed the classroom portion, parents stepped out and got inside their vehicle along with their kids and technicians initiated their education. A total of 12 car seats were provided to 12 different kids, 4 kept the same car seat they were in, and one expecting mother was educated on the proper car seat installation. As a department, the goal is to make a lifesaving difference by educating parents on how to properly buckle their children and reduce the number of injuries and deaths in motor vehicle accidents.



Carroll T. Welch Pep-Rally

On Friday, August 4th, 2023, Community Relations Officer V. Hernandez and Chief of Police M. Vargas attended Carroll T. Welch Elementary Pep-Rally. CRO Hernandez and Chief of Police noticed how hundreds of kids between pre-k to eighth grade gathered at the gymnasium with a huge smile on their face as they welcomed a new school year. The pep-rally consisted of going over assembly expectations, Ricardo Estrada Middle School Cheer presenting students with a cheer, a Give me a Zero contest, bathroom, hallway and cafeteria expectations, and special speakers from Horizon City Fire Department and Horizon City Police Department. CRO Hernandez reminded students to always be kind to one another and most importantly to always be respectful to their teachers and peers. CRO also reminded all students that if they ever need any help from law enforcement, HCPD will always be there to serve and protect them. It is important to let younger individuals know that law enforcement is on their side. Being part of these events is essential as it provides the opportunity for police officers to positively influence the lives of multiple children.



TXDOT Monthly Meeting



On Thursday, August 10th, 2023, Community Relations Officer V. Hernandez attended the monthly meeting that the Texas Department of Transportation hosts. For this month, the meeting took place via Teams. The monthly meeting consisted of Ignition Interlock presented by Crystal O'Rear from Texas A&M Transportation Institute. Mrs. O'Rear discussed multiple myths in regard to the ignition interlock as well as different statistics about alcohol consumption in the United States. After the PowerPoint presentation, all attendees shared any events their agencies were taking a part of and provided further details. These types of monthly meetings provide officers with education on several different topics. Not only does it provide education, but it provides the opportunity for personnel from different agencies to interact with one another and to be aware of what the other agencies are involved in.

SOTX Basketball Game

On Saturday 08/12/2023, Officer H. Sierra and V. Hernandez assisted with the Special Olympics by helping out with the athletes' basketball game. Officers from multiple law enforcement agencies joined to help for the good cause. The event started with the opening ceremony and the lighting of the torch to be passed between officers with Officer Sierra and Hernandez being 2 of the 4 torch carriers. After the opening



ceremony, officers cheered on the athletes while they competed for first, second and third place. Other agencies also assisted with being referees at the games. For lunch time, officers from HCPD helped in serving the athletes hot dogs, chips and drinks. Officer Sierra and Hernandez were also able to

provide the teams that won their tournaments with their winning medals and handed HCPD stickers to those that wanted some.



Bright Side Ticket Raffle

On Friday, September 1st, 2023, Community Relations Officers H. Sierra and V. Hernandez were provided with two Bright Side Music Festival tickets by Patti Diaz from Radio Power 102.1. Officers decided to do a raffle with the community and made a Facebook post on Horizon City Police Department Facebook Page. Officers made an announcement of the tickets and advised social media users the only thing for them to do and enter the ticket raffle was to comment, "IHeartRadio." The Facebook post received over 450 comments. Officer Hernandez with the assistance of Cpl. B. Avitia, conducted a Facebook livestream where Cpl. Avitia randomly picked three names and the last pick was the final winner for both tickets. Officer Hernandez was able to get in contact with the winner and provided both tickets for her to enjoy the Music Festival with a plus one.



Horizon High School Homecoming



On Wednesday, September 6, 2023, CRO H. Sierra met with Horizon High School Principal Mr. Trejo. The 2023-2024 school year is the first year Mr. Trejo will be at Horizon High School. One of the big things that Horizon High School does is their Homecoming Parade. HCPD has been able to provide traffic control and security to the school parade for many years. Up until last year, the route used was from Frank Macias Elementary School to Horizon High



School. This year, Officer Sierra proposed the school use an alternate route to prevent too many roads closure, less traffic congestion and hopefully, a safer environment for the students and participants of the parade. This year, the parade will begin at Horizon Middle School and go through all of Eastlake Boulevard, extending the parade route by less than a mile from previous years. Mr. Trejo and the organizers of the parade agreed to try the new

route and assist by creating enough advertising on the new route and safety measures for the following weeks up until the parade on October 18, 2023. Officer Sierra will follow up before the parade once again to make sure the school and HCPD are on the same page.

9/11 Ceremony



On Monday, September 11, 2023, Horizon City Police Department joined the Horizon Fire Department in a ceremony to remember fallen first responders during the 9/11 attacks in 2001. The ceremony included bag pipes, the display of the American flag, HCPD's Honor Guard and a speech from Chief of Fire Menendez.

Those in attendance were reminded about the importance of September 11, and how it changed us as a nation. The ceremony lasted 30 minutes and was followed by an invitation from HFD to join them in the building for breakfast and pastries. HFD and HCPD have continued working together throughout the years and shown the unity, solidarity and strength of both agencies, to the city of Horizon.



915 Heroes Night

On Saturday, September 23, 2023, Officers from HCPD attended the tailgate for the UTEP vs UNLV. The event was an all-day event where officers dropped off units in the morning for set up and detailing of the units as well as meet others in attendance. HCPD took two police units, one marked truck and the motors motorcycle unit. They were joined at the game with members of Horizon City Police Department's honor guard who assisted holding the flag during the presentation of the national anthem and half-time alongside other law enforcement officers. Prior to the game, officers handed out merchandise from TxDot, HCPD and had a game of cornhole available for the public to play with. Officers from HCPD grilled burgers, hot dogs, steaks and spent time with their families for the entirety of the event. A total of 10



officers from the department attended the event and took part in watching the football game. During the half-time presentation, Officer E. Delgadillo was named the department's officer of the year and cheered on from the stands with him and his family on the football field. Officer Hernandez was the officer in charge of communicating with UTEP and had been assisting with the planning for the department since May by attending meetings.

Horizon City National Night Out!



On Tuesday, October 3rd, 2023, Horizon City Police Department along with the community celebrated Horizon City's biggest event of the year, National Night Out. National Night Out is an event that takes place annually across the world to promote law enforcement and community partnerships to make our communities safer and enhance our relationships. Like previous years, Horizon City Police Department and Horizon City Fire Department worked closely with each other along with 50+ community partners and 10+ different law enforcement

agencies to have a successful event for our community.

What took several weeks of preparation began by having Naval Air land their helicopter and Horizon City Police Department Honor Guard Team present the colors followed by Vianey Molina singing the National Anthem as skydivers landed. Pastor Wes Phillips provided everyone with a prayer and District Attorney Bill Hicks addressed our community. During the event there were multiple presentations to include Horizon High School Dance, Lucha Libre, Horizon City

Athletics, Eastlake High School Cheer, Eastlake High School Dance, Drumlines (Horizon vs. Eastlake), Fire Department vs. Police Department Tug-o-War, Fire Department and Police Department Hot Dog eating contest. In between presentations, people would gather at the center of the stage and enjoy themselves along with family and friends as they danced throughout the night. Raffles were also being announced at the stage for people to get the opportunity to win prizes from different businesses. A twelve-minute firework show was displayed at the end of the event, where the community, local businesses, fire departments and law enforcement agencies celebrated the end of a successful night. There was an estimate of 1,000 people at this year's National Night Out and we are glad our biggest event of the year continues to grow, and more relationships are being built between the community and our law enforcement agencies to better help protect and serve.



TxDOT Car Seat Check-Up Event

On Friday, October 6th, 2023, Community Relations Officer (CRO), V. Hernandez assisted the Texas Department of Transportation with a Car Seat Check-Up Event that took place at our local Walmart. Monica O'Kane with TxDOT advised CRO

Hernandez their yearly Child Passenger Safety Technician Certification Training took place the first week of October and Friday

was their testing date to get certified and can provide education to families in the community. CRO Hernandez and TxDOT staff met early Friday morning to set up and met with Walmart staff



who were kind enough to donate over \$600 worth of car seats. CRO Hernandez conducted a livestream video on Horizon City Police Department's Facebook page encouraging people to stop by to receive proper education on how to safely install their children's car seats. The students that participated in the Child Passenger Safety Technician Certification Training included El Paso Fire Department, Constables, Department of Public Safety and El Paso Police Department. The event took place for approximately two hours and approximately 15 to 20 kids got their car seat properly installed.

Cancer Run



On Saturday, October 7th, 2023, Officers from HCPD assisted in the annual Breast Cancer Awareness race with Lulu's Foundation Seeds of Love. Officer Sierra was able to reserve Horizon Mesa Park for the event and assist with traffic control for the day.



The race consisted of a 1.5-mile fun run and a competitive 3-mile race with a \$500 prize for first place. Officer Sierra planned the route alongside Public Works to determine the roadblocks and locations officers needed to be present for traffic control. The event took place from 8am-11am with the fun race being the first half of the event and the competitive race beginning shortly after. The route for the race began at the



intersection of Desert Wind and Desert Mist and marked with cones and barrels at the halfway point for runners and competitors to return. During the event, officers handed out water and checked on the runners to ensure they were able to continue competing. After the race, officers were welcomed to hang out at the park and meet and interact with the public.

Sex Offender Home Verifications

On Tuesday, October 17th and Thursday, October 19th, Community Relations Officers H. Sierra, V. Hernandez, and Patrol Officer C. Morales assisted Sgt. Rosas by conducting Sex Offender Home Verifications. As Halloween is approaching, Horizon City Police Department wants to assure kids will be safe as they go Trick or Treating on Tuesday, October 31st. By conducting home verifications, officers also made sure no Halloween decorations were being displayed at their homes that would attract children to stop by. Officers split the home verifications by conducting all verifications on the North side on Tuesday and the South side on Thursday. Officers went to every registered sex offender's residence and confirmed no residence had any Halloween decorations. During the home verifications, officers were able to verify information on eight individuals. Horizon City Police Department will be conducting additional home verifications in the future to keep track



of every registered sex offender that lives within city jurisdiction to keep all our children safe and decrease the possibility of them reoffending.

Latin X 94.3 Interview

On Thursday, November 2, 2023, Officer H. Sierra spoke with Humberto Hernandez, the Executive Director for a local radio station, LATIN X 94.3. Officer Sierra met the director during a gym grand opening in October and introduced himself and the police department's interest in holding a Q&A with listeners from his radio station. He let Mr. Hernandez know the purpose would be to interact with the public and show transparency with the agency and hopefully educate the public on certain topics they may have questions about. On November 2nd, Officer Sierra and Latin X had a 20-minute interview in which Officer Sierra talked about different topics. One of those was on DWI's and how to prevent them. They spoke about how age, weight, gender, drinking habits and the amount of alcohol all affect people differently and their body's blood alcohol content. The consequences were given and explained in regards to



the criminal portion of Driving While Intoxicated but also the dangers drunk drivers pose to themselves and others. Mr. Hernandez stated he wanted to grow a professional relationship with HCPD and continue doing interviews as time passes.

REMS CAREER DAY

On Thursday, November 9th, 2023, Community Relations Officer H. Sierra and Sex Offender Registry and Tracking Officer V. Hernandez attended Ricardo Estrada Middle School Career Day. Officers started the day by setting up at the gymnasium where they met multiple other law enforcement agencies and businesses. Officers provided students with a small presentation about Horizon City Police Department and the involvement the department and employees have with the community. After the presentation, officers would ask the students that were present a couple of questions regarding what had been presented. Those students that would get the most correct answers received a tumbler or a water bottle. Officers encouraged all students to continue with their studies to be able to pursue a career of interest. After the event, officers and all other attendees were treated to hamburgers, chips, and sodas to enjoy. Being invited by different school districts to their Career Day is very important to the department as it is our goal to make it known to our newer generation that we are out there for them to serve and protect them and if someday they wish to pursue a career in law enforcement, they can accomplish it and be there to serve and protect their community.

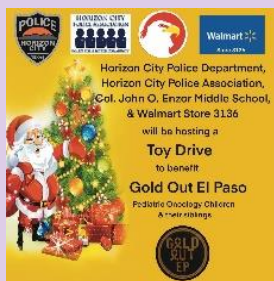


Ensor Middle School Partnership

On Tuesday, November 14, 2023, Community Relations Officer H. Sierra met with the Activity Director from Ensor Middle School Danika Blevins. Miss Blevins expressed her interest in doing a toy drive of some sort with the Horizon City Police Department for the Christmas season before the students left for their Winter Break. Miss Blevins stated she wanted the students to interact more with the community and see how they could be more engaged. Officer Sierra reached out to one of the members of the Gold Out El Paso Foundation and

offered to do a toy drive for their kids. The foundation is a pediatric oncology group that looks to bring awareness and assistance to children going through cancer as well as support to their families. The foundation is made up of parents who have kids going through chemotherapy, are in remission or have lost the battle to cancer. Officer Sierra first interacted with Gold Out member Survey in October and let her know the department wanted to partner up with them for a toy drive since then. Suracy let Officer Sierra know it would be great to have a toy drive and would create a flyer for the donations of toys. Officer Sierra was also able to

bring in the Walmart located in Horizon City and the Horizon City Police Association. The toy drive was scheduled to end on December 15 and HCPD will be dropping off the toys in time for their Christmas party.



Toy Drive

On Wednesday November 29, 2023, Officer Sierra met with Chacon Towing to see how both entities could work together. The company's owner sent out his son to meet up with HCPD and see how they could become more active in the community. Joshua gave a donation of

\$1000 to the toy drive that was created by the police department and Ensor Middle School. Officer Sierra, Lieutenant Ortega, and Warrants Officer Diaz met Joshua Chacon at the local Walmart and purchased over 150 toys that ranged from age 3 all the way up 18. The toy collection lasted about an hour and during the shopping of the toys, HCPD gave a brief description of what it is they do throughout the year to stay active and connected to the community. Chacon Towing also

met with the Chief of police and expressed his interest in assisting more with the towing of vehicles and being of better use for the police department. The reason for it is that Chacon Towing sees response time as a contributing factor to patrol officers becoming available sooner during times when a vehicle needs to be taken off a roadway. Officer Sierra will continue to interact with Chacon Towing and seeing how they can both collaborate in the future.



Christmas Parade



On Saturday December 2, 2023, The Horizon City Police Department assisted the Centennial Lions Club Christmas Parade in providing traffic control and security for the 6-hour event. The planning was done with the assistance of Apache Barricades during the month of October and November as well as with the assistance of Public Works. El Paso County Sheriff's Office, Constable's Office from Precinct 4 and 6 also assisted HCPD with the coverage for that

day. The traffic control began at 0700 hours and was kept in place until 1200 hours when the parade ended.

Different assignments were provided to all officers throughout the route and all communications were handled through Channel 1. Horizon Fire Department also assisted with the parade by providing two rovers occupied by firefighters in case of an emergency. The Sheriff's Office also contributed by providing their SWAT Team to be on standby in case any situation was to arise the parade. Apache Barricade was present to assist with any changes that needed to be made or any last-minute adjustments. During the parade, there were over 60 schools, clubs, businesses, and campaigns who participated in the 2.1-mile parade route. This has been the biggest turnout to date in both participants and attendees.



Texas Law Enforcement Peer Network

On Thursday December 8 and Friday December 9, 2023, Chief of Police M. Vargas, Community Relations Officer H. Sierra, Sex Offender Registry and Tracking Officer V. Hernandez and Communication Specialists A. Rendon, V. Silva, and I. Heredia attended the Peer-to-Peer training at El Paso County Sheriff's Office. Officers and dispatchers were able to gain more knowledge regarding extra but limited resources that are available for all first responders when they are in a time of need. We are at a point where some first responders seek help that's needed for them, but there are those first responders that need the help, want the help, but refuse to seek help. Going through the two-day training, Officers and dispatchers learned about the extra resource that first responders can be provided with, which is the Greenlight Balance application that can be downloaded on Iphone's and Androids. The Greenlight Balance application consists of active first responders volunteering their time to answer phone calls from other first responders that are considering or have considered suicide but want to seek help or they simply want to have somebody to listen to them. Officers and dispatchers downloaded the Greenlight Balance application and have control to make themselves available/unavailable to take these type of phone calls from other first responders hoping to have a positive outcome.



Toy Donation for El Paso Gold Out

On Sunday December 17, 2023, Community Relations Officer H. Sierra, Detective Labrado, Town of Horizon City Mayor A. Renteria and Sex Offender Registry and Tracking Officer V. Hernandez along with Ensor Middle School Student Council, visited Gold Out El Paso's staff and patients to deliver all community toy donations. John O. Ensor Middle School, Horizon City Walmart Supercenter and our own Horizon City Police Association assisted with this event and donated over \$1,800 of toys for this great cause. Gold Out El Paso is a pediatric oncology organization, and all toy donations were distributed to children who are currently undergoing cancer treatment and their siblings for Christmas. The goal was to hopefully spread some holiday spirit to all families and put a big smile on every single kid as they received a Christmas gift. Hundreds of toys were delivered as children and their families enjoyed family time at their Christmas Party as well as officers being treated to delicious tacos and a dessert table. Ensor Middle School Student Council staff, HCPD Officers also enjoyed taking photos with the Grinch and Cindy Lou after Christmas gifts were being given to all children that was present.



PIO Lunch



On Thursday December 21, 2023, Officer Sierra met with the Public Information Officers in the El Paso County at Carlos & Mickey's Mexican Restaurant at 1310 Magruder. The purpose of the lunch was for PIOs to see what worked throughout the year, how they can improve communications, and see how they can continue working together in the upcoming year. The PIOs present were from EPCSO, EPPD, DEA, FBI, DPS and HCPD. New PIOs were introduced to the rest of the group and added to the PIO group chat which is used for information on arising situations throughout the city. Information reference active shooter alerts, bomb threats,

barricaded subjects, US/MX border info, is communicated, and verified to ensure all agencies are aware of what's going on within the city as well as its credibility. This has helped coordinate communication with news media outlets in the past and see whether it's credibility is verified to prevent misinformation to be given. At the lunch, they discussed these topics, and what's going on within their agencies and what can be expected for upcoming dates. At the end of the lunch, they had a White Elephant Gift exchange and group picture.



Employee Recognition

National Public Safety Telecommunicator's Week

The week of April 9-15 was recognized as "Public Safety Telecommunicators Week". The communications manager attended the monthly city council meeting to receive the Town of Horizon City Proclamation. Telecommunicators celebrated the week by having themed dress days and potlucks. The 911 center was gifted a gray zip-up jacket with a 911 logo.



2023 National Police Week

The staff from the Horizon City Police Department received various gifts from members of the community in appreciation of the 2023 National Police Week. A big THANKS to our community members for the gifts which included gift cards from various restaurants in the area.



Communications Diligence

The communications division is responsible for handling emergency and non-emergency calls for the Horizon City Police Department and the Emergency Services Districts #1 and #2. As the years progress, the volume of calls and radio transmissions continue to increase. To meet the demands of call volume and radio transmissions, the communications division remains at a minimum of three dispatchers per shift. A challenge we have encountered is scheduling a minimum of three dispatchers during the third shift due to the communications division not being fully staffed. The communications division is composed of one communications manager who oversees the communications division, three shift supervisors, and fourteen communications specialists. Interviews were conducted throughout the year for the communications specialist position. Communications Anthony Dominguez and Stephanie Cortes were promoted to shift supervisors.



Staff Meetings



Staff meetings are held weekly to address any issues, concerns, or achievements within each division in the department. Meetings are normally held at the Horizon City Police Department. However, Chief Vargas also scheduled staff meetings to be held at other agencies. The agencies visited by staff members included the Federal Bureau of Investigation, the Socorro Police Department, and the Texas Anti-Gang Center. Staff members had the opportunity to network and get a tour of the facilities.

Communications Certifications

The communications manager, shift supervisors and communications specialists continued their professional development by attending training courses in class and online.

Communications specialists attended a 24-hour mandated TCIC/TLETS Full Access Operator Training Course. In addition, several of the communications specialists attended the 80-hour Basic Telecommunicator Course and successfully passed their state exam. A four-hour CPR course was attended by the newly hired communications specialists. The CPR course is a requirement before attending the Emergency Medical and Fire Emergency Dispatch training. The communications manager, assistant, and two telecommunicators attended the Healthy Dispatcher Training held at El Paso Regional Communications Center. The training covered how to boost resilience stress, how to improve emotional intelligence, and how to be the type of leader the center needs, no matter what title or job responsibilities they have. In addition, two telecommunicators attended the Effective Leadership Training. The training embodied the habits of a successful leader, learn the power of a compelling mission, vision and values statement, and creating a culture of success at the center.



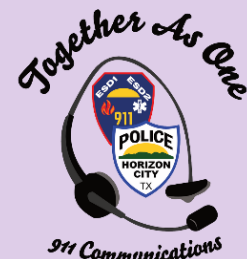
Radio Consolettes

Five MCC7500E radio consolettes were allotted through a state grant in Fiscal Year 2023. Weekly meetings were held with Motorola Solutions to discuss the progress and updates of the project via Google Meet. The communications manager and IT met with Motorola Solutions in Albuquerque, New Mexico for the MCC7550 radio consolette staging. At the staging, the communications manager was able to see the different functionalities to the new radio system. The communications manager and shift supervisors attended an in-house MCC7500 Motorola radio consolette training. They learned about the different features the system offers. The radio equipment is scheduled to be installed January 2024.



Pay Increase

Communications Manager Elva Ramos, Irlanda Huerta, and Chief Marco Vargas presented a salary comparison to the Horizon City Council Members for a pay raise. The salary comparison included the salary of a communications specialist for the Socorro Police Department and the El Paso Sheriff's Office. A main factor in the pay increase request was to have a competitive salary for employee retention. The Mayor and City Council members approved for communications specialist starting pay to be \$19 an hour.

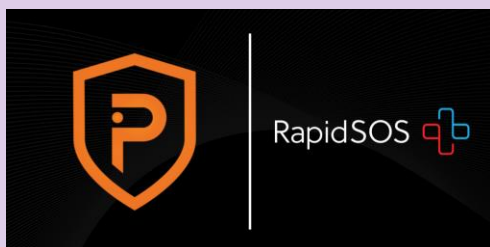


Portable Radio Grant

The communications manager Elva Ramos, with the assistance of a communications specialist Irlanda Huerta, presented the Portable Radio Enhancement Project grant proposal to several board members at the El Paso County 911 District. Twelve APX8000 multi-band handheld radios were requested through the Fiscal Year 2024 Homeland Security Program. APX800 radios have multi-band capability that will aid first responders by improving operational efficiency, information sharing, and response time. The radios create interoperability with local agencies.



Prepared Live



Prepared live was implemented to the Computer Aided Dispatch (CAD). Prepared Live is a web-based software that allows telecommunicators access to live video, audio, location, and still imagery from individual caller's mobile devices. This available resource can be used to gain critical information about an incident with the intent to relay details and situational awareness to responding units.

Officer and Staff Awards

In a recognition of the unwavering commitment and outstanding contributions of individuals within our community, a recent awards ceremony celebrated the achievements of exemplary leaders across various categories. The event recognized the following recipients, each distinguished in their respective fields:

Victoria Hernandez and Heli Sierra were honored with the *Community Service Award* for their selfless dedication to community betterment. Their tireless efforts have not only enriched the lives of those around them but have also set a shining example for others to follow.

The *Leadership Excellence Award* found deserving recipients in Bryan Avitia, Eric Perez, and Gustavo Chavez. Their exemplary leadership qualities have not only steered their teams toward success but have also inspired and motivated their peers to reach new heights.

The spirit of innovation and creativity was celebrated through the *Innovation & Creativity Award*, presented to Kaycee Valdez and Bernie Ortega. Their ability to think outside the box and contribute novel ideas has significantly impacted their respective domains.

The *Team Collaboration Award* acknowledged the collaborative efforts of Victor Vasquez, Cameron Zeiger, Ricardo Miramontes, Vanessa Gamboa, Vivian Lujan, Nicholas Ortega, Abraham Diaz, Cristian Arredondo, Carolyn Morales, Gilbert Rodriguez, and Abel Labrado. Their teamwork and cohesion have fostered a culture of collaboration that has translated into remarkable achievements.

Professional Development Recognition was bestowed upon Jaime Crespo and Kaycee Valdez, acknowledging their commitment to continuous learning and growth. Their dedication to honing their skills has not only advanced their careers but has also contributed to the overall success of the organization.

The *Community Partnership Award* celebrated the collaborative efforts of Gilbert Rodriguez, Nick Ortega, and Bernadette Ortega, recognizing their outstanding work in building partnerships and fostering relationships that have had a positive impact on the broader community.

In summary, these individuals stand as beacons of excellence in their respective fields, embodying the values of leadership, innovation, collaboration, and community service. Their achievements serve as an inspiration to all, creating a ripple effect that enriches the entire community. Congratulations to each award recipient for their well-deserved recognition and for setting the standard for excellence in our community.

Officer Recognitions

Lieutenant Kaycee Valdez's graduation from the 287th session of the FBI National Academy was a truly exceptional accomplishment, underscoring her dedication to excellence in law enforcement. The significance of this achievement was heightened by the fact that less than 1% of American law enforcement officers were granted the opportunity to attend this prestigious program. The FBI National Academy, renowned for its rigorous curriculum, imparted advanced skills, leadership acumen, and a sophisticated understanding of contemporary investigative methodologies. Valdez's successful completion not only showcased her personal and professional commitment to continuous improvement but also placed her among an elite group of law enforcement professionals recognized for their outstanding capabilities.

On September 29th, the investigation team took the two drivers charged with failing to stop into custody and booked them into the El Paso County Detention Facility. Our team of specialized investigators was able to develop leads from debris left behind by those vehicles which fled. Solving this case took a contribution from every member of our patrol and administrative divisions. The investigation team is comprised of patrol officers with specialized training. Officers assigned to administrative duties were placed in service to respond to calls for service. Other patrol officers worked extra hours to make sure that the agency was able to provide the city with the necessary coverage to handle the day to day needs of our city. Through this major collaborative effort, our team was able to bring closure to the grieving family.

Detective Jaime Crespo's dedication and commitment to his profession are truly commendable, as evidenced by his recent achievement of earning a Bachelor's degree in the Science of Criminal Justice during the summer of 2023. Despite the challenges posed by a demanding career in law enforcement, Detective Crespo demonstrated unwavering determination by pursuing his education online, showcasing his resilience and adaptability. His sacrifice and tireless efforts in balancing professional responsibilities with academic pursuits underscore his passion for understanding and contributing to the field of criminal justice. Detective Crespo's accomplishment not only reflects his personal commitment to self-improvement but also serves as an inspiration to his colleagues and the broader community he serves.

Detective Rodriguez, alongside four dedicated police officers, recently participated in a specialized mental health training program. This initiative aimed to equip law enforcement professionals with valuable knowledge to better understand the complexities of individuals experiencing a mental health crisis. The training emphasized the importance of cultivating empathy and honing de-escalation techniques, empowering officers like Detective Rodriguez to approach such situations with a heightened sense of compassion and a focus on resolving issues peacefully. By investing time and effort in this training, these officers have demonstrated their commitment to enhancing community safety through a more nuanced and compassionate response to mental health challenges, fostering a positive and supportive environment for those in need.

Rigorous Holiday

The Fourth of July remains the most demanding holiday of the year for the communications division due to the forecasted high number of fires and calls related to fireworks. The schedule is modified to meet the demands of the high volume of calls and radio traffic for both police and fire. Fourteen dispatchers, including the communications manager and shift supervisors, were



scheduled to work. The communications division was divided into two groups. Three dispatchers were assigned to the El Paso Regional Communication Center located at 6055 Threadgill to answer emergency and non-emergency calls. The five consoles at the Horizon Police Department were assigned to dispatch police and county fire calls. Between the hours of 19:00-01:00, crisis radio procedures were in effect for the county fire departments. During these hours, the county fire

departments responded to sixty-three calls. A total of eighty-seven calls were generated, including officer-initiated, police calls between 18:00-06:00 hours.

Goals Status

- ❖ Decrease UCR Part I Crimes by 10 percent
 - Achieved 100%. Violent crimes went down -44%, Property crimes went down 35%.
- ❖ Increase public awareness of our department through transparency through in person and media collaboration.
 - Achieved 100% through the reactivation of social media and hosting over 81 community events.
- ❖ Assist in developing our staff professionally by increasing training hours by 25%
 - Achieved 100% We had over 9000 total training hours as compared to 6156 last year
- ❖ Achieve Texas Police Chief Association Yearly Accreditation for the year.
 - Achieved 100% Association Accreditation for 2022/2023.
- ❖ Increase our collaborative efforts with other Law Enforcement agencies
 - Achieved 75%. Efforts to have a more open working relationship with the Texas Department of Public Safety, and the El Paso Police Department are underway

Performance Summary

1. Established an internship program specializing in the forensics field
2. Held 199 community and collaboration events.
3. 11 Officers cross deputized through the 34th District Attorney's Office
4. Achieved self-sufficiency in traffic fatality accident investigations
5. Establishment of an unmanned aircraft system program
6. Established a data analysis program
7. Increased operational plans to include warrant round-ups and vehicle check points
8. Enhanced our National Night Out program
9. Certified 4 officers for Critical Incident Training
10. Middle management attended the FBI National Academy
11. 2 Communications Specialists were promoted to Supervisors
12. Rated the Safest small city to move to in Texas
13. Increased number of police officers Intoxilyzer Certified to 85%
14. Reduction in violent crimes at 44%
15. Significant improvement in the professional development of our Police Services through training
16. Established a Commercial Vehicle Enforcement Unit
17. Implemented use of visual data dashboards with statistical data
18. 5 officers attended the advanced traffic accidents investigators course to include pedestrian investigations and crash data retrieval operator course
19. Expanded our community Coffee with a Cop to include dinner with a Cop and Coffee with a partner
20. Communications Section trained and prepared to handle all overflow 911 calls for the entire El Paso County.

Future adjustments

Patrol Operations

- Decrease in crime rates
- Decrease in traffic accidents and fatalities
- Renewal of Stonegarden grant
- Renewal of Borderstar grant
- Renewal CarSeat Grant
- Renewal of STEP TXDOT grant
- Acquire CIT award grant to add two full time officers and clinicians
- Continue to make progress to have all officers CIT Certified
- Acquiring a full-time funded School Resource Officer for IDEA Schools
- 100 Percent certification of Intoxylizer operators for the department
- Begin obtaining certifications for our special traffic investigators in accident reconstruction

Criminal Investigations

- Continue to improve clearance rates
- Involve investigators in proactive enforcement
- Improve evidence management pipeline
- Participation in investigative task forces
- Increase seizures
- Maintain/ Increase arrests rates
- Source forensic grants
- Expansion of our Forensics Section

Communications

- Fully staffed Office
- Continuation of increase in wages
- Acquiring encryption capabilities
- Interoperability for radio channels with EPCSO, TX DPS and Socorro PD
- Implementation and Certification of Emergency Police Dispatch
- Continuing professional development through Communications Leadership Programs

Administration

- High School Vocational Program Startup
- Joint Citizens Academy with EPCSO
- Citizens advisory board
- Horizon City Police Foundation
- Expanding Police Explorer Program to start participation in competitions
- Expansion of our License Plate Reader program to include stationary devices

Thank you for your continued support!