Horizon City Police Department

May 2025 Report

911 Communications

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- Honesty: We will be always truthful and trustworthy.
- Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media commination.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Increase our collaborative efforts with other Law Enforcement agencies.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions is overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

LAW ENFORCEMENT STAFFING

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	4	0
Officers	18	17	1
Crime Scene Technicians	2	2	0
Civilians	2	2	0

COMMUNICATIONS STAFFING

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	12	1

Administration

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$2,507,969.00	\$994,853.15	\$39,143.76	\$12,177.41	39.67%
Communications	\$897,741.00	\$377,502.42	\$60,495.03	\$119.95	42.05%

Overtime	Amount Appropriated FY 2024 - 2025	Amount Expended December 2024	Balance	Percentage Remaining
PD	\$67,500.00	\$11,416.43	-\$32,252.27	-47.78%
Communications	\$44,999.00	\$1,339.53	\$6,760.20	15.02%

PTO TAKEN

Pay Codes	Police Department	Communications
OT	154.75	40.5
Comp	114	24.62
PTO	210.75	186.13
LWO	0	0
Military	8	0
Training	343.5	56
Funeral	0	32
Personal	0	0
Holiday	96	80
Injury	0	0
Suspension	0	0

FUEL USEAGE

Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	174	226	253	118	771
Miles Driven	2752	3299	2827	2356	11234

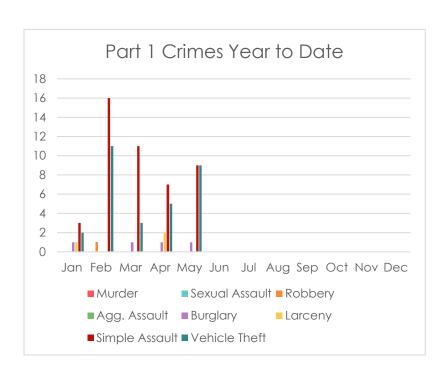
Fuel Usage Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Gas Used (Gal)	280	1483	314	900	894								
Miles Driven	1682	8945	8215	9498	13496								

Crime Stats

It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

2025 PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0								0
Sexual Assault	0	1	0	0	0								1
Robbery	0	0	0	0	0								0
Agg. Assault	1	0	1	1	1								4
Burglary	1	0	0	2	0								3
Larceny	3	16	11	7	9								46
Simple Assault	2	11	3	5	9								30
Vehicle Theft	1	3	3	3	1								11
Total	8	31	18	18	20	0	0	0	0	0	0	0	95



CRIMES AGAINST PERSONS PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0								0
Sexual Assault	0	1	0	0	0								1
Agg. Assault	1	0	1	1	1								4
Simple Assault	2	11	3	5	9								30
Total	3	12	4	6	10	0	0	0	0	0	0	0	35



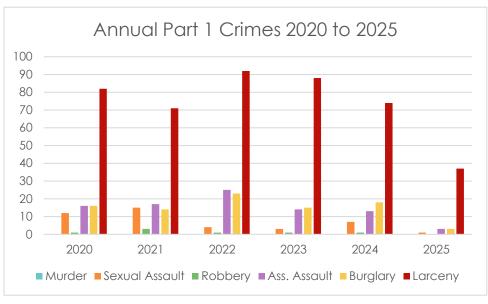
CRIMES AGAINST PROPERTY PART 1 CRIMES YEAR TO DATE

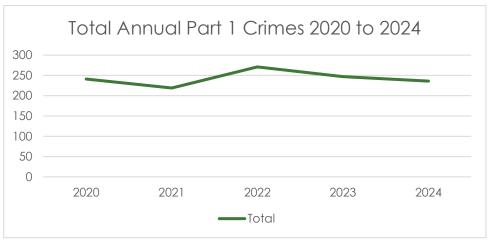
Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0	0								0
Burglary	1	0	0	2	0								3
Larceny	3	16	11	7	9								46
Vehicle Theft	1	3	3	3	1								11
Total	5	19	14	12	10	0	0	0	0	0	0	0	60



PART 1 CRIMES 2020 TO 2025

Part 1 Crimes	2020	2021	2022	2023	2024	2025	Total
Murder	0	0	0	0	0	0	0
Sexual Assault	12	15	4	3	7	1	42
Robbery	1	3	1	1	1	0	7
Ass. Assault	16	17	25	14	13	4	89
Burglary	16	14	23	15	18	3	89
Larceny	82	71	92	88	74	46	453
Simple Assault	107	85	93	90	104	30	509
Vehicle Theft	7	14	33	36	19	11	120
Total	241	219	271	247	236	95	1309





Patrol division

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our criminal investigations and crime preventive divisions. The division is comprised of 1 Lieutenant, 4 Sergeants, 3 Corporals and 12 Patrol Officers. They operate 24 hours a day 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of May	26 (10 Less than April)
Horizon Blvd. / N. Darrington Rd.	2
Horizon Blvd. / N. Kenazo Ave.	2
Eastlake Blvd. / N. Darrington Rd.	2
Eastlake Blvd. / Cedarwood Ave.	2
Horizon Mesa Blvd. / Eastlake Blvd.	1

TRAFFIC CONTACTS

2025					May							Dec	YTD Total
Shift A	100	72	60	96	87								415
Shift B	33	52	102	133	128								448
Shift C	131	92	86	81	96								486
Shift D	85	99	73	51	47								355
Totals	349	315	321	361	358	0	0	0	0	0	0	0	1704

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	222	175	240	272	909
Self Initiated Calls	87	126	110	182	505
Incident Reports	4	17	14	15	50
Crash Reports	6	8	6	6	26
Total	319	326	370	475	1490

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	4	6	6	11	6	0	0	0	0	0	0	0	33
Misdemeanor Arrests	9	8	17	12	21	0	0	0	0	0	0	0	67
Shift A													
Felony Arrests	0	0	1	1	0								2
Misdemeanor Arrests	2	1	3	0	4								10
Shift B													
Felony Arrests	0	0	2	5	4								11
Misdemeanor Arrests	2	2	4	7	6								21
Shift C													
Felony Arrests	3	0	1	5	2								11
Misdemeanor Arrests	3	4	3	5	8								23
Shift D													
Felony Arrests	1	6	2	0	0								9
Misdemeanor Arrests	2	1	7	0	3								13

PRESENTATIONS

Connecting with the community is a vital part of building trust, and Community Resource Officer Carolyn Morales plays a key role in making that happen. Through her dedication and coordination, she schedules and leads important community engagement events, such as Coffee with a Cop, school visits, and memorial ceremonies, that strengthen relationships between the Police Department and the public. Her efforts help ensure open communication, foster mutual respect, and create a safer, more connected Horizon City.

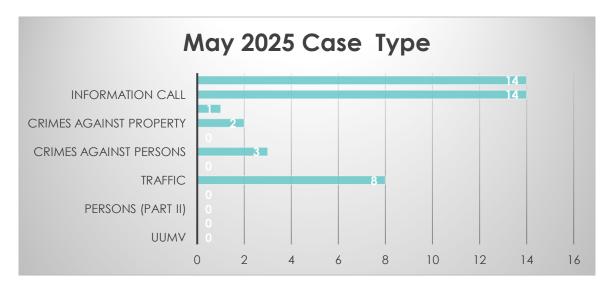
Activity Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD
Presentations	2	1	2	2	5								7

Criminal investigations division

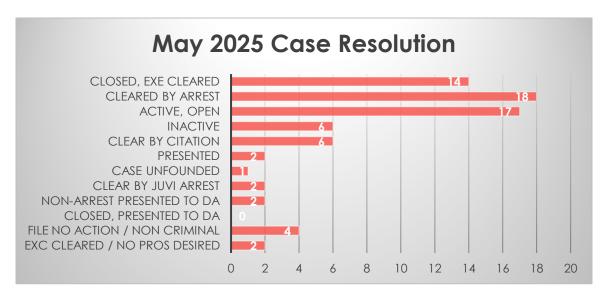
Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

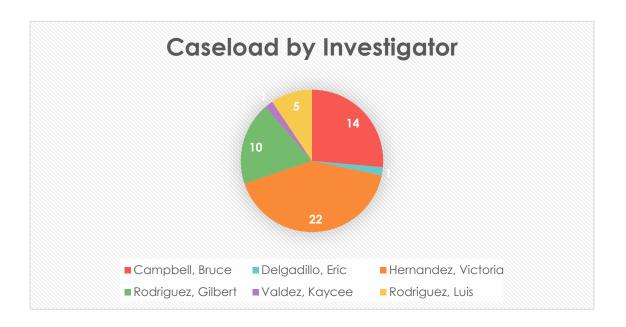
CASES BY TYPE



CASE RESOLUTION



CASELOAD BY INVESTIGATOR



NOTABLE ACTIVITIES FOR CID, TRAFFIC, FORENSICS & WARRANTS SECTION

Our team of detectives recently conducted surveillance on several active investigations that required focused attention. These included a high-profile theft case as well as efforts to locate suspects with outstanding arrest warrants.

With support and coordination from our patrol division supervisors, additional cases—such as property crimes and an assault investigation—were successfully addressed at the patrol level.

Within the CID unit, Lt. Valdez would like to recognize Detective Bruce Campbell for his initiative in reactivating two cases based on new leads. He has continued working toward resolving both cases with the goal of securing successful prosecution.

Both cases reflect the steady, behind-the-scenes efforts our detectives contribute every day. Their professionalism, attention to detail, and use of advanced investigative techniques continue to move cases forward and make a meaningful impact on our community's safety. While every member of our investigative team has played a role in these recent successes, Lt. Valdez would like to give special recognition to Sgt. Rodriguez, who has quickly proven to be an invaluable asset to our agency since joining us earlier this year.

TRAFFIC DIVISION

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	3
Written Warnings	1
Citations	12
Crash Reports	3
Criminal Reports	1
Number of Arrests	0
Hours Spent Supporting Patrol	4
Quarter Master Support Hours	6
Specialized Training Hours	22
Hours as Training Instructor	8
Hours Spent Accident Investigation	14
Hours Spent Participating in Community Events	22
Commercial Vehicle Inspections	10
Commercial Vehicles Placed Out of Service	5
Drivers Placed Out of Service	0
Commercial Vehicle Violations Found During Inspections	44
Hours Supporting Fleet Management	1

The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	0
Number of Written Warnings	0
Number of Citations	0
Number of Arrests	0
Number of Crash Reports	0
Number of Criminal Reports	0
Quarter Master Support Hours	0
Hours Spent Accident Investigation	0
Hours Participating in Community Events	0
Specialized Training Hours	0
Hours Supporting Patrol Division	0
Hours Supporting Fleet Management	0

FORENSICS UNIT

Bernadette Ortega serves as the Crime Scene and Evidence Lead, bringing exceptional expertise and years of experience that place her among the top forensic professionals in the state. Working alongside her is Officer Yariana Ceballos, a sharp and detail-oriented investigator who plays a key role in processing evidence and analyzing crime scenes. Together, they manage everything from lifting fingerprints and analyzing trace materials to reconstructing incidents through blood spatter and forensic clues. Their dedication, precision, and teamwork ensure that every piece of evidence is thoroughly examined and every case is handled with the highest level of professionalism.

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	0
In Service Training Hours	33
Hours Spent Processing Evidence	99.5
Hours Spent Managing Evidence Room	34
Hours Spent Processing Open Records Material	47.65
Walk Ins for Fingerprints	9
Hours Responding to Active Crime Scene	26.1
Items Submitted to Laboratory for Analysis	13
Evidence Returned from Laboratory with Leads	5
Total Items returned from Laboratory	3

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

SORT PROGRAM

Our SORT program is temporarily on hold as the officer assigned to it earned a promotion to detective. WE anticipate that the SORT program will resume in May / June 2025.

SORT Program Activities	Hours
Hours Dedicated to SORT Program	0
Hours Dedicated to Community Relations Program	0
Hours Dedicated to Patrol Support	0
Hours Dedicated to Investigation	0
Hours Dedicated to Fleet Support	0
Hours Dedicated to Specialized Training	0
Hours Dedicated to Specialized Teams	0

Communications Section

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

RESPONSE TIMES

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	0:06:26	0:04:50	74.80%	90%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	0:14:28	0:06:20	57.20%	80%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	0:16:10	0:08:15	65.83%	70%

HORIZON POLICE CALLS FOR SERVICE

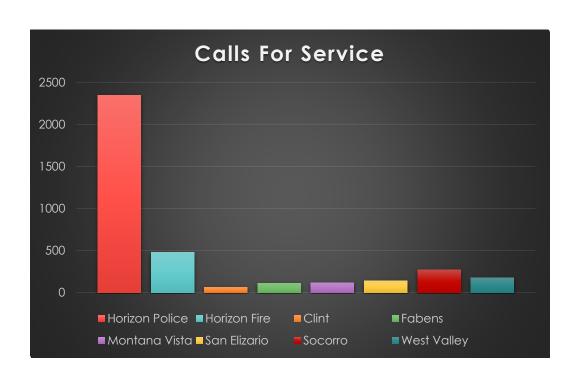
	Dispatched	Self- Initiated	Mobile Date Terminal Calls	Total
Horizon Police	1458	621	267	2346

ESD 1 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	35	32	11	2	27	303	63	6	479

ESD 2 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	2	2	6	1	0	45	10	0	66
Fabens	2	5	6	4	1	79	11	3	111
Montana Vista	3	6	5	0	7	79	16	1	117
San Elizario	3	5	10	1	2	115	4	2	142
Socorro	11	12	7	2	4	192	39	3	270
West Valley	6	19	7	2	8	111	20	3	176
Total	27	49	41	10	22	621	100	12	882



Congratulations to Supervisor Dominguez on Earning BLS Instructor Certification!



Supervisor Anthony Dominguez attended the Basic Life Support (BLS) Instructor Course at ProAction Emergency Services Institute, located at 1400 George Dieter Drive. The course prepares participants to teach BLS classes and focuses on teaching techniques, communication skills, and

evaluating hands-on skills. It provides the knowledge and tools needed to effectively teach basic life support. Anthony is the second shift supervisor in the Communications Division to complete the BLS Instructor Course, helping to strengthen our team's ability to provide life-saving training and support.

Meet Marisela Gomez – Our New Communications Specialist!

We are pleased to welcome a new member to our Communications Division

team. Marisela Gomez is our most recent hire, and she's already shown that she's motivated and ready to learn. She's eager to grow into her role as a Communications Specialist and has a great attitude. We're looking forward to seeing her progress and supporting her as she builds her skills and becomes a strong part of the team.

Nominations



For the month of May, we would like to recognize the Grisell Corrales, Marcela

Portillo, Julie Nava, and Dalila De La Torre—for their outstanding dedication, resilience, and commitment to the critical work of 911 dispatching. Each member consistently approaches their role with

professionalism and readiness to manage the unpredictable and high-pressure environment inherent to emergency communications.

As the vital first point of contact during emergencies, these dispatchers provide calm, clear communication and essential support to individuals in crisis, often making split-second decisions that directly impact lives. Their teamwork extends beyond simply sharing a shift; it embodies mutual reliance and trust to ensure seamless operations 24/7.

Despite the demanding mental and emotional challenges, the team consistently shows up—often before sunrise or through the night—serving the community with compassion and unwavering determination. Their dedication and steadfast presence are key to the ongoing success of our emergency response efforts.

Community Events

May 8th, 2025 TDCJ Honor Guard

Members of the Horizon City Police Department Honor Guard participated in the Texas Department of Criminal Justice Fallen Officer Ceremony held at the Rogelio Sanchez Unit on Montana Avenue. This solemn event serves as a powerful reminder of the sacrifices made by law enforcement officers across Texas. Participating in the ceremony reflects our department's deep commitment to honoring the memory of those who gave their lives in the line of duty and supporting the families and communities they left behind.



May 13th, 2025 El Paso County Sheriff's Office First Responder Memorial

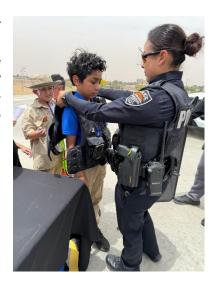
Officers from the Horizon City Police Department attended the Sheriff's Office First Responder Memorial. Honoring fallen officers from our region serves as a



powerful reminder of the selfless sacrifices made by those who dedicate their lives to keeping our communities safe.

May 14th, 2025 Career Day at IDEA School

Officers from the Horizon City Police Department participated in Career Day at IDEA School, engaging with students and providing valuable insight into the daily responsibilities of law enforcement. The event included an interactive display where students had the opportunity to explore police equipment and vehicles up close.



These types of events are an important part of building trust and positive



relationships with our youth. By connecting with students in a supportive and educational environment, officers help foster mutual respect and inspire future generations to engage with their community in meaningful ways.

May 15th, 2025 Coffee with a Cop at Burger King

An officer from the Horizon City Police Department hosted a "Coffee with a Cop" event in partnership with community supporter Burger King. Officers had the opportunity to engage with numerous community members, listening to their concerns and receiving valuable feedback and compliments.





Events like these play a vital role

in building trust and maintaining open lines of communication between the community and the Police Department, reinforcing our shared commitment to safety and collaboration.

May 23rd, 2025 Border Patrol Memorial

Officers from the Horizon City Police Department Honor Guard attended the annual Border Patrol Memorial, honoring the lives of Border Patrol agents who made the ultimate sacrifice in the line of duty. This nationwide event drew the presence of numerous Border Patrol



chiefs and local dignitaries, underscoring the significance of remembering and honoring those who have served with courage and dedication.

