



## GTG Rat Sports Terms & Conditions

### Booking & Scheduling

All private lessons must be booked through the booking page on the GTG Rat Sports website. Appointments are scheduled in advance and reserved specifically for you.

### Payment

Payment methods accepted are cash or e-transfer. E-transfers must be sent prior to arriving on the day of your appointment. Please do not send payment at the time of booking to avoid refunds in the event of a cancellation. E-transfers are to be sent to [gtgratsports@gmail.com](mailto:gtgratsports@gmail.com). Payment must be received before the lesson begins.

### Cancellation Policy

A minimum of 24 hours' notice is required to cancel or reschedule a private lesson. Cancellations made within 24 hours of the scheduled appointment, or failure to attend (no-show), will result in the lesson being considered missed. Payment for the missed lesson will be required before attending any future GTG Rat Sports offerings, including private lessons, workshops, fun matches, or trials. Missed appointments cannot be rescheduled.

### Late Arrivals

Please arrive on time for your scheduled appointment. Late arrivals will not receive extended time, as lessons must end at the scheduled time to respect other bookings. If you arrive late, your lesson may be shortened accordingly and will still be charged at the full rate. Arrivals 15 minutes or more late may be considered a no-show and will fall under the cancellation policy.

### GTG Rat Sports Cancellations

If GTG Rat Sports must cancel an appointment with less than 24 hours' notice, we will make every effort to reschedule you at a later date; however, this may not always be possible.

### Weather-Related Cancellations

During the winter months, cancellations due to unsafe or poor road conditions will not be subject to the 24-hour cancellation policy.



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### Liability Waiver

All participants are required to sign a liability waiver prior to participating in any GTG Rat Sports activity. Participants under 19 years of age must have the waiver signed by a parent or legal guardian. Failure to complete the waiver will result in inability to participate, with no refund.

### Dog Handling & Responsibility

Owners and handlers are fully responsible for their dogs at all times while on the property and during lessons. Participants are also responsible for the behavior and actions of any spectators they bring with them. Dogs that are sick, aggressive, or excessively disruptive may be asked to leave without refund.

***By booking a private lesson with GTG Rat Sports, you acknowledge that you have read, understood, and agree to these Terms & Conditions.***