



### Why Partner with Barnabas Behavioral Healthcare?

At Barnabas Behavioral Healthcare, we prioritize patient-centered care and strive to create a warm and welcoming environment where individuals feel safe to explore their mental health concerns. Here's why collaborating with us can benefit your practice and patients:

**Comprehensive Services:** From therapy and counseling to psychiatric evaluations and medication management, our multidisciplinary team is equipped to address a wide range of mental health needs.

**Collaborative Approach:** We believe in the power of collaboration and are committed to working closely with referring providers to ensure continuity of care and holistic treatment planning.

**Evidence-Based Practices:** Our clinicians are trained in the latest evidence-based treatments, allowing us to provide effective interventions tailored to each individual's unique needs.

#### Referring Provider Quick Info:

Website: [www.barnabashealthcare.com](http://www.barnabashealthcare.com)  
Office Line: 803.216.0850  
Fax: 803.216.0420  
Ages accepted: 13+  
Visits: In Person and Telehealth

#### Cash Pay Rates

Ph.D. \$175/new \$150/Est  
NP \$175/new \$150/Est  
Master's \$125/new \$115/Est

#### In Network Insurance

BCBS Medicare  
Aenta Cigna  
United/Optum (For most providers)  
Tricare (For some providers)

We do not accept Medicaid

### Our Referral Process

Once a referral order is received, your patient is entered into our system by downloading their demographics if sent by CCDA, (which is a process that we have tested with your EMR that allows the patient record to be sent by you and follow up notes to be sent back by us) or manually creating the patient file by entering the patient's information into our system. We then ask the patient to complete our intake paperwork which allows us to determine the best fit for scheduling with one or more of our providers based on availability, network status, specialty, preferred gender, in person vs telehealth etc.

We prefer to have the patient complete our online forms whenever possible. This allows the information to be imported digitally which is more efficient for our staff. We recognize that some patients will need, or prefer, to have a physical paper form. Our staff can direct them to our website for printing or our we can send them in the mail.

The patient is then tracked in our referral system, contacted by email, phone and/or text for a week. Once the patient is scheduled, we will send you the confirmation through fax. Likewise, if we cannot schedule the patient, we will also let you know why with a referral update fax. We can typically get a patient into our practice within weeks rather than months assuming the intake process is done electronically.

## Barnabas Behavioral Healthcare, LLC

409 & 410 Evelyn Dr  
Columbia, SC 29210  
803.216.0850 ph  
803.216.0420 fax  
[www.barnabashealthcare.com](http://www.barnabashealthcare.com)



# Specializing in the Strategic Integration of Behavioral and Medical Care

Therapy and Counseling

Psychiatric Evaluations

Medication Management



## Our Services

CONNECTING YOUR PATIENTS TO THE BEHAVIORAL RESOURCES THEY NEED

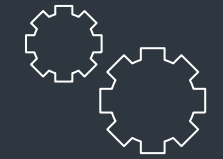
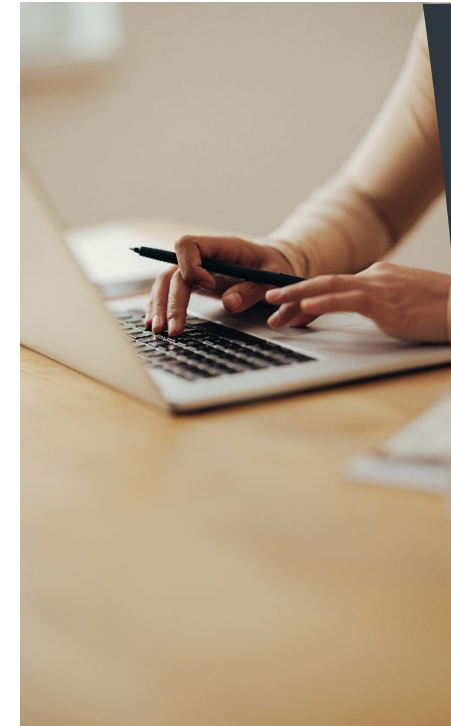
Our Services

**Therapy and Counseling:** Our licensed therapists offer individual, couples, and family therapy to address issues such as depression, anxiety, trauma, and relationship problems.

**Psychiatric Evaluations:** Our board-certified psychologist conducts comprehensive evaluations to assess for mental health conditions and formulate personalized treatment plans.

**Medication Management:** For individuals who may benefit from medication, our nurse practitioners provide thorough medication assessments and ongoing monitoring to optimize treatment outcomes.

**Teletherapy Options:** We offer convenient teletherapy services, allowing patients to access care from the comfort of their own home.



### HOW TO REFER

We can receive a referral through fax, mail or by direct HIE email. We welcome referring providers to share our information with their patients by directing them to our website. If you would like us to follow up and schedule with your patient, please send us their contact information to include email address and best contact number. Please include diagnosis to be treated and if they will need counseling, medication management or both.

### OUR PROVIDERS

- LINDA ZAEPFEL, LISW-CP, APRN-BC
- GLENN ZAEPFEL, PH.D
- MEGAN ZAEPFEL, FNP-BC
- DAVID "CHAD" JONES, APRN, FNP-BC
- ALLISON SHIPMAN, LISW-CP
- RACHEL LEWIS, LISW-CP
- THOMAS CROMER, LISW-CP
- NOLA C BURNETTE- LISW-CP
- LAURA MILLER, LISW-CP,MAC, CCATP
- JONATHON WRIGHT, LPC
- STEPHANIE HARVEY, LISW-CP

## collaborating with YOU to support the mental health needs of your practice

### WHAT PATIENTS ARE NOT APPROPRIATE TO REFER?

We are an outpatient non-acute care practice. Patients requiring a higher level of care should first complete any inpatient or intensive outpatient treatment options prior to becoming our patient. If a patient is actively suicidal, they should be sent to the emergency department or other inpatient facility prior to scheduling with us. While we do treat certain substance issues, we are not an inpatient treatment center. Patients with severe intellectual disorders or level 3 ASD are also not appropriate.

### WHAT PATIENTS ARE APPROPRIATE?

Patients in non-life-threatening situations that do require immediate crisis attention are routinely accepted into our practice. We treat depression, anxiety, PTSD, substance issues, ADHD, marriage and family, OCD, mood disorders, grief, divorce/family changes and other common behavioral issues. We treat patients from ages 14-geriatric.

### WE CARE ABOUT OUR CLIENTS, THEIR FAMILIES AND THEIR MENTAL WELLBEING.

### PATIENT INSURANCES ACCEPTED

Our payer mix is made of mostly group contracts, however some of our providers may be credentialed with other payers outside of our general in network insurances. We generally will match a patient with an in-network provider.



With the addition of many new mental health coverages, we ask each patient to ensure that they understand the network status of the provider they are scheduled to see. For example, while the patient may have medical coverage with United Healthcare, their mental health coverage may be with a third party that we are not in network with. Our staff is happy to help determine benefits with the patient.

Out of network insurances often require a prior authorization or single case agreement which can involve a referring provider to communicate with the payer. It's a similar process to helping a patient have a prescription covered. We are in network with BCBS, Medicare, Cigna, Aetna, Optum/United (most providers), Tricare (some providers). Please note, do NOT accept Medicaid.



### WEB INTAKE

New patients that are comfortable with computers are asked to complete our new patient forms through our online portal. They can self-register or we can send their paperwork to them as a link to their email account. Patients that have trouble with online tools can also download our new patient paperwork or we can put a paper copy in the mail.



### REFERRAL ORDERS

Please include patient's contact information INCLUDING PATIENT EMAIL, insurance information and referral order.

803-216.0420 Standard Fax  
844.731.3038 eFax

You can also send by HIE  
Zaepfel.Linda.004.0400057@BBM  
.meditab.direct-ci.com

