



### **Account Deletion Notice – Arrival Care**

If you choose to delete your account, all associated data will be permanently removed from our system. Please ensure that any open appointment requests are cancelled prior to initiating the deletion process, as they will not be automatically closed.

Once your account is deleted, you will be signed out of Arrival Care and will no longer have access to your previous account or any associated information.

To permanently delete your account, please log in, then navigate to "Settings" from the main menu. From the settings screen, click the red "Delete Account" button and follow the prompts. This process can be completed through the Arrival Care web application or via our mobile apps available on Google Play or the Apple App Store.

If you experience any issues or require assistance, please contact our support team at [support@arrivalcare.com](mailto:support@arrivalcare.com), or submit an inquiry using the **“Contact Us”** form on our website. A representative will reach out to you to provide further guidance.