



January 2025

# NEIGHBORHOOD NEWS

## Beat 1



**Sergeant Collin Klein**

Hours 5:30pm—5:30am  
630-736-3764  
Cklein@streamwood.org

As we approach the New Year, the police department urges everyone to celebrate safely and responsibly. Avoid driving under the influence by designating a sober driver or using rideshare services to get home. Stay alert to your surroundings, especially in crowded areas, and keep your personal belongings secure. Be mindful of noise levels and respect local noise ordinances. Let's work together to ensure a safe and joyful New Year for all!

## Beat 2



**Sergeant Eric Pagels**

Hours 5:30am—5:30pm  
630-736-3752  
epagels@streamwood.org

### Got A New Electronic Device For Christmas?

That brand new tablet or cell phone is going to bring you great joy - as long as you keep it safe.

- ✓ Don't lay your hand-held electronics down while you are out or leave them in the vehicle.
- ✓ Record the serial number
- ✓ Activate tracking software (many devices have this for free)
- ✓ Lock your device with a password only you know
- ✓ Change passwords often and don't keep them on your device



## Beat 3



**Sergeant Doug Knoll**

Hours 5:30am—5:30pm

630-736-3752

[Dknoll@streamwood.org](mailto:Dknoll@streamwood.org)

During the holiday season, law enforcement sees an increase in scams. The criminal will take advantage of the busy holiday season and try and capitalize on your financial well-being. I've listed some common scams below, and how to help safeguard yourself and loved ones. As a friendly reminder, please visit the Federal Trade Commission if you're looking for further information.

- Tech Support: Don't allow remote access to anyone asking to fix computer defects or malware.
- Impersonation: Make sure you're speaking to a legit company and not scammers posing as one.
- Online Shopping: Research social media marketplace merchants and look for red flags such as very low prices.
- Romance: Be wary of relationships exclusively online with someone who is requesting financial support.
- QR Code Scams: When scanning QR codes, use your smartphone's default camera app- scammers have been tied to 3<sup>rd</sup> party QR code scanners that are used to obtain your personal information.

## Beat 4



**Sergeant Hank Bradtke**

Hours 5:30pm—5:30am

630-736-3741

[hbradtke@streamwood.org](mailto:hbradtke@streamwood.org)

### Winter car Checklist!

Are you prepared for winter weather driving? There are some steps you can take to help winterize your vehicle and keep you safe during the coldest months of the year.

- Keep your car maintained with regular service appointments. During these appointments, make sure your brakes and battery are in good condition and replace if needed.
- Check the tread on your tires. Tires are not safe and should be replaced when the tread is worn down to 2/32 of an inch, according to NHTSA.
- Fill your windshield washer fluid with a "no freeze" solution and use your washer fluid when road grime gets on your windshield.
- Test your windshield wipers to make sure they are working and keeping your windshield clean and streak-free. If the wipers skip or are causing streaks, it may be time to replace the wipers.
- Keep your A/C button ON and your air on the defrost setting to help keep your windows from fogging up. Keeping the A/C feature on with the heat up dries out the air and helps keep fog down.
- You never know when you may need an emergency kit. Keep one in your car with high visibility markers, water, a blanket, a cell phone charger and other cold-weather necessities.







# Streamwood Community



## Holiday Helping



SPD Social Workers, Nicole and Taylor, with the assistance of volunteers from the Fire and Police departments hosted the 2024 Holiday Helping program. Funded entirely through donations, we helped 41 families and 92 children. 25 children got the opportunity to shop with a police officer or fire fighter at Target.



Thank you to all the Police and Fire volunteers that helped make the holidays a little brighter for so many.







January 1st - New Years Day 2025

January 6th - U-46 Classes Resume

HELLO  
*January*

January 20th - MLK Day-  
Village Offices Closed

Poplar Creek Library hosted a Comfort Dog reading program where students could come and read their favorite book to a variety of comfort dogs.



The Department of Veterans Affairs' #VetResources is a weekly newsletter for Veterans, their Families, Caregivers, and Survivors. You can view or sign up for the newsletter [HERE](#).



The Schaumburg PetSmart® donated nearly 1,300 stuffed animals to local law enforcement, of which 350 came to Streamwood. They have been given to officers, social workers, etc. to hand out to children or dogs throughout the holiday season.







# D.A.R.E. Graduations



**Oakhill School**

The Streamwood D.A.R.E. Program ended the 17 week course this semester with several new graduates from 5 local schools. The program has changed with the times, now focusing on self-esteem, online safety, vaping, and making good life decisions. Thank you to the Mayor, the Village Manager, Police Department, school principals, and P.T.O. who support this great program.



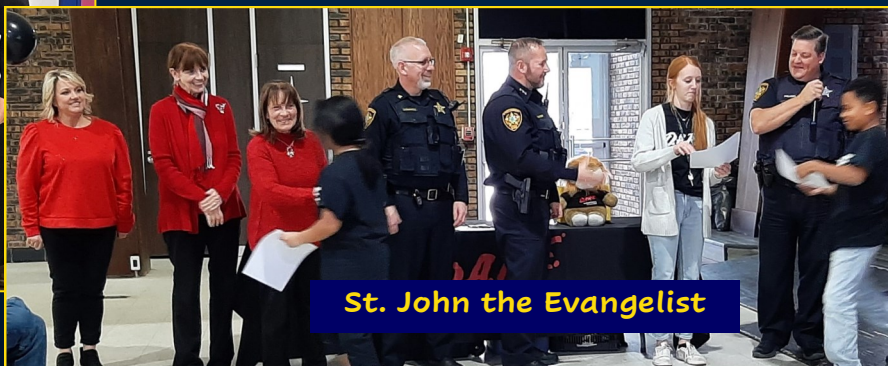
**Sunnydale School**



**Ridge Circle School**



**Glenbrook School**



**St. John the Evangelist**





# Winter Preparedness

## Emergency Supply Kit Checklist

(Note: If you're just starting your emergency supply kit, try to focus on the first five items along with special items needed for others in your household. Add to your kit as you are able.)

### General preparedness items:

- ☐ Water (one gallon per person/day for three days)
- ☐ Non-perishable food (three-day supply of ready-to-eat canned and other foods that require no refrigeration or cooking) and non-electric can opener, utility knife
- ☐ Flashlight (include extra batteries)
- ☐ First aid kit (assorted bandages, antiseptic, aspirin or non-aspirin pain reliever, antacid, anti-diarrhea medication, etc.)
- ☐ Battery-operated radio (include extra batteries)
- ☐ Extra battery/external charger for cell phone
- ☐ Copies of important family documents (insurance policies, passports, social security cards, etc.) stored in a waterproof bag or container
- ☐ Personal care supplies (contact lens, dental, etc.)
- ☐ Face covering for each member of your family
- ☐ Hand sanitizer, Disinfecting Wipes

### Families with infants include:

- ☐ Special dietary needs (formula, baby food, powdered milk)
- ☐ Diapers
- ☐ Bottles
- ☐ Games, toys and other comfort items

### Families with members with disabilities or functional needs include:

- ☐ Prescription medications and other health supplies
- ☐ Comfort items to alleviate the stress
- ☐ Check out the Emergency Preparedness Tips for Those with Functional Needs guide on [www.Ready.Illinois.gov](http://www.Ready.Illinois.gov) for more detailed checklists.

### Families with pets include:

- ☐ Three-day supply of pet food and water
- ☐ Copies of pet registration, vaccinations and other important documents
- ☐ Photo of your pet in case you are separated during an emergency
- ☐ Collar with ID tag, harness or leash
- ☐ Crate or other pet carrier in case of evacuation
- ☐ Toys, treats or other comfort items

Additional emergency supply kit suggestions available at [ready.illinois.gov](http://ready.illinois.gov)







**Officer Hendi Guarnero**



January's Spotlight Employee of the Month is Officer Hendi Guarnero. Officer Guarnero has been with the Department for 3 years after transferring from the Chicago Police Department and is currently assigned to a night shift patrol team. Officer Guarnero is trained as an Evidence Technician, Elderly Services Officer, Juvenile Officer, and Breath Analysis Operator. He is also one of the shift's bilingual officers speaking English and Spanish. Officer Guarnero frequently is called to assist his fellow officers through his language ability or other specialties. He displays a friendly attitude and respectful demeanor to his fellow officers and residents he encounters which helps build positive connections with the community.

Recently, Officer Guarnero has been frequently tasked with assisting his fellow officers by performing evidence technician duties while still responding to his calls for service. Officer Guarnero's investigative efforts this month led to a warrant being issued for a violent offender regarding a domestic situation and completing an investigation in a hit-and-run crash in which occupants of the offending vehicle were believed to be involved in numerous liquor store burglaries throughout the suburbs.

Officer Guarnero is being recognized for his hard work and dedication to serving the residents of Streamwood, and he deserves to be recognized as "One of Streamwood's Finest"!



# Police Social Services

## healthy CONFLICT RESOLUTION TIPS 😊



### Get Calm First

Wait until you are calm before addressing a conflict. Take some time to cool off and breathe.

### Ignore or Walk Away

This works good when dealing with something that is annoying you.



### Find a Win-Win Solution

Brainstorm a solution or make a deal where everyone feels heard and that their voices and needs matter.



### Share or Take Turns

Everyone wins!



### Use an I-Message

Say how you feel, what you hope for and how you want to be treated. For example, "I felt \_\_\_ when \_\_\_," or "I would like \_\_\_," or "I want \_\_\_."



### Play a Game of Chance

...like Rock, Paper Scissors or Flip a Coin.



### Do Something Else

...like play another game.



### Listen with an Open Heart

Listen to the other person without interrupting or judgment. Try to put yourself in their shoes.



### Ask for Help

Get help if you feel unsafe or have tried 2 or 3 of these strategies and still feel stuck.



### Say Words that Mean "No"

Use a strong and respectful voice to say that you are not okay with something.

### Apologize

Saying you are sorry when you make a mistake helps to make repairs.



The sharing of any non-Streamwood information does not constitute an endorsement of products or services on behalf of the Village of Streamwood.