

SMS Terms of Service

By opting into SMS from a web form or any other medium, you are agreeing to receive SMS messages from First American Insurance. This may include: (1) informational and account notifications (e.g., appointment reminders, plan updates, billing notices), (2) customer support follow-ups, and (3) marketing messages (sent only with your express consent where required). **Messaging frequency may vary. Message and data rates may apply.** For assistance, text **HELP** or visit <https://firstamericanmedicare.com/>. Reply **STOP** to any message to opt out at any time.

Opt-In & Consent

You may opt in via an SMS-specific checkbox on our forms, by submitting your phone number where we clearly state you agree to receive SMS, by texting a keyword, or by documented verbal consent. Consent to marketing texts is not a condition of purchase.

Opt-Out & Support

Reply **STOP** to end. After you opt out, we may send a final message confirming your choice. Text **HELP** for help or visit <https://firstamericanmedicare.com/>.

Fees & Frequency

Messaging frequency may vary. Message and data rates may apply. You are responsible for carrier charges.

Eligibility & Your Responsibilities

You must provide a mobile number you own or control and keep it up to date. If your number changes or is reassigned, please notify us.

Data We Collect via SMS

We may collect your phone number, message content, and delivery/interaction data (timestamps, status, opt-in/opt-out events). We use this to operate and improve our messaging programs and as described in our Privacy Policy.

Privacy & Sharing

We do **not** sell personal information or share SMS consent/phone numbers with third parties for their own marketing. We may share data with service providers who help us deliver messages, under contracts that limit their use. See our Privacy Policy:

<https://firstamericanmedicare.com/privacy-policy>

Carrier Disclaimer

Carriers are not liable for delayed or undelivered messages. Delivery depends on your wireless provider.

Changes & Contact

We may update these SMS Terms. Material changes will be posted at <https://firstamericanmedicare.com/sms-terms>.

Questions? details@firstamericaninsurancecompany.com or 888-840-5814.

Privacy Policy

SMS Addendum

When you opt into SMS, we collect your mobile phone number, messages you send us, program enrollment details, and technical data (timestamps, delivery status, opt-in/opt-out events, device/network info).

How We Use SMS-Related Data

To deliver and personalize messages, provide support, prevent fraud/abuse, measure performance, and comply with law. Marketing texts are sent only with consent where required. You may opt out at any time by replying **STOP**.

Sharing

We do **not** sell personal information or share SMS consent/phone numbers with third parties for their independent marketing. We share data with service providers (e.g., messaging platforms) under contracts that restrict use and require safeguards.

Your Choices

Reply **STOP** to opt out. Text **HELP** for help or visit <https://firstamericanmedicare.com/>. You can also contact details@firstamericaninsurancecompany.com or 888-840-5814.

Retention

We retain SMS-related data only as long as necessary for these purposes or as required by law, then delete or de-identify it.

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Visit <https://firstamericanmedicare.com/privacy-policy> for our Privacy Policy and <https://firstamericanmedicare.com/sms-terms> for our SMS Terms of Service.