

Client Journey + Prep Guide

For Package Clients (3+ Hour Packages)

Step 1: Choose and Purchase Your Package

Select the organizing or styling package that fits your needs and schedule. Packages range from 3 to 72 hours and are paid in full at the time of purchase.

Step 2: Book Your Session

Once your package is purchased, you may go directly to the booking page and schedule your first session under the category 'Package Booking'. A consultation is optional and available if you'd like extra support with planning.

Step 3: Consultation & Planning (Optional)

If desired, we offer a complimentary consultation to better understand your home, goals, and lifestyle. From this, we can create a tailored plan to elevate your space with intention.

Step 4: The Transformation

We implement your plan with care and efficiency--editing, organizing, and styling each area while tracking your hours across sessions.

Step 5: Finishing Touches & Styling

After foundational organizing is complete, we polish your space with styled systems, labeled zones, and elevated details where applicable.

Step 6: Enjoy Your Elevated Home

Bask in the beauty, clarity, and calm of your newly organized home--crafted just for you.

For À La Carte & Single-Session Clients

Step 1: Booking & Clarity Call

You'll select your preferred à la carte service and book online. We'll follow up with a brief clarity call to ensure we understand your needs before arriving.

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Step 2: Service Day

Our team arrives ready to assist with your specific request. We'll work efficiently and respectfully to bring beauty and order to your space--all within your booked session time.

Step 3: Follow-Up & Recommendations

If you wish to continue with more support, we'll offer next steps or upgrade options tailored to your home and lifestyle.

Preparing Your Space

Step 7: Preparing Your Space

To ensure a smooth and productive session, we recommend the following before your appointment:

- Remove any personal or valuable items you'd like to store privately.
- Ensure walkways are clear and accessible.
- If applicable, have pets secured in a separate space.
- Gather any organizing products you've already purchased.
- If we're working in a shared space (e.g., kitchen, bathroom), kindly avoid scheduling other services or activities during our visit.

A clean surface isn't required--we're here to help with that! Just ensure we can access the area and any necessary items.