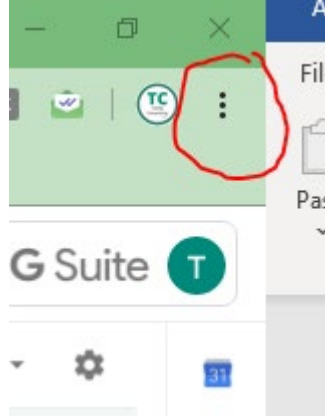


# Resetting QuickBooks Online Login Issues

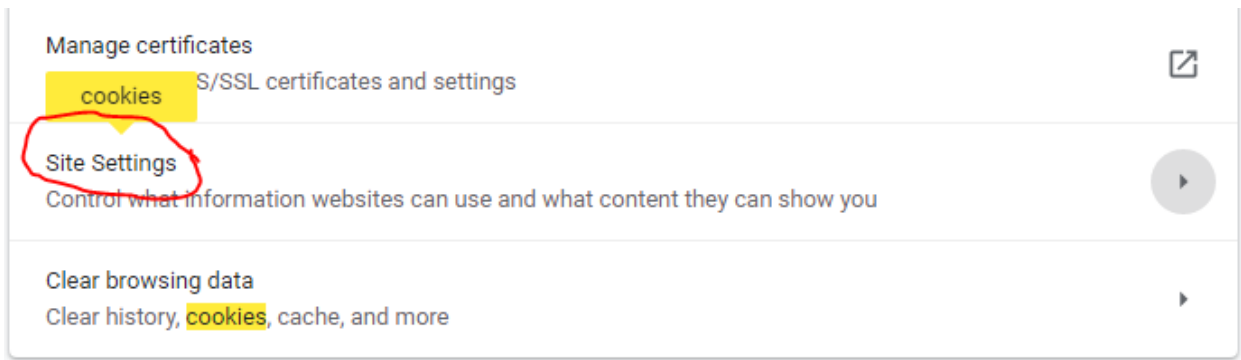
1. Click on hamburger icon in the top right of Google Chrome (must be in chrome when using QBO)



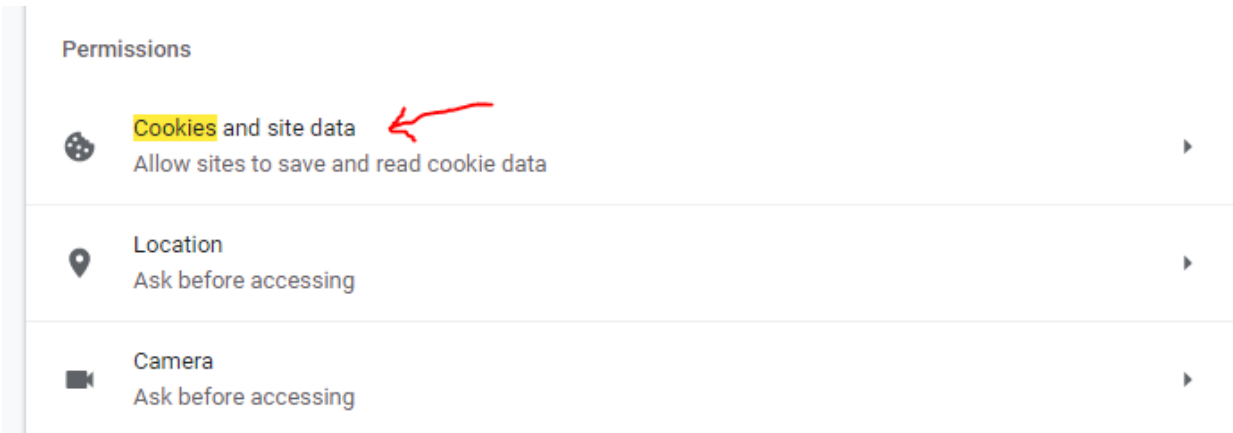
2. Click on Settings
- 3.
4. In the top search bar type in: Cookies



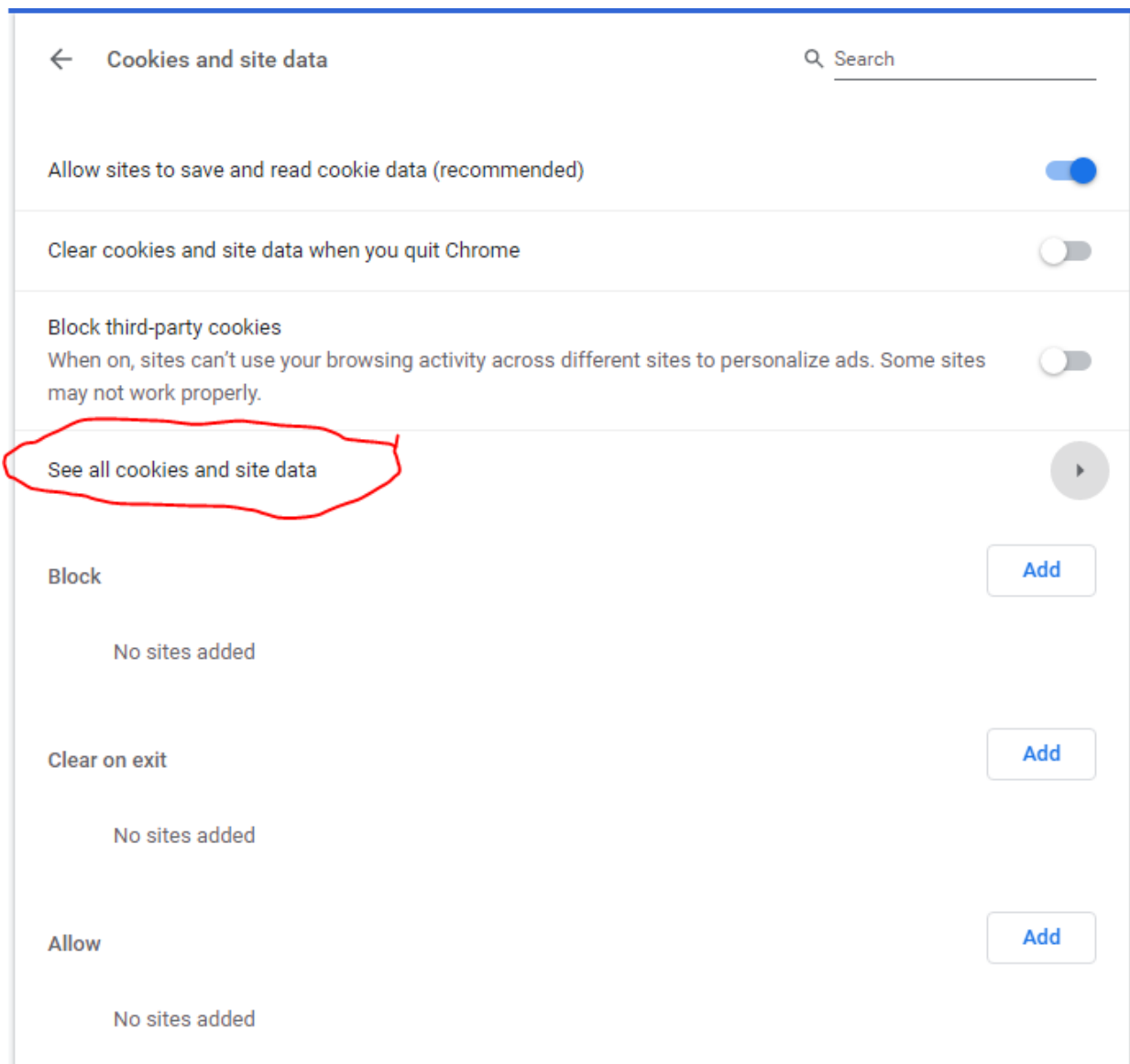
5. Scroll down and click on Site Settings



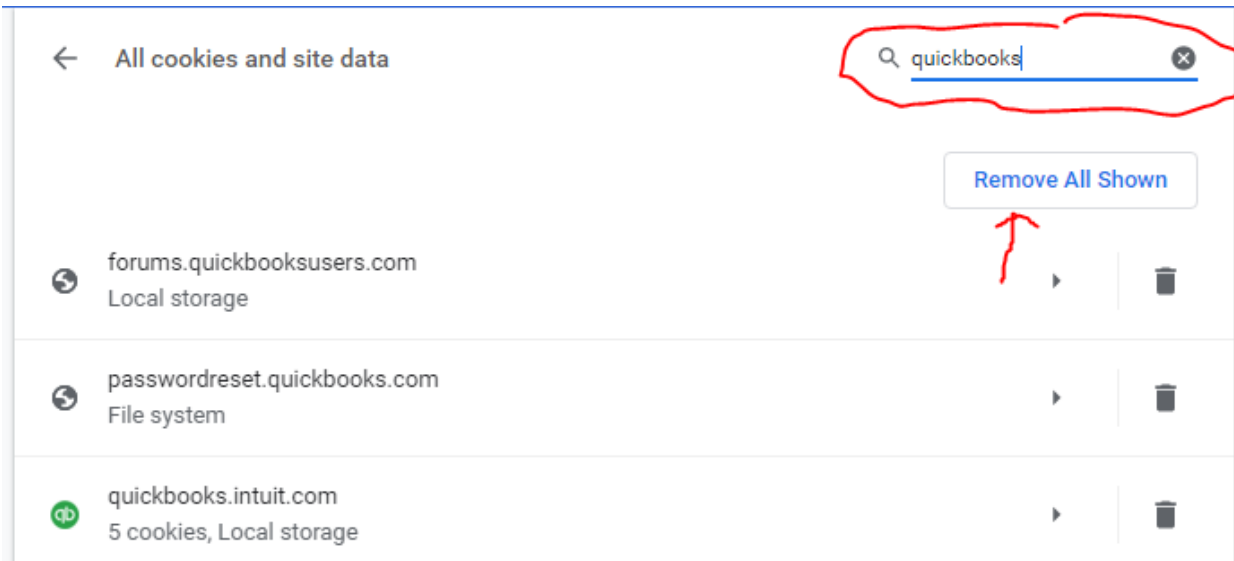
6. Click on Cookies and site Data



7. Click on See all cookies and site data



8. Click on search in the top right (not the dark blue search this time). Type in Quickbooks



9. After you type is QuickBooks it will only show QuickBooks cookies. Click Remove shown. Restart the computer and try logging in again.