BALLET DEL'ART

Terms & Conditions

Effective date: 29 October 2026 | Draft for review before publication

Business identification

Ballet Del'Art, Belgian non-profit association (ASBL/VZW), enterprise number BE 1010.805.524; registered office: Aalscholverlaan 44/402, 2050 Antwerp, Belgium (confirm current registered details before publication).

Websites: https://www.balletdelart.com and https://www.balletdelartproductions.com. Contact email for legal notices, returns and privacy requests: balletdelartproductions@gmail.com. Telephone: +32 495 43 43 32 / +32 469 47 18 00. Representatives: Lara Paraschiv, Artistic Director; Dariana Paraschiv, General Director / CEO.

1. Acceptance and parties

These terms apply when Ballet Del'Art is the direct seller or service provider for tickets, merchandise, training or other services offered through its websites or direct channels. Specific event, program, enrolment or third-party seller terms may supplement these terms; any mandatory legal rights prevail.

Customers must receive essential information, total prices, applicable taxes, additional fees, delivery arrangements and relevant cancellation conditions before placing an order.

2. Events and tickets

Tickets are valid only for the event, date, time and seating category shown in the confirmation. Entry may be subject to reasonable venue and safety rules. Unauthorized resale, duplication or misuse may lead to refusal of entry where lawful.

Programming, casting and running times may change for legitimate artistic or operational reasons. Material changes, postponements and cancellations will be addressed under applicable law and the Refund, Return and Cancellation Policy.

Unless required by law or expressly offered by the seller, tickets for leisure events on a specified date are not subject to the standard 14-day online withdrawal right.

3. Merchandise purchases

Product descriptions, prices, shipping costs, estimated delivery and availability will be presented at checkout. An order is confirmed when the seller accepts it and issues confirmation; obvious pricing errors may be handled as permitted by law.

Consumers have applicable statutory conformity guarantees and withdrawal rights. Details of eligible returns, exclusions and refunds appear in the Refund, Return and Cancellation Policy. Risk of loss for consumer deliveries passes in accordance with mandatory law.

4. Programs, courses and auditions

Participation in the PTP, Trainee Program, summer intensives, auditions and classes is subject to eligibility, artistic assessment where relevant, available places, and a separate written program or enrolment agreement.

Program-specific agreements should clearly identify tuition and fees, payment dates, timetables, attendance and conduct expectations, insurance requirements, cancellation rules, refunds, and any applicable visa or immigration responsibilities. Admission or participation does not guarantee professional employment, casting or future company

engagement.

5. Payment and third-party services

Payments may be handled by external processors or ticketing providers. Their payment and privacy terms may apply separately. Ballet Del'Art does not control third-party websites, their technical availability, or their independent booking rules.

6. Intellectual property and media

Unless otherwise stated, Ballet Del'Art owns or licenses the text, images, branding, choreographic and promotional materials on its websites. Reproduction or commercial use requires prior permission except where allowed by law.

Photography, filming and recording at performances or classes may be restricted for artistic, safety and rights-protection reasons. Any use of participant images by Ballet Del'Art must comply with applicable privacy and image-rights requirements and any relevant permissions.

7. Conduct, safety and accessibility

Guests and participants must comply with lawful safety directions and respect performers, staff and other attendees. For accessibility requirements, contact Ballet Del'Art or the relevant venue before booking so available arrangements can be explained.

8. Liability and force majeure

Nothing in these terms excludes or limits liability where prohibited by law, including for fraud, intentional misconduct, or other non-excludable statutory liability. Any limitation of liability applies only to the extent permitted by Belgian law.

Where an event or service is affected by circumstances beyond reasonable control, we will communicate available arrangements and honor any applicable statutory rights.

9. Privacy, complaints and applicable law

Personal data is processed in accordance with the Privacy Policy. For questions or complaints, contact balletdelartproductions@gmail.com.

Belgian law governs these terms to the extent permitted, without depriving consumers of mandatory protections of their country of habitual residence where applicable. Courts and dispute resolution are determined under applicable mandatory jurisdiction rules; no clause here restricts mandatory consumer forum rights.

10. Updates

The version presented at the time of purchase or enrolment generally governs that transaction. Changes to these website terms do not retroactively remove contractual or statutory rights.