



LANI'S LUCKY SHEPHERDS OF HOUSTON – A GERMAN SHEPHERD RESCUE VOLUNTEER CODE OF CONDUCT

OBJECTIVE

We, the members of Lani's Lucky Shepherds of Houston - A German Shepherd Dog Rescue Inc., in order to better conduct ourselves in ways that consistently benefit our dogs, our organization, the adopting public, and the community at large, pledge ourselves to the following code:

OUR CORE VALUES

- Compassionate
- Competent
- Passionate
- Trusted

VOLUNTEER CODE

1. The integrity of the group is dependent on the individual integrity of each member. *As far as possible, we will keep our commitments, and if we find ourselves unable to do so, we will promptly communicate that to all concerned as quickly as possible.*
2. Recognizing that we are a group of individuals who may have differing opinions and sentiments. *We will demonstrate our respect for the rights and feelings of other volunteers by protecting their privacy, by giving them the benefit of the doubt, and by exercising courtesy and restraint when communicating our displeasure with their actions. Disagreements between team members will be resolved between the differing parties wherever possible. Involved parties will work to resolve their differences in person or by phone wherever possible. They should meet with the board member over their area if the problems can't be worked out. The President or Vice-President will work with board members who differ with one another and need mediation. Sending board or group wide emails or including parties not directly involved in the matter at hand is destructive and is not acceptable in this organization. Parties receiving such emails are asked to forward them to the board member over their area and not reply if possible. We are a village and it is the responsibility of all members to put forth a reasonable effort to work out differences through healthy debate before allowing the disagreements to become toxic to our team.*
3. We will support through our actions and words the leadership, Bylaws, policies, and operational structure of our group. *When we disapprove of the acts of other volunteers, we will use established methods to lodge complaints. When we want policies or the structure itself to change, we will communicate through committees, to the Officers, or to the Board.*
4. Bearing in mind that each of us acts as an ambassador for the whole group, we will conduct ourselves in a professional and courteous manner. *We will treat everyone we work with, adopters, potential adopters, veterinarians, trainers, shelter workers, and all others, with a high degree of respect and consideration even when they have opinions which differ from our own.*
5. In keeping with the mission of Lani's Lucky Shepherds of Houston - A German Shepherd Dog Rescue Inc., we will always strive to act in the best interests of our dogs. *While recognizing that our dogs belong to the organization, not to any one of us, we will exercise the utmost care with all dogs entrusted to our keeping, treating them as we would treat our own dogs.*

Printed Name

Signature

Date Signed

