

Brock Boys Auto Detailing

Paint Protection Film (PPF) Policy & Agreement

NO REFUNDS POLICY

All Paint Protection Film (PPF) services are non-refundable once installation begins. PPF installation is a custom, labor-intensive process involving irreversible preparation and permanent bonding. Once applied, the service cannot be undone or resold. Dissatisfaction with appearance does not qualify for a refund.

POST-INSTALL EXPECTATIONS

PPF requires a curing period of approximately 7–14 days. During this time, small bubbles, moisture, haze, light distortion, or visible edges may be present. These are normal and not defects.

FOLLOW-UP CHECK-UP APPOINTMENT

Each PPF installation includes one complimentary inspection appointment scheduled 7–14 days after installation. Failure to attend may void warranty coverage.

EDGES, SEAMS & CUT STYLE

PPF installations may be hand-cut or pre-cut. Visible edges, seams, and relief cuts are industry standard and not considered defects.

PANEL REMOVAL LIMITATIONS

Certain panels may require partial disassembly for optimal coverage. Brock Boys is not responsible for pre-existing damage, weakened clips, or prior repair issues.

CUSTOMER-REQUESTED REMOVAL

If removal is requested after installation, labor is billable and film cost is non-refundable. Brock Boys is not responsible for paint damage caused by compromised or non-factory paint.

PAINT CONDITION DISCLOSURE

PPF adheres best to original factory paint. Brock Boys is not responsible for paint failure related to previous refinishing or bodywork.

WARRANTY LIMITATIONS

Warranty covers manufacturer defects and adhesion failure. It does not cover road damage, improper washing, chemical exposure, pressure washing edges, or normal wear.

ACKNOWLEDGMENT

By signing below, the customer confirms they understand and agree to the terms outlined in this agreement.

Customer Name: _____

Customer Signature: _____

Date: _____