

Rights of Clients

1. Clients have the right to an individualized plan of treatment services and to participate to the fullest extent consistent with the client's capacity in the establishment and revision of that plan.
2. Clients have the right to a full explanation of the services provided in accordance with their treatment plan.
3. Participation in treatment in an outpatient program is voluntary and clients are presumed to have the capacity to consent to such treatment. The right to participate voluntarily in and to consent to treatment shall be limited to the extent that:
 - a. Section 330.20 of the Criminal Procedure Law and Part 541 of the OMH Guidelines provide for court-ordered receipt of outpatient services.
 - b. Articles 77 and 78 of the Mental Hygiene Law provide for the surrogate consent of a parent or guardian of a minor or;
 - c. Section 33.21 of the Mental Hygiene Law provides for the surrogate consent of a parent or guardian of a minor or;
 - d. A client engages in conduct which poses a risk of physical harm to himself or others.
4. While a clients' full participation in treatment is a central goal; a client's objection to his or her treatment plan, or disagreement with any position thereof, shall not, in or itself, result in the client's termination from the program unless such objection renders the client's continued participation in the program clinically inappropriate or would endanger the safety of the patient or others.
5. The confidentiality of clients' clinical records shall be maintained in accordance with Section 33.13 of the Mental Hygiene Law.
6. Clients shall be assured access to their clinical records consistent with Section 33.16 of the Mental Hygiene Law.
7. Clients have the right to receive clinically appropriate care and treatment that is suited to their needs and skillfully safely and humanely administered with full respect for their dignity and personal integrity.
8. Clients have the right to receive services in such manner as to assure non-discrimination.
9. Clients have the right to be treated in a way which acknowledges and respects their cultural environment.
10. Clients have the right to a maximum amount of privacy consistent with the effective deliver of services.
11. Clients have the right to freedom from abuse and mistreatment by employees.
12. Clients have the right to be informed of the provider's patient grievance policies and procedures and to initiate any questions, complaint or objection accordingly.

Signature: _____ Date: _____