

# WARRANTY INFORMATION

## INTENDED USE

This vest is designed to protect the wearer from hazards encountered in the Law Enforcement Industry, and takes into consideration the various circumstances the vest will be used in. If this vest saves your life in any of the situations described below, or one of a similar nature, please contact our office immediately and follow the procedures outlined in this warranty.

- \* Stops a bullet.
- \* The ballistic panels defeats a stab attack.
- \* The carrier or ballistic cover is damaged in any way, such as, torn, cut, saturated by a non-water soluble solution (i.e. toxic - refer to care instructions).
- \* Exposed to an extreme situation, where the wearer is unsure of the condition of the vest.

## LIMITED WARRANTY

SAS MFG Inc. extends the following limited warranty to the original purchaser of the SAS MFG Inc.. bullet resistant vest and accessories. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages. As to purchases governed by the laws of those states, the limitations herein set forth may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

All guarantees apply to materials and workmanship, and normal wear and tear on vest and inserts. In the case of abuse or misuse, guarantee is voided. Certain products have intended use clauses set forth on the label, any other application of the product other than the product's stated intended use voids the warranty.

This warranty is void if the vest is altered in any way, if materials used in conjunction with the SAS MFG Inc. vest are manufactured by another company not approved by SAS MFG Inc., if proper care and washing instructions supplied with this vest are not followed, or if this vest is subjected to abnormal use. If questions arise pertaining to washing or maintenance of this vest as subject to this warranty contact SAS MFG Inc.. for specifications. SAS MFG Inc. Stab/Trauma plates are guaranteed to work with other manufacturer's vests that are NIJ certified to the current NIJ 0101.06 standard, and used in front of the soft armor panel as the strike face and only if there is a separate pocket in the covering unit housing the soft panels. All limitations and conditions for care and abuse remain the same.

All claims under this warranty shall be made in writing to SAS MFG Inc. 1306 FM 1092 Ste 507 Missouri City, Texas 77459

## 30 DAY COMFORT GUARANTEE

If for any reason you are not completely satisfied with any SAS MFG Inc.. concealable vest product, return it to SAS MFG Inc. 1306 FM 1092 Ste 507, Missouri City, Texas 77459 in original condition within 30 days from the date you receive the product, for an \**exchange or alteration*\*, Alteration pricing is determined at the time of any fitting problem, exchanges are no charge with exception to shipping costs, and refunds are subject to a 20% restocking charge when allowed, any refunds must be arranged with the factory and can only be enacted with a valid RA number.

If SAS MFG Inc. **designs** a custom vest, carrier, or any other product that is not considered with our standard issue, the conditional comfort guarantee, with regards to alterations or exchanges is null and void. If you are not completely satisfied with the *comfort or fit* of your customized product, SAS MFG Inc. will make the appropriate alterations free of charge not including shipping charges.

For Precision fit vests where an extra fee has been charged to manufacture a vest to supplied measurements, we will alter the vest free of charge should a fitting problem occur. However, if it is determined that the vest was made in accordance to the measurements provided on the fitting form, alterations will be made to correct the fit subject to a service charge determined at the time the fitting problem is discussed with your service representative provided it is within 30 days of products receipt. Any fitting problem brought up after the 30 day period are subject to a service charge regardless of whether the problem is the fault of Manufacturer, Distributor or Dealer.

## BALLISTIC PANELS

SAS MFG Inc. ballistic panels are warranted to be free from defects in material and workmanship for 5 years from the original date of manufacture, or until it saves your life, whichever comes first. In the 5<sup>th</sup> year of service provided the armor is sent in for a routine inspection between the 5th and 6th year from the original date of manufacture you can extend the warranty to a total of 12 years from the original manufacture date. The product's original certification may not be recognized by the NIJ depending on what the NIJ's policies are at the time on such warranty extensions.

The inspection fee is \$275 for concealable units. The six year servicing includes: a brand new concealable carrier, and an inspection of the ballistic panels. The ballistic layers will be checked, and any deficient layers replaced, or added, to bring the ballistic panels up to threat level specifications. All inspections will be performed at SAS MFG Inc's facility. If the routine inspections are not performed on the ballistic vest, the (12) year extended warranty option is voided and the basic (60) sixty month warranty, from the date of original manufacture will apply. Trauma/Stab/rifle plates come with a 5 year conditional warranty only, unless otherwise stated by the company in writing authorizing a different warranty for the department or individual. Hexar is not a returnable item, however, SAS can make alterations to the product in case of fitting issue. In the event that your SAS MFG Inc.. bullet resistant vest does save your life, SAS MFG Inc.. will replace your vest free of charge, if the following conditions are met:

1. SAS MFG Inc. must be notified, and all procedures followed, within 90 days of incident.
2. Copy of the police report.
3. Written testimonial.
4. Return the shot vest to SAS MFG Inc..
5. Permission to use your name, picture, and reference the company/department you are affiliated with in our advertisements.

If your SAS MFG Inc., soft body armor is shot, all warranties become null and void, except for replacement clause, if all conditions are complied with accordingly.

Should the water resistant cover on the ballistic panels be torn or damaged in any way, immediately return it to SAS MFG Inc. for an inspection and evaluation of the ballistic panels. In the event that the damage was not due to neglect or abuse, the ballistic panels will be inspected and recovered at no charge. In the event that the damage is a direct result from misuse, or abuse, or improper care an additional fee may be charged to replace or repair panels. Should the water proof cover on the ballistic panels be torn or damaged in any way this warranty is terminated, unless the panels are sent in for inspection as stated above. SAS MFG Inc. ballistic panels are not guaranteed to prevent penetration from sharp objects, such as knives and ice picks. The Hexar product line(s) are the only products guaranteed against rifles, stabs and punctures from circular penetrators such as shanks and spikes. In the event of a puncture from such an object, all warranties are terminated, and the vest should be immediately returned to SAS MFG Inc. for an inspection and evaluation as to the proper course of action, (i.e. repair or replacement of vest). In the event that the ballistic panels are altered in any way, other than by SAS MFG Inc. this warranty is terminated. Hexar products are comprised of ceramic and UDPE and are also the exception to returnable goods regardless as to whether it was custom made.

## REMOVABLE WASHABLE COVER

SAS MFG Inc.. removable washable covers are fully warranted to be free from defects in materials and workmanship for (12) twelve months from the date of purchase. In the event that the carrier is altered in any way, other than by EAS International Corp., or without prior approval from SAS MFG Inc., the (12) twelve months warranty is terminated. Refer to the SAS MFG Inc.. Care Instructions for proper cleaning and decontamination of SAS MFG Inc. carriers and ballistic panels.

**SAS MFG Inc.**  
**1306 FM 1092 Ste 507**  
**Missouri City, Texas 77459**