

Mary Kay Delneky, MPH, BSN, RN, CCM, NEA-BC
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MK Consulting

1/2018-Present

Nurses Leader Coaching

- Personalized coaching techniques specific to transformational leadership
 - Individualized consideration
 - Influence
 - Inspirational Motivation
 - Intellectual Stimulation
- Use of effective communication to strengthen team development
- Effective interviewing skills
- Emotional Intelligence testing/coaching

Blake Medical Center

4/2017-12/2017

Director, Case Management

Key Responsibilities

- Oversight of day to day Case Management activities

Goshen Hospital

5/2010-4/2014

Director, Care Coordination and Goshen Home Care & Hospice

Key Responsibilities/Accomplishments

- Overall operations of the Home Care and Hospice departments
 - Clinical and Financial
- Overall operations of the Care Coordination departments (Acute and Ambulatory/ACO)
 - Clinical and Financial
- Successful Home Care and Hospice certification and recertification by The Joint Commission 2013 and 2016
- Restructuring of Home Care and Hospice departments to improve work flow processes and maximize efficiency and reimbursement
 - Obtained 28% growth in 2 years
- Transformation of Acute Care Coordination delivery model
- Designed, developed and implemented care coordination for Accountable Care Organization (ACO)
- Management Action Council (2011-2014) responsible for organizational colleague culture
 - Council Chair 2014
- Utilization of LEAN methodology
- Active role as Nurse Leader in Magnet re-designation 2014 and 2018
- Fostering a positive work environment with a consistently high colleague engagement scores
- Recipient of Indiana University Goshen Hospital President's Award of Excellence in Leadership (2016)
- Well-developed communication skills with Medical Staff, patients and colleagues

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Bradford Regional Medical Center

9/2007-4/2008

Physician/ Allied Professional Staff Recruiter

Key Responsibilities / Accomplishments

- Recruitment of physicians and professional allied health care workers

Resurrection Health Care

3/1992-5/2006

Corporate Director, Performance Distinction

Key Responsibilities/Accomplishments

- Coordination of Quality activities for 7 hospitals, 1 LTAC, Ambulatory services and Home Care agency, including but not limited to Federal, State and private quality initiatives

Director of Clinical Operations Home Care

3/2001-8/2005

- Oversight of clinical division of home care
- Budget preparations and financial performance
- Formulation and implementation of staffing plan for agency with over 800 admission/month
- Direct supervision of 7 clinical managers with overall employee base of 125
- Development and implementation of Performance Distinction plan for the clinical division

Clinical Nurse Manager

2/1998-3/2001

- 24 hour responsibility for 46 bed telemetry unit
- Met/accomplished financial goals for unit
- Restructured and coordinated unit based performance activities to include staff involvement
- Increased patient satisfaction scores by 60%

Quality Improvement Manager

1/1992-2/1998

- Direct supervision of case managers (utilization review, quality monitoring and discharge planning)
- Clinical pathway development
- Monitoring and reporting of quality indicators and statistical data. Leadership representation at UM and PI Committee
- Mentoring and fostering continual growth of the case management program
- Coordination of patient care with all members of the healthcare team
- Monitor, analyze and interpret critical pathway data
- Monitor appropriateness of hospitalizations using standardized criteria

MacNeal Health Providers

3/1990-3/1992

Review Analyst

- Monitored utilization of resources for a Managed Care Independent Physician Association (IPA)

Crescent Counties Foundation for Medical Care (QIO)

3/1989-3/1990

- Reviewed medical records for administrative and quality of care issues
- Communicated with healthcare institutions and physicians of potential and confirmed quality issues
- Assisted Physician reviewers with potential and confirmed quality issues

Louis Weiss Memorial Hospital

6/1987-3/1989

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Staff Nurse

- Applied nursing skills and knowledge to deliver effective, high quality patient care to trauma / surgical patients as part of an interdisciplinary team

Education

- Master in Public Health (MPH). Benedictine University, Illinois; 2010
- Bachelor of Science in Nursing (BSN). Lewis University, Illinois; 1995
- Diploma, Nursing. Ravenswood Hospital, Chicago, Illinois; 1987

Licensure

- Registered Nurse: State of Florida License: RN9447343
- Registered Nurse: State of Indiana License: 28177513A
- Registered Nurse: State of Illinois License: 041-244323

Certifications

Nurse Executive, Advanced (ANCC)	ID# 2016019780
Certified Case Manager (CCM)	ID# 2033331

Presentations

World Congress on Population Health Atlanta, Georgia "Care Coordination in an ACO"	January 2017
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Volunteer Work

Center for Healing and Hope Member, Board of Directors	2014-2017	Goshen, Indiana
Council on Aging Member, Board of Directors	2011	Elkhart County, Indiana
Bradford School District	2007	Bradford, Pennsylvania