



Fen View
PET CLINIC

Compassionate Care for Every Paw.

Privacy Policy:

At Fen View Pet Clinic we are committed to protecting your privacy and handling your personal data with care & transparency.

This privacy policy explains how we collect, use and disclose your information when you visit the Clinic, use our services & interact with us.

We may collect the following types of information:

Full Name

Address

Phone number

Email address

Pet information:

Pet name, breed, age & medical history

Vaccine records & treatment details.

Payment information:

Billing address

Payment method details

Technical information:

IP address

Browser type

Website usage (if you use our website)

How we use your information:

Provide Veterinary care and maintain accurate records of your pet(s)

Communicate with you (appointments, treatments and follow-up appointments)

Process payments & manage bills

Comply with regulatory obligations

Sharing your information:

We may share your information with:

Laboratory services or referral specialists for treatment purposes

Payment processors for secure transactions

Regulatory authorities if required by law

We will not sell or rent your personal data

Data retention:

We retain your personal and pet records for as long as necessary to provide Veterinary services and comply with legal obligations.

Your rights:**You have the right to:**

Access the data we hold about you and your pet.

Request corrections of inaccurate information

Object to or restrict certain types of processing

Cookies and website usage:

If you use our website, we may use cookies to enhance your browsing experience. You can manage these through your browser settings.

Contact us:

If you have any questions regarding this Privacy Policy or how your data is handled, please contact us:

Fen View Pet Clinic

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