

Terms and Conditions

1. Acceptance of Terms

By engaging our services, you acknowledge that you have read, understood, and agree to these Terms and Conditions.

2. Services Offered

The Drainage Surgeon provides plumbing and drainage services, including but not limited to:

- Installation and repair of plumbing systems
- Drain cleaning and unblocking
- Emergency plumbing services
- Maintenance services

3. Service Pricing

Prices for services will be provided upon request or during the initial consultation. All prices are subject to change based on the nature of the work and any additional materials required.

4. Payment Terms

Payment is due upon completion of services unless otherwise agreed.

We accept various forms of payment, including credit/debit cards, cash, and bank transfers.

Late payments may incur additional charges.

5. Scheduling and Cancellations

Appointments will be scheduled at a mutually convenient time.

Cancellations must be made at least 24 hours in advance. Failure to do so may result in a cancellation fee.

6. Liability

The Drainage Surgeon Pty Ltd is not liable for any damages resulting from pre-existing conditions in the drainage system or for any work that may be required as a result of the inspection.

7. Customer Responsibilities

Customers must provide access to the property and necessary facilities for our technicians to perform their work.

It is the customer's responsibility to inform us of any pre-existing issues or hazards related to the plumbing system.

8. Health and Safety

We adhere to all applicable health and safety regulations.

Customers are required to ensure a safe working environment for our staff.

9. Confidentiality

We will protect your personal information and will not disclose it to third parties without your consent, except as required by law.