

Terms and Conditions for Special Drainage Health Check

1. Service Provider

This service is provided by The Drainage Surgeon Pty Ltd.

2. Service Description

We offer a one-hour drainage inspection service for a fee of \$185. This includes the use of a drain camera and specialized locating equipment to assess the condition and location of the drainage system.

3. Accessibility Requirements

To perform the inspection, the drain must be accessible through outside inspection points. If the inspection points are not accessible, we may not be able to conduct the inspection.

4. Clear Drain Requirement

The drain must be clear and free of blockages to allow the drain camera to be inserted. If the drain is obstructed and requires cleaning before the inspection can proceed, additional charges will apply.

5. Additional Charges

If cleaning is necessary, it will be billed at a rate of \$90 plus GST for every 15 minutes required to clear the drain.

6. Cancellation Policy

Cancellations must be made at least 24 hours in advance to avoid a cancellation fee of \$50.

7. Liability

The Drainage Surgeon Pty Ltd is not liable for any damages resulting from pre-existing conditions in the drainage system or for any work that may be required as a result of the inspection.

8. Payment Terms

Payment is required at the time of service. We accept cash, credit/debit cards, and electronic transfers.

9. Acceptance of Terms

By scheduling an inspection, you acknowledge that you have read and agreed to these terms and conditions.