

## Information for Hirers

### HIRERS

The first time you hire, you will require your Driving Licence (must be a UK one and with your current address) and payment by Credit/Debit Card (name and address to match the driving licence). Any telephone pre bookings require a 50% deposit, the remainder must be paid with the same card at the point of collection by the same person who has made the booking i.e. the hirer. Please note this deposit is non-refundable.

A deposit will be taken as a separate payment of £250.00 at time of hire and will be held against any damage should it occur whilst out on hire. The Hirer will be responsible on their own vehicle insurance for the trailer and all associated costs whilst on hire to them. They should insure for an 'new for old' replacement of the trailer. The trailer must be left in a locked compound overnight or locked on to the towing vehicle.

All accidents, losses, thefts must be reported to the police and Witney Trailer Hire Ltd within 8 hours of incident. Hirer must return in person to Witney Trailer Hire Ltd to report the accident, loss or theft and must have a crime reference number. It is the hirer's responsibility to ensure that he/she has adequate recovery cover for example (e.g. AA, RAC) to recover the trailer in event of accident or breakdown.

The trailer must not leave UK mainland without the written authority of Witney Trailer Hire Ltd, foreign travel is subject to a different insurance requirement. Please contact our office for further details.

### BOOKINGS

#### 1. Telephone Bookings

Any pre bookings require a 50% deposit, the remainder must be paid with the same card at the point of collection by the same person who has made the booking i.e. the hirer. Please note this deposit is non-refundable.

#### 2 Online Bookings

2(a) Bookings made online by use of a promotional code as an online saver are non-refundable.

2(b) Bookings made online without the online saver code are non-refundable but can be moved to another date up until 3 days before your booking, subject to availability.

### CARE, USE AND CUSTODY OF THE TRAILER

The hirer shall tow the trailer only while qualified to drive a motor car and whilst holding all necessary UK licenses and permits and shall at all times drive the said motor car when towing the trailer in a careful and skillful manner and in accordance with all legal requirements.

The hirer shall not take the trailer outside UK Mainland without the written consent of Witney Trailer Hire Ltd and shall keep the same at all times in his possession and custody and do not part with possession or custody to any other person.

The hirer shall notify the owner of any change in the hirer's address and upon request by the owner promptly inform the owner of the whereabouts of the trailer.

### ACCIDENTS

The hirer shall report any accidents or damage involving the trailer to the owner within eight hours of the occurrence of the accident and all to the police or other proper authority within the time prescribed by the law. The hirer shall supply such information, drawings and assistance in connection with the accident as the owner or his insurers may require. The hirer shall not without prior consent of the owner give instructions for any repair to the trailer or for the replacement of any parts thereof rendered necessary by the accident.

### EXCLUSION OF LIABILITY

The owner shall not under any circumstances be liable to make any payments to the hirer in respect of or to indemnify to the hirer against any loss, injury or damage sustained by the hirer or by any third party as a result of the presence or use of the trailer or as a result of any defect therein and in taking delivery of the trailer the hirer shall be deemed to have satisfied himself that it is in all respects roadworthy and in proper and safe condition.

### GENERALLY

In this agreement "the trailer" includes all replacements and renewals thereof and all additions and accessories thereto whether made before or after the date of this agreement. No relaxation, forbearance or indulgence by the owner in enforcing any of the terms and conditions of the agreement shall prejudice or affect the rights and powers of the owner hereunder nor shall any waiver of any subsequent or continuing breach.

### DEPARTING TRAILER CHECKLIST

**VERIFY** that the trailer is adequate for the proposed use; That the trailer is compatible with the towing vehicle.

**CHECK** the engagement of the coupling-safety features-wear limit indicators etc. The attachment of the Secondary Coupling / Break away cable; The attachment / function of the Electrical Connections, Lights etc.; The stowage of the jockey-wheel anti-vibration / locking features; The stowage of any accessories (spare wheel, ramps etc); The provision of a number plate.

**ADVISE** with regard to:- Use of the handbrake; Adequate Nose-weight; Adequate Load restraint; Adequate Tyre pressure; Adequate wheel fixing Torque's; Adequate Marking / lighting of overhanging loads; Allowable towing speeds; Use of fast-lane on Motorways; Applicability of Tachograph, MAFF (etc) legislation; Trailer Insurance / Security.

### IMPORTANT

It is essential that the goods hired be returned to the owner not later than the end of the period of hire. As stated on the rental agreement.

Hire trailers must be collected and returned between the opening hours and/or within the pre-arranged appointment time. The hirer must contact us immediately should this not be possible and will be liable to any over-hire costs as a result. There is a charge for late return. Trailers must be cleaned after-use otherwise a cleaning charge will be levied. You will be charged for any damage including punctures and blowouts. Hire charges will continue to accrue until the trailer is signed off-hire.

**UNDER NO CIRCUMSTANCES SHOULD THE HIRED GOODS/VEHICLES  
BE RETURNED BY LEAVING OUTSIDE THE CLOSED GATES. IF A HIRER LEAVES A TRAILER  
OUTSIDE THE CLOSED GATES, THEY CONTINUE TO ASSUME FULL RESPONSIBILITY AND HIRE  
COSTS UNTIL THE TRAILER IS OFF HIRED AND SECURED BY WITNEY TRAILER HIRE LTD**

**Company Registration No: 12395940**

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