



Wholehearted Canine LLC
Positive Training & Behavior Solutions
Sarah Singler

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Health & Safety Procedures

We are implementing new procedures to help protect the community while offering in-person training sessions. Some of the key components are that masks will be required, we will be distancing by 6ft, and sessions will be held entirely outdoors. These procedures apply to all households regardless of any self-quarantines. Any individual could be an asymptomatic carrier, so it is important for us to responsibly protect each other. For those who cannot comply with these requirements or simply wish to use virtual services, our Virtual Private Training Sessions and Online Courses are available for your training needs.

OUTDOORS

Sessions will be held entirely outdoors, and I will call upon arrival to be let into your backyard. Please maintain distance while letting me into your yard and keep dogs indoors until we are ready to begin. Once I let you know I am ready, your dog can come out to greet me with you and begin the lesson. Greeting requirements for dogs who already have a Safety Protocol in place will be adjusted to be done in your yard and are still required. You may be asked to bring your dog indoors for short breaks during the session to rehydrate and get a break on very hot or cold days. I will remain outdoors during these breaks and can continue explaining the training material while your dog is indoors to make the most of your session time. Please dress accordingly for the weather. Any games meant to be done indoors will be mimicked outdoors with similar setups. Extended hours will be offered during hot months to allow for training before and after the hottest hours of the day.

MASKS

I will wear a mask over my mouth and nose for the duration of all training sessions. Dogs that cannot safely tolerate me wearing a mask will need to use Virtual Sessions or Online Courses for now. Masks over the mouth and nose are mandatory for all adults and children 4 and older for the duration of training sessions. If you need to take your mask off for a break, you will need to go indoors. It is recommended to have a spare, clean mask ready in case of breakage. A clean, fresh mask is required for all participants at the beginning of the session. Masks should either be reusable and freshly washed or disposable and new and cannot already be used or dirty. Virtual Sessions available for those who cannot wear a mask.

SANITATION

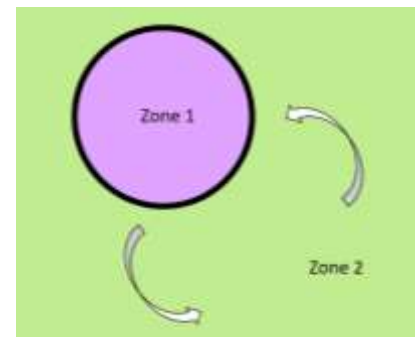
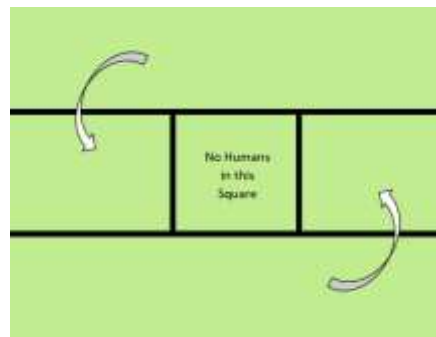
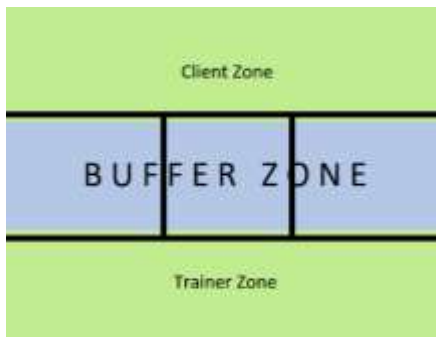
All participants in training sessions must wash their hands before and after the session and before and after touching their eyes, nose, or mouth during sessions. I have a handwashing station in my car, so I will not enter your home to wash my hands. All my clothing, masks, dog gear, my car, and all other surfaces will be thoroughly disinfected and clean for each session.

DISTANCE & VISUAL AIDS

In your yard I will mark a 6ft buffer zone as a visual aid for social distancing. Nylon markers will be secured to grassy areas or traced with chalk for patios. The center is a buffer zone for humans 6ft across and dogs are free to move about in any zone. In the other two zones we will each interact with your dogs while staying 6ft apart. If we need to switch sides, we will each



cross over outside of the center square to ensure distance during transitions. For some yards or activities, a circle marker with a 6ft radius may be used and we will alternate who is in the circle zone and who is in zone 2 moving around with the dogs. When switching zones, we will stay 6ft apart by approaching and leaving the circle on opposite sides. For pool sessions, distance will be maintained by taking turns on steps or zones of the pool. Zones for pool sessions may be marked differently. Visual aids will be fully sanitized for each session.



EXPOSURE

Homes with any ill individuals or any exposure to confirmed or probable Covid-19 cases will be required to either switch to virtual sessions temporarily or postpone in-person sessions temporarily. If you have scheduled an in-person training session, you are required to inform WHC of any exposure in your household to confirmed or probable Covid-19 cases before your session. This includes exposure to those with a confirmed positive test result, those who are symptomatic, those who have been exposed but have not yet been tested, and those who have not yet received their test results. Sessions will not be held at homes with any active or recent fevers, any confirmed Covid-19 cases, or presumptive positive Covid-19 cases. You will not be charged any fees or lose training credits for rescheduling, cancelling, or switching to Virtual Sessions due to illness or exposure.

CHILDREN

Please advise any children that will be present that they are required to follow all procedures as well. Any young children that cannot handle these requirements need to stay indoors during sessions. It is the responsibility of those 18 and older to ensure children understand and follow all requirements or stay indoors for the duration of the session.

LEASH HANDOFFS

Leashes may be handed off directly between client and trainer only if necessary, to abide by leash laws. Leash handoffs must be done only when not in a fenced area, and briefly, only remaining within 6ft of each other for under 10 seconds. For other leash work, leashes will be dropped once inside a fenced area and distance will be maintained for transfers.

CANINE TRANSMISSION

Dogs may carry and transfer the SARS-CoV-2 virus that causes Covid-19 in humans. At this time, the CDC has confirmed presence of the virus in some dogs and other pets and stated



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that transmission from humans to dogs is possible but is rare based on current knowledge. Globally we are still learning about this virus and there are still many unknowns so responsible precautions are key. I will be doing all I can to fully sanitize and prevent any transfer of germs, but it is critical you do your part as well regarding distancing, cleaning properly, washing hands, and maintaining your dog's hygiene. These elements are important before and after sessions as with any interaction between humans.

MISCELLANEOUS

Printed lesson sheets, paper items and folders will not be provided at this time. Digital lessons and other files will be shared via email to minimize contact. Digital contactless payments are encouraged, but cash, check and cards are still accepted. Any physical payment methods need to be handed off carefully and briefly or ideally set down so I can pick them up after you step away. You will need to have some of your dog's food and toys available during sessions in case a transfer while maintaining 6ft distance is not possible.

We look forward to in-person training sessions and are doing our best to keep all interactions as safe and contact-free as possible. Thank you for your compliance during this time to help keep our community safe!

All adults 18 and older that will be present for any training sessions must read this document and print and sign their first and last names below.

(Owner or Handler 1) Print Name: _____ *Date:* _____

I, _____ agree to follow all requirements laid out above, and to ensure anyone present under the age of 18 understands and follows these requirements. I have read this document in its entirety and agree to not hold Sarah Singler or Wholehearted Canine LLC liable for any health-related concerns that arise despite following the procedures above.

(Owner or Handler 2) Print Name: _____ *Date:* _____

I, _____ agree to follow all requirements laid out above, and to ensure anyone present under the age of 18 understands and follows these requirements. I have read this document in its entirety and agree to not hold Sarah Singler or Wholehearted Canine LLC liable for any health-related concerns that arise despite following the procedures above.

(Owner or Handler 3) Print Name: _____ *Date:* _____

I, _____ agree to follow all requirements laid out above, and to ensure anyone present under the age of 18 understands and follows these requirements. I have read this document in its entirety and agree to not hold Sarah Singler or Wholehearted Canine LLC liable for any health-related concerns that arise despite following the procedures above.