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PERSONAL DETAILS

Date of Birth: 14th June 1981, Age 43

Nationality: Indian
Passport: Z3083785
US Visa: B1 until 2029
Marital Status: Married

Address:

E228 PSR Krish kamal Apartment, Sai Baba temple road, Neeladri Nagar, Electronics City Phase 1, Bangalore -560100, Karnataka, India

ROLES PLAYED

IT Demand Management SAP Delivery Head Service Delivery Manager Product Manager Project/Program Manager People Manager Business Process Manager SAP Consultant (MM/PP/SD/WM) SAP Solution Architect SAP Auditor

VIJAYASANKAR RANGARASU

www.vijayasankar.in
Vijayasankar Rangarasu Introduction (youtube.com)

B. Tech, MBA(Finance), PMP, Prince2.,

Suitable Roles: Head – SAP & Third-Party Application Management Lead – Offshore IT Delivery Centre ECC / S4 HANA Transformation Lead SAP Product Management Implementation/ Development Operation and Support

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SUMMARY

- 20 years of total working experience on delivering end to end IT Operations, Development, Support and ERP Project Implementations that involves cross-functional, cross-business and cross regions.
- 15+ years of experience in direct business facing role which includes collaborating directly with business leaders, peers from multiple disciplines (IT/functional), and all levels of leadership and identifying the business problems and converting into IT deliverables and adding business value by delivering suitable solution.
- 10+ years of experience in Service Delivery Management and defined SLAs and processes in the areas Order to cash (Commercials), procure to pay (Procurement), Electronic Data Exchange, forecast to stock (SCP), Plan to Produce (Manufacturing), Warehouse Management, Finance (AP/AR/Month End closing) and Access Management.
- Deep business knowledge in FMCG, Manufacturing, Electronics, Aerospace.
- Extensive Experience in communicating with CxO level executives and managing their expectations.
- 10+ years of Experience in managing Program/Project financials and reporting profit/Loss statements. Project Management experience includes FICO, SD, PS, MM, PP, WM modules. Project /Program Management experience with projects costs (\$1 M - \$ 50 M). Led Global template roll-outs in all regions (APAC, EMEA, Europe and America).
- 10+ years of experience in Organizational Change Management during SAP Transformation Projects.
- 10+ years of experience in managing and supporting applications SD/PP/WM/APO/IBP/ARIBA/EWM, SCALA and CRM Products such as

CAREER ACHIEVEMENTS

6000 users migrated to SAP,
Handled \$ 1M - \$ 10 M Project Budget,
Worked in SAP Core and New
dimensional Products,
15% Productivity improvement through
Automated Solutions,
Handled up to \$ 500 M of Size of
turnover Company,
Lead and managed end to end IT
delivery to business size of \$4 billion
USD across the globe.

PROJECT NUMBERS

Green Field Implementation – 7 SAP Global Template Rollout – 10+ SAP Maintenance & Support – 4 SAP Audit Management – 5

KEY CONTRIBUTIONS

Project Resource Planning
Plan and Run Workshops
Requirements Gathering
Fit Gap Analysis
Solutioning
Migration Plan and Execution
Hypercare Support
Steering Committee meetings
Customer Escalations
Global Template Development
Gate reviews
Role Optimization
Benefit and Impact Analysis
Hands on Experience

INTERNATIONAL EXP

APAC

China – 4 Years Malaysia – 2.5 Years Singapore – 1 Year Sri Lanka – 3 Months

EMEA

South Africa – 1 Year Germany – 1 Year UK – 1 Year Switzerland – 1 Year

NORTH AMERICA

USA - 6 Months

Sales Force, Sparta, Customer Portal, ProMax, CAS China, Promotion tracking Control Systems (PTCS), Tableau, ETQ, PDC and ARETE

 15+ Years of international working experience (UK, USA, Swiss, Germany, South Africa, Czech Republic, China, Singapore and Malaysia)

EMPLOYMENT HISTORY

Kimberly Clark India Pvt Ltd, Bangalore, India – Senior Manager IT Nov 2020 – till date

Buhler India Pvt Ltd, Bangalore, India – Senior Manager IT (7.8 Years)April 2013 – Nov 2020

Honeywell Technology Solutions, Bangalore, India – SAP Consultant (6 Years) January 2007 – March 2013

Intimate Fashions India Pvt Ltd, Chennai, India – Executive (1.5 Years) January 2005 – June 2006

SGS India Pvt Ltd, Chennai, India – Executive (2.4 Years)

June 2002 - June Oct 2005

EDUCATION

SSM College of Engineering, Periyar University, Salem, Tamil Nadu, India 1998 - 2002

B. Tech in Textile Technology – 4 years Professional Engineering Graduation. Completed with First 79%

SSM College of Engineering, Anna University, Salem, Tamil Nadu, India 2019 - 2021

MBA – Master of Business Administration Specialized in Finance, Completed with 8 GPA

Indian Institute of Management – Kashipur, India

2023 – 2024 (8 Months Certification Course) Digital Strategy for Organizational Transformation

Certifications

SAP Materials Management in 2012 Project Management Professional (PMP) in 2012 PRINCE2 (Project Management Practitioner) in 2014

EXPERIENCE IN SAP PROJECT / DELIVERY MANAGER (BUHLER)

- Responsible for Project Management activities such as Project Initiation, Preparation, Concept (Blue Print), Realization, Go-Live Preparation and Go-Live support
- Gathering new business requirements with clear understanding of the business benefits.
- Understanding the business requirements and transform in-to SAP Deliverables.
- Signing off the Project Charter / Application after finalizing Project scope, Time, Cost and Deliverables.
- Assignment of adequate resources(staffs) to SAP Projects.
- Preparation of Deliverables of each phase and communication to all Project team members.
- Plan and Run Weekly issues meeting to track the issues and make progress
- Ensuring the quality of deliverables from Project Team consultants (FICO, SD, PS, MM, WM), Business Core team members and 3rd Party Vendors
- Prepare and establish various testing methods and cycles. VCCT (Value chain confidence testing, Unit testing, Functional testing, User

TECHNICAL SKILLS

SAP ECC (MM, SD, PP, WM, FICO) SAP APO SAP EWM SAP ARIBA S4 HANA

HYPERSCALERS

MS Azure Google Cloud AWS

LEADERSHIP SKILLS

Stakeholder Management
Team Management
Team Development
Escalation handling
Managing Expectations
Delivering Business Value
Customer Focus
Productivity Improvements
Cost Optimization
User Experience
Managed Globally Dispersed Team

PROJECT MANAGEMENT

Waterfall Agile ASAP Scrum SAP Activate

REPORTING

Excel PPT Power Bl Tableau

ENTREPRENEURIAL SKILLS

Business Value Productivity Cost Reduction Growth mind-set Market Expansion

TOOLS

ServiceNow Cherwell HPQC MQC Excel

- acceptance testing, Regression testing, Integration testing and Final Acceptance testing).
- Ensuring relevant testing scripts and user manual documentation to support the testing activities
- Preparation of detailed migration plan for Master Data and Transactional Data and execute.
- Master Data Migration → Materials, Customers, Vendors, BOM, Routing, Purchase Infor Records, Source List, Contract, Agreements, G/L Accounts transfers.
- Transactional Data Migration → G/L Account balance transfers, Open Projects, Open sales orders, Open Production Orders, WIP, Inventory Migration, Open Purchase Orders.
- Preparation and maintenance of all the audit requirement documents related to SOX IT Audit. Handling auditors and supporting to resolve compliance issues if any.
- Driving and standardizing all kind of Project documents and execution methodologies. Set high quality standards for Project Deliverables to increase the productivity of each resource.
- Managing 3rd Party Vendors and ensuring quality in deliverables
- Working closely with SAP Solution Architects and Consultants to drive the needed solution.
- Run weekly, Bi Weekly, Monthly Steering Committee calls to review the progress of the Projects.
- Update Management regularly on the project status through professional communication
- Handling Scope creep, Problems, Issues and provide guidance to the Project team.
- Clearing stumbling blocks and critical decisions by engaging leadership in a timely manner.

EXPERIENCE AS APPLICATION MANAGEMENT SERVICE (AMS) KIMBERLY CLARK & BUHLER

- In Kimberly Clark and Buhler, Managing Applications support for SAP ERP (MM/SD/PP/WM/FICO), EWM, APO, ARIBA and ARETE Applications and ~300 Non- SAP Applications with the support of External Vendors.
- Managing Applications support for Sales Force, Sparta, Customer Portal, ProMax, CAS China, Promotion tracking Control Systems (PTCS), Tableau, ETQ, PDC, ARETE, Distribution Management System
- Monitor SLA of related P1 / P2 / P3 / P4/ P5 calls from end users.
- Escalate risks and critical issues to the IT Head and other key stakeholders in a timely manner.
- Monitoring critical transaction in production system
- Training & Capability Building, Identify training needs periodically.
- Conducting refresher training at least once a quarter & for new ones, regularly till the user is trained to the required levels.
- User Administration and Access Control
- Create and Track to close of incidents with SAP.
- Managing and supporting Custom Built application.
- Managing SOX processes including User Access Reviews and Change Management
- Identify needs and opportunities for improvements.
- Periodic Status review meetings with Internal Stakeholders

EXPERIENCE IN KEY STAKEHOLDER ENGAGEMENT ROLE - BUHLER

- Preparation of SAP Implementation Projects according to Buhler Group strategic road map in all regions (APAC, EMEA, NA)
- Responsible for finalizing the SAP projects by working with CIO and Business Leaders in the region.

AWARDS

Customer Partner - 2
Individual Excellence - 2
Spot Award for Innovation - 1
Team Excellence - 2
Best Employee of the year - 1
Customer Appreciation - 1
Kaizan for Process Improvement -1

- Driving end to end Stakeholder engagement and being "voice of customer" between IT and Business.
- Understanding the business strategy, educating business units with regards to IT products & service offerings and future Digital Enterprise ERP roadmap.
- Plan and Run Business Management workshops along with project team to explain the SAP Project solutions and identify Gaps and Propose suitable solutions according to business requirements.
- Plan and Run Monthly steering committee meeting to provide regular updates to CIO, CFO, MD and other Functional Department Leaders
- Identifying the risks during project preparation and work out risk
 mitigation plan through-out the projects and regular updates to key
 stakeholders about the risks along with action plan.
- Preparing and sending regular weekly status update emails to all the Key stakeholders.
- Aligning the business priorities with IT Stakeholders / Solution Architects

EXPERIENCE IN VENDOR MANAGEMENT (KIMBERLY CLARK & BUHLER)

- Coordinating with external IT Service vendors and ensure timely delivery as per SLA.
- Articulating new Requirements / Process Implementations with External vendors
- Leading weekly/monthly status review meetings with Vendor
- Ensuring successful Service delivery with Outsourced partners and vendors.
- Status reporting to Management of external vendors
- Managing the escalations with External Vendors
- Performance review of the External vendor team members
- Addressing the issues and concerns with vendors timely manner
- Help and support external vendor for successful service delivery
- Regular Vendor Performance review.

EXPERIENCE IN TEAM MANAGEMENT AND DEVELOPMENT

- In Kimberly Clark Leading the L1 support team for ANZ/INDIA/ASEAN Region. Serve as hiring manager for Bangalore location, assisting with the screening, interviewing, and onboarding of candidates.
- **In Buhler**, Led the delivery team of business analysts, developers, testers, SAP Support community. Serve as primary Business Systems hiring manager for Bangalore location, assisting with the screening, interviewing, and onboarding of candidates.
- **In Kimberly Clark**, Leading the team size of 12 FTE and contract employees and **In Buhler**, built the team size of 20 FTE and Contract employees.
- Budget Planning and Cost measures
- Coaching, Mentoring, Motivating, team building and retaining.
- Assist team members on escalated issues
- Responsible for Yearly performance rating / Bonus / Promotion / Increment/ Remuneration adjustments
- Assist team members in new technology learning and additional skill development.
- Managing the team conflicts during the project and solving through discussions, negotiations and compromise.
- Drive Productivity and Efficiency among team members to achieve agile practices and speed.

EXPERIENCE IN SAP CONSULTANT (BUHLER & HONEYWELL)

- Responsible for doing process analysis in Sales/Manufacturing / Procurement and Warehouse functions before SAP Projects.
- Explaining SAP Standard and global template solution to Business Users and Management.
- Perform Fit-Gap analysis and report to Project Management and Business Management.
- Responsible for doing SAP Configurations, Transport movements to Production Systems, testing of solution in Quality environment according to the solution designed.
- Training business users in SAP System and assist in system testing.
- Fixing the identified system issues and final sign off from the users.
- Preparation of testing scripts along with Business users and update test results to Project Management
- Assist business users in Regression Testing, Integration Testing and Final UAT.
- Working closely with ABAP team for developing Data Conversion objects
- Writing Functional Specification for new requirements and working with technical team to deliver the solution.
- Responsible for Master Data conversion objects like Material Master, Customer Master, Vendor Master, Bill of Material, Routing, Purchase Info Record and Source Lists
- Responsible for Transactional data conversion like Open Sales
 Orders, Open Production Orders, Open Purchase Orders, Inventory
 Migration and Assist FICO Team for WIP migration.
- Support Project Management by delivering on-time results.
- Conduct regular issues meeting with Business Users and Conversion team.
- Playing Deputy Project Manager role during the absence of Project Manager.
- Assist Project Managers in preparing presentation for Steering Committee meetings and Local Management Meetings.
- Prepare the Business team for Go-Live.
- Provide Hyper-Care support to business after Go-Live
- Conduct time to time SAP Audits in SAP Implemented sites
- Propose Productivity and Efficiency improvement areas to Management team after the audit.
- Assist Project Manager in preparing the documentation for SOX Audit and external PWC Audit.

EXPERIENCE IN CORE TEAM MEMBER (INTIMATE FASHIONS)

- Explaining the As-Is Process to SAP Project Team
- Working with SAP Consultants on identifying the Gaps
- Testing of New solutions and confirm the User Acceptance Test
- Train the team members in SAP system
- Played lead role in migration of Material Master, Vendor Master, BOM and Routing.
- Provided 1st Level Support after Go-Live.

SAP PROJECT DETAILS

| Company | Projects | Role | Region/Country | Year |
|------------------|---------------------------------------|---------------------|-------------------|----------|
| Kimberly Clark | Robotic Process Automation | APAC Lead | APAC | 2023-24 |
| Kimberly Clark | Victoria – New Warehouse Set Up | BPM Service Manager | Australia | 2023-24 |
| Kimberly Clark | Customer Complaints Portal - SFSC | Program Manager | Australia | 2023 |
| Kimberly Clark | Cygnet (Vendor Invoice to GST Portal) | Program Manager | India | 2023 |
| Kimberly Clark | S4 HANA Project Preparation – APAC | Program Manager | APAC | 2023 |
| Kimberly Clark | Application Upgrade – Barcode | Program Manager | India | 2022 |
| Kimberly Clark | EWM Support in Singapore | Program Manager | Singapore-Remote | 2022 |
| Kimberly Clark | Vendor Transition Cognizant to Tech M | Transition Lead | India | 2021-22 |
| Kimberly Clark | KPI Development & Automate | BPM Service Manager | India/ANZ/ASEAN | 2021 |
| Kimberly Clark | EWM Support in Thailand | Program Manager | Thailand – Remote | 2021 |
| Kimberly Clark | EDI Set up for Customers | Program Manager | India/ANZ/ASEAN | 2021-23 |
| Kimberly Clark | 30+ Warehouse set up in SAP | Program Manager | India | 2021 |
| Kimberly Clark | Sri-city New Mill -SAP Set up | Program Manager | India | 2021 |
| Buhler | Buhler Warehouse Management | Project Manager | China | 2020 |
| Buhler | CS Connect (Field Service) | Program Manager | India / EMEA | 2020 |
| Buhler | Project Efficiency | Program Manager | India | 2020 |
| Buhler | BTEC IT Implementation (S/4 HANA) | Program Manager | China | 2020 |
| Buhler | BCHE IT Implementation (S/4 HANA) | Program Manager | China | 2020 |
| Buhler | BPRA IT Implementation (S/4 HANA) | Program Manager | Czech Republic | 2020-21 |
| Buhler | BZAM IT Implementation (S/4 HANA) | Program Manager | Czech Republic | 2020-21 |
| Buhler | BLEI Integration with BBIN – SAP | Program Manager | Germany | 2020-21 |
| Buhler | BITU – SAP | Program Manager | Switzerland | 2019-20 |
| Buhler | BRAL Roll Out - SAP | Program Manager | USA | 2019–20 |
| Buhler | BLOC Roll Out - SAP | Program Manager | China, Beijing | 2019–20 |
| Buhler | BCHA Roll Out - SAP | Program Manager | China, Liyang | 2017-19 |
| Buhler | BCMC Roll Out - SAP | Program Manager | China, Wuxi | 2016-17 |
| Buhler | BBIN SAP Roll out - SAP | Program Manager | Germany | 2015 -16 |
| Buhler | BJHB SAP Upgrade - SAP | Program Manager | South Africa | 2014–15 |
| Buhler | BSOL SAP Roll out - SAP | Program Manager | Swiss/UK | 2013-14 |
| Honeywell | Advanced Returns Management | SAP MM Consultant | India | 2013 |
| Honeywell | Direct Ship - SAP | SAP MM Consultant | India | 2013 |
| Honeywell | Scheduling Agreement - SAP | SAP MM Consultant | India | 2013 |
| Honeywell | Drop Shipment – Penang Phase 2 -SAP | SAP SCM Consultant | Malaysia | 2012-13 |
| Honeywell | APO Roll out for Asia - SAP | SAP Project Manager | Malaysia | 2011-12 |
| Honeywell | GTS Roll out for Malaysia -SAP | SAP Project Manager | Malaysia | 2011-12 |
| Honeywell | Process Weaver Roll Out for Asia | SAP Project Manager | Malaysia | 2011-12 |
| Honeywell | SRM EBP Roll out | SAP Project Manager | Malaysia | 2011 |
| Honeywell | APMRO SAP Roll out - SAP | SAP MM Consultant | Singapore | 2010 |
| Honeywell | SGBAV SAP Roll out - SAP | SAP MM Consultant | Singapore | 2010 |
| Honeywell | CA Penang Phase 1 – SAP | SAP Project Manager | US | 2009-10 |
| Honeywell | ACHC – SAP | SAP MM Consultant | China | 2008-09 |
| Honeywell | CHOEM -SAP | SAP MM Consultant | China | 2007-08 |
| Intimate-Fashion | SPRINT'2 - SAP | Core Team Lead | India/Sri Lanka | 2005-06 |