



Novel Tents Booking Agreement

Terms and Conditions

The Client, by placing an order via email, phone, social media messaging systems, or Google Form agrees that they accept the conditions of the rental agreement. Novel Tents will obtain a signed copy of the terms and conditions agreement on the day of the event.

Rental Charges - Unless prior arrangements are made, rental charges are for an overnight period. The rental charges are for the agreed period at the time of booking. If the equipment is unavailable for collection, Novel Tents reserves the right to charge the client for extra time (\$25 per hour extra). If the client chooses to postpone the rental of the equipment, cancellation charges will apply. See below.

Booking

The client will be supplied an email/text confirmation of their booking. Novel Tents reserves the right to charge the client a replacement fee if any rental equipment should be damaged or missing at the time of pickup.

Payment

A non-refundable \$50 booking/security fee will be charged at the time of booking on the website. In the highly unlikely event that Fairytale Forts needs to cancel a booking, a full refund will be issued. Novel Tents will not be liable for any additional costs to the client in the event of a booking cancellation. Full payment of all rental charges is due 7 days prior to time of setup. Payment can be made via cash, Venmo, Paypal or check. There is a travel fee charged per mile beyond a 10 mile radius of Hampton Township. The client will be charged \$0.60 per additional mile x4.

Use of Equipment

Please ensure that all guests respect the equipment supplied and treat it with care. No pens, pencils, markers, or sharp objects that could puncture the mattress are allowed in the forts. If you choose to provide your guests with refreshments, we ask that tomato-based foods, pasta, greasy or messy foods are not served inside the forts. Painting or similar activities are not allowed inside the forts. These can stain our linens and fabrics and make clean-up a challenge. Our forts are handmade and will be easily damaged through misuse. Please, no jumping on the beds.

We require a smoke-free environment.

Set-up Times

Depending on the size of your party, we require a 1-2 hour set-up time. We request that you help make this time as uninterrupted as possible. Arrival set-up and collection times will be arranged at the time of booking subject to Novel Tents availability.

Positioning/Setting up of Equipment

Please have the designated party area clear of furniture and clean prior to our arrival. The Client is responsible for indicating clearly the location of the assembly or dismantling of the equipment. Novel Tents will take every care but shall not be liable for any damage to the site, site access, furniture or personal belongings. All floor areas must be cleaned & furniture cleared before setup commences. Each fort will require around 3.5' X 6.5 feet of space.

Cleaning

The client does not need to sanitize any rental equipment, but any spillages should be wiped up immediately. Please let us know if there are any stains that may require extra attention. (Stains that cannot be removed may result in a replacement fee.) A \$25 cleaning fee will be incurred for soiled bedding. Great care is taken by Novel Tents to sanitize every piece of equipment after each use.

Insurance

Insurance is the Client's responsibility during the rental period. Novel Tents is not liable for any accidents that occur during said rental period. The Client accepts all liability when booking a rental from Novel Tents. The Client is responsible for the security of the equipment at all times during the rental period. Any lost, broken, damaged or destroyed equipment will be charged to the client at full replacement value.

Liability to Third Parties

Novel Tents will not be liable for any claim of personal injury, death, loss or damage to the property.

Novel Tents has provided this account of our policies and terms of service with the assumptions that you have read and agree to our policies before signing the Party Agreement. Please ask for clarification if there are any questions regarding the policies above before reserving your party.

Please ensure you are fully aware of our policies PRIOR to making your reservation with us.

By checking the following box, you are stating that you have read, understand, and agree to completely comply with this agreement. You also acknowledge that you fully agree to ALL the stated policies.

☐ I agree to the terms of the party agreement and accept the responsibility for accessing the policies.

Signature/Date