



Company Policy

1. Introduction

Welcome to Body.Lite, your premier slimming and beauty salon. We specialize in offering a comprehensive range of slimming treatments, including fat freeze, cavitation, RF (Radio Frequency), laser treatments, and EMS (Electromagnetic Muscle Stimulation) treatments. Our mission is to help you achieve your body and beauty goals in a safe, professional, and supportive environment.

2. Health and Safety Policy

Commitment to Safety At Body.Lite, your safety is our highest priority.

All treatments are performed by licensed professionals who utilize advanced, FDA-approved equipment. Our clinic adheres to

stringent hygiene protocols, including thorough sterilization of equipment and the use of disposable tools, to ensure a clean and safe environment for all clients.

Health Information and Eligibility To determine your eligibility for our treatments, we collect relevant health information

during your initial consultation. This information helps us identify any factors that may contraindicate treatment, such as pregnancy or breastfeeding.

Health Assessment: Prior to any treatment, clients must undergo a health assessment to ensure they are suitable candidates. Factors that disqualify clients from receiving treatments include, but are not limited to, pregnancy, breastfeeding, and certain medical conditions.


Indemnity Form: Clients are required to sign an indemnity form before each treatment. This form acknowledges that Body.Lite is not liable for any adverse outcomes that may occur post-treatment, including injuries or death on company premises where treatments are performed.

3. Refund Policy

No Refunds Post-Treatment

At Body.Lite, we maintain a strict no-refund policy after any treatment has been performed, regardless of the reason, including dissatisfaction with results.

Results Expectation: Our website and service literature clearly outline the recommended number of sessions required for visible and measurable results. While some treatments may show results after the first session, this varies based on the client's body area, type of treatment, and adherence to pre- and post-treatment instructions.





4. Content and Privacy Policy

Content Ownership and Use

Content Ownership: All content published through Body.Lite's social media channels is the exclusive property of Body.Lite and complies with the Protection of Personal Information Act (POPIA).

Client Consent: Body.Lite will seek explicit consent from clients before publishing any photos or videos for marketing purposes. Clients have the right to withdraw consent at any time.

Protection of Personal Information

Data Collection: We collect personal and health information to provide tailored treatment plans. This data is securely stored and only accessible to authorized personnel .

Data Use: Personal information is used solely for the purpose of delivering and improving our services. We do not share client information with third parties without explicit consent, except as required by law.

5. Pre and Post-Treatment Care

Pre-Treatment Care

Preparation: Clients are provided with detailed pre-treatment care instructions to ensure optimal results. This may include guidelines on hydration, skin preparation, and avoiding certain medications.

Consultation: A thorough consultation is conducted to discuss expectations, potential side effects, and the treatment process.

Post-Treatment Care

Aftercare: Clients receive comprehensive post-treatment care instructions to enhance recovery and results. This may include recommendations on avoiding sun exposure, maintaining hydration, and gentle skin care practices.

Follow-Up: Regular follow-up appointments are scheduled to monitor progress and address any concerns.

6. Legal Compliance

Adherence to South African Laws

Body.Lite operates in full compliance with South African laws and regulations governing beauty and slimming treatments. This includes adherence to health and safety standards, data protection laws (POPIA), and consumer protection regulations.





7. Contact Us

For any questions or concerns regarding our policies, please contact us at:

Phone: 067 431 9711

Email: bodylite77@gmail.com

Address: Estate D'Afrique, Broederstroom, 0216

8. Acknowledgment

By engaging with Body.Lite services, you acknowledge and agree to the terms outlined in this policy. Your cooperation is essential in ensuring a safe, effective, and satisfying experience for all clients.

9. Limitation of Liability

Body.Lite is not liable for any injuries or death that may occur on company premises where treatments are performed. Clients acknowledge and accept this risk by signing the indemnity form prior to any treatment.

10. Policy Review and Updates

This policy will be reviewed regularly and updated as necessary to reflect changes in our practices, technology, or legal requirements. Clients will be notified of any significant changes.

