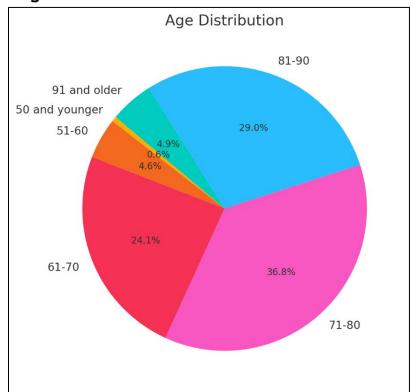
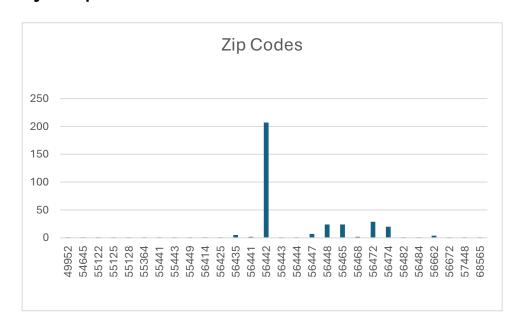
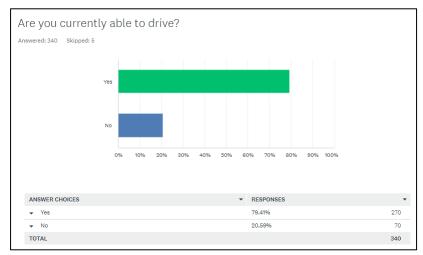
1. What is your age?



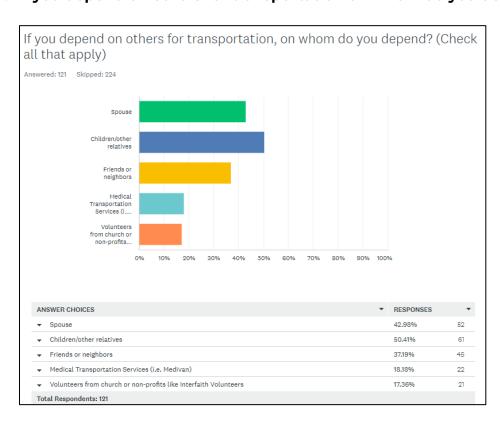
2. What is your zip code?



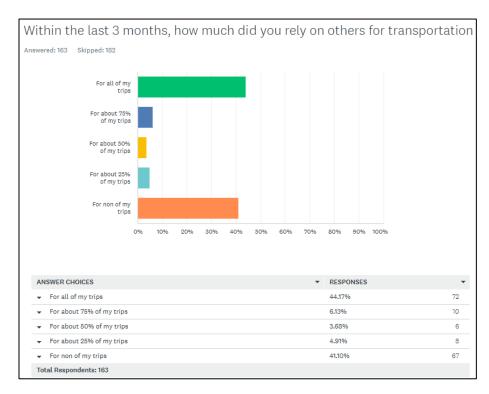
3. Are you currently able to drive?



4. If you depend on others for transportation on whom do you depend on?



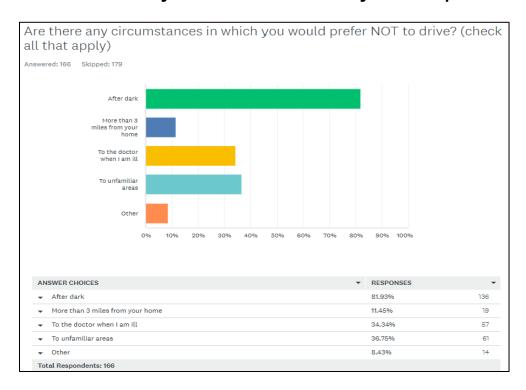
5. Within the last 3 months how much did you rely on others for transportation?



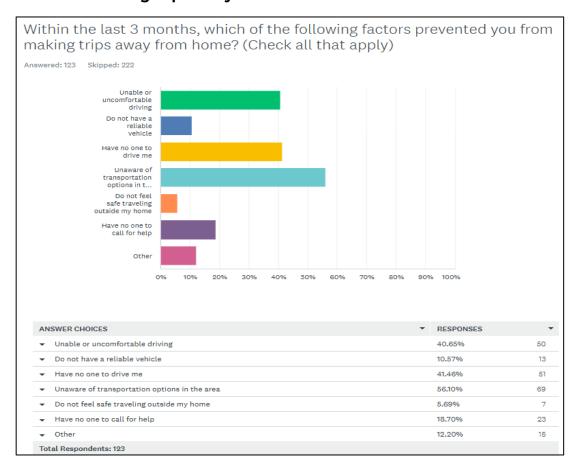
6. If you do drive, to which local destination do you drive?



7. Are there any circumstances in which you would prefer NOT to drive?



8. Within the last 3 months which of the following factors prevented you from making trips away from home?



9. Comments: Top 5 responses listed below with every comment in the table Need for Transportation Services in Crosslake:

 Multiple commenters emphasize the necessity for reliable and affordable transportation services in the Crosslake area, particularly for seniors who cannot drive or may face this challenge in the future. This includes mentions of a need for public transportation, options for medical appointments, and general accessibility for the elderly.

Concerns About Driving in Bad Weather and at Night:

• Several comments mention difficulties with driving in bad weather conditions, particularly in winter, and the discomfort or inability to drive at night. These concerns highlight the need for transportation alternatives, especially in challenging weather or low-visibility situations.

Volunteer Driver Needs:

 There is a recognition of the need for volunteer drivers in Crosslake, especially for seniors who require assistance with transportation. Some comments mention the involvement of individuals in giving rides as volunteers, while others note the increasing demand for such services.

Medical Transportation Challenges:

 Many comments address the need for transportation to medical appointments, especially for those who are unable to drive themselves due to age, medical conditions, or after undergoing procedures. This includes the specific mention of transportation issues for residents at Golden Horizons, where a wheelchair-accessible van is needed.

Future Transportation Planning:

 Commenters express concern about their future transportation needs as they age, acknowledging that while they can currently drive, they may need alternative options later. This includes worries about losing the ability to drive and the importance of having accessible transportation options available when that time comes.

All Comments are below:

| Currently we am fortunate that either myself or my husband can confidently drive and we do not have need for other transportation. However, we realize that as we age this may change. |
|--|
| winter driving for distances over 30 miles |
| I currently have someone to drive, but he is elderly. |
| No problems except driving in bad weather or at night. |
| This is not my age demographic, but I see a huge need for this in the Crosslake area. |
| although not in need of driving help yet, I definitely see this as a need for the Crosslake area seniors. |
| Can't drive on highways per doctors orders |
| travel some to relatives. 180 miles farthest |
| I am legally blind. |
| I don't drive on the freeways |
| I have been giving rides as a volunteer to young people who lack transportation AND I have been giving rides for interfaith care givers to work shifts. |
| Volunteers are needed in Crosslake |
| Volunteer drivers maybe needed in Crosslake |
| If we get to the point where we can't drive we probably have to move back to the city. |
| Transportation after surgery |
| Crosslake really needs some type of public transportation |
| I don't know the area that well, I just moved here a year ago |
| Dawn & dusk bring out the deer |
| |

| No car rental agency in Crosslake for when car breaks down |
|--|
| I do not drive in bad weather like ice & snow or for long trips |
| I don't drive in bad weather |
| I would appreciate a van to Brainerd for shopping, etc |
| Certainly would like available transportation, it's really needed |
| I have been using Faith in Action |
| I am able to drive but unable to afford a car and car insurance |
| I am in a wheel chair |
| I have medical issues that keep me from driving more. |
| Eventually I may be in need of transportation in this area. |
| If I go by ambulance to the hospital, I have no one to bring me back home. |
| I do not drive in bad weather |
| I am looking ahead to the day that may come, where I may be a widow or my husband is not able to drive. Knowing there are alternatives if that happens would put us both at peace and ease! |
| It would be nice to have Sr. Services to help with different appointments and things. It's getting harder for us to get around. |

| When the weather is bad enough or about to be bad enough, that has kept me from driving. |
|--|
| I am filling out this survey to vocalize that the needs for transportation in the lakes area are immense. I am an able to drive person and I have many friends and family who cannot drive. If there were any options they would be utilized by at least 5 of my family members on a weekly basis. |
| Don't like driving in dark and long trips in unknown destination. |
| I don't drive in bad weather. Good transportation for Seniors is needed! |
| It is sometimes necessary to have help driving |
| I am unable to drive for medical procedures that stipulate no driving like my cataract procedures |
| I do not drive in large metro areas |
| I couldn't drive while my broken leg was healing |
| I don't drive after dark because of deer |
| Please develop some transportation options for the area. Thanks! |
| I drive myself & husband with dementia. Kids are all in the cities. |
| I do not drive, I need my daughter for all driving. If not her, I don't go. |
| I have had foot surgery and am unable to drive |
| Any possibilities of bus trips to events? (Twins, Chanhassen, State Fair, etc) |

| I don't need help with transportation. I'm able and willing to drive myself and could help with transporting others in need. |
|---|
| Comfortable driving in Crosslake. I have eye problems that make driving difficult. |
| prefers not to drive to Brainerd for shopping. |
| relies on VA to go to VA facilities. |
| I would gladly give up my car if there was dependable transportation. We need an uber/taxi service. |
| My husband and I have children living near us and they take us when we need to go when they are available. |
| My son always drives for me. |
| I call Ace Midwest transportation and they want 60.00 round trip to go .47miles. |
| Had a car problem so had to leave car with mechanic in Crosslake. Taxi from Brainerd picked us up & ride to Outing \$100.00 |
| I prefer driving as long as I am able to. |
| I have been driving an elderly lady that's legally blind, to church in Emily for a few years now and I know she sometimes has a problem finding someone to drive her to dr. appts. I have a job during the week so getting her to appts is difficult. Her name is Sharon Determan. She can not see well enough to fill this or herself. |
| Winter months: I avoid driving as much as I am able so sometimes avoid exercise class, volunteer activity & social events, & keep (poor nutrition) processed foods on hand (canned hash, etc.) in case of badweather/bad-roads days. One neighbor (works PT) is semi-reliable others are in AZ, FL or MXCO. No relatives nearby. |
| Macular Degeneration |
| I'm in a wheelchair and do not know about any transportation options. |

| I do not drive when it snows. |
|--|
| I no longer have a drivers license. |
| If transportation were available I would use it! |
| I am still driving but I know it could change at any time. |
| I am able to drive but do not have a vehicle. |
| This area definitely needs a transportation service. |
| I no longer plan multi-state travels. |
| I am getting more uncomfortable driving. I try not to drive at night, especially in the winter. I'm looking at being able to stay in this area as I age. |
| Outside transportation is not affordable and I need a way to get home when an ambulance brings me to the hospital. |
| Golden Horizons needs a safe way to transport us to our Dr Appointments. |
| Golden Horizons does not have an accessible van to transport us to our appointments. |
| It would be nice if Golden Horizons had a wheelchair accessible van to get us to activities within the community. |
| Golden Horizons really needs a wheel chair accessible van to help us get out into the community once again. |
| Golden Horizons needs a van with a ramp / lift. |

| Golden Horizons has no safe way to transport. |
|--|
| GH - we need safe & secure transportation with room for us and our aides. |
| Golden Horizons does not have a wheelchair accessible van. |
| We would like to get out and participate in area activities. |
| It would be nice to be able to get a ride home from the hospital when an ambulance brings us in. Golden Horizons will not pick us up as they do not have appropriate transportation. |
| Family is not always available to drive. |
| On a very fixed income money is very tight and transportation is not affordable. |
| Golden Horizons needs a wheelchair accessible van. |
| Golden Horizons will not take outside of Crosslake city limits and will only do necessary trips. |
| It would be nice to be able to go out on my own if I want to. Just to know I have the option would be nice. I don't go out much but just knowing I could would be great. |
| It's so frustrating to not have appropriate transportation. It would be wonderful to know that we can get out as a group, safely, to enjoy the area we live in. With no money and no family in the area, life gets lonely. Getting out with others would be so good for us. We need a van or bus with a lift & ramp. |
| Golden Horizons does not provide transportation for unnecessary trips. It would be nice to be able to go out to eat with my friends however there is no affordable transportation to do that. |
| I have primary progressive MS. If I had access to a wheelchair accessible vehicle I would be grateful. I want to get out into the community but transportation prevents me. |
| It would be nice to have an option for transportation that would allow me to go outside of Crosslake, especially for trips for shopping, dining, or entertainment. |

It would be nice to take a trip outside of Crosslake for a meal or to see something with other residents. Our van only holds 3 people and is not handicap accessible so most people can't go anywhere.

A vehicle with a ramp / lift is an absolute need for Golden Horizons. Very frustrated with transportation.

It would be nice to have help getting to appointments however it needs to be affordable. With a fixed income, money is always tight.

I like to get out and do things. It would be nice to know I had another option if my daughter wasn't available.

We want the bus service we had before they changed it to commuter service. It makes no sense to get a ride from home just to get another ride to your destination. Then when you return have to get another ride home.

There is a huge need for affordable senior transportation in the Crosslake area. Nothing for senior needs during the day for medical or groceries or simple transportation needs that is affordable.

Medical transportation is the biggest need currently if my spouse is not available

I have read in multiple places now that there is a push to establish transportation in a multi county area that would be funded by county or other governments. I do not believe this is a wise use of taxpayer money, and is essentially a solution looking for a need. The process used to gather comments is it self part of the issue because those who tend to want more and bigger government are the ones who will respond and those who do not will not respond. That is why I am responding. So that the other side of the issue has a voice.

No street lighting

Don't drive at night or unfamiliar destinations.

right now I am able to drive and still go to the cities for family holidays but when the time comes and I can't drive it would be nice to have transport available

would love to see your trips to the VA clinic in Brainerd and also the VA hospital in St. Cloud

I no longer drive. My transportation needs are primarily to doctor appointments in Brainerd and Crosby. Trips to church would be nice

I feel it is extremely important to have transportation options available to those that don't drive and/or don't have a partner or friend to drive them on necessary outings. I well may need such and option in the future. I was under impression that Crosslake was included in area offering rideshare. I'm not looking for freebie rides but I'm a new driver with low vision (so I stick to 4 block radius.) Will pay a n y t h I n g. After dark is main thing& Weather. Retired here. Planning on future needs. Transportation is Hugh factor. Obviously, this might change based on health situation. Thank you for conducting this survey for Seniors! Thank you in advance for proving additional future transportation options for Crosslake elderly residents. My hip went out and I needed a driver. Otherwise I have no problem driving during the day. I never drive if I have any problems. My son is available. I do most of the driving for our family. Transportation of/from the airport is sorely needed in this community Transportation for these needs is something I anticipate for the future as family has moved and friends are older. My husband was in need of a ride recently while I was unavailable at work. Our church gets many calls about needing help with driving, usually to doctor appointments Don't drive to cities anymore but need to once in a while. What would happen I was to be hospitalized there? How do seniors get transportation when needed to for medical help.