

146A.11 COMPLEMENTARY AND ALTERNATIVE HEALTH CARE CLIENT BILL OF RIGHTS. (2023 Minnesota Statutes)

Contact Information

Kevin Tomford
Certified Massage Therapist
2434 Commerce Blvd, Mound, MN 55364
320-310-7822

Qualifications / Credentials / Education Level

I passed the National Certification Exam in Massage Therapy and Bodywork. (May 2012)
I qualified for Board Certification in Massage Therapy and Bodywork. (Apr 2016)
I have attained an AAS Degree and certification in Massage Therapy from Rasmussen College. (December 2011)
I have over ten years experience in private practice in the states of Wisconsin and Minnesota.

Minnesota Statute

"THE STATE OF MINNESOTA HAS NOT ADOPTED ANY EDUCATIONAL AND TRAINING STANDARDS FOR UNLICENSED COMPLEMENTARY AND ALTERNATIVE HEALTH CARE PRACTITIONERS. THIS STATEMENT OF CREDENTIALS IS FOR INFORMATION PURPOSES ONLY.

Under Minnesota law, an unlicensed complementary and alternative health care practitioner may not provide a medical diagnosis or recommend discontinuance of medically prescribed treatments. If a client desires a diagnosis from a licensed physician, chiropractor, or acupuncture practitioner, or services from a physician, chiropractor, nurse, osteopath, physical therapist, dietitian, nutritionist, acupuncture practitioner, athletic trainer, or any other type of health care provider, the client may seek such services at any time."

Supervisor / Manager Information

I am currently self-employed.

Complaint Procedures

A complementary and alternative health care client has the right to file a complaint with the practitioner's supervisor. Please address any complaints to myself either in written or verbal format. Clients also have the right to express concerns or file complaints with: **Health Occupations Program, Office of Unlicensed Complementary and Alternative Health Care Practice, Minnesota Department of Health, P.O. Box 64882 St. Paul, Minnesota 55164-0882, phone: (651)-201-4200.**

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Current Rates & Services

**(Add: \$20 - \$30 Fuel and Labor Fee for Chair Massage at your location.)
(There will be a 8.525% Sales Tax NOT included!)**

\$75 = 60 minute full body massage (Standard Rate)
\$95 = 90 minute full body massage (Standard Rate)
\$125 = 120 minute full body massage (Standard Rate)
\$30 = Cancellation Fee (within 48 hours)

Payment Methods Accepted / Notice of Changes in Service / Cancellation Policy

I will accept cash, personal check, money order, or credit-card. Payments will never be waived. I am not under any contracts with any Health Maintenance Organizations. I do not accept or bill Insurance Companies but will provide receipts for reimbursement. I have no agreements with any specific insurance companies for client reimbursement. I do not accept Medicare, medical assistance, or general assistance medical care at this time. The client has a right to reasonable notice of changes in services or charges. Such notices will be given either: verbally, telephonically, posted in my home office, and/or via email or letter. If you must cancel your appointment, please contact me at least 48 hours in advance (emergencies will be handled on a case-by-case basis) There may be Cancellation Fee charged for cancelled sessions.

Professional Massage Services / Theoretical Approach

You'll find that my massage is a blend of, Swedish, Deep Tissue, Myofascial Release, with some Trigger Point. I tailor the massage to the customer's needs. I am an Equal Opportunity businessperson; I turn no-one away. I believe that communication and the customer's comfort are key to an enjoyable and productive massage experience. My goal is for every customer to feel relaxed and rejuvenated, and in a generally better state of mind by the time the massage session is through. I strive to establish trust and will always accommodate your modesty.

Right to Information / Treatment

The client has a right to complete and current information concerning the practitioner's assessment and recommended service that is to be provided, including the expected duration of the service to be provided. Clients may expect courteous treatment and to be free from verbal, physical, or sexual abuse by the practitioner.

Client Confidentiality / Records & Transactions

Client records and transactions with the practitioner are confidential, unless release of these records is authorized in writing by the client, or otherwise provided by law. Client has the right to be allowed access to records and written information from records in accordance with sections 144.291 to 144.298.

Other Services Available Elsewhere / Right to Choose / Coordinated Transfer

Other services may be available in the community. If dissatisfied with my services, the client has the right to consult the phone-book, internet, or other business listings for other available massage services.

Client has the right to choose freely among available practitioners and to change practitioners after services have begun, within the limits of health insurance, medical assistance, or other health programs.

The client has a right to a coordinated transfer when there will be a change in the provider of services.

Refusal of Service / Assertion of Rights

The client may refuse or stop services or treatment at any time during a massage therapy session.
The client may assert the client's rights without retaliation.