



TRANSLATING GENERATIONS

Understanding
Technology:

CONNECTING
TO WIFI

HOW IT APPLIES

To foster connection and communication, voices and perspectives from all generations are invited to participate in the conversation.

How We Define Generations

- Silent Generation 1928-1945
- Baby Boomers 1946-1964
- Generation X 1965-1980
- Millennials 1981-1996
- Generation Z 1997-2012
- Generation Alpha 2013+

HOW IT APPLIES

Step #1: Bridge the Generational Technology gaps

The first step is helping all generations understand today's technology and the preferred/most accessible communication methods. In many cases, the internet is required to facilitate that connection.

Gen X/
Millennials



Silent Gen/
Baby
Boomers



Gen Z/
Alpha Gen



HOW IT APPLIES

This is intended to help you understand how to connect to wifi on your device.

Our hope is that understanding these terms and processes will make browsing the web easier and more enjoyable for people from every generation.

HOW IT WORKS

There are 2 major types of devices: **Android** or **iPhone**. Device type is identified for each process.

ANDROID PROCESS-

Generally applies to Android devices, as each brand has their own shortcuts and methods.

iPHONE PROCESS

Generally applies to iPhone X and above.

UNIVERSAL PROCESS

Generally applies to all Android and iPhone devices.

UNIVERSAL PROCESS

Step #1: Unlock Your Phone

- **Turn on** your phone by pressing the power button (usually on the side of the phone).

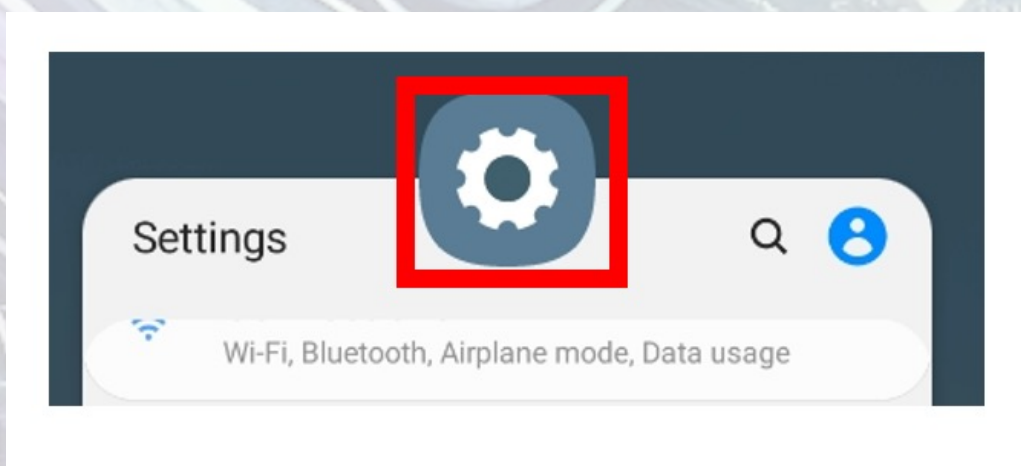
- **Unlock** your phone by swiping up or entering your passcode, PIN, or using your fingerprint (depending on your phone's security settings).

UNIVERSAL PROCESS

Step #2: Open Settings

- **Find** and open the Settings app on your phone. It normally appears as a gear icon.

• Android:



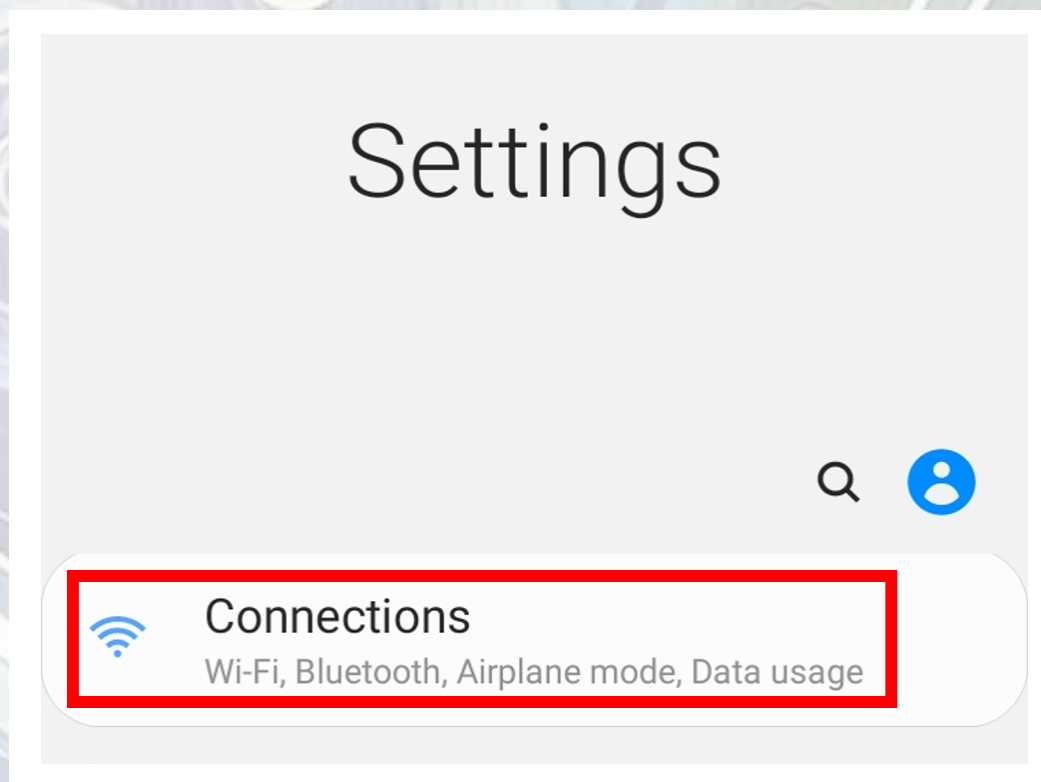
• iPhone:



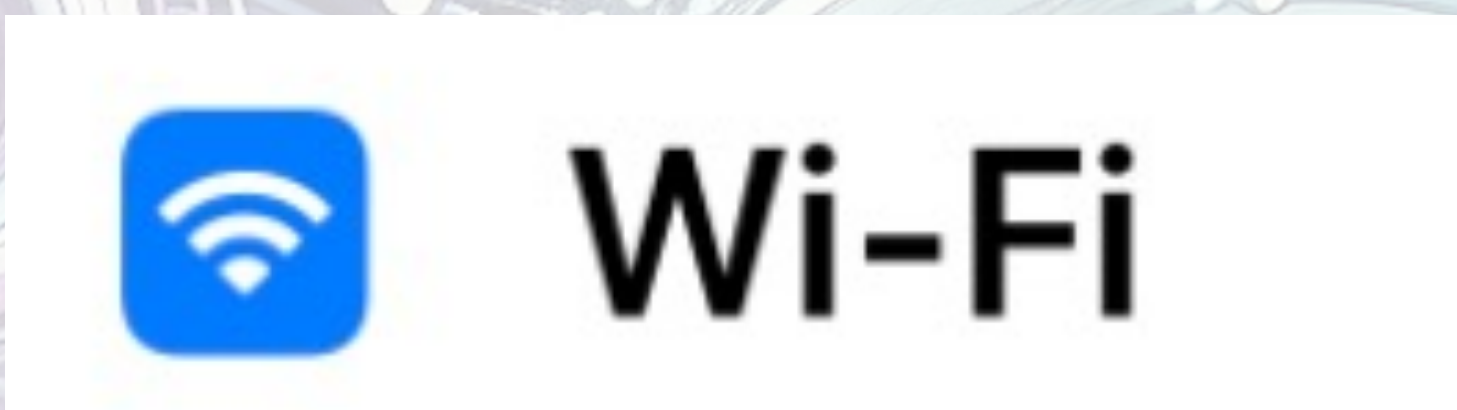
UNIVERSAL PROCESS

Step #3: Go To WiFi Settings

- Android: Setting labeled
“Connections” or
“Network & Internet”



- iPhone: Setting labeled
“WiFi”



UNIVERSAL PROCESS

Step #4: Turn On WiFi

At the top of the WiFi
screen, there is a switch to
turn WiFi **ON** or **OFF**.

. Android:



. iPhone:



UNIVERSAL PROCESS

Step #5: Choose Your WiFi Network

Once WiFi is turned on, your phone will automatically search for nearby WiFi networks.

A list of available networks will appear below.

Tap on the network you want to join.

NETWORKS

Xfinity Mobile



xfinitywifi



UNIVERSAL PROCESS

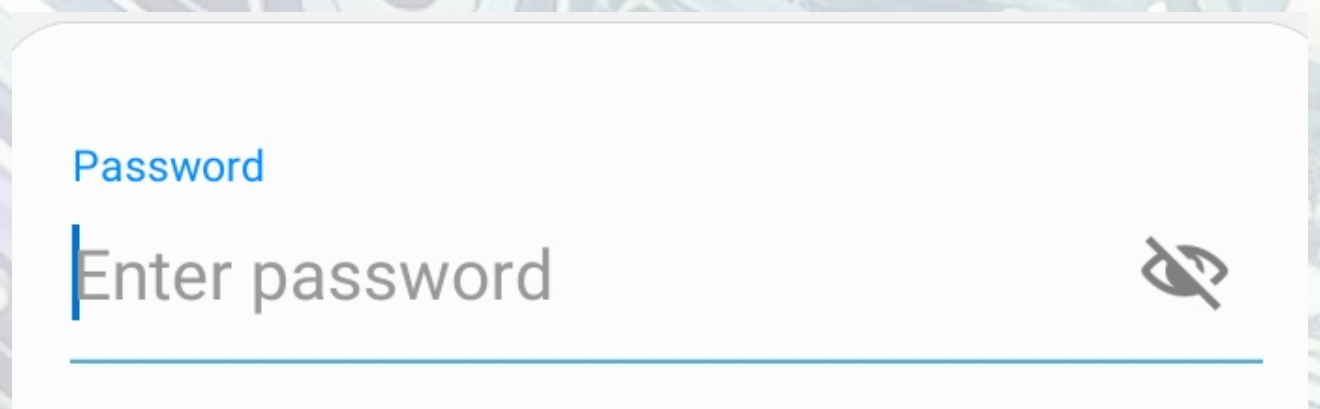
Step #6: Enter WiFi Password

After selecting a network, a pop-up will ask you to enter the password.

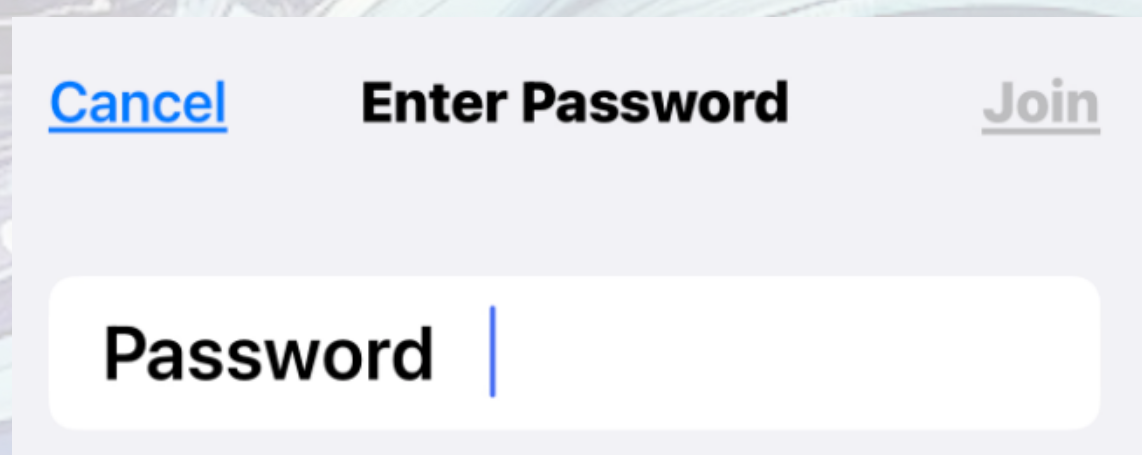
Type in the password carefully-
WiFi passwords must be
exactly right.

Tap "**Connect**" or "**Join**".

. Android:

A screenshot of an Android password entry screen. It features a white rectangular box with rounded corners. At the top left, the word "Password" is written in blue. Below it is a text input field with the placeholder text "Enter password" in grey. A blue cursor line is positioned at the start of the input field. To the right of the input field is a small grey icon of an eye with a diagonal line through it, indicating that the password is hidden.

. iPhone:

A screenshot of an iPhone password entry screen. It shows a light purple rectangular box with rounded corners. At the top, there are three elements: the word "Cancel" in blue and underlined, the text "Enter Password" in bold black, and the word "Join" in blue and underlined. Below this header is a white rounded rectangular input field. Inside the field, the word "Password" is written in bold black, followed by a vertical blue cursor line.

UNIVERSAL PROCESS

Step #7: Check Your Connection

After a few moments, your phone should connect to the WiFi network. You will see a small **WiFi symbol** (curved lines) appear at the top of your phone's screen.



You are now connected to WiFi!

UNIVERSAL PROCESS

Step #8: Troubleshooting (if needed)

- **Double-check the password:** Make sure all capital and special characters are entered.
- **Restart your phone:** Sometimes, simply turning your phone off and on again can fix connection issues.
- **Move closer to the router:** If you're far away from the WiFi router, the signal might be weak.

UNIVERSAL PROCESS

Important Tips

- . Once you've connected to a WiFi network, your phone will automatically reconnect to it whenever you're in range.
- . You can connect to public WiFi networks at places like coffee shops, airports, or libraries. Just follow the same steps to connect.

TRANSLATING GENERATIONS

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TRANSLATING GENERATIONS

MUSIC

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