

Enthuse Your New World....

"Remember that processes and policies did not get us through this; humans did"

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## React

"Nonessential and essential". This is the narrative, the dualism, of this period. With the reconfiguration of business & the cancellation of work it was an uncertain time. The non - essential element I took personally, thinking that as a human this was the case! This was the first couple of days & it was important to sit with the emotions; recognise them & accept them. After, there was an aliveness & alertness that grew, recognition of the possibility of helping more people which, weirdly, solidified my sense of purpose.

## Response

That alive feeling has grown; I am planting seeds for now, & the future. In business, I am seeing elegant communication from leaders - setting context & providing clarity & deeply listening. The leaders of these teams are getting a good listening to, rather than a good talking to! People are checking in & asking how people are -& caring for the answer. We are seeing more humanity, in a time where we are disconnected, we are experiencing deep human connection. And!...I am observing challenges for some, certain personality types struggling as our constructs of reality change, morph & disappear. This will be the work of the leaders as we move forward to recognise the need for stability & to sit with the chaos & complexity - the paradoxes are changing, the safety of 'what was' unpredictable & our leadership postures shifting. This presents possibilities & an opportunity for new ways of thinking and that's exciting - and mildly terrifying depending on what day you look at it.

## Repurpose

And so to the future. As the constructs of our working environment change - from a desk in the city to the corner of our kitchen table- then as does our relationships. This could be the spans of control having teams of 150, 200 may have worked in the large offices but does it work in this way of working? How do we create self managed teams & encourage motivation? How do we build responsive, capable teams & increase resourcefulness & flexibility for individuals? Let's enter this phase with more questions than answers & avoid falling into the old agreements & hierarchies that existed before this. In our lifetime as humans this is the biggest learning space we have entered into - lets walk into it with grace in our hearts, with more empathy & trust. And remember that processes and policies did not get us through this, humans did.