

Day Care and Boarding General Information and Policies

The OK Canine Corral Dog Daycare and Resort provides a safe, fun, and stimulating social environment for dogs. To ensure the safety and health of your dog(s), we require all guests to comply with the following rules and regulations. Safety is our PRIORITY.

APPLICATION & WAIVER:

All guests must submit a complete this form as well as an Owner Liability Agreement and an Enrollment Application PRIOR TO YOUR STAY WITH US. These forms are included in this document.

AGE:

Puppies accepted at 10 weeks of age if current on DHPP (Distemper/Parvo) & Bordetella (Kennel Cough) vaccinations. Rabies vaccination due at 4 months of age.

SPAY/NEUTER:

All dogs 7 months or older must be spayed or neutered to be part of daycare & boarding, with exceptions for grooming.

VACCINATIONS:

All dogs must have up-to-date vaccinations. Owners must submit written proof of:

- **DHLPP (distemper/lepto/parvo)**
- **Bordetella (kennel cough)**
- **Rabies is required for dogs over 4 months of age**

Canine Influenza – Not required but strongly encouraged.

HEALTH:

All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition which could potentially jeopardize other pets. If your dog(s) becomes ill or has a contagious virus/communicable disease (i.e. Kennel Cough, tracheobronchitis, parasites are some examples) and requires vet treatment, we will need a written vet clearance note BEFORE return.

BEHAVIOR:

All dogs must be non-aggressive to ALL TYPES and SIZES of dogs. Owners will certify their dogs have not harmed or shown an aggressive or threatening behavior toward any person or any other dog(s). Please remember: your pet will be spending time with other dogs and the safety and health of all animals is our main concern. NOTE: All dogs will be subject to a temperament test on their first day (does not include grooming). Failing this test will result in not being able to participate in daycare.

MEALS:

We request that you bring your dog's food to avoid causing possible digestive issues (diarrhea, gas, upset stomach etc). We provide boarding dogs' meals based on each individual dog's needs at breakfast, lunch, (when applicable), and dinner. Daycare dogs won't be fed except by special request. If you forget to bring your dog's food or you don't bring enough for their stay, we will gladly provide our premium house food for \$2 per meal. Our house food is Victor Professional for All Life Stages. Also, we provide our guests with small treats throughout the day. Please let us know when you check in if you do not want your dog to have any treats or peanut butter.

EVALUATION/FREE DAY IN DAYCARE:

Your dog is welcome to join us for a free day in daycare. This day will allow a staff member to ensure that your dog's temperament is a good fit with our other furry guests. Safety is our top priority and aggressive or unfriendly behavior can be dangerous for both dogs and staff members alike. The initial free day in daycare must be scheduled with us in advance – please contact us for availability. We require a minimum of 4 hours for this test. Please note that we MUST have proof of current vaccinations before arrival. All boarding dogs should have trial day care day before being boarded at OKCC. This day helps them see that mom and dad come back!

MEDICATION:

We are happy to give medication to your dog, but do not accept pets that require medical treatment beyond basic dispensing of medication.

REFUND POLICY

We offer NO refunds on cancellations less than 24 hours. Per our cancellation policy, credits are issued. All credits will remain on the account to be used at a future date.

WHAT TO BRING:

ID: A quick release collar with an ID tag WITH your dog's NAME on it.

FOOD: For dog's requiring meals during their stay (please label)

MEDICATIONS: with complete medication instructions within this enrollment form.

BEDDING: We provide a raised bed for your dog's comfort. You're welcome to bring your dog's own bed if preferred. Please feel free to bring items you would like your dog to have when in their personal suite. Anything with familiar smells such as shirts, blankets, toys, etc. that will help your dog settle in comfortably.

CRATES: If we feel your dog is a danger to him/herself, (i.e. climbing out of our suites, chewing on their gate rails, etc.) a wire crate will be provided for your dog for his/her safety. We reserve the right to crate your dog if we deem it necessary in an appropriately sized crate. Please keep in mind, we have limited crates. You're welcome to bring your pets own crate as well. Safety is our utmost priority.

WHAT NOT TO BRING:

FOOD or WATER DISHES: as we supply them and don't have the space to store yours. With the exception of slow feeder bowls or bowl elevators for large breed dogs.

NO RAWHIDES: It is a choking hazard and can cause major health problems.

FEES:

All Packages are valid for 6 months from date of purchase.

\$2.00 per meal will be charged if own food is not provided

HOURS OPEN TO THE PUBLIC:***Monday – Friday***

7:00am – 12:00pm to 2:00pm – 7:00 pm

Saturday

9am – 12pm (we offer Sat. daycare by appointment only)

Sunday

Pick up/Drop off hours for boarding dogs are 3pm-6pm, or by appointment (no daycare on Sundays)

Daycare dogs not picked up by 6:30pm will be boarded at owners' expense. If running late, please call us.

We are closed to the public on ALL major holidays (with an exception for boarding)

RESERVATIONS:

Please call us at 405-801-BARK (2275) to schedule reservations for Grooming, Day Care & Boarding. It is best to plan a couple of weeks in advance in order to obtain services on the dates you desire. We will do our best to accommodate any last minute requests.

Address: 1413 24th SW Norman, OK 73072

Email: okcaninecorral@gmail.com

Fax Number: 405-701-8911

PAYMENT:

OKCC accepts payment via Visa, MasterCard, Discover & American Express, plus cash or checks.

CHANGES TO OUR POLICIES, PROCEDURES, SERVICES AND RATES:

Our Policies, Procedures, Services and Rates may change from time to time. While we will attempt to notify you of these changes. It is ultimately your responsibility to check back on our website regularly so that you are aware of our most current Policies, Procedures, Services and Rates. We reserve the right to refuse service to anyone at our sole discretion.

I HAVE READ, UNDERSTAND, AND AGREE TO THE POLICIES AND PROCEDURES OF THE OK CANINE CORRAL DOG DAYCARE & PET RESORT.

Initials

ENROLLMENT APPLICATION

PET OWNER INFORMATION

Dog Owner's Name (Please Print): _____

Address: _____

City: _____ Zip code: _____

Tele #: _____ Home #: _____

Email: _____

Secondary Owner Contact:

Name: _____

Tele #: _____

Email: _____

Emergency Contact (REQUIRED):

Name: _____

Tele #: _____

PET INFORMATION

Dog's Name: _____

Breed: _____ Color _____ Weight _____

Sex: _____ Spayed/Neutered _____

Birthdate: _____ Age _____

Veterinarian Clinic: _____

Phone Number: _____

Who, other than owner(s) listed, is authorized to pick up your pet from the OK Canine Corral. List all that apply:

1.) _____

2.) _____

3.) _____

Can your dog have treats and/or peanut butter? Yes / No

Feeding Instructions: _____

Allergies? Yes / No

If YES, please list allergies: _____

MEDICATIONS (please list all medications and instructions, example – am/pm, dosage, with or without food): _____

Health/Grooming

Is your dog on a flea & tick preventative? Yes / No Date applied: _____

Date the dog was last wormed? _____

Does your dog have any medical conditions that we need to be aware of? If YES, please explain:

Does your dog have any old or current injuries? Yes / No

If YES, describe: _____

Must your dog's activities or movements be restricted because of this? Yes / No

Behavior

Is your dog afraid of Thunderstorms or Loud noises? Yes / No

Has your dog ever bitten someone? Yes / No

If YES, describe circumstances:

Please circle one if your dog has any these behavioral traits listed below: (if yes, please describe)

Cage Aggressive: Yes / No

Chewer: Yes / No

Coprohagic (poop eater): Yes / No

Dominant: Yes / No

Excessive Barking: Yes / No

Food Aggressive: Yes / No

Separation Anxiety: Yes / No

Small Dog Aggressive: Yes / No

Submissive: Yes / No

Toy Aggressive: Yes / No

Is your dog crate trained? Yes / No

Has your dog ever figured out how to get out of a fence? Yes / No

Other comments about your dog which you feel might be useful?

Owner Liability Agreement

Pet Owner understands that the concept of dog daycare, group play, and overnight boarding is to allow dogs to socially interact with both humans and dogs. Dogs in supervised group play will romp, run, play, and nap at their leisure. Owners acknowledge that there is always a possibility of injury resulting from rough play or fights between dogs. The Pet Owner agrees that any injury to their dog during their use of this facility shall not bring any liability of any type on the part of The OK Canine Corral, LLC (hereafter OKCC) or its owners.

Pet Owner authorizes OKCC to seek emergency medical attention for my pet(s), and Pet Owner takes full responsibility for those medical expenses. Pet Owner authorizes and gives permission for OKCC to discuss and/or receive my pets' medical records, or discuss the medical condition at hand on Pet Owners behalf. If time permits, OKCC will try and contact Pet Owner before obtaining any care; however, this form serves as the authorization if OKCC needs to obtain veterinarian care for Pet Owner's dog regardless. The Pet Owner is responsible for veterinarian expenses and transportation, whether or not the owner was reached in advance.

Pet Owner acknowledges and is aware that the staff of OKCC are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses in the pets that are staying at the OKCC. In addition, Pet Owner acknowledges and is aware that vaccines do not protect against all communicable illnesses that may affect a pet. Pet Owner acknowledges and agrees that they are assuming all risk of illness, disease, harm or otherwise to their pet by allowing their pet to stay at OKCC.

Pet Owner agrees not to bring their pet into our facility if the dog has vicious tendencies, is ill, has fleas (Pet Owner will be charged for flea medication), or otherwise behaves in a manner that jeopardizes the safety and health of other pets, staff, visitors, or customers.

The Pet Owner agrees that this Agreement and Release remains in full force and effect each and every time in the future the Pet Owner brings the Pet Owner's dog or dogs to OKCC for any of the services provided or until a new agreement.

The Pet Owner understands that they are responsible for any harm caused by Pet Owner's dog(s) while he/she is at OKCC. OKCC assumes no liability for loss or damage from disease, sickness, death, running away, theft, fire, and injury to persons, other dogs or property by Pet Owner's dog(s) or other unavoidable causes. Pet Owner hereby releases OKCC of any liability and Pet Owner further agrees to indemnify and hold harmless OKCC against any and all claims arising from Pet Owner's dog's attendance and participation at OKCC, including but not limited to, all costs, attorney fees, expenses and liabilities in connection therewith. Pet Owner further understands and agrees that any problem which develops with Pet Owner's dog(s) will be treated as deemed best by staff and volunteers of OKCC, at their sole discretion, and that Pet Owner assume full financial responsibility for any and all expenses involved. Pet Owner represents and guarantees that all required vaccinations are up to date and that Pet Owner's dog(s) are in good health and has not been ill within past 30 days. OKCC reserves the right to deny entry or remove from the premises any dog at their discretion. This release form shall be deemed continuing so as to require Pet Owner to immediately notify OKCC if there is any change in the information disclosed in this Release Form.

Pet Owner gives permission to OKCC to use photographs of my pet for display, Facebook, newspaper, web site, flyers or brochures.

CHANGES TO OUR POLICIES, PROCEDURES, SERVICES AND RATES:

Our Policies, Procedures, Services and Rates may change from time to time. While we will attempt to notify you of these changes. It is ultimately your responsibility to check back on our website regularly so that you are aware of our most current Policies, Procedures, Services and Rates. We reserve the right to refuse service to anyone at our sole discretion.

I HAVE READ, UNDERSTAND, AND AGREE TO THE POLICIES AND PROCEDURES OF THE OK CANINE CORRAL DOG DAYCARE & PET RESORT.

I HAVE READ, UNDERSTAND, AND AGREE TO ALL THE PROVISIONS OF THIS AUTHORIZATION.

Pet Owner Signature

Date