

# Cost of Service Rate Change Announcement

The Cost of Service (COS) project is making progress and is currently preparing for a billing rate change for water services. The rate changes are vital to the support and growth of the Pueblo of Laguna's (POL) utility infrastructure. The water, wastewater and solid waste services are crucial to every home.

As mentioned in previous monthly COS announcements, rate changes are being made in response to the increasing cost of providing utility services, including the materials required for maintenance, but most importantly the overall water usage.

Beginning July 2025, the Pueblo of Laguna Utility Authority's (POLUA) water service rates will change pending the approval of the POL Tribal Council.

For additional information regarding the COS project please visit the POLUA website. You may also view the FAQs listing there as well.

[www.lagunaua.org/cost-of-service](http://www.lagunaua.org/cost-of-service)



PO Box 208  
6 Arrowhead Road  
Laguna, NM 87026

8:00am - 4:30pm  
(505) 552-9631  
After hours/Emergency:  
(505) 414-4103



The Pueblo of Laguna Utility Authority (UA) is a legal entity that was established by the Government of the Pueblo of Laguna in 1998. The POLUA is wholly owned by the Pueblo for the benefit of the Pueblo and membership. Under the revisions of the restated charter, the POLUA is responsible for assisting the Pueblo in developing, improving, operating and maintaining (1) water systems, (2) wastewater systems, (3) solid waste systems, (4) wireless data systems, and (5) other related utility infrastructure ("utility systems") as approved by Pueblo Council.

Water, Wastewater and Solid Waste are services are provided to over 1,300 residential and 25 commercial customers. The UA has established a subsidiary business components that provide extended services to the Laguna Community. Currently, K'awaika Hanu Internet (KHI) operates as a Wireless Internet Service Provider (WISP) with an established customer base of 350 customers.

For full story: (<https://lagunaua.org/who-we-are>)

Lagunaua.org



POLUA/FB



## Rental Services Laguna Tribal Members

(per unit)

\$25.00.....Regular/Handicap Porta Potty

\$150.00.....Handwashing station

\$12.00.....Additional Hurby Curby (per month)

## Rental Services Business/Non-tribal members

(per unit)

\$100.00.....Regular/Handicap Porta Potty

\$150.00.....Handwashing station

\$12.00.....Hurby Curby

### Water Hydrant Meter Rental available



For more information  
contact our office.

## NEED HELP WITH YOUR POLUA BILL?

The Pueblo of Laguna & POLUA are excited to announce the Payment Assistance program for Laguna Tribal members!

### PROGRAM DETAILS:

- \* SSA/SSI, SNAP, TANF or Veterans Means recipients automatically qualify
- \* Qualification can be determined by net income of household
- \* Once qualified, receive 100% assistance
- \* Benefits valid 01/01/25 through 12/31/25

To apply,  
[www.lagunaua.org/benefits](http://www.lagunaua.org/benefits)  
or visit our office

## TRANSFER STATION INFO

### ACCEPTED ITEMS:

- Electronics
- Wood, metal
- Grease, motor oil, & paint
- Furniture, mattresses
- Household trash

**\*\*Tires and items with freon are not accepted at this time.**

**\*\*All household trash must be bagged**

View the Hurby Guidance Policy at  
[www.lagunaua.org/solidwaste](http://www.lagunaua.org/solidwaste) & septic dept

Implementation of  
Transfer Station

Tipping (dumping) Fees

**DETAILS COMING SOON!!**