



Public Announcement – SEAMA K’awaika Hanu Customers

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CARES ACT - Point to Point / Point to Multipoint KHI Upgrade Project: Update 11/22/2022

Dear KHI Customers,

Thank you for your patience during our project roll out. A complete network upgrade takes time to implement but The Pueblo of Laguna, Pueblo of Laguna Utility Authority and Kawaika Hanu Internet are working collaboratively with project contractor Advanced Communications & Electronics / Tower to hit objectives in a timely manner. As mentioned in a previous public announcement (03/02/2021) this upgrade will require internet disruption and complete outages. These outages are necessary for us to move equipment, radios, and network devices from the old towers and cabinets to newly installed infrastructure. This update will provide you with information on scheduled outages and customer equipment upgrades.

The following is a 2 week look ahead:

- NO NETWORK OUTAGES ARE SCHEDULED AT THIS TIME
- Customer premises equipment upgrade which includes a subscriber radio and Power-Over-Ethernet (POE) device has been scheduled.

If you are not home or available, do not worry we will install the exterior equipment and leave information on or near the front entrance of your home. You can also call our front office if you have any questions related to the customer equipment upgrade, 505-552-9631 ext. 202

Scheduled customer equipment upgrades: *(Times and Dates are subject to change)*

- **SEAMA: November 28, 2022 – December 09, 2022, 8:00 am – 4:00 pm**

Thank you for your patience and understanding as we strive to provide you better broadband speeds and services.

KHI Staff

Please share this information with friends and family