



K'awaika Hanu Internet

Vision: We are a sustainable self-sufficient organization with a diverse core competency.

Mission: We protect and promote the health and well-being of our Pueblo Community by developing and managing essential utility functions.

Advertisement - Job posting for a

Service Technician

K'awaika Hanu Internet seeks a Service Technician

CLASSIFICATION: Full-Time Non-Exempt

HOURLY RATE: \$15.60 to \$23.40

OPENING DATE: September 30, 2025

CLOSING DATE: Until Filled

Are you passionate and hardworking? Do you enjoy assisting people with their internet issues? Be a K'awaika Hanu Internet Technician! In this exciting role every day is different with a range of responsibilities. Put your broad skills to use for the good of your community.

We are seeking a positive, enthusiastic, and self-motivated Service Technician with technical internet skills and experience to contribute to K'awaika Hanu Internet. This individual will perform all aspects of maintaining, installing, and repairing various network elements for K'awaika Hanu Internet. He/she will need to adapt to various situations, communicate well, and exercise independent sound judgement to assigned responsibilities.

Major duties and Responsibilities (may include, but not limited to the following)

- Installs, maintains, tests and repairs Network Elements related to KHI's Network.
- Utilizes appropriate test equipment to test and isolate network service problems.
- Uses problem-solving and technical skills to install all KHI network equipment.
- Provide consistent customer service and respect to both residential and business customers.
- Must demonstrate excellent interpersonal communication skills and be able to work with limited supervision and work in a high performance, team environment.

Qualifications:

- High school diploma or GED.
- Knowledge and skills are usually acquired through technical and electronics training and/or a minimum of five (5) years of experience in Wireless, basic telephony, and electronics.
- Basic knowledge of writing, math, computer, and mechanical skills required.
- Current valid New Mexico Driver's with no major infractions (such as DUI) within the past three (3) years and insurable under POLUA's insurance carrier.
- Must be able to successfully pass a pre-employment drug/alcohol screen and background investigation.

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