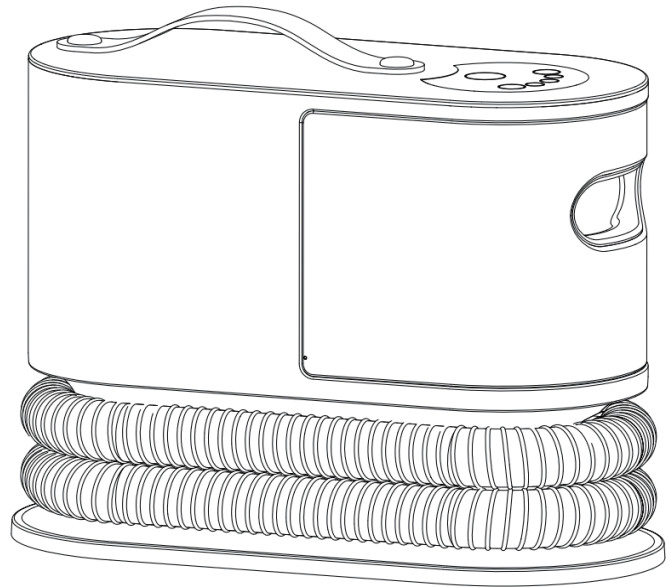




# Pet Grooming Vacuum

## User Manual

Pet Care Combo



Thank you for purchasing our product. Before using this product, please read the user manual carefully. Please keep the user manual properly for future reference.

[www.imass.com.au](http://www.imass.com.au)

# USER GUIDE

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# SAFETY INSTRUCTIONS

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1

- This product is for domestic use only and is not intended for commercial or industrial use. This product should also not be used outdoors or in wet conditions.
- Ensure that the product is used in a safe environment and under supervision by someone who understands how to use it safely and is aware of its hazards. Never allow children or people with impaired thinking skills to use this product alone.
- Please take extra care when using this product near children and pets. Do not let children or pets play with this product.
- Dispose of all packaging materials properly. Keep away from children and pets.
- Do not use or store this product in wet places such as outdoors or in bathrooms.
- Do not touch the power plug or the product with wet hands.
- Do not use this product to pick up wet hair or liquids.
- Please do not use this product if the power cord or power plug is damaged.
- Do not attempt to disassemble this product on your own. Incorrect assembly could result in electric shock or fire. Please contact us when you need repair services.
- Do not use this product to pick up flammable or combustible liquids, such as gasoline. Do not use this product to pick up high temperature or highly flammable objects such as cigarettes, matches, hot soot, etc., otherwise it may cause fire and explosion.
- Do not use the product in or near environments where flammable or combustible gases or liquids are present.
- Do not pull the power cord and avoid placing heavy objects on top of the product.
- Do not insert fingers or any body parts into the suction port, and avoid placing foreign objects like plastic bags into it to prevent injury or product malfunction.
- Do not use chemical products with aromatics and fragrances on the filter, otherwise there is a risk of fire.
- Regularly clean the dust cup and filter. Use of dust cup and filter in filthy conditions may cause product failure or accidents.
- When cleaning and maintaining the product, be sure to disconnect the power supply and unplug the power cord before doing so. Otherwise, there is a risk of electric shock, accidents and injuries.
- This product has a function to stop operation when the temperature rises abnormally. If the motor heats up abnormally, be sure to stop the operation immediately. If the suction port is blocked, stop the operation, take out the dust cup, make sure the suction port and filter are clean, and restart it again after 60 minutes.
- Be sure to install and use the filter correctly. Using this product with the filter removed may cause product failure.
- Be cautious of the sharp edges on accessories to avoid scratches. The blade has been sharpened for some of the accessories (such as the deshedding tool and electric clipper) due to functional needs. Please pay attention to safety when using the product.

**Note:** The flexible hose contain electrical wiring and should not be used to pick up water or be immersed in water for cleaning. Check the hose regularly and prohibit its use if it is damaged.

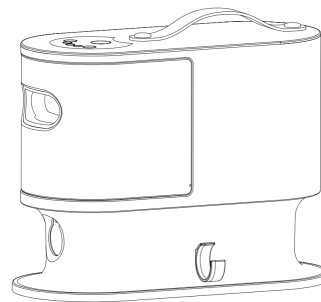
# In the box

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## Vacuum Device

Vacuum Device \*1

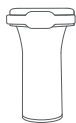
(One HEPA filter and one sponge filter have been pre-installed)



## Accessories



Flexible Hose \*1



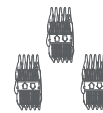
Deshedding Brush \*1



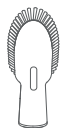
Grooming Brush \*1



Electric Clipper \*1



Guide Comb \*3



Cleaning Brush \*1



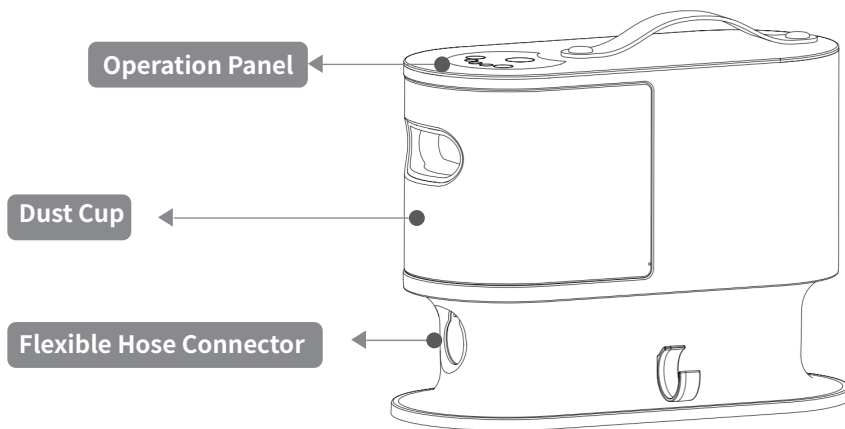
Crevice Tool \*1



User Manual \*1

# Product Overview

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**MIN key** – Lower the suction level. ◀



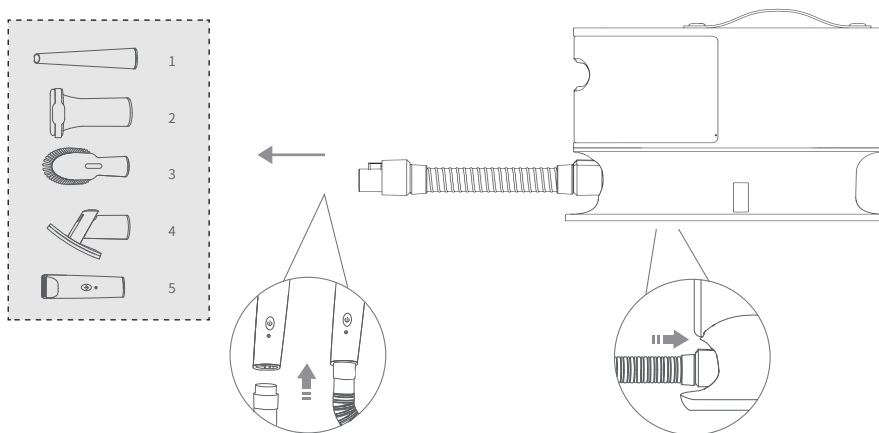
▶ **Power key** – Power on/off the device.

▶ **MAX key** – Raise the suction level.

**Indicators** – A total of three levels as in low / medium / high respectively, corresponding to different levels of suction power.

# Getting Started

- 1 Connect the accessory and the vacuum device through the flexible hose. Please be careful to install the connectors at both ends of the hose tightly to avoid air leakage.



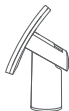
- 2 Plug the power cord of the vacuum device into a power socket.
- 3 Turn on the power switch of the vacuum device. Select a suction level as needed. There are three different suction levels as in low/medium/high.

Vacuum cleaners produce noise, so it is recommended that you start with the lowest suction level at the beginning, soothing your pet during use to avoid stress or fear. After your pet has adapted, adjust the suction power to a higher level as needed.

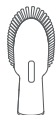
**Note:** Pay attention to the sharp edge of the accessories when using, beware of cuts.

# Accessories

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Grooming Brush



Cleaning Brush



Deshedding Brush



Electric Clipper

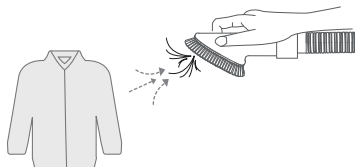


Crevice Tool

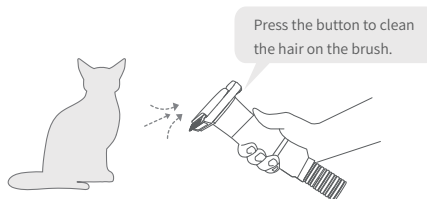
**Grooming Brush:** It cleans the pet's body of floating hair and the waste inside the coat, making the coat smoother and fluffier.



**Cleaning Brush:** It can be used to clean pet hair or dust from clothes, sofas or carpets, and can also be used to clean pet's paws.



**Deshedding Brush:** It can be used to manually trim and clean up your pet's matted, overgrown hair.



**Note:** Pay attention to the blade and sharp edge when using. Do not use excessive force to avoid causing scratches on your pet's skin.

# Accessories

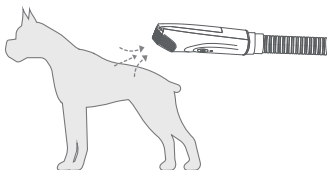
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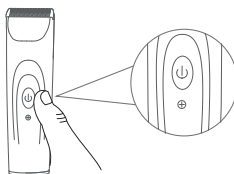
**Crevice Tool:** It can be used to clean pet hair or dust that falls in the cracks of sofas and beds.



**Electric Clipper:** It is used to finely trim pet hair and draw it into the dust cup. Trimming and grooming and vacuuming are solved at once.



There is an independent power switch button on the electric clipper. After the vacuum device is turned on, you can control the electric clipper separately by this power button, which is more convenient to use.

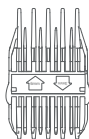


**Note:** The clipper is for trimming pet hair only. Please be careful with the soft parts of your pet's skin and do not use excessive force to avoid causing scratches on your pet's skin.

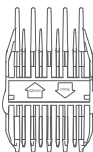


## Guide Combs

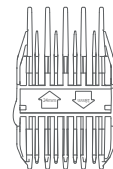
According to the different length of the pet's hair and different trimming and grooming needs, guide combs with different lengths can be replaced and used together with electric clipper. There are 3 guide combs in the package and each guide comb can meet the needs of two different sizes. Simply reverse the mounting direction of the guide comb when using.



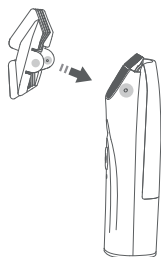
3mm & 6mm (1/8 & 1/4 inch)



9mm & 12mm (3/8 & 1/2 inch)



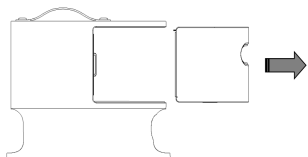
18mm & 24mm (3/4 & 1 inch)



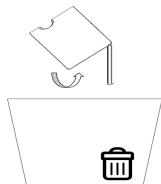
**Note:** Please keep the guide combs in a safe place when not in use to prevent loss.

## Dust cup maintenance

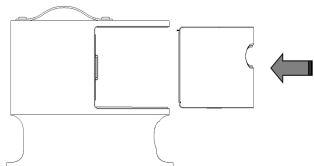
- 1 Lift and remove the dust cup slightly in the direction of the arrow.



- 2 Push the snap to open the dust cup and empty it.



- 3 Install the dust cup in the direction of the arrow.

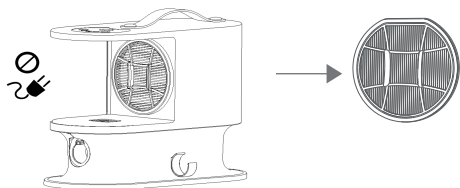


### Notes:

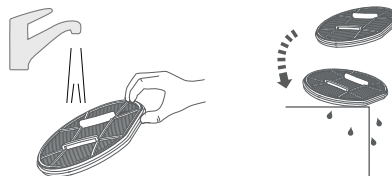
- Be careful when removing and installing the dust cup.
- If the removed dust cup is cleaned by water, remember to wait until the dust cup is completely dry before installing it to prevent electric shock or damage caused by water in the motor.

## HEPA filter maintenance

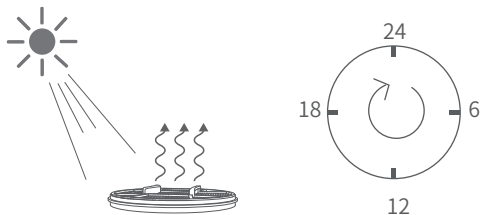
- ① Remove the dust cup and take out the HEPA filter.



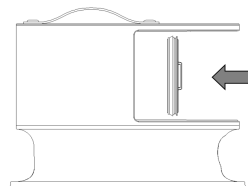
- ② Please wash it with tap water and drain the water after washing.



- ③ Place it in a well-ventilated place for at least 24 hours and leave it to dry sufficiently.



- ④ Install the HEPA filter back in place after it is completely dry. Be sure to install the HEPA filter before using the vacuum device.

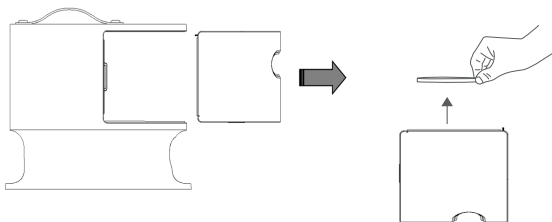


### Notes:

- Please clean the HEPA filter regularly according to the frequency of use and dirt condition.
- Remember to disconnect the power supply and unplug it from the socket when cleaning.
- Be sure to install the HEPA filter after it is completely dry, otherwise it may cause electric shock and product failure.

## Sponge filter maintenance

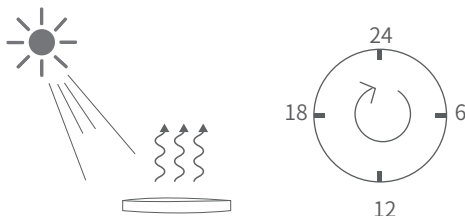
- ① Remove the dust cup and take out the sponge filter.



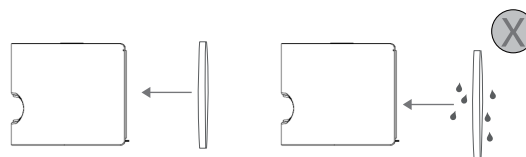
- ② Please wash it with tap water and drain the water after washing.



- ③ Place it in a well-ventilated place for at least 24 hours and leave it to dry sufficiently.



- ④ Install the sponge filter back in place after it is completely dry. Be sure to install the sponge filter before using the vacuum device.



### Notes:

- Please clean the sponge filter regularly according to the frequency of use and dirt condition.
- Remember to disconnect the power supply and unplug it from the socket when cleaning.
- Be sure to install the sponge filter after it is completely dry, otherwise it may cause electric shock and product failure.

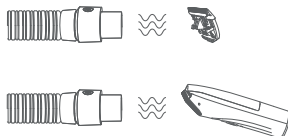
## Electric clipper maintenance

- 1 Remove the cutter head in the direction shown by the arrow.

**Note:** The cutter head is very sharp, please be careful not to cut your hand.



- 2 The suction port of the flexible hose can be used to pick up the hair and dust from the cutter head and cutter holder.



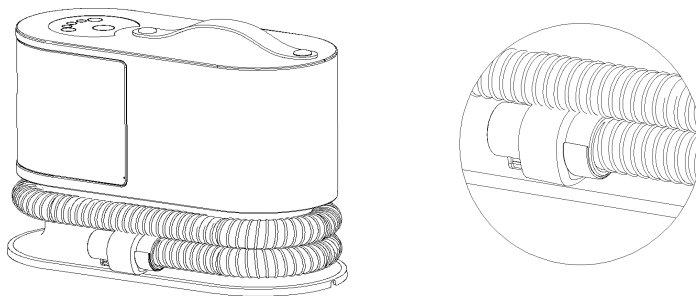
- 3 After using for a period of time, you can add an appropriate amount of razor lubricant to the head (not included in the package).



**Note:** The electric clipper is not waterproof, please do not flush it under water to avoid damage.

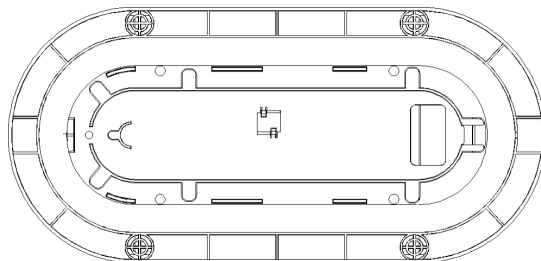
## Flexible hose storage

Wrap the flexible hose clockwise around the base of the vacuum device. The hose suction port can be fixed on the side of the vacuum device through a buckle structure.



## Power cord storage

The power cord can be wrapped around and stored in the slot at the bottom of the product.



Frequently Asked Questions	Possible causes of failure	Suggested solutions
The product can not be powered on.	The power cord is not plugged in or there's no power to the socket.	Check if the power cord is plugged in and is the socket has power.
Low suction power.	The hose is blocked.	Clean the suction ports at both ends of the hose to ensure that there are no foreign objects blocking it. Avoid tangling and knotting the hose when using.
	The dust cup is full.	Empty the dust cup.
	The HEPA filter or sponge filter is too filthy.	Clean the HEPA filter or the sponge filter.
	Dust cup or accessories are not properly installed.	Check if the dust cup or accessories are in place according to the user manual.
	Comb-type accessories are clogged with hair.	Promptly clean comb-type accessories by removing the hair.

**Note:** If the above methods do not solve the issue, please stop using the product and contact the after-sales service for assistance.

# specifications

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Power supply specification	220V~50Hz
Power	600W
Flexible hose length	1.5m/59inches
Power cord length	1.95m/77inches
Dust cup capacity	2L
Size of vacuum device	L322*W153*H255mm/L12.7*W6*H10inches
Weight	2.2kg/4.85lbs



# Declaration of Conformity

15

## Federal Communications Commission (FCC) compliance statement:

1.This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

2.Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

# Declaration of Conformity

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## ISED TO CANADIAN USERS

CAN ICES-3(B)/NMB-3(B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES - 003.

This device complies with RSS - 247 of ISED. Operation is subject to the condition that this device does not cause harmful interference.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) L'appareil ne doit pas produire de brouillage;

(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil numérique de la Classe B conforme à la norme NMB - 003 du Canada.

Cet appareil est conforme à la norme RSS - 247 d'ISED. Le fonctionnement est soumis à la condition que cet appareil ne provoque pas d'interférences nuisibles.



