



Spot Vacuum Cleaner
Model: TORNADO T4

Instruction Manual



Pictures are for reference only; final product may differ.

Thank you for choosing the IMASS TORNADO T4 Spot Vacuum Cleaner. This machine is designed for domestic localized spot stain removal from upholstery textile materials, such as sofas, curtains, etc..

Please read this instruction manual carefully before use to ensure optimal performance and safety. After reading, we recommend keeping this manual for future reference. Should you need another copy, the instruction manual is also available online at www.imass.com.au.

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Important safety information



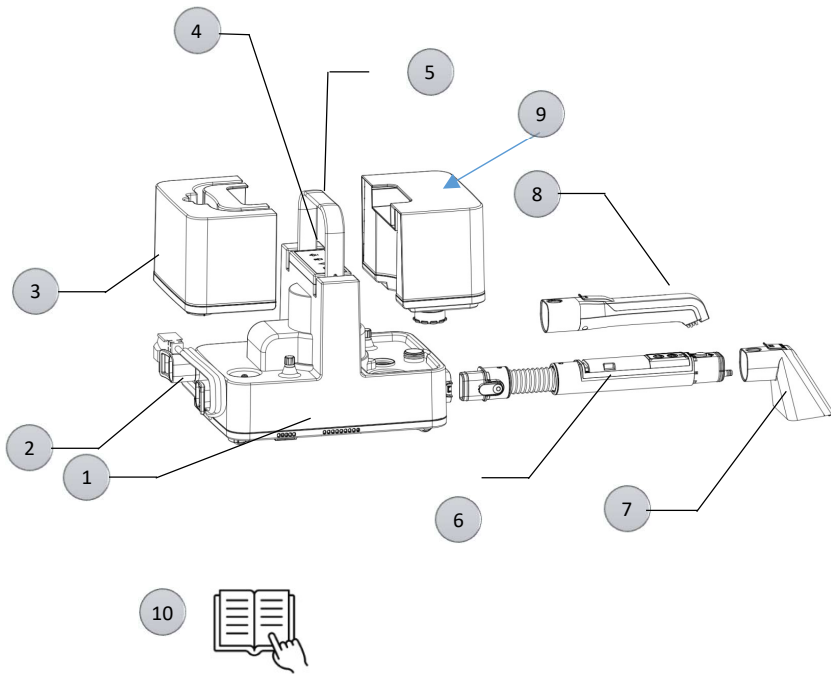
Before using this product, please read all contents of this manual carefully and install the machine according to the steps of this manual. Keep this manual properly. If you transfer the product to a third party, please attach this manual together with the machine.

Instruction manual could be download from our website www.imass.com.au Any operation inconsistent with the instructions in the manual may lead to product damage or serious personal injury. This product is designed for domestic and indoor use only, not suitable for industrial, commercial or outdoor use.

1. Power supply voltage must be consistent with the machine rated voltage.
2. When cleaning, maintenance, storage or when the machine is not in use, power cord must be unplugged. Power cord pulling is forbidden.
3. Do not immerse the machine in water or other liquid, do not approach the heating source like heaters, fire or long-term exposure to the sun.
4. Do not use the cleaning machine if the machine falls or a collision happens with obvious damage, abnormal operation, water leaking, power cord or power plug is damaged, etc. In these cases, please seek assistance from your local dealer or a qualified technician.
5. Do not keep the machine running for a long time while the CWT is short of water. Top up water in tank in time to avoid damage to boiler and water pump.
6. Do not point steam flow at human, animals and electrical product and it's components, such as home appliance PCB.

7. People with physical disabilities, sensory or mental problems, or lack of knowledge and experience are not eligible to use this product only when they have obtained supervision and guidance of the safe use of this product and are aware of the hazards involved. This product is not a toy, do not let children play with it to avoid accidents that may cause severe injury.
8. When connected to the power supply, the appliance should not be left unattended.
9. There is a marked position on hose indicates steam jet outlet. Which should be paid attention when use.
10. TORNADO T4 produces hot water and steam is above 100°C during cleaning work. It's no need to add any chemical solutions such as rust remover, aromatic agent, alcohol and detergent into Clean Water Tank. Please beware such additives may cause damage to the machine which does NOT comply with the warranty policy.

Diagram and packing list:



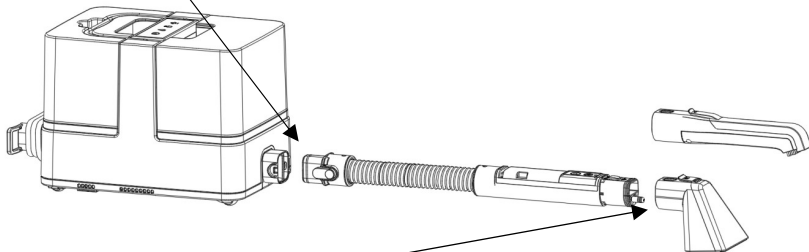
- | | |
|----------------------------|------------------------|
| 1. Main body | 2. Power cord |
| 3. SWT (Sewage water tank) | 4. Touch panel |
| 5. Carry handle | 6. Handheld wand |
| 7. General brush head | 8. Narrow brush head |
| 9. CWT (Clean water tank) | 10. Instruction manual |

Product Overview

Product assembly & disassembly

Hose assembly,

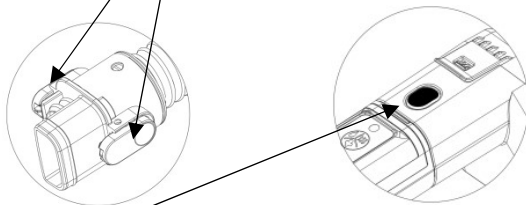
To connect the hose end to the machine connector, align the hose properly with the connector slot. Push the hose end firmly into the connector until heard a “click,” confirming that it is securely attached. Ensure the locking mechanism is engaged to prevent accidental disconnections during operation.



Insert brush head to slot at another end of the handheld wand until heard “click”.

Hose disassembly

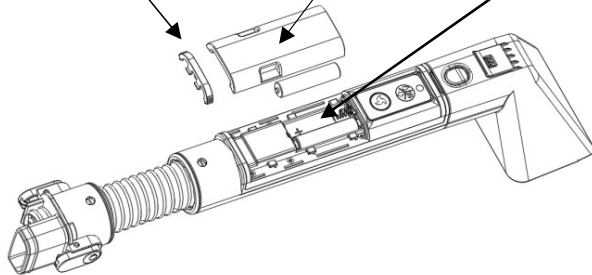
Hold and push the two lock buttons with two fingers simultaneously to release lock and gently pull hose off from the connector.



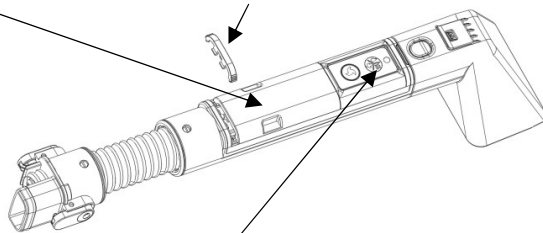
Push brush lock button down to release lock and gently pull brush off from the hose.



Battery assembly:

Lift battery cabin lock pin gently, slide down cabin lid, load batteries in cabin, make sure load the batteries with right sides of the battery's positive and negative.






Slide the cabin lid back and push down the lock pin gently until heard "click".



press  or  to test, signal indicator will light up if the batteries assembly is successful.


If the remote control doesn't work, you may need to do re-match as below:

Simultaneously press  and  on the main panel. Release after heard "Beep".


Then press  on handheld wand and release after heard "beep". It's done.


Interface instructions

Buttons on the main machine body touch panel


 Power switch


 Normal temperature mode

 Hot water mode

 Steam mode

Buttons on the handheld wand

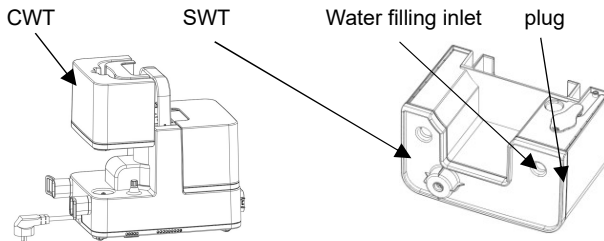
 Vacuum switch





 Water/Steam jet switch

How to use





1. Fill up the CWT with clean water and sit steadily on the machine. Sit empty sewage water tank steady on the machine too.

- **Do not exceed the highest water level when top up water.**




2. Connect the power plug with power socket.
3. Short touch power button  to switch on the machine, indicating color change from red to green.
4. Choose one of the three modes    from main touch panel.

When choosing Hot Water mode or Steam mode, indicating light blinks for about 20 seconds for preheating and be ready to use when indicating light turns solid.

5. Press the buttons on hose handle  to start jet spray, press  to start vacuum. Before job finishes, press  again to stop jet spray while keeping vacuum suction working until the cleaning surface is vacuumed dry.
At last, press  to stop vacuum suction.
6. When the sewage reaches the maximum water level, subsequently as a protective mechanism, suction will be stopped. Empty and clean SWT in time both during and end of use. Pls refer to Maintenance on page 10
7. Monitor CWT during operation, and top up water if needed.

***Modes Indicating light will turn highlight yellow during work.**

***When press  to stop jet spray, the machine will keep working for seconds before stopping to empty the residual water in water supplying duct.**

Technical parameters

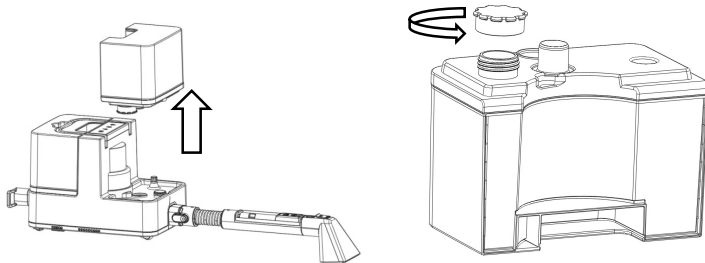
Product name:	IMASS Spot Vacuum Cleaner
Product model:	TORNADO T4
Rated voltage	220-240V~ 50Hz
Rated power:	1700W
capacity of CWT:	1400 ml
Capacity of SWT:	1200 ml
Net weight:	4.10 kgs
Dimensions:	350mm*205mm*213mm
Noise level:	80 db
Hot water temperature:	50-60°C
Hot water capacity:	340g/min.
Steam capacity:	25-35g/min
Steam temperature:	95-105°C
Suction power:	13,000 Kpa
Length of power cord	4 meters

Product upgrade and parameters modification will be updated without prior notice.

Maintenance

General maintenance

1. Use damp soft cloth wipe clean the machine after each use.
2. Clean the sewage tank each time after use. Lift Sewage water tank, unscrew and empty and clean the sewage.



3. Disassemble hose, fill clean water from one end of the hose, let water flow out from another end. Repeat it several times to rinse hose internal wall.
4. Descaling
When necessary, fill up descaling agent into CWT, pls follow descaling agent instructions. Running steam mode till CWT is empty. Then fill up clean water, repeat the same operation again 1-2 times.

Trouble shooting and solution guide

Issues	Solutions
No power	<ol style="list-style-type: none">1. Make sure power plug is plugged in socket firmly2. Try another power socket3. Check the power cord, if cord broken seek for electric technician
Machine not working	<ol style="list-style-type: none">1. Check if batteries are loaded properly.2. Check batteries life or replace batteries.3. Re-match remote control. Pls refer to page 07
Sewage tank leaking	<ol style="list-style-type: none">1. Check the lid and screw the lid on firmly.
Clean tank leaking	<ol style="list-style-type: none">1. Plug in the water filling inlet and sit the water tank steadily and firmly on the machine.
Low suction	<ol style="list-style-type: none">1. Empty SWT and rinse cleaning the tank make sure there is no debris inside which may cause duct blockage.2. Disassemble the hose, clear the blockage inside the hose if any and assemble it back.3. Check if the hose is broken, replace hose if needed.
Low steam	<ol style="list-style-type: none">1. Fill up the CWT, sit it back and try again.2. Check for any blockage in the steam outlet. Use a needle or similar tool to clear the outlet if needed.3. If severe blockage happens, a new part may need to replace it.4. Descaling may be needed. Refer to

After-sale service Warranty

- 1.Product is under one year warranty from the purchase date.
- 2.Please keep your invoice/receipt as purchase evidence for warranty claim.
- 3.It is essential to follow the instructions provided for optimal troubleshooting support.
The manual offers a comprehensive troubleshooting guide for resolving common issues. Should these steps prove ineffective, additional assistance can be sought from authorized service centers or local retailers.
- 4.Damages resulting from misuse, accident, improper maintenance, or exposure to potentially harmful conditions are excluded from warranty.
- 5.This product is designed for household use and must be operated as specified to align with warranty policy. Any use beyond this scope, such as commercial or industrial applications, is deemed improper use and not eligible to warranty policy.
- 6.Consumer items/parts, if any, are not under warranty coverage.

Warranty Card

Customer name	
Phone number	
Address	
Product model	
Serial number	
Purchase date	
Retailer	

Service record

Date of lodgment	Description	Service Date



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