

Phone: 770-536-7868 (Gainesville, GA Office)

Services Provided: Regular garbage (bin) pickup, recycling, and bulk item

pickups

Billing Information

Garbage pickup service is **mandatory** and billed through your **homeowner's property taxes.**

Pickup Schedule for Hamilton's Crossing Weekly Pickup Day: Thursday

Holiday Schedule

Garbage collection is delayed to **Friday** if any of the following holidays fall on a Monday through Thursday:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

You can register to receive **email** or **text message reminders** for schedule changes due to holidays or inclement weather.

Bin Placement Guidelines

- Place bins curbside the night before your scheduled pickup.
- Remove bins from the curb as soon as possible after collection to avoid them being blown or washed away.
- All trash must be bagged and tied. Loose garbage is not allowed.
- If pickup results in loose debris, residents are responsible for **cleaning up any mess** left in the roadway or yards.

Recycling

For information on what items are recyclable, please visit the Red Oak website under Residential Services or call their office for specific guidance.

Bulk Items & Yard Waste

- Most bulk item pickups are free, but some restrictions apply. Visit
 the website or call for availability, placement instructions, and to
 schedule a pickup.
- Weekly yard waste pickup is available for an additional charge (not included in your property taxes). Call for pricing and scheduling.
- Construction materials are not accepted. Contact Red Oak for further details.

Senior and Disabled Discounts

Discounts may be available for senior citizens and individuals with disabilities.

Contact the **Gwinnett County Tax/Tag Office** or visit the satellite office

at:

2735 Mall of Georgia Blvd Buford, GA

Phone: 770-822-8818

Ask about **garbage pickup discounts a**nd whether you qualify for **senior/disabled exemptions** on tag renewals or property taxes.

Red Oak | Waste Management & Recycling Services

