

July 11, 2015

Butler Learning Systems 1325 W. Dorothy Lane Dayton, OH 45409

Attention: Mr. Bob Butler

Dear Mr. Butler,

On behalf of the Sales Team of Penn Care Inc, Don Bloom and myself, I would like to thank you for your time, energy and effort towards the improvement of our sales team members and our corporation.

It was very evident that with your energy and enthusiasm, it has influenced our Team in a positive manner. Just in the few days, they have begun to develop the attitude of a solutions partner instead of just a salesperson for specific products. They are beginning to prepare for their presentations much earlier and keep focus on the entire goal of what Penn Care Inc's complete offerings are. I feel very confident results are going to come very quickly based on what I have seen in the last few days and our investment of Butler Learning Systems was well worth it.

Again, thank you for everything and if there is anything that Penn Care Inc, Don or myself can do for you, do not hesitate to contact us at your convenience.

Sincerely,

Shawn Bryant, President Penn Care Inc.

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Notice - Please respect the time and generosity of our client. Our clients send us letters expressing their appreciation to our products. Per their request, PLEASE - NO PHONE CALLS!