

Cabinets Now

Terms and Conditions

Check Your Order

Please check your merchandise carefully before acceptance. It is the customer's responsibility to verify that the quantity and item are correct.

Order Pickup

Customer shall pick up their materials for In-Stock items within ONE WEEK of order, unless otherwise agreed on in writing. Any Special orders must be picked up within ONE WEEK from the notification of the item arrival in the store. Cabinets Now is under no obligation to store the Customer's materials. If the Customer does not pick up the materials within the one week, all material will be restocked and incur a 25% restocking fee.

Returns

Absolutely no returns on all granite, marble, cabinet, vanity, special order, flooring, accessories, sale items, clearance, and closeout items. Any labor cost related to the replacement of damaged or defective materials is the customer's responsibility. Stock merchandises may be returned and exchanged within 60 days only if in factory sealed packaging and in re-saleable condition with a sales receipt. Refunds will be issued to the original purchaser. NO EXCEPTIONS. Customer will be charged a restocking fee of 25% of the value of goods for processing all Accepted Returns except for Defective Product and unopened Product returned as incorrect items.

Order Measurements

Cabinets Now, its parent company and affiliates are not responsible for the accuracy of any calculations of the customer's measurements whether written or stated. The customer is solely responsible for the accuracy of all designs, measurements, and calculations.

Cabinet and Wood Products

Graining differences, mineral streaks, and color variations are expected in wood cabinetry. All wood cabinets will expand and contract due to temperature, humidity, and other environmental factors. Such changes are expected, are not defects, and are NOT guaranteed. Wood Products have a thirty-day limited warranty from receipt. Customer assembled, installed, with handle holes, or damaged items are not exchangeable or returnable. Manufacturer defects or missing parts can be exchanged or replaced within thirty days of receipt.

Granite and Marble Products

Granite and marble products are NOT guaranteed against cracking and wearing. All granite and marbles sold are subject to variations in shade or pattern.

Warranty

No warranties and representations made other than representations set forth on this statement, whether expressed or implied, are made in lieu of these Terms and Conditions unless expressed in writing. All warranty claims MUST be made in writing with pictures along with a detailed description of the defects. After Cabinets Now reviews the claim within three business days they will, at their discretion, determine to repair or replace the defective product.

Collections and Applicable Law

If collections is necessary, the buyer agrees to pay all reasonable attorney and collection fees and costs. All disputes will be filed in Clark County under Nevada Law. All disputes must be mailed to 4375 S Valley View Blvd Ste A, Las Vegas, NV 89103. Emailed disputes are not accepted.

Effective January 1, 2022