

## Applied Pressure – Terms & Conditions

*By accepting and signing for services, you agree to these terms and conditions.*

---

### 1. General Agreement

By booking any service with Applied Pressure, the client acknowledges and agrees to the following terms. These terms apply to all detailing, cleaning, and restorative services, whether interior or exterior.

### 2. Service Scope

Applied Pressure offers both bundled packages and a la carte services. The scope of each service will be clearly defined at the time of booking. Any add-ons or upgrades must be agreed upon before work begins.

### 3. Time Estimates

All service durations are estimates based on average sedan-size vehicles in moderate condition. Excessive pet hair, staining, buildup, or neglect may increase the required time and may result in additional charges. Larger vehicles (such as SUVs, trucks, vans, and irregularly sized or modified vehicles) are subject to surcharges due to increased labor and material use.

### 4. Pricing & Quotes

Pricing displayed online or in promotional materials is a general guideline only. Final pricing will be quoted in person or via photos prior to service. Prices are subject to change based on vehicle size, condition, and scope of work. All quotes are good for 7 days unless otherwise specified.

### 5. Payment Policy

Full payment is due upon completion of service, unless otherwise arranged. Accepted payment methods include CashApp, Zelle, PayPal, Apple Pay, and cash. Deposits may be required for larger jobs or new clients.

### 6. Service Preparation

Clients are expected to remove all personal belongings from the vehicle before service. Applied Pressure is not responsible for lost, damaged, or missing items left inside the vehicle. Remaining items may limit cleaning access to affected areas.

### 7. Environmental Limitations

Mobile services may be postponed or rescheduled due to poor weather, limited working space, or lack of access to power and water. Applied Pressure reserves the right to decline or postpone service if conditions are unsafe, unsanitary, or impractical.

## **8. Before & After Documentation**

Photos may be taken before and after services for quality control, marketing, or liability documentation. Photos will not include personal identifying information and will not be used beyond professional use without consent. By booking a service, the client grants Applied Pressure full publishing rights to any before and after pictures, videos, and related marketing materials pertaining to the vehicle. This includes but is not limited to usage on social media platforms, advertisements, promotional graphics, and educational content.

## **9. Media & Revenue Rights**

The client acknowledges and agrees that Applied Pressure retains complete rights to any content created during the service process, including video and photo footage. This includes any revenue or monetization generated through platforms such as YouTube, TikTok, Snapchat, Instagram, Facebook, or similar social media and online services.

## **10. Pre-Existing Conditions & Service Limitations**

Applied Pressure is not responsible for existing damage, including but not limited to: faded clear coat, oxidized paint, worn leather or plastic, scratches, or aftermarket components; electrical or electronic issues, including infotainment systems and backup cameras. Steam will not be used on screens or sensitive electronics. Screens will be cleaned with safe, non-abrasive microfiber cloths.

## **11. Refunds & Rework**

If you are dissatisfied with the service, please notify us within 24 hours. Rework may be offered at our discretion if the issue falls within the scope of the original service. Refunds will not be issued for services rendered as agreed.

## **12. Cancellations & No-Shows**

At least 24 hours notice is required for cancellations. No-shows or last-minute cancellations may result in a rescheduling fee or deposit requirement for future appointments.

## **13. Travel Policy**

Mobile services are offered within a defined service radius of Baltimore, MD. A travel fee may apply to locations more than 20 miles from our base and will be quoted prior to booking.

## **14. Access Policy**

Clients are responsible for ensuring clear and timely access to the service location, including but not limited to providing accurate gate codes, parking instructions, or necessary entry permissions. If access is not granted within 15 minutes of the scheduled appointment time, Applied Pressure reserves the right to:

- Cancel the appointment and retain any deposit paid, or
- Reschedule at the earliest availability, which may require an additional service or travel fee.