

# PROCESS CONFIRMATION: THE DISCIPLINE THAT PROTECTS IMPROVEMENT

In Lean, improvement doesn't stick by accident. It sticks because leaders check the process, not the person.



# **SIMPLE PRINCIPLE. CONSISTENT HABITS. REAL RESULTS.**

Process confirmation is leaders verifying that work is being done the right way, every day.

Not policing — supporting people by removing barriers and catching problems early.



# WITHOUT PROCESS CONFIRMATION, STANDARDS SLIP FAST

Processes drift.

Quality varies.

People create workarounds  
to survive the day.

Then everyone wonders why  
performance is inconsistent.



# WHERE LEADERS MAKE THE DIFFERENCE

At 3ABEL we see this every week:

Missed torque checks leading to failures

Hygiene standards not followed because  
PPE or facilities aren't available

Wrong grease, wrong material, wrong  
tool — because no one verified.

**These aren't people problems.  
They're LEADERSHIP AND  
PROCESS PROBLEMS.**



# THE MOST COMMON REASONS WE HEAR

“We’re too busy hitting targets.”

“We did the training once — they should know it.”

“The process was fine last month.”

“We don’t have enough people.”

**When leaders stop checking,  
the organisation stops caring.**



# NEGLECT ALWAYS SHOWS UP SOMEWHERE

Excess rework and scrap

Higher downtime

Safety risks

Inconsistent delivery

CI stalls and credibility drops

**Lean doesn't fail because  
of tools. It fails because  
the basics aren't checked.**



# BUILDING A LEAN CULTURE THAT LASTS

## THIS IS LEADERSHIP WORK— NOT EXTRA WORK

At 3ABEL we coach leaders to:

- Be visible at the workplace
- Check process, not blame people
- Ask the right questions
- Follow through every time
- Treat standards as non-negotiable

**This builds trust and capability—  
NOT FEAR.**



# IF YOU DON'T CONFIRM THE PROCESS, YOU CAN'T CONFIRM THE RESULTS.

Process confirmation isn't bureaucracy.

It's how you protect quality, people,  
and performance.

And it's the difference between  
Lean that fades...

**...and Lean that transforms.**



# PROCESS CONFIRMATION = LEAN SUSTAINABILITY.

It protects standards.

It prevents drift.

It keeps CI alive.

And it saves organisations from  
expensive surprises.

**A Lean culture isn't what  
you SAY—it's what you  
CHECK!**



**To find out more,  
visit:**

**#BeABLEwith3ABEL**

**[www.aaabel.co.uk](http://www.aaabel.co.uk)**

