

Business integrity Investigations & Response

When business integrity concerns surface, the way an organisation responds can either protect value or create new risks. At Robinson White, we bring decades of senior in-house experience leading complex business integrity investigations for multinational companies in sectors exposed to heightened integrity risks. We help you respond proportionately, credibly and strategically — without unnecessary disruption to the business or overwhelming stakeholders.

The role of investigations

- A well-run investigation strengthens culture, builds trust, reveals root causes of any misconduct to prevent re-occurrence and, where relevant, supports optimal regulatory engagement or enforcement outcomes.
- A poorly executed one damages credibility, distracts senior leaders, unduly impacts those involved and exposes the organisation to regulatory, legal and reputational harm.
- Leadership needs to strike a balance between rigour and proportionality — we help you find that balance.
- Our focus is optimising value and minimising risk – investigation outcomes delivered proportionately, promptly and with sensitivity, and with a lens that provides insight into underlying drivers and areas of risk, so these can be considered and effectively addressed.

Our unique position

We specialise in complex business integrity investigations, combining legal expertise with deep operational insight and lived experience overseeing investigations functions that handle up to thousands of reports each year.

We understand the concerns of senior executives and Boards in relation to business integrity investigations and the value investigations can create, because we've presented outcomes and led those discussions in major companies over many years.

We collaborate seamlessly with forensic accounting and investigations firms, internal and other external legal teams, internal support functions, and other relevant specialists. We work in partnership with other providers, recognising the value of specialist skills while providing proportionate legal advice and input, helping clients to understand issues and optimise their response.

How we help

Focused, high-value investigation scoping

We quickly prioritise investigative workstreams, ensuring that efforts target finding the facts and insights that matter most for identifying and stopping illegal or unethical conduct, remediating root causes and preparing for any regulatory engagement.

Strategic response

Drawing on years of experience leading global investigation teams, we help you design response mechanisms that turn investigations into sources of cultural insight and early-warning indicators of emerging risks. We design mechanisms that comply with whistleblower protection laws.

Cultural intelligence in sensitive matters

We understand the importance of tailoring investigation strategies to unique contexts and cultures. We have adopted specific approaches to prevent retaliation against vulnerable individuals when investigating human-rights concerns and have overseen development of human-centric approaches and alternative response mechanisms for critical but sensitive issues in global companies.

Regulatory & enforcement engagement

We advise on constructive, credible engagement with regulators and enforcement agencies where appropriate. We have presented response mechanisms, investigation outcomes and remediation plans to these agencies and at public inquiries. Our advice is informed by our experience engaging with these agencies, including the U.S. Department of Justice, Securities & Exchange Commission, Office of Foreign Assets Control, Department of Commerce; the U.K. Serious Fraud Office; and Australian agencies including the Australian Securities & Investments Commission (ASIC) and the Australian Federal Police (AFP).

What you can expect

- Calm, senior oversight that protects long-term organisational interests
- Focused execution — answering the critical questions first
- Insight into contextual and root-cause drivers that need to be addressed to prevent recurrence
- Practical, risk-aligned lessons learned and remediation pathways

Let's talk

If you need support commencing, reviewing or strengthening an investigation — or enhancing your overall processes for responding to business integrity concerns — we would be pleased to assist.

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