

TrustLine Background Check



In-home and License-Exempt Child Care Background Check California's Official Nanny or Babysitter Screening for You

TrustLine is the only background check for license-exempt child care authorized by state law to use three databases that the general public, including private investigators and private background check companies, cannot access. TrustLine is administered by the California Department of Social Services and the California Child Care Resource & Referral Network.

- 1 DOJ** – criminal history check for arrests and convictions in California
- 2 FBI** - fingerprint check of the national criminal history database. Includes arrest and conviction information reported to the FBI from states or federal agencies.
- 3 Child Abuse Index Check (CACI)** – received from DOJ and is a name-based search of child abuse investigation reports in California

All caregivers **Registered with TrustLine** have passed a background screening.



You can never do too much to see that your children are safe.

Parents: How to Use TrustLine

TrustLine Background Check is here to help you choose the child care that best meets your needs.

Contact us to request an application or check if a child care provider is already Registered on TrustLine. To find out if they are Registered, call us with the person's full name and driver's license number, or other approved identification.

TrustLine is continually updated and caregivers who have a disqualifying arrest or conviction or substantiated child abuse report in CA are removed. So, you can call periodically to make sure your caregiver is still Registered.

Caregivers: Why Register with TrustLine?

Nanny, babysitter, doula, night nurse or professional supervised visitation monitor

TrustLine Background Check may be required by the agency or family you are working with. You can also Register with TrustLine on your own, to show families you are committed to providing quality child care.

Registering with TrustLine is simple. Just call TrustLine for an application and instructions, or get the application from the agency or family. The application will be submitted along with a set of fingerprints and a fingerprint and application processing fee. If no disqualifying criminal convictions or substantiated child abuse reports are found, your name will be added to the Registry.