

Chris DeBaun

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SUMMARY

Creative content producer with a Bachelor's in Multimedia Journalism and hands-on experience in sports videography, social media content creation, digital marketing, and customer-facing roles. Skilled in Adobe Creative Cloud, video editing, and producing engaging content across major social platforms. Background includes professional sports video production, brand content creation, and fast-paced service environments. Combines a strong creative eye with technical awareness, adaptability, and clear communication. Seeking a role that blends creativity, digital media, and audience engagement.

EDUCATION and CERTIFICATIONS

Virginia Polytechnic Institute and State University , Blacksburg, VA	May 2022
Bachelor of Science, Multimedia Journalism; Minor in Cinema Productions	GPA: 3.40
<ul style="list-style-type: none">Broadcasting- 3304 SportsMarketing- Sports Business Club	
Tidewater Community College , Virginia Beach, VA	Dec 2024
Career Studies Certificate in Cyber Security (NSA-approved program)	GPA: 3.50
CompTIA Security+ (SY0-701)	Feb 2025

WORK EXPERIENCE

Server/Bartender- Pacifica, Virginia Beach, Virginia	Jan 2023- Current
<ul style="list-style-type: none">Serve as a trusted lead in a high-volume, fast-paced environment, supporting smooth operations and assisting newer staff during peak hoursResolve customer concerns effectively, strengthening guest satisfaction and repeat businessOversee accurate order entry and payment processing through the POS system, helping maintain efficient front-of-house operationsRecognized for reliability, strong communication, and long-term commitment within the team	
IT Support Technician- Navy Exchange Service Command, Virginia Beach, Virginia	May 2025- Oct 2025
<ul style="list-style-type: none">Provide Tier I technical support to global end users, diagnosing and resolving hardware, software, and network issues across Windows and Linux environmentsUtilize a help desk ticketing system to log, track, and manage support requests, ensuring accurate documentation and timely escalation of unresolved issuesCommunicate clearly with users to gather technical details, provide real-time updates, and enhance overall customer satisfaction and service efficiency	
Marketing and Social Media Manager- BioMechanic PT, Virginia Beach, Virginia	Dec 2022- Aug 2023
<ul style="list-style-type: none">Created and published social media content multiple times per week, increasing brand visibility and engagement across social-media platformsDesigned weekly ads and articles for various magazines throughout Hampton RoadsCoordinated weekly doctors' visits to increase number of new patients scheduled in clinicUtilized Microsoft Office to schedule routes, plan special events, and promotions	
Video Production (Internship)- Norfolk Tides Baseball, Norfolk, Virginia	May 2021- Oct 2022
<ul style="list-style-type: none">Set up and broke down video equipment for every home game, ensuring smooth and timely production workflowsOperated cameras and selected dynamic angles to capture engaging in-game footage for live and in-stadium contentAssumed key responsibilities during supervisor absences, ensuring smooth and consistent production throughout gamesCollaborated with the production team to deliver high-quality visuals that enhanced fan engagement and the overall game-day experience	

Technical Skills: Adobe Creative Cloud, Filming & Broadcasting, Camera Operation, Production, Content Creation, Canva, Microsoft Office, Google Workspace, Windows & Linux, Technical Troubleshooting

Soft Skills: Technical Communication, Creative Problem-Solving, Organization, Time Management, Interpersonal Skills, Customer Service, Adaptability, Team Collaboration, Leadership