

# HOLISTIC PHYSICAL THERAPY AND WELLNESS

## APPOINTMENT CANCELLATION POLICY

- Holistic Physical Therapy and Wellness require a **24-hour cancellation** and rescheduling notice.
- **You will be charged for the ½ the cost of the service for a cancellation 24 hours prior to your scheduled appointment.**
- **You will be charged for the full cost of the service for a no show or appointment cancellation less than 12 hours, via text message to 714-299-9642.**
- I understand that circumstances can arise that do not allow for 24 hours of notice, however, please always give Dr. Liz Montagna a call or text as soon as possible so that arrangements can be made to accommodate you and, so that others may have the opportunity to fill your appointment spot.

Thank you for your cooperation in advance!

**By signing below, I agree that I have read and understand the appointment cancellation policy, and I agree to comply and accept responsibility to the terms outlined above.**

Patient Name\*: \_\_\_\_\_

Signature\*: \_\_\_\_\_ Date\*: \_\_\_\_\_

Phone & Email Communication Approval

**In the instance that I am unable to answer my phone, I give Holistic Physical Therapy & Wellness permission to leave a detailed message by text, phone or email in regard to any medical or billing information pertaining to myself.**

Patient Name\*: \_\_\_\_\_

Signature\*: \_\_\_\_\_ Date\*: \_\_\_\_\_

Please check the form of communication that you prefer

\_\_\_\_\_ Primary Phone\*: \_\_\_\_\_ (Circle) Home / Cell / Work

\_\_\_\_\_ Secondary Phone\*: \_\_\_\_\_ Home / Cell / Work

\_\_\_\_\_ Email Address\*: \_\_\_\_\_