



## STARTING MONDAY, JANUARY 26, 2026

### Welcome to Trash Butler!

Trash Butler™ is the go-to doorstep trash and recycling service designed to bring convenience, cleanliness, and sustainability to multi-family communities. Our mission is to make waste disposal effortless with reliable, stress-free service provided by our professional and friendly team.

Our uniformed Trash Butlers collect your bagged trash and recycling directly from your doorstep and transport it to the designated community disposal area. With Trash Butler, keeping your home and community clean has never been easier! We're excited to serve you!

### How It Works:

- ✓ Service Days: **Sunday, Monday, Tuesday, Wednesday AND Thursday**
- ✓ Set Out Time: **Between 6:00 PM – 8:00 PM**
- ✓ Collection Begins: **8:00 PM**
- ✓ Bring Your Container Inside: **By 9:00 AM the next morning**

### A Few Simple Guidelines:

- **Bag It & Tie It** – Place up to **three** securely tied trash bags inside your bin. Ripped or loose trash may not be collected.
- **Keep It Light** – Each bag should weigh **25 lbs or less** to ensure safe handling.
- **No Bulk or Hazardous Waste** – Large items or hazardous materials should be taken to an approved facility directly by the resident. Phone numbers for services can be located by the compactor.
- **No Liquids, Sharp Objects, or Hazardous Materials** – Please avoid placing these items in your trash.
- **Double Bag Pet Waste** – Helps prevent leaks and breakage.
- **Boxes** – You may place up to **three small, broken-down boxes** beside your bin.
- **Recycling** – Use **clear or blue bags** and place them **in, or on top of, your bin** for collection.

### Friendly Reminders:

- **Bags must be placed inside the container—never on the ground.** If you have multiple bags, you may stack them on top of your bin.
- **Leaking bags can cause damage** to the area outside your door—please double-bag when necessary.
- **If guidelines are not followed**, our butlers will leave a **friendly resident note** to help as a reminder in how to keep the community clean and to ensure a positive Trash Butler experience.



Trash Butler™ Client Success Center is available for any questions.

**1-877-941-1007 or ClientSuccess@TrashButler.com**

*Remember that at Trash-Butler™ "Our Butler's Make the Difference"*

