

Eliminate Uncertainty and Unleash Opportunity

AltDigital is a technology services partner to IT and business executives across all industry verticals. We provide the creative spark and knowledge to help businesses achieve audacious goals. Our clients trust us to advance their technology enablement, secure their assets against cyberattacks, automate costly processes, and optimize returns on technology investments.



Speed to Goal

Urgency and direct talk to expedite expansion and revenue gains.



Relentless Innovation

Goal-driven technology and security project plans to transform tech liabilities into business advantages



Sophisticated Cyber Protection

Security transformations engineered by experts who have defeated insidious nation-state threat actors



Full-Spectrum Tech Knowledge

Demonstrated expertise in every realm of IT and cybersecurity.

Innovation Starts with People (who believe in getting things done)

The AltDigital team are methodical doers. We bring our experience and continuously updated technologies and processes to your operation to strengthen, secure, and optimize your environment. We are owned by tech veterans who have battled and won against nation-state cyber threat actors, and led and grown technology delivery, cybersecurity, and development organizations across industries in over 30 countries. In our two decades of working together, we have implemented hundreds of millions of dollars in cost savings and revenue generation programs. We hold certifications in Six Sigma, cybersecurity, program management, and multiple technologies.

How Your Partner Does Business Matters

AltDigital's mission is grounded in the partnership between technology and business.

We understand the qualities your organization needs in a service partner, and we share your sense of urgency. Our commitment to you is unwavering attention to your account, consistently delivering on what matters most to your business.

Underpinning our operation is a commitment to doing the right thing. We are dedicated to leading sustainable growth, bringing opportunity to underserved communities, and generating a positive impact the world over.

OUR CLIENTS

- Private Equity and VC
- Large Commercial Enterprise
- Fast-growing Businesses
- Government and Education
- Product and Service Innovators
- High-security Sectors

Security Assurance, Speed & Agility, Efficient Scale, Asset Utilization, Innovation

Cybersecurity

Top-down asset protection and rapid response strategies - because attackers only have to win once.

Decentralized employees, IoT, and a multitude of systems and network interconnections present numerous physical and digital attack surfaces for compromise. Securing the diversity of systems, locations, and users while fulfilling technical and operational requirements is a difficult challenge for any organization.

Access policies and processes from our library of over 150 battle-tested, customizable templates.

Vigilance on Repeat.

We continuously coordinate exercises, training, regulatory deadlines, POAMs, audits, evaluations and reassessments of your cybersecurity survivability.

Private and public sector entities require unwavering cybersecurity resilience, and the ability to swiftly recover from any size incident, perpetrated by any skill level of attacker, with minimal disruption.

Our comprehensive security framework will bolster your defensive capabilities, ensure product and process compliance to multiple standards (NIST, ISO, HIPAA, CMMC, COBIT, etc.), enhance incident response and recovery protocols, and equip your organization to deliver a robust and proactive response to evolving cyber threats.



Manage Risk Profile

Become a hard target. Fortify and monitor surfaces, your risk profile, and maturity. Take control of hidden vulnerabilities.



Protect Assets and Revenues

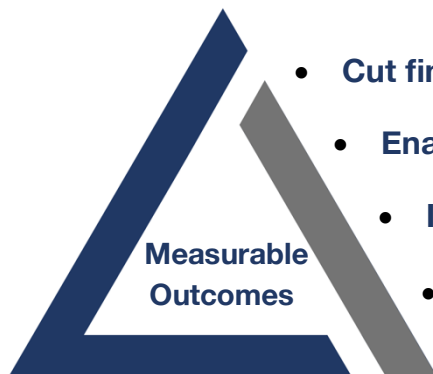
Plan for threats through continuous testing and improving controls. Stay up to date on threat intelligence.



Speed Your Growth

Prevent attacks that consume attention and resources. Improve your reputation with customers. Enable agility by crushing fear.

“AltDigital is not here to ‘check the box.’ They dove further than policies on paper with real-world scenarios to challenge each department’s ability and progress to handle potential cyber threats – continuously testing the actual deployment of our policies, processes, and technologies.”



- **Cut financial loss of attacks by**
- **Enabled companies to confidently say, “No!” to ransom**
- **Improved external threat ratings from bottom 10% to TOP 5%**
- **Reduced window of vulnerability by 30x through automation**

IT Essentials

Re-imagine your IT operations with transformative execution.

Applications, data, and systems are at the heart of today's competitive businesses. Downtime and poor technology performance can disrupt operations, the patient and customer experience, and growth. Additionally, cumbersome IT processes increase employee attrition and decrease innovation, which, in turn, kill scalability, agility, and profitability.

Ensuring availability, responsiveness, and service innovation is crucial to the profitability and growth the market requires. This often comes in the form of 24x7 monitoring, proactive maintenance, support for updates, and robust cybersecurity measures across the full IT estate – on-prem, in the cloud, and hybrid.

AIOps: Take your IT Ops to the next level.

- Restoration and Remediation Automation
- Assets, Maintenance, Requests & Operations Automation
- Environment Optimization and Service Catalog
- Tech-Business Alignment and Improvement

Our decades of experience in optimizing complex environments of mixed technologies, vendors, service providers, and regulatory requirements delivers the insight and execution strength organizations need to move faster with fewer missteps. We enable technology teams to showcase as a critical element to the business from attracting new customers to delivering the data and capabilities internal and external stakeholders demand.



Maximize Enablement

Mature your observability and automation into a competitive advantage that frees your engineers to do just that – **ENGINEER!**



Optimize Tech Spend

Turn your tech debt into a next-gen advantage and leverage the automation savings for growth projects.



Achieve Agility & Stability

Amplify the agility of your team and technology to anticipate and meet tomorrow's business challenges.

"The team's vision and expertise are way beyond 'just uptime.' They helped us rationalize our spend and up-level our service assurance and delivery, making our IT team a trusted partner to the business."



- **Unlocked 5-9's in uptime**
- **Reduced IT attrition and significant contributor to 4x stock price**
- **Reduced technology-related performance penalties by 99%**
- **\$4M in cost reduction**

Automation

Globally proven automation solutions deliver measurable results.

If you can image it automated, we can automate it! Robotic Process Automation (RPA), AI, and Intelligent Automation are driving \$ trillions in commerce in the US alone. Companies with the expertise and imagination to harness the power of automations will see improvements in cost savings, revenue, and risk management.

We have over 20 years' experience designing, implementing and managing innovative automation solutions for companies across all industries, public and private. Our process considers the "why" behind the need, existing assets that can be leveraged, the impact on the customer and employee experience, cultural acceptance, and business results in terms of cost savings, revenue generation, privacy, security, safety, sustainability, and compliance.

- **INSTANT AND ACCURATE CUSTOMER SERVICE**
- **PREDICTIVE SALES ENGINES**
- **AUTOMATE REPETITIVE TASKS**
- **RISK REDUCTION**
- **PERSONALIZED CONTENT AND TRAINING**

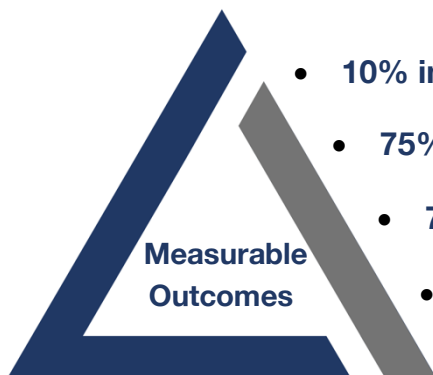
SECURITY FIRST

- **Role- and resource-based governance**
- **Compliance to regulatory and corporate requirements**
- **Zero Trust**

Our team brings multiple technology types including API integration, robotic process automation, conversational AI, web and mobile application development, and intelligent automation across all channels: voice, chat, web/mobile, SMS, and even in-person.

**Public and Private LLMs + Multi-modal + Cloud and On-Prem Agnostic
Lean & Six Sigma + Zero Trust**

"Efficient scaling of our business was the biggest barrier to profitable growth. We had the services and pipeline, but our processes were manual: prone to error, slow, expensive, and we were running into resource limitations. The process and technology experience your team brought in revolutionized how we think of our delivery and set us up for 2x growth!"



- **10% increase in customer growth due to improved services**
- **75% cost reduction**
- **70-90% automation of incoming customer support chats and voice**
- **6X ROI from automating employee onboarding processes**